

ASS. REC. BY: Adrian Ling

REF:

C12/ALH18012300 /ALH sz

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

BASIC

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 hrs

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLU390X

Yr Regn: 2017 / Nov

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C. 1395

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

12699

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAWZZZF47JA022355

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

05/07/18

Survey held at

Premium

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG

Part by part \$3746.48 (Red: 1962.52) 34%

RECEIVED 27 SEP 2018

Date/Time, File Pass to?

☐

Preli. Report

1) 27/9 Typist

☒

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

3

Resurvey No. of Trip:

-

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Other:

TOTAL

Report Format:

OD

Lump Sum / (B): (\$)

3746.48

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/07/2018 18:12
Date Of Accident	01/07/2018 14:20
Exact Location Of Accident	ENTERING CARPARK SECURITY AT BLOSSOM CONDO
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU390X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	ZDAMIRI@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98565373
Alternative Phone No	OFFICE-97231762

### Vehicle Particulars

Manufacturer	AUDI
Model	AUDI A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	1700091108

### Driver

Name of Driver	ZAINAL BIN DAMIRI
NRIC No	S1569024J
Date Of Birth	02/12/1962
Occupation	INDOOR
Date Of Driving Pass	09/10/1984
Driving Experience	33 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98565373
Fax Number	
Contact Number	
EMail Address	ZDAMIRI@YAHOO.COM.SG

Address	APT BLK 517E JURONG WEST STREET 52 #04-593
Postcode	645517
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HASIMAH GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

WHILE I WAS MOVING TOWARDS CARPARK SECURITY, ACCIDENTALLY COLLIDED WITH CURBS

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: LIM WOO JING  
NRIC/TIN No: 6805256111



### SKETCH PLAN

While I was moving towards computer security, accidentally  
collided with cancer.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature:  
Name: LIM Bo Jang  
NRIC/FIN No: G985 0541M



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S1569024J**

Name: **ZAINAL BIN DAMIRI**

Birth Date: **02 Dec 1962**

Issue Date: **11 Aug 2003**

000732011D




**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S1569024J**



Name

**ZAINAL BIN DAMIRI**

Race

**JAVANESE**

Date of birth

**02-12-1962**

Sex

**M**

**S1569024J**

Country/Place of birth

**SINGAPORE**

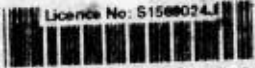


**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

		PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	09 Oct 1984
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	23 Aug 1995

NP 428A

Licence No: **S1569024J**



5850925



NRIC No. **S1569024J**



Date of issue

**11-01-2018**

Address

**APT BLK 517E JURONG WEST STREET 52  
#04-593  
SINGAPORE 645517**



# CERTIFICATE OF INSURANCE

## AUTOPLAN PRIVATE VEHICLE

Name of Policyholder : Hitachi Capital Asia Pacific Pte Ltd  
 Period of Insurance : 21 Nov 2017 To 20 Nov 2018  
 Engine No. : CVN045241  
 Chassis No. : WAUZZZF47JA022355

Vehicle No. : SLU390X  
 Policy No. : 1700091108  
 Endorsement No. :  
 Issued Date : 18 Dec 2017

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PARE : Yes

#### Person or Classes of Persons Entitled to Drive\*

Any person who is driving on the Policyholder's order or with their permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Zainal Bin Damini - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle can be carried out at the repairer of Your choice (unless specifically excluded by Us).

For Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

[We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504080011

G&M PTE LTD

8 SHENTON WAY #13-03 AXA TOWER

SINGAPORE 068811

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SCPNBA



**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from the Workshop must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. The rental car will be delivered (within Singapore), and **MUST BE RETURNED BACK TO the Workshop** upon collection of your accident car.

**Rental Car Company: BKW Rent A Car Pte. Ltd.**

**Activation Hotline: 67387777**

**120 Lower Delta Road #02-15 Cendex Centre Singapore 169208**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



REPUBLIC OF SINGAPORE DRIVING LICENCE


License Number **S1569024J**

Name **ZAINAL BIN DAMIRI**

Birth Date **02 Dec 1962**

Issue Date **11 Aug 2003**

000732611D



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. **S1569024J**



Name

**ZAINAL BIN DAMIRI**

Race

**JAVANESE**

Date of birth

**02-12-1962**

Country/Place of birth

**SINGAPORE**

Sex

**M**

**S1569024J**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

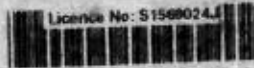
- Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms
- Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms

PASS DATE

**08 Oct 1984**

**23 Aug 1995**

License No: **S1569024J**



NP 428A

5850925



NRIC No. **S1569024J**



Date of issue

**11-01-2018**

Address

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Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

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Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).

0504080011

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SINGAPORE 068811

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

59PHEA

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0756/2018/PH  
**Date** : 3-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Hitachi Capital Asia Pte Ltd  
**Address** : 111 Somerset Road TripleOne Somerset  
#14-05  
Singapore 238164  
**Telephone** : 6734 1222  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1700091108  
**Vehicle No** : **SLU 390 X**  
**Model Code** : Audi A4 Sedan 1.4 TFSI  
**Model / Year** : Nov-17  
**Engine No** : CVN045241  
**Chassis No** : WAUZZZF47JA022355  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 1-Jul-18  
**Place of Accident** : Entering carpark security at Blossom Condo

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLU 390 X .

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To remove front fittings, dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>900.00</del> 500 ✓	✓
3	To respray front bumper.	\$ <del>800.00</del> 550 ✓	✓
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓	✓
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>2,532.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLU 390 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	BUMPER COVER <i>rehd.</i>	\$ 1,849.00	✓ 1479.20
2	FIXING PARTS FOR BUMPER <i>new</i>	\$ 245.00	+
3	CLOSING ELEMENT - LOWER CENTRE <i>new torn</i>	\$ 180.00	? 143.60
4	AIR GUIDE GRILLE - RH <i>new</i>	\$ 118.00	+
5	AIR GUIDE - RH	\$ 73.00	+
6	SECURING STRAP <i>new</i>	\$ 30.00	+
7	GUIDE SECTION - RH	\$ 32.00	+
8	WHEEL HOUSING LINER - RH <i>torn</i>	\$ 209.00	✓ 167.20
9	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>new</i>	\$ 78.00	?
10	WHEEL SPOILER - RH <i>torn</i>	\$ 63.00	✓ 30.16
11	ALUMINIUM RIM <i>lit</i>	TBC	✓
12	SUNDRIES <i>new</i>	\$ 300.00	? 2432
TOTAL SPARE PARTS CHARGES		\$ 3,177.00	
TOTAL LABOUR CHARGES		\$ 2,532.00	
GRAND TOTAL		\$ 5,709.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name  
Surveyed Date  
Authorised Date  
Excess Cost  
Liability  
Remarks

: Adam Lj  
: 05/07/18  
:  
:  
:  
:  
: Authorised Repair, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0756/2018/PH  
Date : 3-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 17 Aug 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Hitachi Capital Asia Pte Ltd  
Address : 111 Somerset Road TripleOne Somerset  
#14-05  
Singapore 235104  
Telephone : 6734 1222  
Type of Claim : Own Damage Claims  
Policy No. : 1700091108  
Vehicle No : **SLU 390 X**  
Model Code : Audi A4 Sedan 1.4 TFSI  
Model / Year : Nov-17  
Engine No : CVN045241  
Chassis No : WAUZZZF47JA022355  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 1-Jul-18  
Place of Accident : Entering carpark security at Blossom Condo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLU 390 X .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To remove front fittings, dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray front bumper.		\$ 800.00	\$ 550.00
4	To renew rhs front rim and carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
5	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,532.00</u>	<u>\$ 1,882.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLU 390 X .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	BUMPER COVER	\$ 1,849.00	\$ 1,479.20
2	FIXING PARTS FOR BUMPER	\$ 245.00	
3	CLOSING ELEMENT - LOWER CENTRE	\$ 180.00	\$ 143.60
4	AIR GUIDE GRILLE - RH	\$ 118.00	
5	AIR GUIDE - RH	\$ 73.00	
6	SECURING STRAP	\$ 30.00	
7	GUIDE SECTION - RH	\$ 32.00	
8	WHEEL HOUSING LINER - RH	\$ 209.00	\$ 167.20
9	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 78.00	
10	WHEEL SPOILER - RH	\$ 63.00	\$ 50.16
11	ALUMINIUM RIM	TBC	
14	SUNDRIES	\$ 300.00	\$ 24.32
TOTAL SPARE PARTS CHARGES :		\$ 3,177.00	\$ 1,864.48
TOTAL LABOUR CHARGES		\$ 2,532.00	\$ 1,882.00
GRAND TOTAL		\$ 5,709.00	\$ 3,746.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLU 390 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0756/2018/MAS

22 Sept 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SLU 390 X, Audi A4 Sedan 1.4 TFSI S-Tro**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SLU 390 X**, claimant,  
**Hitachi Capital Asia Pacific Pte. Ltd**, please find the related document per  
attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012949 – S\$3,366.73
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLU 390 X

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SLU0390X

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0756/2018/TF  
19 July 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic  
Vehicle Chassis No. : WAUZZZF47JA022355  
Vehicle Regn No. : SLU390X  
Vehicle Mileage : 13407KM  
Vehicle Owner : M/S Hitachi Capital Asia Pacific Pte. Ltd.  
Certificate No. : 1700091108  
Policy Excess : S\$642.00 (inclusive 7% GST)  
Accident Date : 1 July 2018  
Place : Entering Carpark security At Blossom Condo  
Repair Cost : \$ 3,366.73  
WIP No. : 15969  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

ROBIN OH (MR)  
Department Manager  
Total Vehicle Solution  
Asia Pacific Business Division

23/7/18

DISCHARGE VOUCHER- AIG - SLU0390X

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jul 2018		05 Jul 2018 17:51 <a href="#">Edit Adj Rpt</a>	<b>S\$3,746.48</b> <a href="#">Edit Estimates</a>	<b>S\$3,746.48</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N, Tel: +6598565373		
Vehicle Reg. No.:	SLU390X	Date of Loss:	01/07/2018 14:00 - :59 [7 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 3897979530SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/07/2018]		
Driver/Custodian:	ZAINAL BIN DAMIRI (55 / Male), NRIC: S1569024J, Tel: +6598565373		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (09/07/2018): SLU390X / OD / 01/07/2018 / Coverage & Excess update

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date    Priority    Type    Task Group    Subject    Handler    Assigned By    Completed On    Created On    Done?

No results.





## Claim Documents

**\*SLU390X (3897979530SG)**  
**OD**  
**Jul 1 2018 2:20PM**  
**[HITACHI CAPITAL ASIA PACIFIC PTE LTD]**  
**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
2	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
3	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
4	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
5	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
6	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
7	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
8	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
9	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
10	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
11	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
12	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
13	11/09/18 18:23	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	06/07/18 17:11	Certificate of Insurance													Load PDF			
2	06/07/18 17:11	ESTIMATE													Load PDF			
3	06/07/18 17:11	Singapore Accident Statement													Load PDF			
4	06/07/18 17:11	Driver's Driving License													Load PDF			
5	28/09/18 11:10	DISCHARGE VOUCHER													Load PDF			
6	28/09/18 11:10	WORKSHOP INVOICE													Load PDF			

## Linked Accident Report Documents

View

View In Browser

Assessment Reports					1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	02/07/18 18:29	Accident Statement		Load HTM		

Photos/Images

3 per page

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/07/18 18:24	Driving License		Load JPG	
2	02/07/18 18:24	Accident Photo		Load JPG	
3	02/07/18 18:24	Accident Photo		Load JPG	
4	02/07/18 18:24	Accident Photo		Load JPG	
5	02/07/18 18:24	Accident Photo		Load JPG	
6	02/07/18 18:24	Accident Photo		Load JPG	
7	02/07/18 18:24	Accident Photo		Load JPG	

Assessment Reports			1 per page ▼	✓
No	Finalized On:	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
8	02/07/18 18:24	Accident Photo	 Load JPG	✓
9	02/07/18 18:24	Accident Photo	 Load JPG	✓
10	02/07/18 18:24	Accident Photo	 Load JPG	✓
11	02/07/18 18:24	Accident Photo	 Load JPG	✓
12	02/07/18 18:24	Accident Photo	 Load JPG	✓
13	02/07/18 18:24	Accident Photo	 Load JPG	✓
14	02/07/18 18:24	Accident Photo	 Load JPG	✓
15	02/07/18 18:24	Accident Photo	 Load JPG	✓
16	02/07/18 18:24	Accident Photo	 Load JPG	✓
17	02/07/18 18:24	Accident Photo	 Load JPG	✓
18	02/07/18 18:24	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On:	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/07/18 18:28	Sketch Plan	 Load JPG	✓
2	02/07/18 18:28	Sketch Plan #2	 Load JPG	✓

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18012300/ATBS2

**Date:** 28/09/2018

### REFERENCE

Insured/Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD  
Date of Loss: 01/07/2018

Policy No:  
Nature of Claim: OD Claim No: 3897979530SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLU390X</b>	Engine No:	CVN045241
Make & Model:	AUDI A4, 1.4 T (A)	Chassis No:	WAUZZZF47JA022355
Reg. Date:	21/11/2017 (Man. Year: 2017)	Odometer:	12699 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$135,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

### CONDITION OF TYRES

Front Tyre Size:	245/40R18	Rear Tyre Size:	245/40R18
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,177.00	1,864.48	1,312.52	41.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,532.00	1,882.00	650.00	25.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,709.00</b>	<b>3,746.48</b>	<b>1,962.52</b>	<b>34.38</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>5,109.00</b>	<b>3,146.48</b>	<b>1,962.52</b>	<b>38.41</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>357.63</b>	<b>220.25</b>	<b>137.38</b>	<b>38.41</b>
<b>Nett Amount (S\$)</b>	<b>5,466.63</b>	<b>3,366.73</b>	<b>2,099.90</b>	<b>38.41</b>

### INSPECTION

Date of Assignment:	05/07/2018		Premium Automobiles Pte Ltd (UBI)
Date Inspected:	05/07/2018	Inspected At:	55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

**Adjuster:** ADRIAN LING

**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	245.00 FS	*- FS
3	1		*CLOSING ELEMENT - LOWER CENTRE	Torn	180.00 FS	*143.60 FS
4	1		*AIR GUIDE - RH	Not Necessary	118.00 FS	*- FS
5	1		*AIR GUIDE - RH	Not Necessary	73.00 FS	*- FS
6	1		*SECURING STRAP	Not Necessary	30.00 FS	*- FS
7	1		*GUIDE SECTION - RH	Not Necessary	32.00 FS	*- FS
8	1		*WHEEL HOUSING LINER - RH	Torn	209.00 FS	*167.20 FS
9	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	78.00 FS	*- FS
10	1		*WHEEL SPOILER - RH	Torn	63.00 FS	*50.16 FS
11	1		*ALUMINIUM RIM (NPA)	Cut	0.00 FS	*- FS
12	1		*SUNDRIES	Necessary	300.00 FS	*24.32 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>3,177.00</b>	<b>1,864.48</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER. RE-ORGANISE FRONT CRASH MANAMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER.	New	800.00	550.00
4	TO RENEW FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (\$\$)			2,532.00	1,882.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >