

Veron Chen (LKKAUTO)

From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Sent: Friday, 9 November 2018 9:11 AM
To: Chong Boon Sen; 'sur@lkkauto.com'
Cc: Jamilah, Binte MohdKassim; JiongHow, Ng
Subject: RE: YL1149P / GBC9744M (CTI REF: SNM18D01543C02)

Dear sirs,

Please refer to our email dated 7 July 2018.

When the time your liability is clear, the vehicle already scrapped and we have closed the case.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6274

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, November 8, 2018 6:31 PM
To: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; 'sur@lkkauto.com'
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; Kevin, MJ Leong <kevinleong@hcspl.com.sg>
Subject: RE: YL1149P / GBC9744M (CTI REF: SNM18D01543C02)

Without Prejudice

Dear Vonn,

Can you kindly confirm if your client is withdrawing claim? If not, we await Letter of Demand with supporting documents.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171

Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]
Sent: Monday, 9 July, 2018 1:37 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; 'sur@lkkauto.com'
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; Kevin, MJ Leong <kevinleong@hcspl.com.sg>
Subject: YL1149P / GBC9744M (CTI REF: SNM18D01543C02)

Dear sirs,

With reference to the subject above.

We wish to inform the vehicle had been scrapped and we shall close case at our end.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6274
e: vonnlm.siow@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Thursday, July 5, 2018 2:51 PM
To: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; 'sur@lkkauto.com'
Subject: RE: Liability check for YL1149P (CTI REF: SNM18D01543C02) - Urgent / OUR REF: SNM18D01543C02

Without Prejudice

Dear Vonn,

We refer to the above matter.

Liability is in favor of your client and we agree to go for Direct Settlement, subject to consistency of damages, based on our appointed surveyor's findings, with supporting documents.

Aside to M/s LKK, please upload your report and bill for services rendered in Merimen at your earliest convenience.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]
Sent: Tuesday, 3 July, 2018 3:03 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Subject: RE: Liability check for YL1149P (CTI REF: SNM18D01543C02) - Urgent
Importance: High

Dear sirs,

We refer to the subject above and emails below.

Kindly advise on the liability and we appreciate for an early reply.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6274

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: KeanYap, Chong
Sent: Monday, April 9, 2018 8:41 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>; Kevin, MJ Leong <kevinleong@hcspl.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRS FOR YL1149P (CTI REF: SNM18D01543C02) - Urgent

Dear all,

Please advice and confirm again this case liability if direct settlement?

Appreciate if can revert back by tomorrow, thanks.

Best regards,

Grant Chong
Motor Claims Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg

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(NEW) 111 Somerset Road #14-05 Singapore 238164

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, March 23, 2018 3:01 PM
To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>
Cc: ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>; Kevin, MJ Leong <kevinleong@hcspl.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRS FOR YL1149P (CTI REF: SNM18D01543C02) - Urgent

Without Prejudice

Dear Grant,

Insured not yet reported.

We are unable to advise on liability at this juncture.

Will be following up with Insured on reporting as usual.

Thank you.

Regards,
Chong Boon Sen

Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]

Sent: Friday, 23 March, 2018 2:47 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>; Kevin, MJ Leong <kevinleong@hcspl.com.sg>

Subject: RE: PRS FOR YL1149P (CTI REF: SNM18D01543C02) - Urgent

Hi All,

Please advice for this case if direct settlement?

Urgent thanks.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

w: www.hitachi-capital.com.sg

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From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]
Sent: Friday, March 23, 2018 2:37 PM
To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: PRS FOR YL1149P (CTI REF: SNM18D01543C02)

Without Prejudice

Dear Sirs

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE
DERECK OH SIONG WEE
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Case Handler: Chong Boon Sen

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]
Sent: Friday, 16 March, 2018 3:05 PM
To: Claims Dept of CTI

Cc: Joel Goh; Jamilah, Binte MohdKassim; ChiaLiang, Cheong

Subject: RE: YL1149P Third party claim against GBC9744M (China Taiping Insurance) Liability check confirmation (Car not in) URGENT

Dear all,

Please advice this case liability if direct settlement?

Urgent thanks.

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

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From: KeanYap, Chong

Sent: Wednesday, February 28, 2018 1:56 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'joel.goh@sg.cntaiping.com' <joel.goh@sg.cntaiping.com>; Jamilah, Binte MohdKassim

<jamilahbegum@hcspl.com.sg>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>

Subject: RE: YL1149P Third party claim against GBC9744M (China Taiping Insurance) Liability check confirmation (Car not in) URGENT

Dear all,

Owner check on this case status.

Please advice this case liability if direct settlement?

Appreciate your soonest reply, thanks.

Best regards,

Grant Chong

Motor Claims Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

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From: KeanYap, Chong

Sent: Monday, February 05, 2018 8:08 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'joel.goh@sg.cntaiping.com' <joel.goh@sg.cntaiping.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>

Subject: RE: YL1149P Third party claim against GBC9744M (China Taiping Insurance) Liability check confirmation (Car not in) URGENT

Dear all,

Did your GBC9744M insured file report yet?

Please advice this case liability if direct settlement?

Appreciate your soonest reply, thanks.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

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From: KeanYap, Chong

Sent: Friday, December 29, 2017 4:46 PM

To: claimsdept@sg.cntaiping.com

Cc: joel.goh@sg.cntaiping.com

Subject: YL1149P Third party claim against GBC9744M (China Taiping Insurance) Liability check confirmation (Car not in)

WITHOUT PREJUDICE

Dear All,

Please refer to above subject matter.

Attached with Gia report and estimate for your approval.

Car not in.

Please revert on the status in liability with a possibility of a direct settlement for this case.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

e: KeanYap.Chong@hcspl.com.sg

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NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "**Hitachi Capital Asia Pacific Pte. Ltd.**".

However, our main business operation and activities remain unchanged, including our operating address and contact.

Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

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