

INS. CASE OWNER:

Norsah

CC3, AIG 180 12284, A. Wang

LKK: IDAC

Surveyor:

WHP

DOI:

ASSIGNMENT

20/7/18

Date / Time:

Registered in Merimen:

5/7/18
5/7/18

Pre-assign / CCU / FTE

SICK 9934K



Insured Vehicle No.:

HO KAY MOON

Name of Insured:

Insured Tel No.:

HP:

97705929

Excess Sec II :SS

D.O.A.:

29/6/18

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

Claim No.:

2100619409

Policy No.:

Make / Model:

Volvo S80

Place of Accident:

X Junction of Jln Chiat Rd & East Coast Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKK6658A



INSRS: WSP: Premium
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA:	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD:	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

SKK6658A, X; SICK 9934K - X

Email liability unclear to workshop

Received longer video from TP. upload in merimen

6/8/18. Email to AIG to seek advice

15/8/18 email from AIG to reject claim.

15/8/18 email to workshop reject claim.

RECEIVED 15 AUG 2018

Reject Case System: Vignia 15/8/18

PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by:

FINALIZATION Date/Time: Confirm with: Confirm by: Email Call

Repair Cost: S\$ (days) Reduction: %

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :

Repair Cost: S\$

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search: S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost: S\$

Total: S\$ Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ Name 1:

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

6/15/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: reject
3) Survey fee: \$320.00

12/18 (Anwar) - (W)

REF:

ASS. REC. BY: Adrian King

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: 2.8.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKK6658A Yr Regn: 2012 / Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A6 Avant c.c. 2995

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading: 83324 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZ2461CN085671

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/40R19

R: 255/40R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal: 06 mm

L/Bal: 06 mm

D.O.A. _____

Survey held at: Premium

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
15/8/18	TP A/G. Submit T.B.2 \$14214.00 with 8 working days exclude check items. \$975.00
	MY: 85K. PV: 1A.9K. Nett: 10.1K.
	Hold first maybe will total loss (by Adrian)

(Red #) 2152.46/1

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:	
Transportation:	
_____ \$ + RS. _____	
Photos:	
Others:	
TOTAL:	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0762/2018/KS
Date : 5-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SKT 9934 K

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Le Tuan Quoc
Address : 10 Margate Road
#05-03
Singapore 438061
Telephone : (HP) +96179100
Type of Claim : Third Party Claims
Policy No. : 21004039252-03
Vehicle No : **SKK 6658 A**
Model Code : Audi A6 C7 AVANT 3.0 TFSI
Model / Year : Feb-12
Engine No : CGW 029401
Chassis No : WAUZZZ4G1CN085671
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Jun-18
Place of Accident : EAST COAST ROAD IN FRONT OF 112 KATONG

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKK 6658 A

S/N	Nature of Jobs		Estimated Charges	
1	To remove and transfer rear parking aid. Check function.	S/N \$	360.00	X
2	To renew rhs 1/4 glass to facillitate fender renewal	S/N \$	300.00	X
3	To remove and transfer rhs rear door's mult-lock system and power window devices.	S/N \$	280.00	✓
4	To dislodge and reinstall rear wire harness for lights, battery manager , fuse and relays trays, electrical and audio equipment.	S/N \$	1,400.00	X
5	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbag and sill trims.	S/N \$	1,400.00	X 700
6	To dismantle rhs rear door, rhs side member trim and rear bumper. Cut out and reweld rhs rear fender. Renew rhs rear door and side member trim. Reinstall all parts removed.	S/N \$	5,950.00	2000
SUB - TOTAL LABOUR CHARGES			\$ 9,690.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKK 6658 A.

S/N	Nature of Jobs	Estimated Charges
7	To respray rhs rear door, rhs side member trim, rhs rear fender, rhs sill panel, door entrance drain panel, roof channel and end panelling. To carry out join sealer works and stone chip treatment.	\$ 5,200.00 2475. 4.5 pieces
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓
8	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 15,362.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKK 6658 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR RH <i>Painted</i>	\$ 3,211.00	✓
2	DOOR ATTACHMENT RHS ?	\$ 106.00	?
3	REAR DOOR OUTER SEAL RH <i>NEW</i>	\$ 202.00	✓
4	BONDING AGENT ?	\$ 43.00	?
5	CLEANING SOLUTION ?	\$ 64.00	?
6	REAR DOOR CATCH RH <i>new</i>	\$ 105.00	+
7	REAR DOOR SEAL RH ?	\$ 162.00	?
8	POWER WINDOW REGULATOR RR RH <i>new</i>	\$ 309.00	✓
9	SIDE MEMBER TRIM RH <i>Repair</i>	\$ 752.00	+
10	SIDE MEMBER ATTACHMENTS PARTS <i>new</i>	\$ 91.00	✓
11	REAR FENDER RH <i>Painted</i>	\$ 3,038.00	✓
12	QUARTER GLASS	\$ 446.00	+
13	QUARTER GLASS PRIMER	\$ 19.00	+
14	QUARTER GLASS CHROME TRIM	\$ 222.00	+
15	ROOF MOLDING RH	\$ 440.00	X
16	WHEEL HOUSING LINER RH <i>new</i>	\$ 246.00	+
17	WHEEL HOUSING LINER ATTACHMENT PARTS RH <i>new</i>	\$ 68.00	+
18	1/4 GLASS SEALANT <i>new</i>	S/N \$ 100.00	+
19	ACRYLIC SEALER ?	S/N \$ 180.00	✓
20	CAVITY WAX <i>new</i>	S/N \$ 140.00	✓
SUB-TOTAL SPARE PARTS		\$ 9,944.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKK 6658 A.

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/N	NETT	
	Wheel Rim <i>got</i>		965	✓
21	STONE CHIP <i>3 New</i>	S/N	\$ 180.00	✓
22	METAL FILLER POWDER	S/N	\$ 280.00	✓
27	SUNDRIES		\$ 600.00	✓
	TOTAL SPARE PARTS	:	\$ 11,004.00	
	TOTAL LABOUR CHARGES	:	\$ 15,362.00	
	GRAND TOTAL	:	\$ 26,366.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

LKK Auto Consultants hence notify the Rep. of the following:

- To resurvey before/after spray painting
- To disclose damaged part(s) during resurvey
- Particulars are subject to confirmation
- 1st resurvey is on a "Without Prejudice" basis
- No further modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final settlement

Approved by: _____
Signature: _____
Date: _____

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King.
Surveyed Date : 10/07/18 ✓
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 8 days.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vivian Lau (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 15 August, 2018 12:13 PM
To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto)
Subject: RE: Your Ref : 7846413345SG, Our Ref : CC3/AIG18012284/wa3, ACCIDENT INVOLVING SKT 9934K (Insured) & SKK 6658A (Third Party) ON 29/06/2018 ALONG JUNCTION OF JOO CHIAT RD & EAST COAST RD
Attachments: SKK 6658A- longer.mp4

Dear Vivian,

Please proceed to reject Third-party claim.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, August 15, 2018 11:50 AM
To: Md Noor, Norsiah
Cc: Thin Thin (LKKAuto)
Subject: RE: Your Ref : 7846413345SG, Our Ref : CC3/AIG18012284/wa3, ACCIDENT INVOLVING SKT 9934K (Insured) & SKK 6658A (Third Party) ON 29/06/2018 ALONG JUNCTION OF JOO CHIAT RD & EAST COAST RD

Your Ref : 7846413345SG
Our Ref : CC3/AIG18012284/wa3

Dear Norsiah

ACCIDENT INVOLVING SKT 9934K (Insured) & SKK 6658A (Third Party) ON 29/06/2018 ALONG JUNCTION OF JOO CHIAT RD & EAST COAST RD

We refer to the above matter

The third party reported that he was on the left lane to turn left OI on the right lane merge into TP's right rear. TP felt a thud.

Insured reported that he was on the turning lane, TP overtake from behind brush against OI

Based on the circumstances of both parties and available information in hand. Based on TP's video, TP should not overtake OI, brush against OI.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 6 August, 2018 4:30 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: Your Ref : 7846413345SG, Our Ref : CC3/AIG18012284/wa3, ACCIDENT INVOLVING SKT 9934K (Insured) & SKK 6658A (Third Party) ON 29/06/2018 ALONG JUNCTION OF JOO CHIAT RD & EAST COAST RD

Your Ref : 7846413345SG

Our Ref : CC3/AIG18012284/wa3

Dear Norsiah

ACCIDENT INVOLVING SKT 9934K (Insured) & SKK 6658A (Third Party) ON 29/06/2018 ALONG JUNCTION OF JOO CHIAT RD & EAST COAST RD

We refer to the above matter

The third party reported that he was on the left lane to turn left OI on the right lane merge into TP's right rear. TP felt a thud.

Insured reported that he was on the turning lane, TP overtake from behind brush against OI

Based on the circumstances of both parties and available information in hand. Based on TP's video, TP should not overtake OI, brush against OI.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 15 August, 2018 3:20 PM
To: 'Claims'; Thin Thin (LKKAuto)
Cc: Admin A; 'Nora Khai'
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3
Attachments: Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: SKK 6658A
Our Ref: CC3/AIG18012284/wa3

Dear Sir/Madam,

Accident involving Vehicle SKK 6658A & SKT 9934K ON 29/06/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client should not overtake OI, brush against OI.

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 15 August, 2018 11:59 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Md Noor, Norsiah' <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Nora Khai'

<nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Norsiah,

We understand you are the OIC for this case. Kindly advise what is status of this case for this claim.
Can we proceed with direct settlement. Please advise.

Thank you

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, August 14, 2018 2:11 PM

To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>;
claims@premiumauto.com.sg

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Nora Khai'
<nora.khai@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Thin Thin,

From last week ? We understand the officer must be very busy and tight. Can get next officer to handle ?

Thank you

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Tuesday, August 14, 2018 11:43 AM
To: Claims <claims@premiumauto.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Kee Siang,

We refer to the below matter.

Please be inform that we are still pending instruction from our Principal.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 14 August 2018 11:22 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; claims@premiumauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Dear all,

Who is next OIC for this case ? Can anyone assist on this ?

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, August 14, 2018 8:27 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg;

'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Urgent,

Dear Ms Viivian,

Kindly expedite this case urgently. Our client is chasing us on daily basis just for your kind revert. Keep us updated by today shall we proceed with direct settlement.

Thank you.

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Wednesday, August 8, 2018 9:40 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

WITHOUT PREJUDICE

Dear Kee Siang,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 8 August, 2018 9:38 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hello Ms Vivian,

Please update us on this case. Can we go ahead with direct settlement .

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, August 6, 2018 8:08 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Any update ? Please expedite ?

Thank you

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 2, 2018 9:55 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Attached as per your request. Kindly review and let us have an update ASAP.

Thank you

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 2, 2018 9:26 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Attached as per your request.

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Tuesday, July 31, 2018 9:33 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the email below.

Please provide us a longer version before the accident of the video.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 31 July, 2018 9:19 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Vivian,

Any update ?

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199901271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, July 25, 2018 2:40 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Can we proceed with direct settlement ?

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Monday, July 23, 2018 11:50 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the email below.

Please be informed that we are contacting our Insured but we can't get a response from him.

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 23 July, 2018 11:14 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Thin Thin,

Kindly assist us on this case.

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. e-mail@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, July 20, 2018 11:57 AM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Any update ?

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, July 17, 2018 10:34 AM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Viivian,

Attached video clip for your kind reference. Videos show that your insured encroach into our client's lane.

Thank you

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Wednesday, July 11, 2018 2:33 PM
To: Nora Khai <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

WITHOUT PREJUDICE

Your Ref: SKK 6658A

Our Ref: CC3/AIG18012284/wa3

Dear Sir/Madam,

Accident involving Vehicle SKK 6658A AND SKT 9934K DATED ON 29/06/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Tuesday, 10 July, 2018 12:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK REF: CC3/AIG18012284/wa3

Hi Vivian,

Please advise direct settlement and liability clearance. Vehicle has been surveyed by Adrian this morning.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 05 July, 2018 4:37 PM

To: Claims

Cc: Admin A; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); assignments

Subject: RE: ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018 *** LKK
REF: CC3/AIG18012284/wa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 5 July, 2018 2:06 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: : ACCIDENT INVOLVING SKK 6658 AND YOUR INSURED SKT 9934 K DATED ON 29/06/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and repair estimate for direct settlement for your reference.

The third party is insured with AIG.

Do take note, kindly arrange the survey on 11/07/2018, Wednesday, 1030 AM.

Thank you.

Best Regards,
George wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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55 Ubi Road 1 Road Singapore 408699



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 5 July 2018 1:39 PM

To: 'SUR'

Cc: 'Claims'

Subject: RE : Third Party Claim for SKK 6658 A

Good morning all ,

Here is the attachment of GIA and Estimate for your kind reference . Kindly assist the claim .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jul 2018 Edit Reg		10 Jul 2018 00:00 Edit Adj Rpt	S\$14,214.00 Edit Estimates	S\$14,214.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	HO KAY WOON (HE JIA'EN) , ID: S7539380F								
Main Claimant:	LE TUAN QUOC , ID: S7375398H								
Vehicle Reg. No.:	SKK6658A	Date of Loss:	29/06/2018 07:00 - :59 [76 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7846413345SG	Policy/Cover Note No.:	2100419409 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT9934K	Policy No. (Claimant):	2100403952-03						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKK6658A (7846413345SG)
[SKT9934K]
TP
LE TUAN QUOC
Jun 29 2018 7:00AM
[HO KAY WOON (HE JIA'EN)]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
															1 per page	<input checked="" type="checkbox"/>
Video																
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	03/08/18 10:40	Video - Accident											Load MP4			
															3 per page	<input checked="" type="checkbox"/>
Photos/Images																
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	15/08/18 16:35	General View											Load JPG	<input checked="" type="checkbox"/>		
2	15/08/18 16:35	General View											Load JPG	<input checked="" type="checkbox"/>		
3	15/08/18 16:35	General View											Load JPG	<input checked="" type="checkbox"/>		
4	15/08/18 16:35	General View											Load JPG	<input checked="" type="checkbox"/>		
5	15/08/18 16:35	General View											Load JPG	<input checked="" type="checkbox"/>		
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21	15/08/18 16:36	General View											Load JPG	<input checked="" type="checkbox"/>		
															1 per page	<input checked="" type="checkbox"/>
Documentation																
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	05/07/18 16:35	TP ESTIMATE											Load PDF			
2	05/07/18 16:35	TP GIA REPORT											Load PDF			
3	11/07/18 20:43	TP ESTIMATE - MARKED											Load PDF			
4	06/08/18 16:43	Email AIG to seek advice 6.8.18											Load PDF			
5	15/08/18 15:22	Email from AIG to reject claim 15.8.18											Load PDF			
6	15/08/18 15:22	Email to wkshop reject claim 15.8.18											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	06/07/18 08:40	OI GIA REPORT											Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST Reset | Save | Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012284/AWA3Q2

Date: 17/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100419409
 Claimant Vehicle No: SKK6658A Insured Vehicle No: SKT9934K
 Date of Loss: 29/06/2018 Nature of Claim: TP Claim No: 7846413345SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKK6658A**
 Make & Model: AUDI A6, 3.0 (A) Engine No: CGW029401
 Reg. Date: 28/02/2012 (Man. Year: 2011) Chassis No: WAUZZZ4G1CN085671
 Colour: Bronze Odometer: 83324 km
 Engine Capacity: 2995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/40 R19 Rear Tyre Size: 255/40 R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,969.00	8,287.00	3,682.00	30.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,362.00	5,927.00	9,435.00	61.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	27,331.00	14,214.00	13,117.00	47.99
+ GST 7.00/7.00% (S\$)	1,913.17	994.98	918.19	47.99
Nett Amount (S\$)	29,244.17	15,208.98	14,035.19	47.99
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 10/07/2018
 Date Inspected: 10/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR RH	Dented	3,211.00 FS	*3,211.00 FS
2	1		*DOOR ATTACHMENT RHS	*Check	106.00 FS	*- FS
3	1		*REAR DOOR OUTER SEAL RH	Necessary	202.00 FS	*202.00 FS
4	1		*BONDING AGENT	*Check	43.00 FS	*- FS
5	1		*CLEANING SOLUTION	*Check	64.00 FS	*- FS
6	1		*REAR DOOR CATCH RH	Not Necessary	105.00 FS	*- FS
7	1		*REAR DOOR SEAL RH	*Check	162.00 FS	*- FS
8	1		*POWER WINDOW REGULATOR RR RH	Not Necessary	309.00 FS	*- FS
9	1		*SIDE MEMBER TRIM RH	Repair	752.00 FS	*- FS
10	1		*SIDE MEMBER ATTACHMENTS PARTS	Necessary	91.00 FS	*91.00 FS
11	1		*REAR FENDER RH	Dented	3,038.00 FS	*3,038.00 FS
12	1		*QUARTER GLASS	Not Necessary	446.00 FS	*- FS
13	1		*QUARTER GLASS PRIMER	Not Necessary	19.00 FS	*- FS
14	1		*QUARTER GLASS CHROME TRIM	Not Necessary	222.00 FS	*- FS
15	1		*ROOF MOLDING RH	Not Necessary	440.00 FS	*- FS
16	1		*WHEEL HOUSING LINER RH	Not Necessary	246.00 FS	*- FS
17	1		*WHEEL HOUSING LINER ATTACHEMENT PARTS RH	Not Necessary	68.00 FS	*- FS
18	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
19	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
20	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
21	1		*WHEEL RIM	Cut	965.00 FS	*965.00 FS
22	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
23	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
24	1		*SUNDRIES	*Check	600.00 FS	*- FS
Total Parts (\$\$)					11,969.00	8,287.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION	New	360.00	0.00
2	TO RENEW 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	0.00
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULIT-LOCK SYSTEMAND POWER WINDOW DEVICES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS ,BATTERY MANAGER ,FUSE AND RELAYS TRAYS,ELECTRICAL AND AUDIO EQUOPMENT	New	1,400.00	0.00
5	TO REMOVE AND REINSTALL REAR SEATS , BACK TEST ,ABCD PILLAR TRIMS ,ROOF LINER ,HAT TRAYS,CARPETS ,CURTAIN AIRBAG AND SILL TRIMS	New	1,400.00	700.00
6	TO DISMANTLE RHS REAR DOOR ,RHS SIDE MEMBER TRIM AND REAR BUMPER .CUT OUT AND REWELD RHS REAR FENDER.RENEW RHS REAR DOOR AND SIDE MEMBER TRIM REINSTALL ALL PARTS REMOVED	New	5,950.00	2,000.00
7	TO RESPRAY RHS REAR DOOR ,RHS SIDE MEMBER TRIM ,RHS REAR FENDER ,RHS SILL PANEL ,DOOR ENTRANCE DRAIN PANEL,ROOF CHANNEL AND END PANELLING .TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	5,200.00	2,475.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			15,362.00	5,927.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >