

22/03/2002

ASS. REC. BY:

REF: CS/CTI18012251/R11d302

Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Huang Shiang Xi

of

CTI

Date/Time: 5/7/18 @ 11:10am

Estimated Cost:

Bill to:

OD / FD / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMC 6060S

Insured:

YP 819A

at Workshop m/s

Volkswagen

Tel:

9236 1588

of

247 Alexandra Rd

Policy No:

DMCV30034 81500

Claim No:

SNM18103316002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

03/07/2018

CA / REV / REP. / REV 24 HRS

up

06072018

Insp: 17 Mac Ave 9

H.O.D. Endorsement:

Date/Time:

11:40am @ 5/7/18

Person Contacted:

germeine

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SCM 6060S - X

YP 819A - X

Part by Part \$9,463.69 (Red: 5006.26: 34%)

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GMC 6060Sat Workshop m/s Volkswagenof 17, TUNN AVEInsured: CTI / up

Policy No. _____

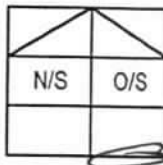
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMC 6060S Yr Regn: 2016 / SEPType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Beetle 1.2 c.c 1197Colour: Red

A/C: Insured / Std / NI / NA

Sp. Reading: 32433

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW2221624M607442Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/45ZR18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 03/07/18D.O.I. 06/07/18

Survey held at

Volkswagen Tunns

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 24 AUG 2018

Date/Time, File Pass to?

☐ : Prel. Report☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3Resurvey No. of Trip: 1Survey Fee: 220

Transportation: _____

Photos

Others

TOTAL

220Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Report Format: TPLump Sum / I.B.I. (\$) 946389

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jul 2018		05 Jul 2018 11:10 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	CYC INTERNATIONAL PTE LTD, Co. Reg. No.: 199802459E		
Main Claimant:	TAN CHIN HUAT, ID: S1764388F		
Vehicle Reg. No.:	SMC6060S	Date of Loss:	03/07/2018 11:00 - :59
Claim Type:	TP / SNM18D03316C02	Policy/Cover Note No.:	DMCVSN3003481800 (Comprehensive)
Vehicle Reg. No. (Insured):	YP819A	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Hwang Shiang Yi - 63896541]		
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 16/07/2018]		
Driver/Custodian (Insured):	ALAGAPPAN SIVASANKAR (38 / Male), NRIC: G7100646N, Tel: +6591048197		
Adj Asg. Remarks:	EST \$15,482.85, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CS/CTI18012251/R1td3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 05-07-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YP 819A	Veh. Inspected	SCM 6060S
Policy No.	DMCVSN3003481800	Coverage (\$)	0.00
Claim No.	SNM18D03316C02	Excess (\$)	0.00
Assign From	MERIMEN (HWANG SHIANG YI)	Assign Date	05/07/2018
2. Vehicle Particulars & Condition			
Make & Model	c.c		0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	03/07/2018	Inspection Date	05/07/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/07/2018 14:45
Date Of Accident	03/07/2018 11:00
Exact Location Of Accident	ALONG WOODLAND AVE 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC6060S
Insured/Policyholder	
Name Of Registered Owner	TAN CHIN HUAT
NRIC No	S1764388F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98528008
Alternative Phone No	OFFICE-98528008

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	BETLE NF 1.2 (A) SR HID
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	TAY BENG GEOK
NRIC No	S1826994E
Date Of Birth	21/09/1967
Occupation	INDOOR
Date Of Driving Pass	11/08/1998
Driving Experience	19 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96665055
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	3 ROSEWOOD DRIVE #06-06 SINGAPORE
Postcode	737935
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO AVAILABLE UPON REQUEST
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP819A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ALAGAPPAN SIVASANKAR
NRIC/Passport Number	G7100646N
Contact Number	81339842 (ALAN)
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 6223 9433 fax 65 6224 3903 www.eqinsurance.com.sg
reg no. 1976 00490-N



CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

**PRIVATE CAR
Comprehensive**

Certificate No.: DMPPHQ17-004897

Form: MX2

1. Index Mark and Registration Number of Vehicles
SMC6060S

Excess:
Insured/Named Driver SGD500.00
Unnamed Drivers SGD1,000.00
YEID Additional SGD3,000.00

2. Name of Policyholder
TAN CHIN HUAT

3. Effective Date of the Commencement of Insurance for the purpose of the Act
13/06/2018

4. Date of Expiry of Insurance
25/09/2018

5. Person or Classes of Persons entitled to drive*
(a) The Policyholder
(b) Any other person who is driving on the Policyholder's order or with his permission.

*Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act has not been cancelled at the time of accident loss or damage.

6. Limitations as to use*
Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover :

- (a) use for hire or reward
(b) use for racing, pace-making, reliability trials or speed testing
(c) use for the carriage of goods (other than samples) in connection with any trade or business
(d) use for any purpose in connection with the Motor Trade

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or and Amendment, Act or Acts passed in substitution thereof.

UNWSR/HO/A000211/MDivine Insurance Ag



A Member of Citystate

Authorised Signatory
EQ Insurance Company Limited

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1826994E

Name
TAY BENG GEOK

郑明玉

Race
CHINESE

Date of Birth
21-09-1967

Country of Birth
SINGAPORE

Sex
F

S1826994E

REPUBLIC OF SINGAPORE DRIVING LICENCE

DRIVING LICENCE NO. S1826994E

TAY BENG GEOK

Issue Date: 21-Sep-1997

Valid Until: 10-Jun-2003

0005694220

222639

NRIC No. S1826994E

30-07-1994

3 ROSEWOOD DRIVE #06-06
SINGAPORE 737935

NRIC No. S1826994E Date: 13-03-2004 (IR) No: 4845843

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES


PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 11 Aug 1998

NP 428A

Licence No: S1826994E

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1764388F



Name
TAN CHIN HUAT
陈进发
Race
CHINESE
Date of birth
08-09-1966
Country of birth
SINGAPORE
Sex
M
S1764388F

REPUBLIC OF SINGAPORE DRIVING LICENCE
S1764388F
TAN CHIN HUAT
Licence No. 08 Sep 1966
Expiry Date 23 Jun 2017
002696923K

4943400



NRIC No. S1764388F



Date of issue
16-05-2007

Address
3 ROSEWOOD DRIVE
#06-06
SINGAPORE 737935

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

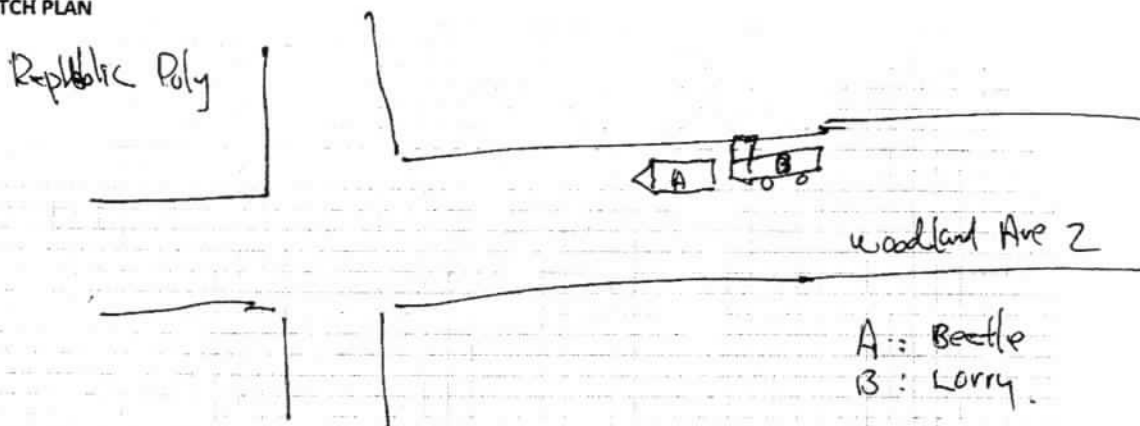
		EFFECTIVE DATE
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	10 Aug 1984
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight $>$ 2500kg	18 May 1988
Class 5	Motor vehicles which are not constructed to carry load or passengers and the unladen weight \leq 7250kg and the unladen weight $>$ 7250kg	14 Jun 1988

NP 428A

Licence No: S1764388F



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

while I was Driving Along Woodland Ave 2, front vehicle have all stop and I must stop my car in station in front Traffic light waiting for traffic light turn Green, it was at abt 11am. ~~From~~ Out of the sudden, a Lorry behind me bang into my car, No want was injure. I have took Down all his particled & Driving Licence, photo were taken at the point of scene.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:



SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

 3/7/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

VOLKSWAGEN GROUP SINGAPORE

81030002



Service Order Confirmation

SERVICE ORDER NO: 18IP1718

CUSTOMER NO.: CV034992

CUSTOMER NAME: TAN CHIN HUAT

TELEPHONE NO.:

ADDRESS: 3 ROSEWOOD DRIVE #06-06

Singapore

VEH No.: SMC6060S

Order Date: 07/03/18

Reg Date: 09/26/16

KM: 25,853

VIN NO.: WWWZZZ16ZGM607442

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
3	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
4	B&P MACP LABOUR LABOUR	5	UNIT	840	2520 3200	4200
5	B&P MACP PAINT SPRAY PAINT	5	UNIT	800	2400	4000
6	EXT00009 SUPPLY/INSTALL REVERSE SENSOR	1	PCS	400	NW	400
Item						
7	5C5945097B 3RD BRAKE LIGHT	1	PCS	255.75	new	255.75 photo
8	5C5853687J 739 NAME PLATE (BEETLE)	1	PCS	224.41	new	224.41
9	5C5821306C FENDER RH	1	PCS	988.18	RT	988.18
10	5C5821714A FENDER FOIL RH	1	PCS	42.99	new	42.99
11	6N0809966A NUT	8	PCS	1.03	new	8.24
12	5C5807417ADGRU REAR BUMPER	1	PCS	1,226.64	new	1,226.64
13	5C5807305 REINFORCEMENT	1	PCS	871.12	?	871.12 X sue
14	5C5807521 9B9 SPOILER	1	PCS	236.44	X	236.44 X sue
15	N 90536901 RIVET	8	PCS	0.79	new	6.32
16	5C5807393F TAILLIGHT LOWER BRACKET LH	1	PCS	198.18	X	198.18 X sue
17	5C5807394H TAILLIGHT LOWER BRACKET RH	1	PCS	178.30	?	178.30 X sue
18	5C5807861 BUMPER CENTRE BRACKET	1	PCS	88.80	?	88.80 X sue
19	5C5807132 BUMPER LOWER BRACKET RH	1	PCS	44.23	new	44.23 X sue
20	701867299E 9B9 CLIP	6	PCS	2.46	new	14.76
21	5C5945096H TAILLIGHT RH	1	PCS	438.10	new	438.10
22	5C5945300A BOLT	1	PCS	10.51	new	10.51
23	5M0945167 ADJUSTPART	2	PCS	8.44	?	16.88 X sue
24	5C5945702C REFLECTOR RH	1	PCS	260.10	X	260.10 X sue

Remarks : CHINA TAIPING DIRECT SETTLEMENT

DOA : 03/07/2018

T/P VECH YP819A

SURVEY BY :

Service Order Confirmation

SERVICE ORDER NO: 18IP1718

CUSTOMER NO.: CV034992

CUSTOMER NAME: TAN CHIN HUAT

TELEPHONE NO.:

ADDRESS: 3 ROSEWOOD DRIVE #06-06

Singapore

VEH No.: SMC6060S

Order Date: 07/03/18

Reg Date: 09/26/16

KM: 25,853

VIN NO.: WWWZZZ16ZGM607442

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

*Reason
Hp 50010568
6 days
06/07/18 @ D830
Recy 64 print*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

TOTAL 14,469.95

GST AMOUNT 1,012.90

TOTAL AMOUNT 15,482.85



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 18IP1718

CUSTOMER NO.: CV034992

CUSTOMER NAME: TAN CHIN HUAT

TELEPHONE NO.:

ADDRESS: 3 ROSEWOOD DRIVE #06-06

Singapore

VEH No.: SMC6060S

Order Date: 03/07/18

Reg Date: 26/09/16

KM: 32,432

VIN NO.: WVVZZZ16ZGM607442

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
Labor						
1	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280 ✓
2	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480 ✓
3	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
4	B&P MACP LABOUR	LABOUR	3	UNIT	840	2,520 ✓
5	B&P MACP PAINT	SPRAY PAINT	3	UNIT	800	2,400 ✓
6	EXT00009	SUPPLY/INSTALL REVERSE SENSOR.	1	PCS	400	400 ✓
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
8	5C5945097B	3RD BRAKE LIGHT	1	PCS	255.75	255.75
9	5C0071801A	BEETLE LOGO NAME PLATE	1	PCS	224.41	224.41
10	5C5821306C	FENDER RH	1	PCS	988.18	988.18
11	5C5821714A	FENDER FOIL RH	1	PCS	42.99	42.99
12	6N0809966A	NUT	8	PCS	1.03	8.24
13	5C5807417ADGRU	REAR BUMPER	1	PCS	1,226.64	1,226.64
14	N 90536901	RIVET	8	PCS	0.79	6.32
15	5C5807394H	TAILLIGHT LOWER BRACKET RH	1	PCS	178.30	178.30
16	701867299E 9B9	CLIP	6	PCS	2.46	14.76
17	5C5945096H	TAILLIGHT RH	1	PCS	438.10	438.10

Remarks : CHINA TAIPING DIRECT SETTLEMENT

DOA : 03/07/2018

T/P VECH YP819A

SURVEY BY : LKK RASUL

Service Order Confirmation

SERVICE ORDER NO: 18IP1718
CUSTOMER NO.: CV034992
CUSTOMER NAME: TAN CHIN HUAT
TELEPHONE NO.:
ADDRESS: 3 ROSEWOOD DRIVE #06-06
Singapore

VEH No.: SMC6060S

Order Date: 03/07/18
Reg Date: 26/09/16 KM: 32,432
VIN NO.: WVVZZZ16ZGM607442 ENGINE NO: SA: Tang Shu Shi
MODEL: Beetle NF 1.2 (A) SR HID MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	9,463.69
GST AMOUNT	662.46
TOTAL AMOUNT	10,126.15

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



























...CLAIM SUBFOLDER...(Pending for Survey Report)







































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jul 2018		05 Jul 2018 11:10 Edit Adj Rpt	S\$9,463.69 Edit Estimates	S\$9,463.69 View Rpt		Pending for Survey Report Cancel Case







Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CYC INTERNATIONAL PTE LTD , Co. Reg. No.: 199802459E								
Main Claimant:	TAN CHIN HUAT , ID: S1764388F								
Vehicle Reg. No.:	SMC6060S	Date of Loss:	03/07/2018 11:00 - :59 [21 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D03316C02	Policy/Cover Note No.:	DMCVSN3003481800 (Comprehensive)						
Vehicle Reg. No. (Insured):	YP819A	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Hwang Shiang Yi - 63896541]								
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 16/07/2018]								
Driver/Custodian (Insured):	ALAGAPPAN SIVASANKAR (38 / Male), NRIC: G7100646N, Tel: +6591048197								
Adj Asg. Remarks:	EST \$15,482.85, CASE WITH SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMC6060S (SNM18D03316C02)**
[YP819A]
TP
TAN CHIN HUAT
Jul 3 2018 11:00AM
[CYC INTERNATIONAL PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	03/07/18 15:06	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
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






Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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4	03/07/18 15:02	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIFF	
5	03/07/18 15:02	Sketch Plan #5 [Linked Accident Report Documents]	 Load TIFF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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5	03/07/18 15:02	Sketch Plan #5	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18012251/R1TD3E2

Date: 24/08/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN3003481800
Claimant Vehicle No :	SMC6060S	Insured Vehicle No :	YP819A
Date of Loss:	03/07/2018	Nature of Claim:	TP
		Claim No:	SNM18D03316C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMC6060S		
Make & Model:	VOLKSWAGEN BEETLE, 1.2 (A)	Engine No:	CBZK17921
Reg. Date:	26/09/2016 (Man. Year: 2015)	Chassis No:	WVWZZZ16ZGM607442
Colour:	Red	Odometer:	32433 km
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/45Z R18	Rear Tyre Size:	235/45Z R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,509.95	3,783.69	1,726.26	31.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,960.00	5,680.00	3,280.00	36.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,469.95	9,463.69	5,006.26	34.60
+ GST 7.00/7.00% (S\$)	1,012.90	662.46	350.44	34.60
Nett Amount (S\$)	15,482.85	10,126.15	5,356.70	34.60

INSPECTION

Date of Assignment:	05/07/2018	
Date Inspected:	06/07/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	8.0 days	

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Aug 2018)
Parts:	143	VOLKSWAGEN BEETLE 1.2 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMC6060S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Not Working	400.00 FS	*400.00 FS
2	1		*3RD BRAKE LIGHT	Necessary	255.75 FS	*255.75 FS
3	1		*NAME PLATE (BEETLE)	Necessary	224.41 FS	*224.41 FS
4	1		*FENDER RH	Bent	988.18 FS	*988.18 FS
5	1		*FENDER FOIL RH	Necessary	42.99 FS	*42.99 FS
6	8		*NUT	Necessary	8.24 FS	*8.24 FS
7	1		*REAR BUMPER	Deformed	1,226.64 FS	*1,226.64 FS
8	1		*REINFORCEMENT	Serviceable	871.12 FS	*- FS
9	1		*SPOILER	Serviceable	236.44 FS	*- FS
10	8		*RIVET	Necessary	6.32 FS	*6.32 FS
11	1		*TAILLIGHT LOWER BRACKET LH	Serviceable	198.18 FS	*- FS
12	1		*TAILLIGHT LOWER BRACKET RH	Cracked	178.30 FS	*178.30 FS
13	1		*BUMPER CENTRE BRACKET	Serviceable	88.80 FS	*- FS
14	1		*BUMPER LOWER BRACKET RH	Serviceable	44.23 FS	*- FS
15	6		*CLIP	Necessary	14.76 FS	*14.76 FS
16	1		*TAILLIGHT RH	Broken	438.10 FS	*438.10 FS
17	1		*BOLT	Serviceable	10.51 FS	*- FS
18	2		*ADJUSTPART	Serviceable	16.88 FS	*- FS
19	1		*REFLECTOR RH	Serviceable	260.10 FS	*- FS
Total Parts (S\$)					5,509.95	3,783.69

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PROGRAMMING & CALIBRATION	New	480.00	480.00
2	LABOUR	New	4,200.00	2,520.00
3	SPRAY PAINT	New	4,000.00	2,400.00
4	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	New	280.00	280.00
Gross Labour Cost (S\$)			8,960.00	5,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >