

INS. CASE OWNER

TE

CC 4, Asm 180 12288, R1Ka3 9

LKK: 55637
IDAC: 55637

Surveyor: PASUL

DOI: 6/7/2018

ASSIGNMENT

Date / Time: 5/7/2018

Registered in Merimen: -

Pre-assign / CCU / FTE

Insured Vehicle No. SLR560T

Claim No. : 58MOONDR

Name of Insured : CHEAH WAH SONG

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : S\$: D.O.A: 3/7/2018

Place of Accident : AYE 7 THRS

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

INSRS: WSP: kum cheu

INSRS: WSP:

INSRS: WSP:

INSRS: WSP:

INSRS: WSP:

Tel:

Tel:

Tel:

Tel:

Tel:

Liability:

Liability:

Liability:

Liability:

Liability:

RMKS:

RMKS:

RMKS:

RMKS:

RMKS:

Date/ Time		STAGE	DATE / PIC
10/7/18	SLR 74125, X; SLR560T, X	Non-Reporting ltr (1st):	
9/7/18	ACNR. Cont out of letter	Non-Reporting ltr (2nd):	
08/07/18	can do pls	Non-Reporting ltr (Final):	
11/07/18 @ 11:00am	OI call report IN.	Notification ltr (if non-pickup):	
	che old. NO RESPONSE. STOPS TO OI.	Call OI:	
	Old is PRATCHER. HE COMPLETED ACCIDENT	After call ltr to OI:	
	REPORTS & OLD KUM CHEU ENJOYED TP. UNKNOWN	Documentation Check List: Handler Typist	
	TP CLAIM. REQUESTED TO GETS IN FURTHER	Notification ltr (if non-pickup)	
	NOE HAVING. SEND BULK IN LETTER TO OI.	After call ltr to OI:	
	EMAIL LITIGANTY CLERK	Authorisation To Act:	
	PINAKESON	Release Voucher:	
6/3	LOD IN, TO SEEK MANDATE.	Final Repair Bill:	
	Pending mandate approval.	Car Rental Invoice:	
12/3	off 2 seek @ \$650.60 as per LOD, EV card	Towing Invoice	
	(Pending EV).	LTA / GIA :	
	OV IN, THU PAN ME TO CLOSE.	Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: PASUL

Repair Cost: US \$5180.00 (8 days) Reduction: 8434.80 % 46

Email Call

FINAL SETTLEMENT Date/Time: 12/07/2018 Confirm with: MAM LAM

Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (WGR17) \$5570.50

(LOW RATE BNDWD TP)

Loss of Rental (LOR): \$1000.00 (10 days) x \$100

Loss of Use (LOU): \$5 x days

Loss of Income (LOI): \$5 x days

LOR only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$5

Medical \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost \$5

Total: \$6570.50 Global Sum \$5: -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 10

3) Survey fee: \$350

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$6570.50 Name 1: Kum cheu motor workshop

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

ASS. REC. BY:

REF: CS3/ASM18012288/R1246

Special Instruction:

SURVIVOR

Amount claim

From (Person):

RAM

Ernest Tay

ASSIGNMENT (Office)

of ASM

Date/Time: 05/07/2018 11:26am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLR 7462S

Insured:

SLR 560T

at Workshop m/s

Kum Chew

Tel:

of

Blk 160 Sin Ming Drive

Policy No:

Claim No:

S8M00NDQ

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 03/07/2018

CA / REV / REP. / REV 24 HRS 'wp'

06/07/2018

H.O.D. Endorsement:

Date/Time:

05/07/2018 3:23pm

Person Contacted:

Adam Lim

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SLR 7462S - X
	SLR 560T - X

Surveyor: Rafael

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLR 74625

at Workshop m/s Kum Chen

of BLK 160 SIN MINH DR # 05-08

Insured: ASM (ATA)

Policy No. _____

Claims No. _____

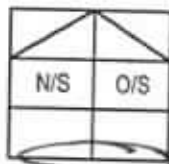
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLR 74625 Yr Regn: 2017 / Aug

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA COROLLA AXIO 1.5A c.c. 1496

Colour: GRY A/C: Insured / Std / NI / NA

Sp. Reading: 19509 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NRE1610022617

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 03/07/18 D.O.I. 06/07/18

Survey held at Kum Chen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

7/7/18 Submit PRS Report

46 \$5150/- (Red = \$4134.80 / 45/-)

* 8 repair days + 1 Sunday + 1 PRS = 10 days.

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS3/ASM18012288/R1z4b	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 05-07-2018	
		Code : ASM	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SLQ 560T	Veh. Inspected	SLR 7462S
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00NDQ	Excess (\$)	0.00
Assign From	SMART CLAIM (ERNEST TAY)	Assign Date	05/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	03/07/2018	Inspection Date	06/07/2018
Survey held at	KUM CHEW MOTOR WORKSHOP 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08
 SIN MING AUTOCITY, SINGAPORE 575722.
 Tel No. : 64536256/64563715 Fax No. : 64557754
 E-Mail : kumchew1@singnet.com.sg
 GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

AXA INSURANCE SINGAPORE PTE LTD

8, SHENTON WAY #27-01
 AXA TOWER, SINGAPORE 068811.
 MOTOR CLAIM FAX NO. 68804838

Attention : Motor Claim Department

Contact : 63387288/18008804741 68804070 Fax No. : 63382522

Estimate : ES004398

Date : 09/07/2018
 Vehicle Num. : SLR 7462 S
 Make/Model : TOYOTA AXIO-2016
 Chassis/Eng# : NRE1610022617/2NR8685743
 Accident Date : 04/07/2018
 Claim No. :
 Reference : KC/TP7462/1807-03
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1 PC	REAR LID <i>PA</i>		940.86
2.	1 PC	REAR LID LOCK <i>PA</i>		403.38
3.	1 PC	REAR LID INNER CATCH <i>PA</i>		28.67
4.	1 PC	REAR LID INNER TRIM <i>X SUL</i>		193.95 <i>X</i>
5.	12 PCS	REAR LID INNER TRIM CLIPS <i>acc</i>	5.00	60.00
6.	1 PC	REAR LID MOULDING (CHROME) <i>CH</i>		307.48
7.	1 PC	REAR LID 'TOYOTA' EMBLEM <i>new</i>		43.88
8.	1 PC	REAR LID 'COROLLA' EMBLEM <i>acc</i>		45.76
9.	1 PC	REAR LID 'AXIO' EMBLEM <i>acc</i>		47.61
10.	1 PC	REAR LID 'G' EMBLEM <i>acc</i>		42.15
11.	2 PCS	REAR LID HINGE <i>X SUL</i>	150.48	300.92 <i>X</i>
12.	1 PC	REAR LID RUBBER <i>cut</i>		169.58
13.	2 PCS	REAR LAMP <i>acc</i>	657.11	1,314.22
14.	2 PCS	REAR LAMP CLIP <i>acc</i>	6.88	13.76
15.	1 PC	REAR LAMP PANEL <i>PA</i>		129.48
16.	1 PC	REAR END PANEL <i>BT</i>		669.78
17.	1 PC	REAR END PANEL GARNISH <i>DE</i>		228.42
18.	1 PC	REAR SPARE TYRE PANEL <i>repair</i>		604.21
19.	1 PC	REAR SPARE TYRE TOP GARNISH <i>X SUL</i>		429.68
20.	1 PC	REAR FENDER INNER GARNISH <i>cut (CRH)</i>	381.15	381.15 <i>X (1pc) m</i>
21.	1 PC	REAR FENDER INNER GARNISH CLIP <i>acc</i>	5.00	5.00 <i>X (1pc) m</i>
22.	1 PC	REAR BUMPER <i>DE</i>		476.29
23.	1 PC	REAR BUMPER RETAINER <i>acc (1pc-RH)</i>	99.41	99.41 <i>X (1pc) m</i>
24.	2 PCS	REAR BUMPER BRACKET <i>acc</i>	69.28	138.56
25.	12 PCS	REAR BUMPER CLIP <i>acc</i>	5.00	60.00

List Total S\$:
 25.00% Discount S\$:

5625.42
 259
 4219.06
 7,659.74
 1,914.94
 5,744.80

By PAX dd. 9/11/18
 MR. RASUL

CONTINUE / ...

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08
 SIN MING AUTOCITY, SINGAPORE 575722.
 Tel No. : 64536256/64563715 Fax No. : 64557754
 E-Mail : kumchew1@singnet.com.sg
 GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

LYK AYE Consultants hence notify
 the Repairer of the following:
 • To resurvey before repair work commencing
 • To resurvey damaged parts during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

AXA INSURANCE SINGAPORE PTE LTD
 8, SHENTON WAY #27-01
 AXA TOWER, SINGAPORE 068811
 MOTOR CLAIM FAX NO: 68804838
 Attention : Motor Claim Department
 Contact : 63387288/18008804741 68804070 Fax No. : 63382522

Estimate : ES004398

Date : 09/07/2018
 Vehicle Num. : SLR 7462 S
 Make/Model : TOYOTA AXIO-2016
 Chassis/Eng# : NRE1610022617/2NR8685743
 Accident Date : 04/07/2018
 Claim No. :
 Reference : KC/TP7462/1807-03
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1 PC	SPECIAL NETT ITEMS :		
2.	1 SET	REAR NUMBER PLATE		60.00
		REVERSE SENSOR		280.00
		Special Nett Total S\$:		340.00

LABOUR :

TO PULL, KNOCK ON REAR ACCIDENT PORTION & CHANGE THE ABOVE PARTS.

TO SPRAY & PAINT ON REAR ACCIDENT PORTION.

TO APPLY ANTI-RUST COATING ON NEW AND AFFECTED PANELS.

TO CHECK REAR ELECTRICAL WIRING SYSTEM.

TO TRANSFER TAILGATE COMPONENTS TO NEW TAILGATE.

TO REMOVE, REPLACE AND REINSTALL REAR REVERSE SENSOR.

Labour Total S\$:

800	1,200.00
1000	1,500.00
80	150.00
30	150.00
60	80.00
60	120.00
	3,200.00

SingDollars : Nine Thousand Two Hundred Eighty-Four & Cents Eighty Only

KUM CHEW MOTOR WORKSHOP

Total S\$: 9,284.80

4219.06

220.00

2030.00

6469.06

28%

5175.28

45-5,150

Paul
 Hp 90010068

8 days

4/5

06/07/18 @ 1100h

Repair after repair



Service Request Details

Claim

S8M00NDQ

Reference

None 

Loss Date

July 3, 2018

Request Date

July 5, 2018

Due Date

July 12, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLR7462S

Make

TPVD TOYOTA

Model

AXIO

Service Address

...

Primary Contact/Insured

CHEAH WAI SIONG

BLK 70 MEI HWAN DRIVE, #08-18, 568431, Singapore

XIE.WEIXIONG84@GMAIL.COM

Claim Handler

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 July, 2018

CHEAH WAI SIONG
BLK 70 MEI HWAN DRIVE
#08-18
SINGAPORE 568431

Dear Sir,

OUR REF : CC4/ASM18012288/R1ha3 // S8M00NDQ
YOUR REF : SLQ 560T
ACCIDENT INVOLVING SLQ 560T & SLR 7462S ON 03/07/2018 ALONG/AT AYE
TOWARDS TUAS AFTER CLEMENTI RD EXT BEFORE AVE2 EXIT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 11 September, 2018 11:27 AM
To: Xie.weixiong84@gmail.com; liewmengjie@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLQ 560T_ACCIDENT INVOLVING SLQ 560T AND SLR 7462S ALONG AYE TOWARDS TUAS ON 03.07.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 SEPTEMBER 2018

CHEAH WAI SIONG
BLOCK 70 MEI HWAN DRIVE
#08-18
SINGAPORE 568431

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18012288/R1ha3

YOUR REF : SLQ 560T

ACCIDENT INVOLVING SLQ 560T AND SLR 7462S ALONG AYE TOWARDS TUAS ON 03.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s KUM CHEW MOTOR WORKSHOP, acting on behalf of the owner of SLR 7462S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLR 7462S. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

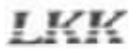
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06/03/2020

Survey Details:

Date of loss	3-Jul-18
Date of appointment	5-Jul-18
Date of survey	6-Jul-18
Location of survey	KUM CHEW MOTOR WORKSHOP

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLR 7462S
Make and Model	TOYOTA COROLLA AXIO
Date of registration	25/8/2017
Excess	
Market Value	\$60,000
Parf Rebate	\$41,180
Nett Loss	\$18,820

Repair details:

Initial Estimate	\$ 9,284.80
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Proposed/Revised repair cost:

Parts	\$ 4,439.06
Check items (estimate)	\$ -
Labour	\$ 2,030.00
Total	\$ 6,469.06
Lump Sum(if applicable)	\$ 5,150.00

Number of days for repair	8
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

08 RECOMMENDED REPAIR DAYS + 1SUNDAY + 1PRS = 10DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$	5,510.50
Loss of use	\$	-
Loss of rental	\$	1,000.00 10days x \$100
Loss of income	\$	-
LTA search fees	\$	-
Others	\$	-
Proposed Total	\$	6,510.50



<MANDATE IA> - S8M00NDO {ACCIDENT INVOLVING SLQ 560T (OI) & SLR 7462S (TP) ON 03/07/2018}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$6510.50 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 06/03/2020

Reply

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08
SIN MING AUTOCITY, SINGAPORE 575722.
Tel No. : 64536256/64563715 Fax No. : 64557754
E-Mail : kumchew1@singnet.com.sg
GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

M/S AXA INSURANCE SINGAPORE PTE LTD
8, SHENTON WAY #27-01
AXA TOWER, SINGAPORE 068811.
MOTOR CLAIM FAX NO 68804838

Attention : Motor Claim Department

Contact : 63387288/18008804741 68804070 Fax No. : 63382522

Proforma Invoice : ES004792

Date : 04/03/2020
Vehicle Num. : SLR 7462 S
Make/Model : TOYOTA AXIO-2016
Chassis/Eng# : NRE1610022617/2NR8685743
Accident Date : 04/07/2018
Claim No. :
Reference : KC/TP7462/1807-02
Policy No. :

LUMP SUM REPAIR

Amount S\$

5,150.00

SingDollars : Five Thousand Five Hundred Ten & Cents Fifty Only

KUM CHEW MOTOR WORKSHOP

Total S\$: 5,150.00
GST@7% S\$: 360.50
Amount Due S\$: 5,510.50



Re:<MANDATE IA> - S8M00NDQ {ACCIDENT
INVOLVING SLQ 560T (OI) & SLR 7462S (TP) ON
03/07/2018}

Type

🔗 Question

Message

PLS PROCEED AS PROPOSED

Reply

KUM CHEW MOTOR WORKSHOP

160 SIN MING DRIVE
#05-08 SIN MING AUTOCITY
SINGAPORE 575722
TEL : 6456 3715, 6453 6256 FAX : 6455 7754
EMAIL : KUMCHEW1@SINGNET.COM.SG

Our Ref : SLR 7462S

5th March 2020

M/s AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn : Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 7462S & SLQ 560T ON 03/07/2018

We act for Ms Liaw Soon Ngoh Veronica, Mrs Kuan Keng Seng, the owner of motor vehicle SLR 7462S in the abovementioned matter

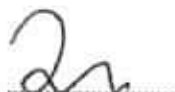
We are instructed that you are the insurer of motor vehicle SLQ 560T at the material time. We are further instructed that the accident was caused by your insured driver's negligence in the driving, control and/or management of your insured vehicle. As a result of the accident, our clients' vehicle was damaged and our clients have been put to loss and expense, particulars of which are as follow: -

1. Cost of repair	\$5,510.50
2. Rental charge (\$100.00 per day for 10 days)	\$1,000.00 (Included 1 Sunday)
Total: -	<u>\$6,510.50</u>

A copy of each of the following supporting documents is enclosed herewith:-

- 1) Invoice from Kum Chew Motor Workshop;
- 2) Rental agreement from Acepac Rental

Yours Faithfully,


Mdm Lim

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012288/R1ga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:ERNEST TAY		Date : 27-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 560T	Veh. Inspected	SLR 74625	
Policy No.	GA233680/1	Coverage (\$)	0.00	
Claim No.	S8M00NDQ	Excess (\$)	0.00	
Assign From		Assign Date	05/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COROLLA AXIO 1.5 (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	NRE1610022617	Colour	GREY	
Odometer	19509	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	175/65 R15	BRIDGESTONE	6 mm	
L/H Front Tyre	175/65 R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	175/65 R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	175/65 R15	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/07/2018	Inspection Date	06/07/2018	
Survey held at	KUM CHEW MOTOR WORKSHOP 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 7462S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR LID (CONSISTENT)	BENT	940.86	940.86
1	REAR LID LOCK (CONSISTENT)	BENT	403.38	403.38
1	REAR LID INNER CATCH (CONSISTENT)	BENT	28.67	28.67
1	REAR LID INNER TRIM (CONSISTENT)	SERVICEABLE	193.95	-
12	REAR LID INNER TRIM CLIPS @\$5.00 (CONSISTENT)	NECESSARY	60.00	60.00
1	REAR LID MOULDING (CHROME) (CONSISTENT)	CRACKED	307.46	307.46
1	REAR LID 'TOYOTA' EMBLEM (CONSISTENT)	NECESSARY	43.88	43.88
1	REAR LID 'COROLLA' EMBLEM (CONSISTENT)	NECESSARY	45.76	45.76
1	REAR LID 'AXIO' EMBLEM (CONSISTENT)	NECESSARY	47.61	47.61
1	REAR LID 'G' EMBLEM (CONSISTENT)	NECESSARY	42.15	42.15
2	REAR LID HINGE @\$150.46 (CONSISTENT)	SERVICEABLE	300.92	-
1	REAR LID RUBBER (CONSISTENT)	CUT	169.58	169.58
2	REAR LAMP @\$657.11 (CONSISTENT)	CRACKED	1,314.22	1,314.22
2	REAR LAMP CLIP @\$6.88 (CONSISTENT)	NECESSARY	13.76	13.76
1	REAR LAMP PANEL (CONSISTENT)	BENT	129.48	129.48
1	REAR END PANEL (CONSISTENT)	BENT	669.78	669.78
1	REAR END PANEL GARNISH (CONSISTENT)	DEFORMED	228.42	228.42
1	REAR SPARE TYRE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	604.21	-
1	REAR SPARE TYRE TOP GARNISH (CONSISTENT)	SERVICEABLE	429.68	-
2	REAR FENDER INNER GARNISH @\$361.15 (CONSISTENT)	O/S CUT	722.30	361.15
18	REAR FENDER INNER GARNISH CLIP @\$5.00 (CONSISTENT)	NECESSARY (9 PCS ONLY)	90.00	45.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	476.29	476.29
2	REAR BUMPER RETAINER @\$99.41 (CONSISTENT)	O/S NECESSARY	198.82	99.41
2	REAR BUMPER BRACKET @\$69.28 (CONSISTENT)	NECESSARY	138.56	138.56
12	REAR BUMPER CLIP @\$5.00 (CONSISTENT)	NECESSARY	60.00	60.00
	LESS 25% DISCOUNT		-1,914.94	-1,406.36
			5,744.80	4,219.06

Report Ref No. CC4/ASM18012288/R1ga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	60.00	-
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	280.00	220.00
			340.00	220.00
	LABOUR			
	TO PULL ,KNOCK ON REAR ACCIDENT PORTION & CHANGE THE ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR SPARE TYRE PANEL .		1,200.00	800.00
	TO SPRAY & PAINT ON REAR ACCIDENT PORTION .		1,500.00	1,000.00
	TO APPLY ANTI-RUST COATING ON NEW AND AFFECTED PANELS.		150.00	80.00
	TO CHECK REAR ELECTRICAL WIRING SYSTEM.		150.00	30.00
	TO TRANSFER TAILGATE COMPONENTS TO NEW TAILGATE.		80.00	60.00
	TO REMOVE,REPLACE AND REINSTALL REAR REVERSE SENSOR .		120.00	60.00
			3,200.00	2,030.00
	GRAND TOTAL		9,284.80	6,469.06
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,150.00

Report Ref No. CC4/ASM18012288/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim:SIMCOONDQ

Reference:CC-4/ASM18012088/R1g3q2

Loss Date:3 July 2018

Report Date:5 Jul 2018 11:20:06 AM

Request Date:21 August 2018

Due Date:

Vendor Name:L&K AUTO CONSULTANTS PTE LTD (TP)

Type of Loss:Third Party Vehicle Damage

Services:Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #:SLR74625

Make:TRVD TOYOTA

Model:AXIO

Service Address:

Primary Contact/Insured

CHEAH WAI SIONG
BLK 70 MEI HWAN DRIVE, #08-10, 568431, Singapore

XIELWEIXIONG84@GMAIL.COM

Claim Handler

CHAM Kian Chuan
68805444
kianchuan.chan@axa.com.sg















Actions









Next Step:Wait for Approve Invoice

Add Items

Additional InstructionsINSO GIA NOT REPORTED

Messages	Invoices	History	Documents	Assessment	Metrica	Notes
Document Type: Document SubType						
<div>+ Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
Reports & Statement					Merimen	
Accident Statement						

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Invoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKK Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PQA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 TP FINAL EST LIST 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 PROFORMA INV.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 RENTAL AGREEMENT INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 MANDATE IA DO 06032020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 PASF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 LCOO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX INSPECTION PHOTOS.pdf	Letters and Correspondence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 LETTER TO OI.pdf	Letters and Correspondence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 Email to OI dt 110918.pdf	Letters and Correspondence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 OIO Status of Driving Licence.pdf	Forms / Claim Documents	Driver's License / IDP	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2018
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	9 July 2018
 LKXPhotos6-1.pdf	Evidence	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	7 July 2018
 TP PRE RECEIVED FROM WORKSHOP.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	5 July 2018
 SLR74625 TP GJA REPORT.PDF	Reports & Statement	GJA Report	DHAKAL Raghav	5 July 2018