

INS2010

INS. CASE OWNER:

Liki

CC4 LPC1801

2279, Kpa3

N2

LKK: IDAC:

67x

ASSIGNMENT

Surveyor:

18C

DOI:

11/2/2018

Date/Time:

5/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 1545H

Name of Insured:

AW TRANSPORT & MARETHONG INC PIC

Insured Tel No.:

HP:

Claim No.:

17/18/18 VC10 1020442

Policy No.:

2/18/VC10/100024

Make / Model:

NISSAN

Excess Sec II : \$:

D.O.A.:

28/7/18

Place of Accident:

SD TUNG AVE 11

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Meng Heng Peng 43

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SKE 4826U



INSRS: WSP: Tel: Liability: RMKS:

LOH HENG 90111432



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

23/7
CMT

SKE 4826U - X, XD 1545H - 02/12/18/2279/Ayldi - DOA 28/7/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

29/7/18

OID reversed & hit TP.

Documentation Check List: Handler Typist

29/7/18

Request scene photos from TP.

Notification ltr (if non-pickup)

24/7/18

Recd scene photos from TP.

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2/8/18 - File pass to type mandata
9/14/18 - DV sent
29/11/18 - File to SHIPER to close

RECEIVED 2018

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 9/19/18 Confirm with Danny Email Call

Final Liability: % (Agreed / Assesed) BOLA S/N No. NIC. If NO or B 28. Ass. Lia:

Repair Cost: \$ 2300.00

Loss of Rental (LOR): \$ (days)

Loss of Use (LOU): \$ 180.00 (\$ 60 x 3 days)

Loss of Income (LOI): \$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$

Medical: \$

Disbursement: \$ (e.g. Tow/Independent)

Legal Cost \$

Total: \$ 2480.00 Global Sum \$:

FINAL PAYMENT Date/Time: 9/14/18 Confirm with Danny Email Call

Payee 1: \$ 2480.00 Name 1: LOH HENG

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

COPY SENT 3/12/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$ 450.00

ASS. REC. BY:

REF: LPG /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Loh King

of _____

Insured: _____

Policy No. _____

Claims No. _____

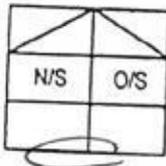
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 26 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SK1C 48264 Yr Regn: 07, '13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Jetta c.c. 1390

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading 127207 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW 888 1620M 057268

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or _____

Brake: Inoper / Jammed / Leaked / Burnt or _____

Mod: NII / S/Rlm / STD / Rlm or _____

Tyre Size: F: _____

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 28/12/18

Rear

R/Bal. 5 mm

L/Bal. 5 mm

D.O.I. 11/7/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or _____

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

17 File pass to Catherine

US \$ 2300 (Reel # 277 / 474)

Date/Time, File Pass to?

: Prel. Report

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

\$ - RS. \$

Fuel

Others

TOTAL

Add Fee: : Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$)

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 July 2018 12:53 PM
To: Danny Loh; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); admin-d@lkkauto.com
Cc: MT_Claim_SG
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442
Attachments: CCI07052018.pdf

12:55pm @ 5/7/18
person @ Danny
vehicle not in

Without Prejudice

Dear Danny

As spoken, please liaise with LKK Auto Consultants Pte Ltd for this TP claim.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Thursday, 5 July, 2018 12:35 PM
To: MT_Claim_SG
Subject: 3rd party claim XD1545H

Hi,

we are submitting a 3rd party claim for your perusal with attachment.

Kind regards,

Loh Heng

Danny

NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION

To : Lompac Insurance Pte Ltd
Claims Department mt-claim@lompac.com

Re :
Vehicle No. PKK 4826U

From: M/s Loh Heng

Sub : 3rd Party Claim

This is to inform you that vehicle no. XD1545H, which is insured under your company was involved in an accident on 28-02-18.

The vehicle is at the workshop LOH HENG Tel:64532237 and is available for your inspection before work is carried out.

Please acknowledge receipt of this Notification by return fax to **64556384** and reply Within 2 days whether you wish to inspect the vehicle or waive inspection.

Yours faithfully,
LOH HENG

Danny Loh(Person to contact)
HP : 90111432

BLOCK 176 #03-08 SIN MING AUTOCARE,
SIN MING DRIVE, SINGAPORE 575721
PHONE: 64532237 / 64530797
FAX: 64556384
LOHHENG0308@YAHOO.COM.SG

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 20 July, 2018 11:50 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442
Attachments: XD1545H 280218.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 20 July, 2018 8:52 AM
To: ONG LI LI
Cc: MT_Claim_SG; GERALD POH WEE BIN; ericwoo; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 July, 2018 11:10 AM
To: 'ONG LI LI' <llong@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

WITHOUT PREJUDICE

LPC ref: 17/18/18/VC10/020442
LKK REF: CC4/LPC18012279/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 4826U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 5 July, 2018 12:57 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 5 July 2018 12:53 PM

To: Danny Loh <loh heng0308@yahoo.com.sg>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Without Prejudice

Dear Danny

As spoken, please liaise with LKK Auto Consultants Pte Ltd for this TP claim.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]

Sent: Thursday, 5 July, 2018 12:35 PM

To: MT_Claim_SG

Subject: 3rd party claim XD1545H

Hi,

we are submitting a 3rd party claim for your perusal with attachment.

Kind regards,

Loh Heng

Danny



This email has been checked for viruses by AVG antivirus software.
www.avg.com

LOH HENG

Automotive Repair Services
Accident Insurance Claims

06 July 2018

Lonpac Insurance Pte Ltd

Singapore

Attn. : Motor Claim Department

Re : 1 Quotation

Vehicle no. SKK4826U VW Jetta

*Not Notified
L15m @?
Resurvey After Paint
3 days*

S/N	Description	Amount (S\$)
Parts Replacement		
	Rear bumper <i>Delicom</i>	\$ 864.00 ✓
	Rear bumper reinforcement	\$ 748.00 ?
	Rear lower spoiler <i>na</i>	\$ 446.00 ✓
	Reverse sensor	\$ 142.00 X
	Rear exhaust <i>na</i>	\$ 1,137.00 X
	Sub total:	\$ 3,337.00
Labour Charges		
	To remove and refix new parts ,panel beating tail panel	\$ 390.00 25cl
	To putty and spray paint on rear panel and new parts.	\$ 650.00 40cl
	Total:	\$ 4,377.00

Rear bumper moulding. \$ 216.00 na ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Block 176 #03-08 Sin Ming Autocare

Sin Ming Drive

Singapore 575721

Tel : 64532237 / 64530797

Fax : 64556384

LOH HENG

Automotive Repair Services
Accident Insurance Claims

06 July 2018

Lonpac Insurance Pte Ltd

Singapore

Attn : Motor Claim Department

Re : Quotation

Vehicle no. SKK4826U VW Jetta

*Not Authorised
L11m @ 23 Oct
Resurvey After Paint
3 days*

S/N	Description	Amount (S\$)
Parts Replacement		
	Rear bumper <i>Pullcom</i>	\$ 864.00
	Rear bumper reinforcement <i>PA</i>	\$ 748.00
	Rear lower spoiler <i>DL</i>	\$ 446.00
	Reverse sensor <i>R</i>	\$ 142.00
	Rear exhaust <i>R</i>	\$ 1,137.00
	Sub total:	\$ 3,337.00
Labour Charges		
	To remove and refix new parts ,panel beating tail panel	\$ 390.00
	To putty and spray paint on rear panel and new parts.	\$ 650.00
	Total:	\$ 4,377.00

*✓
✓
✓
X
X*

*250
400*

Rear bumper moulding \$ 216.00 Od ✓ 4593

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Block 176 #03-08 Sin Ming Autocare
Sin Ming Drive
Singapore 575721
Tel: 64532237 / 64530797
Fax: 64556364

Hsiao Tong (LKKAuto)

From: Danny Loh <loh heng0308@yahoo.com.sg>
Sent: Tuesday, 31 July 2018 10:21 AM
To: Hsiao Tong (LKKAuto)
Subject: LOD SKK4826U attachment
Attachments: CCI07312018.pdf

Hi Hsiao Tong,

we attached the LOD for your perusal

Kind regards,

Loh Heng

Danny

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 9:06 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Vic (LKKAuto); Admin A
Subject: RE: 3rd party claim XD1545H Our Ref: 17/18/18/VC10/020442 *LKK REF: CC4/LPC18012279/Kpa3q2
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKK4826U.pdf; TP_SCENE_PHOTOS.pdf

Lonpac Ref: **17/18/18/VC10/020442**
LKK Ref: CC4/LPC18012279/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**Loh Heng**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 4,593.00	\$ 2,300.00
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00 (subject to proof)
Total	\$ 4,840.00	\$ 2,487.00

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 20 July 2018 11:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto)

Hsiao Tong (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 1 October 2018 2:36 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Vic (LKKAuto); Admin A
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442 *LKK REF: CC4/LPC18012279/Kpa3q2

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 1 October, 2018 9:07 AM
To: ONG LI LI
Cc: MT_Claim_SG; Vic (LKKAuto); Admin A
Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442 *LKK REF: CC4/LPC18012279/Kpa3q2

Lonpac Ref: **17/18/18/VC10/020442**
LKK Ref: CC4/LPC18012279/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

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Total	\$ 4,840.00	\$ 2,487.00

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 20 July 2018 11:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 20 July, 2018 8:52 AM

To: ONG LI LI

Cc: MT_Claim_SG; GERALD POH WEE BIN; ericwoo; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 18 July, 2018 11:10 AM

To: 'ONG LI LI' <long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

WITHOUT PREJUDICE

LPC ref: 17/18/18/VC10/020442
LKK REF: CC4/LPC18012279/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 4826U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 5 July, 2018 12:57 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 5 July 2018 12:53 PM

To: Danny Loh <loh heng0308@yahoo.com.sg>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)

<sur@lkkauto.com>; admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Without Prejudice

Dear Danny

As spoken, please liaise with LKK Auto Consultants Pte Ltd for this TP claim.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]

Sent: Thursday, 5 July, 2018 12:35 PM

To: MT_Claim_SG

Subject: 3rd party claim XD1545H

Hi,

we are submitting a 3rd party claim for your perusal with attachment.

Kind regards,

Loh Heng

Danny



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 October 2018 8:51 AM
To: 'Danny Loh'
Subject: RE: LOD SKK4826U attachment

Without Prejudice

Hi Danny,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
TOTAL	<u>\$ 2,480.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danny Loh <loh heng0308@yahoo.com.sg>
Sent: Tuesday, 31 July 2018 10:21 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD SKK4826U attachment

Hi Hsiao Tong,

we attached the LOD for your perusal

Kind regards,

Loh Heng

Danny

Hsiao Tong (LKKAuto)

From: Danny Loh <loh heng0308@yahoo.com.sg>
Sent: Thursday, 4 October 2018 10:23 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: LOD SKK4826U attachment

Hi Hsiao Tong,
thanks for the settlement.
We take this mail as confirmation settlement.

Thank you

Sent from Yahoo Mail on Android

On Thu, 4 Oct 2018 at 8:51, Hsiao Tong (LKKAuto)
<chewht@lkkauto.com> wrote:

Without Prejudice

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Loh Heng

Danny



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18012279/Kpa3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 04-12-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 1545H	Veh. Inspected	SKK 4826U
Policy No.	Z/17/VC10/100024	Coverage (\$)	0.00
Claim No.	17/18/18/VC10/020442	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	05/07/2018

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN JETTA (A)	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WVWZZZ16ZDM057268	Colour	WHITE
Odometer	127207	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/40 ZR18	MICHELIN	7 mm
L/H Front Tyre	225/40 ZR18	MICHELIN	7 mm
R/H Rear Tyre	225/40 ZR18	MICHELIN	5 mm
L/H Rear Tyre	225/40 ZR18	MICHELIN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	28/02/2018	Inspection Date	11/07/2018
Survey held at	LOH HENG BLK 176 #03-08 SIN MING DRIVE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 4826U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DENTED / CRACKED	864.00	864.00
1	REAR BUMPER REINFORCEMENT	BENT	748.00	748.00
1	REAR LOWER SPOILER	DENTED	446.00	446.00
1	REVERSE SENSOR	SERVICEABLE	142.00	-
1	REAR EXHAUST	TO REPAIR SEE LABOUR	1,137.00	-
1	REAR BUMPER MOULDING	DENTED	216.00	216.00
			3,553.00	2,274.00
<u>LABOUR</u>				
TO REMOVE AND REFIX NEW PARTS ,PANEL BEATING TAIL PANEL ,INCLUSIVE OF THE REPAIR OF REAR EXHAUST .			390.00	250.00
TO PUTTY AND SPRAY PAINT ON REAR PANEL AND NEW PARTS.			650.00	400.00
			1,040.00	650.00
GRAND TOTAL			4,593.00	2,924.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,300.00

Report Ref No. CC4/LPC18012279/Kpa3n2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.