

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 1 October 2018 9:06 AM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG; Vic (LKKAuto); Admin A  
**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442 \*LKK REF: CC4/LPC18012279/Kpa3q2  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SKK4826U.pdf; TP\_SCENE\_PHOTOS.pdf

Lonpac Ref: **17/18/18/VC10/020442**  
LKK Ref: CC4/LPC18012279/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**Loh Heng**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair	\$ 4,593.00	\$ 2,300.00
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00 (subject to proof)
<b>Total</b>	<b>\$ 4,840.00</b>	<b><u>\$ 2,487.00</u></b>

\*\*03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 20 July 2018 11:50 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 20 July, 2018 8:52 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; GERALD POH WEE BIN; ericwoo; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 18 July, 2018 11:10 AM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

**WITHOUT PREJUDICE**

**LPC ref: 17/18/18/VC10/020442**  
**LKK REF: CC4/LPC18012279/Kpa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 4826U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 5 July, 2018 12:57 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 5 July 2018 12:53 PM

**To:** Danny Loh <[loheng0308@yahoo.com.sg](mailto:loheng0308@yahoo.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com))

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party claim XD1545H Our Ref; 17/18/18/VC10/020442

Without Prejudice

Dear Danny

As spoken, please liaise with LKK Auto Consultants Pte Ltd for this TP claim.

Dear Catherine/Nivitha

Fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]

**Sent:** Thursday, 5 July, 2018 12:35 PM

**To:** MT\_Claim\_SG

**Subject:** 3rd party claim XD1545H

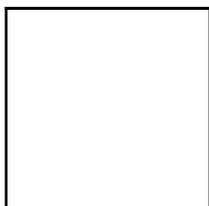
Hi,

we are submitting a 3rd party claim for your perusal with attachment.

Kind regards,

Loh Heng

Danny



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)