

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 5 July 2018 10:13 AM  
**To:** 'Joel Goh'  
**Cc:** Admin A; assignments  
**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

Dear Joel,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Thursday, 5 July 2018 9:38 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

Dear LKK

Attached accident reports for your attention.

Please assist to obtain a copy of the video footage before any settlement.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Joel Goh  
**Sent:** Thursday, July 5, 2018 9:36 AM

**To:** 'Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)'

**Cc:** Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Admin A

**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

**Without Prejudice**

Dear Kim Bock

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
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**From:** Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:SimKimBock@smrt.com.sg>]

**Sent:** Thursday, July 5, 2018 9:20 AM

**To:** Joel Goh

**Cc:** Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

6) LKK Auto Consultants Pte Ltd

**Regards**  
**Kim Bock**  
**Estimator, ARC Department**  
**SMRT Automotive Services Pte Ltd**  
**HP 84990282**



**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** 05 July 2018 09:10

**To:** Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Cc:** Goh Kok Khoo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

**Subject:** RE: SMB8033M BUS/06/18/5056 EQ ins co ltd (DM18HO01617-JG)

**Without Prejudice**

Dear Kim Bock

Kindly email all PRS request to [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg)

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	

Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:SimKimBock@smrt.com.sg>]  
**Sent:** Wednesday, July 4, 2018 5:26 PM  
**To:** Francis Ng  
**Cc:** Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Subject:** SMB8033M BUS/06/18/5056 EQ ins co ltd

Hi,

Kindly arrange survey for **SMB8033M** , involving your insured **SLJ448Y**  
Insurance Company : **EQ**

Vehicle : **SMB8033M** **Currently at Woodlands** workshop now

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Regards  
Kim Bock  
Estimator, ARC Department  
SMRT Automotive Services Pte Ltd  
HP 84990282

