

100210

INS. CASE OWNER:

CC 4/EQ1801

LKK  
IDAC

Surveyor:

SIAHyn

DOI:

ASSIGNMENT

5/7/18

Date / Time:

5/7/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 4484

Claim No.:

0M18H001617

Name of Insured:

ROSET LIMOUSINE SERVICES PTE

Policy No.:

0M18H017-000184

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

24/6/18

Place of Accident:

MAL LIA LIA FARM 44  
LHO + LHO FARM NBY.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEW NAM KWONG

OI GIA REPORT:

YES

NO : TP GIA REPORT:

YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SMB 8033m

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMEET

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

10/7/18  
vian10/7/18  
1630-00  
323-00  
1362-00

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

11/7/18

Sent By:

VILL

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$

50

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1030.00

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

325.00

(S x 2 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

S\$

7.00

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

7.00

Medical:

S\$

Disbursement

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

2117.00

S\$

1362.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1362.00

Name 1:

SMEET BUSES Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT  
18/7/18OK  
19/12  
OK

REF: EOL

## ASSIGNMENT

From: Date: 05/07/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMB 8033M

at Workshop m/s

SMRT

of

Woodlands.

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

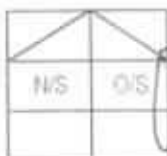
(Client's Record)

Make of Veh:

Kia Soul

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

2 days

Res:

Yes or No

Lump Sum:

2.B.2

3 Val:

Yes or No

GA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Yr/Mo SMB 8033M 11 Regn Oct 2015

Type: M/Car / M/Cycle / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Man

CC 10518

Colour: multicolour

A/C Insured / Std / NI / NA

Sp. Reading: 156465.3

T/Radio: Insured / Std / NI / NA

Eng/No: 50340142064008

C/No: WMAA24723F7002738

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: N/A / S/Rim / STD A/Rim or

Tyre Size: F: 275/70 R22-5

R: 275/70 R22-5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental (Rear), Fireenza (Front)

Front

Rear

R/Bal: 6 mm

R/Bal: 6/6 mm

L/Bal: 6 mm

L/Bal: 6/6 mm

D.O.A: 27/6/2018

D.O.I: 5/7/2018

Survey held at

SMRT

Des. of Damages: Frt / Rr / N/S / UIC / Rooftop or

OK Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

4/9/18

Confirm 2.B.2 \$2060.00 with 2 working days

(ed. \$1960 4/9/18)

Time/Date, File Pass to:

☐

PreIL Report

☐

Final Report

If:

Date/Time, File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. S + P + R

1. Phone

1. Other

1. Other

1. Other

1. Other

Report Format:

Lump Sum / I.B. / I.S.

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Visit (\$

☐

Weekend (\$




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

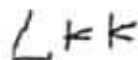
Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ118012269/Vwb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 05-07-2018	
			Code : EQ1	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLJ 448Y	Veh. Inspected	SMB 8033M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/06/2018	Inspection Date	05/07/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time : 01/01/2000

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	2,120.00	1,060.00
Total Spray Painting Charges :	1,900.00	1,000.00
Total Material Charges :	0.00	0.00
Other Charges :	0.00	0.00
<b>TOTAL :</b>	<b>4,020.00</b>	<b>2,060.00</b>
Lump Sum Total :	0.00	0.00
No. of Repair Days :	5.00	2.00 ✓
Prepared / Adjusted By :		Sathya Sai - LKK
Arc / Surveyor Sign Off Date :	04/07/2018 05:10:43 PM	05/07/2018 02:05:33 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 04/07/2018 05:10:43 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR RHS PORTION	2,120.00	1,060.00 ✓
<b>Total Labour</b>	<b>2,120.00</b>	<b>1,060.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,900.00	1,000.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,900.00</b>	<b>1,000.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

4020

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
<b>TOTAL MATERIALS</b>										
<b>TOTAL MATERIALS(Discounted)</b>							<b>0.00</b>	<b>0.00</b>		

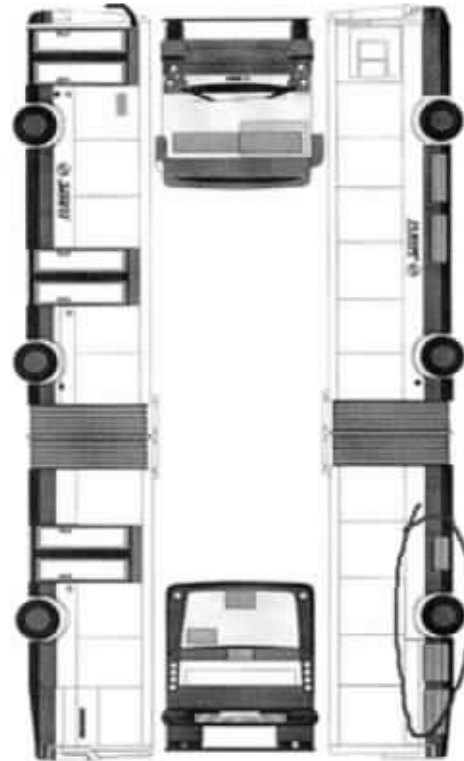
**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB8033M  
 Ref. No : BUS/06/18/5056  
 Reg. Date : 01/01/1900  
 Vehicle Type : BUS -17M  
 Make : MAN  
 Model : MAN A24  
 Name of Driver : Ten Yok Sooi  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 27/06/2018 07:35:00 AM  
 Accident Reported Date / Time : 04/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : EQ Ins Co Ltd  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC, if any :  
 TP: SLJ448Y (EQ INSURANCE)  
 BUS RIGHT REAR PORTION DAMAGED  
 Prepared Date : 04/07/2018 03:47:41 PM



Sathya Sai  
 5/7/2018

2 days

- Part by Part

- Photo before Paint

LKK Auto Considers it its policy to study  
 the Repair estimate and to assist  
 • To resurvey before and after painting  
 • To display damaged parts during survey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal instructions shall be issued  
 • Supplementary items must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR RHS PORTION	2,120.00	<del>0.00</del> 1060
<b>Total Labour</b>	<b>2,120.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,900.00	<del>0.00</del> 1000
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,900.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		



[Back to OneMotoring](#)

## Enquire Transfer Fee

### Vehicle Details

Vehicle No.:	SMB8033M
Vehicle Type:	H20 - Public Transport Bus/Coach/Minibus
Vehicle Attachment 1:	Air-Conditioned
Vehicle Scheme:	OmniBus (SMRT - ARF-exempted)
Vehicle Make:	MAN
Vehicle Model:	NG 363F (A24)
Chassis No.:	WMAA24ZZ3F7002738
Propellant:	Diesel
Engine No.:	50340142064008
Engine Capacity:	10518 cc
Maximum Power Output:	-
Maximum Laden Weight:	26000 kg
Unladen Weight:	16320 kg
Year Of Manufacture:	2014
Original Registration Date:	05 Oct 2015
Lifespan Expiry Date:	04 Oct 2032
Road Tax Expiry Date:	04 Oct 2018
Inspection Due Date:	04 Oct 2018
Intended Transfer Date:	09 Jul 2018
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

The current road tax expiry is 04 Oct 2018. You may renew the road tax from 05 Jul 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 04 Oct 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

#### Amount Payable (From 05 Oct 2018 to 04 Apr 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	765.00	-	765.00
<b>Total Amount Payable:</b>			<b>790.00</b>

#### Amount Payable (From 05 Oct 2018 to 04 Oct 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	1,530.00	-	1,530.00
<b>Total Amount Payable:</b>			<b>1,555.00</b>

You may print this page for reference.

[OK](#)
[Print](#)

## Nivitha (LKK Auto)

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Thursday, 5 July 2018 9:41 AM  
**To:** assignments  
**Subject:** FW: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)  
**Attachments:** SLJ448Y.PDF; SMB8033M.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

05072018 @ 10:11am  
Sunny veh ~~att~~ in.  
Sathya.

**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Thursday, 5 July 2018 9:38 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

Dear LKK

Attached accident reports for your attention.

Please assist to obtain a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road, #05-01 EQ Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential Information may be contained in this message. If you are not the intended recipient, please notify the sender.

**From:** Joel Goh  
**Sent:** Thursday, 5 July 2018 9:36 AM  
**To:** 'Sim Kim Boon' <[SimKimBoon@lkkauto.com.sg](mailto:SimKimBoon@lkkauto.com.sg)>  
**Cc:** Goh Kok Koon <[GohKokKoon@lkkauto.com.sg](mailto:GohKokKoon@lkkauto.com.sg)>; Catherine Lee Sau Chan <[CatherineLeeSauChan@lkkauto.com.sg](mailto:CatherineLeeSauChan@lkkauto.com.sg)>; Jee Boon Hwee <[JeeBoonHwee@lkkauto.com.sg](mailto:JeeBoonHwee@lkkauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

Without Prejudice

Dear Kim Bock

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on the following PRG.

Best Regards,

Joel Goh  
Executive | Claims



EQ Insurance Company Limited  
5 Maxwell Road #17-01 Tower 17-01 MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 4133 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:SimKimBock@smrt.com.sg>]

**Sent:** Thursday, July 5, 2018 9:20 AM

**To:** Joel Goh

**Cc:** Goh Kellie Chen (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jiong Chuan Heong (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Subject:** RE: SM180718011018/5056 EQ ins co ltd (DM18HO01617-JG)

6) LKK Auto Consultants Pte Ltd

*Responsible*

*Signature*

*Estimator, ARC Department*

**SMRT Automotive Services Pte Ltd**

110, 800 000 000



**From:** Tel, Goh Kok Koon [mailto:gohkokkoon@eginsurance.com.sg]

**Sent:** 05 July 2009

**To:** Sim Kim Boon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Cc:** Goh Kok Koon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Subject:** RE: SMR0033H BUS/06/18/5056 EQ ins co ltd (DM18H001617-JG)

Without Prejudice

Dear Kim Boon

Kindly email at [gohkokkoon@eginsurance.com.sg](mailto:gohkokkoon@eginsurance.com.sg)

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the assignment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the assignment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed surveyors for the said assignment.

1) L & A Insurance Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) L & A Insurance Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) L & A Insurance Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) L & A Insurance Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) L & A Insurance Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	

If you cannot agree to any of the surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you can recommend for our consideration. We shall revert to you within 2 working days.

Meanwhile, pending the completion of the Post-Repair Inspection, kindly contact us or our appointed surveyor before you return the vehicle to your client.

Best Regards,

Joel Goh

Executive Director



EQ Insurance

5 Maxwell Road

did 65 6223 4190

www.eqins.com.sg



Privileged

MND Complex Singapore 069110

ext 772 | fax 65 6223 4190



may be contained in this message. If you are not the intended recipient, please notify

From: m

Sent: Wed

To: Francis

Cc: Goh

SC/ARC/AR)

Subject: G

Biz Svcs/AR & SC/ARC/AR) [mailto:SimKimBock@smrt.com.sg]

5 PM

Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR &

to Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

6 EQ ins co ltd

Hi,

Kindly arrange

Insurance

, involving your insured SLJ448Y

Vehicle

Woodlands workshop now

Kim  
Estina  
SMRT  
AP 8





**AR REGISTERED**  
SMRT AUTOMOTIVE SERVICES PTE LTD  
6 Ang Mo Kio Street 62 Singapore 569140  
Tel : 65 6556 3521  
Fax : 65 6368 7421  
www.smrt.com.sg

EQ INSURANCE C/O LKK  
5 Maxwell Road #17-00  
Tower Block MND Complex  
Singapore 069110

Date : 18 July 2018  
SMRT Ref. BUS/06/18/5056/AW

Tel : 6223 9433

Dear Sirs,

**ACCIDENT INVOLVING 17M BENDY BUS SMB8033M AND SLJ448Y ON 27 JUNE 2018 ALONG  
CHOA CHU KANG WAY / CHOA CHU KANG AVE 4.**

LETTER OF CLAIM

We claim on behalf of SMRT BUSES LTD, owner/hirer of the vehicle Reg. No.: **SMB8033M**. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-


1. Cost of Repair	:	\$ 2060.00
2. Loss of Use for 2 days S\$ 350 /day	:	\$ 700.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
6. Survey Fee	:	
7. Others	:	
Total Claims :		<b>\$ 2,767.00</b>

We enclose the following documents :

<input checked="" type="checkbox"/> Repair Invoice	<input type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. _____
<input type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of _____	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter.  
Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Yours sincerely,  
SMRT AUTOMOTIVE SERVICES PTE LTD

  
Audrey Woo  
For Manager, Claims  
Claims Department



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118012269/Vwb3

21 July 2018

**Roset Limousine Services Pte Ltd**

53 Ubi Avenue 1, #03-47  
Paya Ubi Industrial Park  
Singapore 408934

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 448Y & SMB 8033M ON 27/06/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 03/08/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

SMRT Ref: BUS/06/18/5056/AW

**AUTHORISATION TO ACT**


I/We, SMRT BUSES LTD ("the third party claimant") of 6 Ang Mo Kio Street 62  
Singapore 569140 (address), owner of SMB 8033M (vehicle no.) hereby authorize SMRT  
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my  
claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB  
8033M that was damaged pursuant to the accident which occurred on 27/06/2018 (date)  
along CHOA CHU KANG AVE 4 & CHOA CHU KANG WAY (location) involving vehicle  
no/s SLJ 448Y ("the accident").


CHQ to be issued to SMRT BUSES LTD

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 17 (day) of Dec (month) 2018 (year)

Andrew  
Woo  
  
Signed by "the third party claimant"  
(with chop if applicable)

[Signature]  
  
Signed by "the workshop"  
(with chop)





Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180700147  
Date : 10.07.2018  
Vehicle No. : SMB8033M  
Your Ref No. : BUS/06/18/5056  
Our Ref No. : 24096876  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
<b>Labour</b>					
TO REPAIR REAR RHS PORTION	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
<b>Others</b>					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$1000.00	0.00	\$ 0.00	\$ 1000.00

GRAND TOTAL \$ 2,060.00

Remark :

Make/Model : MAN A24  
Accident Date : 27.06.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	04 Jul 2018 / 15:35:52		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLJ448Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180704153552642353
Search Date / Time:	27 Jun 2018 07:35:00		
Insurance Company:	EQ INSURANCE COMPANY LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 27/12/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SLJ 448Y (Insd Veh)	Your Ref. No. : DM18HO01617-JG
	SMB 8033M (TP Veh)	Our Ref. No. : CC4/EQI18012269/Vwb3q2
Date of Accident	27/6/2018	

Liability	50%	
Final Repair Cost	: \$ 1,030.00	
Loss of Use	: \$ 325.00	2 days
Rental (If any)	: \$	days
Others:	: \$ 7.00	
	: \$	
	1,362.00	
Final Settlement Sum	: \$ 1,362.00	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	SMRT BUSES LTD	: \$ 1,362.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI18012269/Vwb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 27-12-2018	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLJ 448Y	Veh. Inspected	SMB 8033M	
Policy No.	DMCFHQ17-000185	Coverage (\$)	0.00	
Claim No.	DM18HO01617-JG	Excess (\$)	0.00	
Assign From	JOEL	Assign Date	05/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MAN	c.c	10518	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WMAA24ZZ3F7002738	Colour	MULTI COLOUR	
Odometer	156465	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	275/70 R22.5	FIRENZA	6 mm	
L/H Front Tyre	275/70 R22.5	FIRENZA	6 mm	
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm	
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	27/06/2018	Inspection Date	05/07/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 8033M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO REPAIR REAR RHS PORTION .		2,120.00	1,060.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		1,900.00	1,000.00
			4,020.00	2,060.00
	<b>GRAND TOTAL</b>		<b>4,020.00</b>	<b>2,060.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,060.00</b>

Report Ref No. CC4/EQ18012269/Vwb3q2

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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