

INSP001

INS. CASE OWNER:

Stacy

CC<sup>4</sup> / AXA1801

W50, Gf634

LKK

IDAC

Surveyor:

Guo Qiang

DOI:

ASSIGNMENT

11/7/2018

Date / Time:

4/2/18

Registered in Meriton:

4/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 7629K

Name of Insured:

Trans-LAB SERVICES PTE LTD

Insured Tel No.:

HP:

Excess Sec II :S\$

\$5000

D.O.A.:

28/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HAN YEE MAN

Driver Tel No.:

(V/L YES / NO)

Claim No.:

L0474019

Policy No.:

VPR / V680520

Make / Model:

CHEVROLET

Place of Accident:

PTE TRANS LAB

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

5/2/2018

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

TTS

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 12/7/2018

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

15/7/2018

Sent By:

C/K

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16/7/2018

Confirm with:

Ken's

Email

Cal

Final Liability:

%

100%

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

S\$

4,355.67

Loss of Rental (LOR):

S\$

750.00

( 5 days)

X \$150.00

Loss of Use (LOU):

S\$

-

( 5 x days)

Loss of Income (LOI):

S\$

-

( 5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow / Independent)

Legal Cost:

S\$

-

Total:

S\$

5,114.12

Global Sum S\$:

5,110.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

S\$

5,110.00

Name 1:

TTS Eurocars pte ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

7P

3) Survey fee:

\$300.00

COPY SENT 10/6/18

08/11/13 waf  
ASS. REC. BY:

Xhl.

REF: AXA

f

### ASSIGNMENT

From: \_\_\_\_\_ Date: 11/7/18  
Estimated Cost: \_\_\_\_\_  
OD/TP/WS/TP RES/OD RES/EVA/INV/MV  
To Inspect Vehicle No: SJZ 2031S  
at Workshop m/s TTS Eurocars  
of 383 Sin Ming Drive  
Insured: wilson - 9640 4178  
Policy No. \_\_\_\_\_  
Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record) after 11:30am  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 4 days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS up

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SJZ 2031S Yr Regn: 29 Sep 2017  
Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: BMW S30i M c.c 1998  
Colour: white A/C: Insured / Std / NI / NA  
Sp. Reading: 14570 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: WBAJA520 10WA34585  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Modi: Nil / STD A/Rim or  
Tyre Size: F: 245/40 R19  
R: 11  
BS / DUN / EXNOVA / CY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front Rear  
R/Bal. 6 mm R/Bal. 6 mm  
L/Bal. 6 mm L/Bal. 6 mm  
D.O.A. D.O.I. 11-07-18  
Survey held at w/s 4pm  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
11/7	Double check with AXA how much per day for labour. because w/s ask for \$520 per day. \$2581.6 plp \$4,011.65 (Pch)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) )

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech. Invs (\$ )

☐ : Weekend (\$ )

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA18012250/fb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 05-07-2018		
		Code : AXA2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHB 7629K	Veh. Inspected	SJZ 2031S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	28/06/2018	Inspection Date		
Survey held at	TTS EUROCARS PTE LTD 383 SIN MING DRIVE TTS CENTRE SINGAPORE 575717			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

XGQ said ask AXA how much  
later they need to pay.

TP Wesp is asking <sup>long</sup> \$520/day

spay, per → \$350/day.

Normal Geyu wesp:

Lab: - \$200/day

spay: \$200/day.

yo chris

**TTS EUROCARS** pte ltd

A member of the TTS Motor Group

383 Sin Ming Drive, TTS Centre, Singapore 575717

Tel : 67572622 Fax : 67411626

**QUOTATION FOR REPAIR**

TO	AXA INSURANCE	DATE	03.07.2018
ATTN	Claims Officer	PAGE	1 OF 1
MODEL	BMW 530I M SPORT	VEH NO	SJZ2031S
YEAR	2017	C/N0	WBAJA52010WA34585
ENGINE	1998	D.O.A	28.06.2018

3RD PARTY CLAIM ( DIRECT SETTLEMENT )

S/NO	Part (List)	Qty	Price
1			
2	REAR BUMPER (UPPER) / Acc	1	\$ 3,492.00 / 1580
3	REAR BUMPER (LOWER) / Acc	1	\$ 398.00 / 180
4	REAR BUMPER PARKING ALL ROUND SENSOR @ \$840 / PC 2PC 8mm	1	\$ 5,040.00
5	REAR BUMPER REINFORCEMENT X	1	\$ 1,760.00
6	REAR BUMPER LHS RETAINER X	1	\$ 123.00
7	REAR BUMPER RHS RETAINER X	1	\$ 123.00
8	REAR BUMPER CENTRE BRACKET X	1	\$ 111.00
9	REAR BUMPER LHS REFLECTOR X	1	\$ 80.00
10	REAR BUMPER RHS REFLECTOR X	1	\$ 85.00
11	REAR BUMPER CLIP / Acc	1 SET	\$ 130.00 / 80
12	TAILGATE Repair X	1	\$ 3,757.00
13	TAILGATE WEATHER STRIP X	1	\$ 233.00
14	TAILGATE UPPER LOCK X	1	\$ 499.00
15	TAILGATE BMW LOGO / Acc	1	\$ 155.00 / 71.25
16	TAILGATE 530I LOGO / Acc	1	\$ 145.00 / 64.1
17	TAILGATE LHS TAILLAMP X	1	\$ 775.00
18	TAILGATE RHS TAILLAMP X	1	\$ 775.00
19	LHR FENDER TAILLAMP X	1	\$ 1,294.00
20	RHR FENDER TAILLAMP X	1	\$ 1,294.00
21	REAR END PANEL X	1	\$ 1,879.00
22	REAR END PANEL TOP GARNISH X	1	\$ 1,304.00
23	REAR END PANEL KEYLESS ENTRY SENSOR X	1	\$ 650.00
24	REAR EXHAUST SILENCER ASSY Repair X	1	\$ 1,900.00
25	LHR EXHAUST TAIL CHROME END PIPE X	1	\$ 420.00
26	RHR EXHAUST TAIL CHROME END PIPE X	1	\$ 420.00
		SUB-TOTAL	\$ 26,842.00
		DISCOUNT 10%	\$ 2,684.20
		SUB-TOTAL	\$ 24,157.80

1975.35  
+15% : 2271.65

	Part (S/Nett)			
1	REAR NO. PLATE WITH CASING X } NN	1	S	75.00
2	TAILGATE REVERSE CAMERA X	1	S	780.00
3	CERAMIC COATING APPLICATION X - Need M	1	S	950.00
	<del>etc.</del> original Invoice			
	SUB-TOT	S		1,805.00
	Labour			
	TO REPAIR / REPLACE ACCIDENT DAMAGED 520	1	S	3,120.00
	PART PLUS KNOCK & STRAIGHTEN ACCIDENT RELATED PORTION			
	TO SPRAYING PAINT ACCIDENT AFFECTED PORTION 350	1	S	2,100.00
	TO CONDUCT WIRING & HEADLAMP HARNESS CHECK		S	150.00
	TO PERFORM FULL SYSTEM DIAGNOSIS	1	S	850.00
	TO REPLACE REAR BUMPER PARKING SENSOR	1	S	180.00
	SUB-TOT	S		6,400.00
	SUB-TOTAL	S		32,362.80
	GST 7%	S		2,265.40
	TOTAL	S		34,628.20

REMARK THIS QUOTE IS ONLY AN ESTIMATE FOR REPAIR, SHOULD ANY ADDITIONAL PARTS OR LABOUR INCURRED WE WILL INFORM YOU ACCORDINGLY PRIOR BEFORE WE PROCEED.

4 Days.

before paint photos.

Quo Qiang - 82880282 Total: 14071.65

11/7/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## TAX INVOICE

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Document No: IN18-301560  
Date : 21/08/2018

Vehicle No : SJ220318  
BMW 530I M SPORT  
Mileage : 16410

Staff ID : ANTHONY  
Account No : AXA  
Job No : T18-103432  
Page 1

Description	Quantity	U Price	Disc%	Amount
REAR BUMPER (UPPER)	1	3,492.00		3,492.00
REAR BUMPER (LOWER)	1	398.00		398.00
REAR BUMPER CLIPS (1 SET)	1	130.00		130.00
TAILGATE BMW LOGO	1	155.00		155.00
TAILGATE 530I LOGO	1	145.00		145.00
CONDUCTED REPAIR / REPLACED ACCIDENT DAMAGED PARTS PLUS KNOCK AND STRAIGHTEN ACCIDENT RELATED PORTION.	1	1,040.00		1,040.00
CONDUCTED SPRAY PAINTING ON ACCIDENT AFFECTED PORTION.	1	700.00		700.00
PERFORM REPLACED BUMPER PARKING SENSOR	1	60.00		60.00

Total 6,120.00

0.00

7.00% GST Pur 428.40

Nett Total 6,548.40

\* Acknowledgement by Customer \*  
I confirm that the goods stated in this invoice have  
been received by me in good working order and condition.  
I further confirm that all services and/or repair jobs  
stated in this invoice are completed and done to my  
satisfaction.

TTS EUROCARS PTE LTD

Name/Signature/HRIC No/Co Stamp (where applicable)

Authorized Signature



**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413830H GST No: 20-0413830-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 • Sales: +65 6842 2222 • Admin: +65 6757 0122 • After Sales: +65 6757 2622 • Fax: +65 6741 1626  
Branch: 15, Commonwealth Lane, Lot A1, Commonwealth Car Mall, Singapore 149554 • Tel: +65 6462 1111 • Fax: +65 6252 4834  
24 Hours Emergency Assistance: +65 6475 2722

Website: www.tts.com.sg



**Revol Carz Makeover Pte Ltd**  
10 Ang Mo Kio Industrial Park 2A #01-12  
AMK Autopoint S568047  
Tel: 67466281  
Website: [www.revol.com.sg](http://www.revol.com.sg)  
Email: [enquiry@revol.com.sg](mailto:enquiry@revol.com.sg)

Invoice No:  
2017/10/068647

Name:	NG
Address:	CONFIDENTIAL
Tel:	CONFIDENTIAL
Email:	CONFIDENTIAL

Car Make Model:	BMW 530i M SPORT
Car Plate No:	SJZ2031S

Date: 20 Oct 2017

Description	Amount
<b>ZeTough Ceramic Exquisite Program</b> 1 x ZeTough Foundation. 3 x ZeTough Maintenance.  12 car wash with vacuum new car	<b>\$1488.00</b>
<b>Total Amount:</b>	<b>\$1488.00</b>

<b>Our In House Services</b>	<ul style="list-style-type: none"><li>• Paint Protection &amp; Grooming</li><li>• Third Party Insurance Claims</li></ul>	<ul style="list-style-type: none"><li>• Paintless Dent Removal</li><li>• Panel Beating &amp; Respray Works</li></ul>
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Mode of Payment: **MASTER / VISA**

For cheque payment, please make payable to:  
"Revol Carz Makeover Pte Ltd"

Served by **Marcus Koh (93222318)**

  
NG's signature

**Terms and conditions:**

- All Revol Carz Makeover Pte Ltd Services are strictly by appointment basis only.
- This program is to be used within 36 month(s) from date and thereafter will be expired.
- Revol Carz Makeover Pte Ltd management reserves the right to amend the terms and conditions without prior notice.



# REVOL

Blk 10, Ang Mo Kio Industrial Park 2A AMK Autopoint #01-12 (S) 568047 Tel:6746 6281

## Quotation

ATTN : MR NG  
Contact : 96956170  
Fax : -

Our Ref : R18-1607  
Page : 1 OF 1

Thank you for requesting this Quotation. We look forward to your reply and to serve you in our best upon confirmation.

ITEM	DESCRIPTION	QTY	AMT
			<u>SGD</u>
	For SJZ2031S (BMW 530i M SPORT)		
	Zetough Ceramic Foundation		\$ 788.00
	1) For SJZ2031S, Mr. Ng we have done the ceramic coating for this car before at Revol. 2) For Ceramic Coating – we don't have Partial car body coating – we only have coating for the whole car		
			\$ 788.00

Validity : 01 MONTH FROM THE DATE OF QUOTATION

For Revol Carz Makeover Pte Ltd

Confirmation order

*Marcus*

Marcus Koh  
Manager

\_\_\_\_\_  
Sign and company stamp



**REVOL**  
Carz Makeover

## Paint Protection Warranty

16965

- ☐ Goldshield 18 / 24 mths
- ☐ ZeTough Glass Coating 36 mths
- ☒ ZeTough Ceramic Coating 36 mths

This Agreement is made between Revol Carz Makeover Pte Ltd whose address

- ☒ Blk 10, Ang Mo Kio Industrial park 2a #01-12 Amk Autopoint S568047
  - ☐ Blk 42, Toh Guan Road East #01-75 (Level 1), Enterprise Hub S608583
- and the customer, whose details are shown overleaf.

### 1. The guarantee

- (a) If within the warranty period of the application date of stated Paint Protection to your vehicle, you notify Revol Carz Makeover that your vehicle has suffered subsequent deterioration to its paintwork by reasons of oxidation, fading, climatically induced cracking, loss of gloss.
- (b) The other conditions contained herewith are satisfied then Revol Carz Makeover will retreat the application at no cost.

### 2. Your Statutory Rights

The Guarantee is not intended to replace, modify or be a substitution for you statutory rights and Revol Carz Makeover shall not be responsible for any loss, damage, cost expenses OR otherwise which may be incurred as a direct result of your purchase of the treatment.

### 3. Regular Inspection

In order to maintain your paint to be at its optimum level, an inspection every 3 months is recommended. This inspection is normally carried out at Revol Carz Makeover Service Centre. If there are any major marks or scratches on the paintwork details should be noted on the guarantee. The service centre shall, at its own discretion, be entitled to request whether any inspection/grooming fee on each inspection and you are entitled to request whether any such fee will be charged and what the fee will be when you present your vehicle for inspection at the service centre. On each inspection, guarantee card must be stamped as proof that the required inspection has been carried out.

### 4. Limitations of liability for Revol Carz Makeover

- (a) The treatment must be applied at Revol Carz Makeover Service Centre for the guarantee to be valid.
- (b) Any areas repaired or replaced through accident or damage must be retreated immediately by Revol Carz Makeover and the details noted on the guarantee.
- (c) There must be no evidence of colour fading, flaking, and climatically induced prior to the process being applied.
- (d) The guarantee shall be invalidated by reason of the following:
  - Damage by road stones: Damage to the Vehicle by any force capable of breaking the treatment's surface i.e. tree branches, pebbles, pieces of rock or other similar object.
  - Etching: Any animal or vegetable deposits must be washed off within 24hrs. otherwise etching or discolouration may occur. Failure to do so is likely to invalidate the guarantee on our inspection.
  - No paint finish, however good can withstand the prolonged effects of such corrosive matter.
  - Vandalism: Any evidence of willful acts or omission affecting the vehicles bodywork or painted surface.

### 5. Important notes for paintwork protection

Old and dirty chamois leather and cloths can cause streaks and other unsightly marks on perfect paintwork (especially on dark coloured vehicles). Such leathers and other dyeing/polishing cloths should be discarded and replaced on regular basis.

Mechanical car wash and jet wash will eventually damage the paint protection unless Revol stated paint protection is used. No other paint protection, however good, can withstand the regular use of these machines unless a product such as Revol stated paint protection is used.

### IMPORTANT NOTES

Before any guarantee work is carried out, permission must be obtained from Revol Carz Makeover. The interior and exterior vinyl cleaner as well as leather feed is available as optional extras. It should be noted that due to the nature of these materials no guarantee certificate and applies. The warranty is void if other car care product, other than the stated paint protection, is applied to the paint surface. In the event that the gloss reading of the treated paint surface drops below 10 GU within the warranty months from the date of application, we will restore the surface without extra cost. The treated surface is recommended to be washed frequently preferably at once a week.

### GLOSS CHECK

Measurement at time of application  
Measured by HORIBA GLOSS METER



Issued by

Name:

MR. NG.

(1+3)

Vehicle Type:

BMW 530iM.

Vehicle No:

SJZ 20315.

Date &amp; Time:

Details:

20/10/17.

1st Caric Caric.

27/6/18

1 x Caric Motor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2201H
Vehicle Details	
Vehicle No.:	SJZ2031S
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jul 2018
Vehicle Make:	B.M.W.
Vehicle Model:	530I M SPORT
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	17579959B48B20B
Chassis No.:	WBAJA52010WA34585
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$65,771.00
Original Registration Date:	29 Sep 2017
First Registration Date:	29 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$85,388.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Sep 2027
PARF Rebate Amount:	\$64,041.00
Intended COE Rebate Details	
COE Expiry Date:	28 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,000.00
COE Rebate Amount:	\$45,134.00
<b>Total Rebate Amount:</b>	<b>\$109,175.00</b>

The information contained herein is correct as at 12 Jul 2018

OK

**Poh Kin (LKKAuto)**

---

**From:** Kavi <kavi@tts.com.sg>  
**Sent:** Tuesday, 16 April 2019 10:19 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** shabir@tts.com.sg; Admin A  
**Subject:** RE: TP /AXA INS -SJZ2031S AND SHB7629K ON 28.06.2018  
  
**Expires:** Monday, 25 May 2020 12:00 AM

Dear Poh Kin,

We accept the offered amount please email us the Discharge Voucher.

Thank you.

Regards,  
*Ms. Kavi*  
Motor Claims Officer

---

**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** 15 April, 2019 3:53 PM  
**To:** kavi@tts.com.sg  
**Cc:** shabir@tts.com.sg; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP /AXA INS -SJZ2031S AND SHB7629K ON 28.06.2018  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/AXA18012250/Gfb3  
Your Ref: SJZ 2031S

Dear Ms Kavi,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$5,110.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 15 April 2019 3:53 PM  
**To:** kavi@tts.com.sg  
**Cc:** shabir@tts.com.sg; Admin A  
**Subject:** RE: TP /AXA INS -SJZ2031S AND SHB7629K ON 28.06.2018

**Importance:** High

### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/AXA18012250/Gfb3  
Your Ref: SJZ 2031S

Dear Ms Kavi,

We refer to above matter and your letter of demand.

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kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

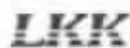
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Kavi [<mailto:kavi@tts.com.sg>]  
**Sent:** Monday, 15 April 2019 2:15 PM

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 31 July 2018 10:38 AM  
**To:** 'wilsonteo@tts.com.sg'  
**Cc:** Guo Qiang (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** RE: SJZ 2031 S - 3RD PARTY CLAIMS (DIRECT SETTLEMENT) ACCIDENT HAPPENED ALONG P.I.E TWD CHANGI AIR PORT NEARBY EXIT 13 D.O.A 28/06/2018 -- CERAMIC COATING APPLICATION

**Importance:** High

Our Ref: CC4/AXA18012250/Gfb3

Your Ref: SJZ 2031S

Dear Wilson,

We refer to the above matter and tele conversation on even date.

We hereby confirmed items below as per our principal approval:-

- Labour-\$520.00/day
- Spray painting- \$350.00/day
- Ceramic Coating fee- \$788.00

For your necessary action.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Wilson Teo [mailto:[wilsonteo@tts.com.sg](mailto:wilsonteo@tts.com.sg)]

**Sent:** Friday, 27 July 2018 9:23 AM

**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Cc:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** RE: SJZ 2031 S - 3RD PARTY CLAIMS (DIRECT SETTLEMENT) ACCIDENT HAPPENED ALONG P.I.E TWD CHANGI AIR PORT NEARBY EXIT 13 D.O.A 28/06/2018 -- CERAMIC COATING APPLICATION



**Poh Kin (LKKAUTO)**

---

**From:** Wilson Teo <wilsonteo@tts.com.sg>  
**Sent:** Monday, 16 July 2018 4:50 PM  
**To:** Guo Qiang (LKKAUTO)  
**Cc:** Poh Kin (LKKAUTO)  
**Subject:** SJZ 2031 S - 3RD PARTY CLAIMS (DIRECT SETTLEMENT) ACCIDENT HAPPENED ALONG P.I.E TWD CHANGI AIR PORT NEARBY EXIT 13 D.O.A 28/06/2018 -- CERAMIC COATING APPLICATION  
**Attachments:** SJZ 2031 S - CERAMIC COATING PACKAGE FOR INDIVIDUAL OWNER ( Revo Carz ) (1).pdf; SJZ 2031 S - CERAMIC COATING CHARGES ( Revo Carz ) .pdf  
**Categories:** Red

**Dear Guo Qiang, Surveyor , LKK Auto Consultants ,**

**Attached pls find,**

- 1) SJZ 2031 S - CERAMIC COATING APPLICATION PACKAGE FOR INDIVIDUAL OWNER**
- 2) SJZ 2031 S - CERAMICE COATING APPLICATION CHARGES**

**For your essential info that the Ceramic Coating Application for car , Revo Carz don't have**

**Partial Car Body Coating – They only have Coating for the Whole Car instead.**

**For your necessary info Revo Carz charges us \$788 for the Ceramic Coating Application for**

**the whole car - We are charging \$950 to the AXA Insurance pertaining to the above.**

**Kindly assist to seek the necessary approval from AXA Insurance as soon as possible pertaining to the above.**

**C.C : Case Handler , Poh Kin , LKK Auto Consultants**

**Best Regards**

**Wilson Teo**

**Customer Service Advisor**

## Print Sent Message

This mail is associated with :

**\*SJZ2031S (C0474019)**  
**[SHB7629K]**

TP  
NG CHAN GUAN  
Jun 28 2018 2:00AM  
[TRANS-CAB SERVICES PTE LTD]  
TTS Eurocars Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 26/07/2018 08:58 AM.  
**To** stacey.ng@axa.com.sg  
**CC** AXA\_SG; pohkin@lkkauto.com  
**Subject** Re: Alert - Adj Mandate Approved (S\$20282.09) - SJZ2031S - Claim Handler: Stacey Ng

Dear Stacey,

We refer to the above matter and your mandate approval on 15th July 2018.

Kindly refer to item 3 of (S/Nett) in TP Estimate, coating tax involve together with quotation have been uploaded in merimen.

We would like to highlight the coating company only provide whole car body coating, instead of partial car body coating. Coating company only charges TP workshop at \$ 788.00 for coating services but TP workshop (M/s TTS Eurocars Pte Ltd) intend to charging AXA at \$950.00.

We aslo would like to highlight the labour amount as TP workshop intend to charging labour at \$520.00 per day as the vehicle is BMW 530I M Sport.

For your kind attention and comments/ instruction. Thank you

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

Sent On: 15/07/2018 06:52 PM

Subject: Alert - Adj Mandate Approved (S\$20282.09) - SJZ2031S - Claim Handler: Stacey Ng

Approved:20282.09.

## Print Received Message

This mail is associated with :

**\*SJZ2031S (C0474019)**

**[SHB7629K]**

TP

NG CHAN GUAN

Jun 28 2018 2:00AM

[TRANS-CAB SERVICES PTE LTD]

TTS Eurocars Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 15/07/2018 18:52 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$20282.09) - SJZ2031S - Claim Handler: Stacey Ng

Approved:20282.09.

## Print Sent Message

This mail is associated with :

**\*SJZ2031S (C0474019)**  
**[SHB7629K]**

TP

NG CHAN GUAN

Jun 28 2018 2:00AM

[TRANS-CAB SERVICES PTE LTD]

TTS Eurocars Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 13/07/2018 12:20 PM.  
**To** stacey.ng@axa.com.sg  
**CC** AXA\_SG; pohkin@lkkauto.com; chewht@lkkauto.com  
**Subject** IA with mandate uploaded

Hi,

We refer to the above matter.

Liability: Insured driver collided to rear of third party vehicle. Front to rear collision. Liability is down against our insured driver. Immediate Advice (with mandate) have been uploaded in merimen. Propose settlement amount is between **\$7,445.49** to **\$20,282.09**. All the relevant documents had been uploaded in Merimen. For your kind attention and instruction. Thank you

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Poh Kin (LKKAUTO)

---

**From:** Shabir <shabir@tts.com.sg>  
**Sent:** Friday, 4 January 2019 4:26 PM  
**To:** Poh Kin (LKKAUTO); kavi@tts.com.sg; Guo Qiang (LKKAUTO)  
**Subject:** RE: TP /AXA INS -SJZ2031S AND SHB7629K ON 28.06.2018

Dear Poh Kin,

The amount that was finalised @ P/P \$3,581.60 (before GST) is not based on list price.

Since this is a 3<sup>rd</sup> party claim, I believe list price – 10% should be in accordance to MCF guidelines.

Thank You

Best Regards

*Mohamed Shabir*

After Sales Manager



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6462 1111 Ext123 Fax: (65) 6741 1626

Email: [shabir@tts.com.sg](mailto:shabir@tts.com.sg) Website: [www.tts.com.sg](http://www.tts.com.sg)

Disclaimer: The information contained in this email, including any attachments, may contain confidential information of TTS Motor Group Pte Ltd / TTS Eurocars Pte Ltd. This email is intended only for the use of the addressee(s) listed above. Unauthorized review, dissemination or any other use of the information contained in this email is strictly prohibited. If you have received this email in error or have reason to believe that you are not authorized to receive it, please notify the sender by return email and promptly delete this email. \*\*\*\*

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**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Thursday, 3 January, 2019 6:08 PM  
**To:** kavi@tts.com.sg; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>  
**Cc:** shabir@tts.com.sg  
**Subject:** RE: TP /AXA INS -SJZ2031S AND SHB7629K ON 28.06.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC4/AXA18012250/Gfb3  
Your Ref: SJZ 2031S (DOA: 28/06/2018)

Dear Ms Kavi,

We refer to the above matter.

For COR, our surveyor had recommended amount at P/P \$3,581.60 (before GST) with 4 repair days.

\*\*\* Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.



明義純車私人有限公司  
MIN GHEE AUTO PTE LTD

8, Jalan Dagupan, Kallang, #01-01 Min Ghee Building Singapore 339564  
Main Tel: 6298 3868 Fax: 6291 2172, 6294 1450 Accounts Tel: 6291 6118 Accounts Fax: 6297 0863  
Email: info@minghee.com (Main), account@minghee.com (Accounts)  
Website: http://www.minghee.com

# TAX INVOICE

GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E

ACCOUNT NUMBER: TTSEURO1 TIME: 10:52

TTS EUROCAR PTE LTD  
383, SIN MING DRIVE,  
GAS BUILDING,  
SINGAPORE 575717  
Telephone No: 68422222

ROUTE  
SMI

DELIVER TO:

TTS EUROCAR PTE LTD  
383, SIN MING DRIVE,  
GAS BUILDING,  
SINGAPORE 575717



ENTIS

PART NO.

1 BW51 12 8 073 725  
2 BW51 12 8 064 718

PARTICULARS

203484/REAR BUMPER M G30  
203484/REAR BUMPER LOWER M G30

LOC

QUANTITY

1 PC  
1 PC

UNIT PRICE

1,580.00  
180.00

AMOUNT

1,580.00  
180.00

*Signature*  
13/07/2018

718-103432  
932-20315

04 SEP 2018

BY: 106969241

GOODS RECEIVED IN GOOD ORDER  
AND CONDITION.

\*GOODS SOLD ARE NOT RETURNABLE.  
\*OVERDUE ACCOUNTS SHALL BEAR INTEREST AT UOB'S  
PREVAILING LENDING RATE  
\*CASH INVOICE MUST BE PAID WITHIN 7 DAYS  
FROM DATE OF INVOICE.

& COMPANY'S STAMP

*Signature*

DATE  
ALL CHEQUES MUST BE MADE PAYABLE TO  
MIN GHEE AUTO PTE. LTD.

Exclusive Distributor

HDK

Stockists



Payment via telegraphic transfers to  
Name of Bank: United Overseas Bank  
Account Name: Min Ghee Auto Pte Ltd  
Branch Code: 046  
Account No.: 503-305-511-3  
\*Please send a screenshot of your payment to  
account@minghee.com

TTS EUROCAR PTE LTD  
APPROVAL

Director:  
Action:  
Sales:  
Sin

TOTAL 1,760.00  
ADD GST 123.20  
AMOUNT DUE 1,883.20

For MIN GHEE AUTO PTE. LTD.

**TTS EUROCARS** pte ltd

A member of the TTS Motor Group

383 Sin Ming Drive, TTS Centre, S'pore 575717

Tel : 67572622 Fax : 67411826

**QUOTATION**

To : AXA Insurance DATE : 6/2/2018  
 Attn : Claims Officer  
 CC : 1998 VEHICLE NO : SLT 25 G  
 YEAR : 2017 CHASSIS NO : WBAJA52010WA34540  
 MODEL : BMW 530i M SPORT PAGE : 1 OF 1

Please quote the following items listed.

S/NO	ITEMS	Qty	Price
1	Rear bumper <i>del</i>	1 ✓	\$3,580.00
2	Rear bumper trim <i>mc</i>	1 X	\$398.00
3	Towing Cap <i>mc</i>	1 X	-
4	Rear bumper exhaust support plate <i>mc</i>	1 ✓	\$118.00
5	Rear bumper centre guide <i>mc</i>	1 X	\$145.00
			\$4,241.00
		Discount 5%	\$212.05
		TOTAL :	\$4,028.95
S/NO	SPECIAL ITEMS	Qty	Price
1	Rear Bumper Distance Sensor @ \$690.00 X	2	\$1,380.00 *
2	Rear Bumper Decoupling Ring @ \$8.90 X	2	\$17.80
3	Rear bumper clips @ \$9.00 /	5	\$45.00
			\$1,442.80
		Parts Total :	\$4,028.95
		S/P Item :	\$1,442.80
		TOTAL :	\$5,471.75



# TTS EUROCARS pte ltd

A member of the TTS Motor Group  
383 Sin Ming Drive, TTS Centre, Singapore 575717  
Tel: 67572622 Fax: 67411626

## QUOTATION

To :	AXA Insurance	DATE :	6/2/2018
Attn :	Claims Officer		
CC :	1998	VEHICLE NO :	SLT 25 G
YEAR :	2017	CHASSIS NO :	WBAJA52010WA34540
MODEL :	BMW 530I M SPORT	PAGE :	1 OF 1

S/NO	LABOURS	AMOUNT
1	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS. <i>300 1/2</i>	<del>700.00</del>
2	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS <i>500</i>	<del>700.00</del>
3	TO REMOVE AND REFIT REVERSE SENSOR ASSY. <i>60</i>	<del>120.00</del>

Working Days : 3 Days.

NOTE: ALL QUOTED PRICE IS SUBJECT TO 7% GST

TOTAL :	\$1,600.00
PARTS TOTAL :	\$5,471.75
GRAND TOTAL :	\$7,071.75

*Not Anthony!*  
*TP Repair*  
*Before Part*  
*1/3/2018*  
*2 weeks*  
*67418434*



[> Back to OneMotoring](#)

## Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SDD668E
Vehicle Type :	P10 - Passenger Motor Car
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	B.M.W.
Vehicle Model :	520I LED NAV MSPT
Chassis No. :	WBAJA12050BJ20267
Propellant :	Petrol
Engine No. :	12465287B48B20A
Engine Capacity :	1998 cc
Maximum Power Output :	135.0 kW ( 181 bhp )
Maximum Laden Weight :	2200 kg
Unladen Weight :	1530 kg
Year Of Manufacture :	2018
Original Registration Date :	31 Aug 2018
Lifespan Expiry Date :	-
COE Category :	E - Open - all except motorcycle
Quota Premium :	\$32,311.00
COE Expiry Date :	30 Aug 2028
Road Tax Expiry Date :	30 Aug 2019
PARF Eligibility Expiry Date :	30 Aug 2028
Inspection Due Date :	30 Aug 2021
Intended Transfer Date :	09 Apr 2019
CO2 Emission :	141.00 (g/km)

BMW Dealer

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401155W GST Reg. No. M2-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax: 64747770

282, Kembangan Road  
East Coast Centre  
Singapore 438180  
Tel: 63190880 (AfterSales)  
Fax: 63443772

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel: 63190528 (AfterSales)  
63190532/530 (Motorrad)  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)

Survey & repair

16.10 @ 10 am

Survey before 12pm



GST REG. NO : M2 - 0020081 - X

10 OCT 2018

## ESTIMATE

Estimate No. : b1 48751  
Date Estimated : 10/10/2018  
Prepared By : Inthiran A/L Thurasamy

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -  
Liew Meng Fei Edward  
28 Bukit Batok Street 52  
#27-01  
Singapore 659248

- ACCOUNT - 121  
AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO. CHASSIS NO. REGN. DATE  
SDD668E BJ20267 31/08/2018

LKK Auto Consultants hence notify

the Repairer of the following:

- To repair/recoat/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

MILEAGE  
0

### DESCRIPTION

To replace rear bumper and attachments.

Painting rear bumper.

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

### VALUE

850 1,275.00  
934 1,038.00  
150 177.00  
80.00

Total Labour 1: 2,570.00

### DESCRIPTION

Carrier, bum  
EXHAUST SUPPORT  
REAR BUMPER COVER (M)  
REAR BUMPER PANEL PRIMED (M)  
UNDERBODY PANELLING REAR

QTY	PRIC	VALUE
1	582.20	582.20
1	47.45	47.45
1	176.45	176.45
1	1,587.75	1,587.75
1	41.30	41.30

Total Parts : 2,435.15

Third Party / Uninsured losses / Direct Settlement

Claim No. Claim No.

10/10/18 1155 Excess \$

Signature: Signature

Signature's Tel: 93745719 Authorized Yes / No

Approved Date: WP Total

KEY PHOTO BY SERVICE (M) P.M. Fax: 64796601

Signature's E-mail: fuph @ lkkauto.com

Signature of Approving Dealer Representative: 30 days

Labour 1	:	2,570.00
Parts	:	2,435.15
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	350.36
Grand Total	:	5,355.51

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

AXA INSURANCE PTE LTD  
08 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
ATTENTION: MOTOR CLAIMS

10<sup>TH</sup> APRIL 2019

"WITHOUT PREJUDICE"

**ACCIDENT INVOLVING VEHICLES SJZ2031S AND SHB7629K ON 28.06.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses, which are set out hereunder as follows:

Repair Cost : \$4356.67  
Loss of Rental : \$900.00  
LTA search : \$7.45  
Total cost : \$5264.12

A copy each of the following supporting documents is enclosed:

Repair Invoice & Rental Invoice	Certificate of Insurance
Accident report/IC	GIA Search
Letter of authority	Discharge voucher

Please forward us an acknowledgement of receipt of this letter within 14 days of your receipt, failing which our client will have no choice but to take action against you without any further notice to you or your client.

For any clarification, you can contact us at 82927422/ fax 67411626 or email to [kavi@tts.com.sg](mailto:kavi@tts.com.sg)

Thank you.

Your's sincerely,

  
Ms. Kavi  
Motor Claims officer  
Email: [kavi@tts.com.sg](mailto:kavi@tts.com.sg)

6742 2222



**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413930H  
GST No: 20-0413930-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 Sales: +65 6842 2222 Admin: +65 6757 0122 Aftersales: +65 6757 2622 Fax: +65 6741 1626  
Branch : No.15, Commonwealth Lane, Lot A1, Commonwealth Car Mall, Singapore 149554 Tel : +65 6462 1111 Fax : +65 6252 4834

For corporate, fleet & leasing enquiries, please contact +65 6462 1111  
24-Hour Emergency Assistance: +65 6475 2722

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 12 July 2018 11:53 AM  
**To:** 'claims'  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING SHB 7629K AND SJZ 2031S ALONG PIE TOWARDS CHANGI ON 28.06.2018

**Importance:** High

12/07/2018

**Trans-Cab Taxi  
Singapore**

Dear Sir/Madam,

Our Ref: CC4/AXA18012250/Gfb3  
Your Ref: SHB 7629K

**ROAD TRAFFIC ACCIDENT INVOLVING SHB 7629K AND SJZ 2031S ALONG PIE TOWARDS CHANGI ON 28.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s TTS Eurocars Pte Ltd, acting on behalf of the owner of SJZ 2031S against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle SJZ 2031S. As such, liability is down against us.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of S\$5,000.00; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take

conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com), **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) . Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
EMAIL: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

This is a computer generated letter and no signature is required.

Cc M/s AXA Insurance Pte Ltd  
(Motor Claims Department)

## Letter of Authorisation & Indemnity

Accident Involving Vehicle no. 2031 S and 7629K On 28/6/2018

At Along P.I.E Trial Chang Airport Nearby Exit 13

1. I/We, the owner of vehicle no. 2031 S hereby instruct and authorize TTB Eurocars Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ 500 being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 29 day of June 2018

Signature of vehicle owner

Name - Ng Chan Guan

IC No: S704 2201 11

(Company stamp, if applicable)

Address: 27, Poon Poo

St. 72 # 13-16, S (S18 767)

Tel: 96956170

Witnessed by




## Authorization To Act

I, Ng Chen Guan ("the third party claimant") of  
27, Passer Road #12, #13-16, S (S18 767)  
(address), owner of SJZ 2231 S (vehicle no.) hereby  
authorize TTS Eurocars Pte Ltd  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SJZ 2231 S that was damaged pursuant to the accident which  
occurred on 28/6/2018 (date) along P.T.E. Two Chang  
Airport Road Exit 13 (location) involving  
vehicle no/s SHB 7629 K  
("the accident").

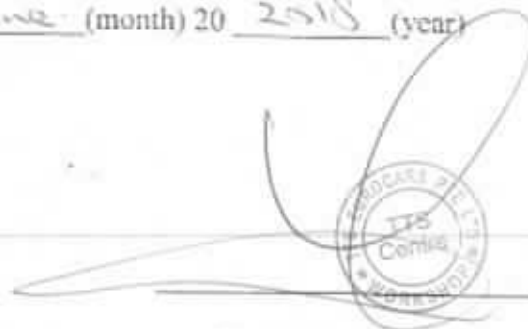
I further authorize the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the  
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 day of June (month) 20 2018 (year)



Signed by "the third party claimant"



Signed by "the workshop"



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 7829K (Insd veh)	Model: BMW 530i M SPORT
	SJZ 2031S (TP veh)	
Date of Accident/ Time:	28/06/2018	

Repair Estimate	: \$	41,808.43	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum	: \$	5,110.00	(Global Sum)
Payee Name: TTS EUROCARS PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Date: 7/6/2018	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: 7/6/2018
 Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: Date: 7/6/2018	



## TAX INVOICE

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Document No: IN19-300254  
Date : 09/04/2019

Vehicle No : SJZ20315  
BMW 530I M SPORT  
Mileage : 16410

Staff ID : KAVITHA  
Account No : AXA  
Job No : T19-100665  
Page 1

Description	Quantity	U Price	Disc%	Amount
REAR BUMPER	1	1,583.55		1,583.55
REAR BUMPER LOWER	1	176.45		176.45
REAR BUMPER CLIP	1	80.00		80.00
TAILGATE BMW LOGO	1	71.25		71.25
TAILGATE 530I LOGO	1	64.10		64.10
15% ON PARTS	1	296.30		296.30
REPAIR REPLACE ACCIDENT DAMAGED PART PLUS KNOCK AND STRAIGHT ACCIDENT RELATED PORTION	1	1,040.00		1,040.00
SPRAY PAINT ACCIDENT AFFECTED PORTION	1	100.00		100.00
REPLACE REAR BUMPER PARKING SENSOR	1	60.00		60.00

Total 4,071.65

0.00

7.00% GST Pay 285.02

Nett Total 4,356.67

\*\*\*\*\*

\* Acknowledgement by Customer \*

I confirm that the goods stated in this invoice have been received by me in good working order and condition. I further confirm that all services and/or repair jobs stated in this invoice are completed and done to my satisfaction.

TTS EUROCARS PTE LTD


Name/Signature/ERIC No/Co Stamp (where applicable)

Authorized Signature



**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413030H GST No: 20-0413030-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 • Sales: +65 6642 2222 • Admin: +65 6757 0122 • After Sales: +65 6757 2622 • Fax: +65 6741 1626

Branch: 15, Commonwealth Lane, Lot A1, Commonwealth Car Mall, Singapore 149554 • Tel: +65 6462 1111 • Fax: +65 6252 4834

24 Hours Emergency Assistance: +65 6475 2722

Website: [www.tts.com.sg](http://www.tts.com.sg)



# TTS EUROCARS pte ltd

A member of the TTS Motor Group

## Daily Rental Agreement & Receipt

TTS : 2233

HIRER'S PARTICULARS		VEHICLE DETAILS
Name: <u>Ng Chan Guan</u>	NRIC No/ Passport No: <u>S7042201 H</u>	Vehicle Registration No: <u>SKD 4726 L</u>
Address: <u>24, Basia Rd</u> <u>St. 72, #13-16, S (518767)</u>	Telephone (Home): Mobile No: <u>96956170</u>	Make / Model: <u>Mitsubishi</u> <u>Outlander</u>
Colour: <u>Silver</u>		
The hirer is to bear excess of the first <b>\$5000.00</b> on the damage to TTS's car ( customer to sign acknowledgement )		
Collision Damage Waiver : Yes / No	Date Hired from:	Rental Amount :\$ <u>900</u>
Excess waiver to :		CDW :\$ <u>-</u>
Estimated Date of Return :	No. of Days : <u>05</u>	Refundable deposit :\$ <u>-</u>
Remarks: <u>For SIZ 2031 S Accident Repair's</u> <u>Rent/Car</u>		Total :\$ <u>-</u>
		Amount Paid :\$ <u>900</u>

Front	Left Side	Top
Rear		

Insurance Excess \$5000 (For Spine War)

Collection of Vehicle			Return of Vehicle		
Out Date /Time	Mileage Out	Fuel Level	In Date /Time	Mileage In	Fuel Level
<u>13/8/18 10:34</u>	<u>105763</u>		<u>21/8/2018</u>	<u>106259</u>	
Checkout by :			Check In by :		
			<u>2:53pm</u>		

All terms and conditions shall be governed by and construed in accordance to the laws of the Republic Singapore. In acknowledgement and agreement to the above terms and conditions of the rental Agreement contract:

[Signature]  
Hirer Signature

[Signature]  
TTS EUROCARS PTE LTD

Refund Deposit to Customer: \$

Date:

Customer's Signature:

[> Back to OneMotoring](#)


Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2018 / 16:44:49

Receipt Date/Time : 29 Jun 2018 / 16:44:49

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180629-001620

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB7629K				
As at 28 Jun 2018/00:00:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHB7629K Enquiry Fee 20180629164355559960	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx9208	Credit Card: Visa/MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)
[OK](#)
[Save as PDF](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement



CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jul 2018		04 Jul 2018 21:14 <a href="#">Edit Adj Rpt</a>	<b>S\$4,071.65</b> <a href="#">Edit Estimates</a>	<b>S\$4,071.65</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	NG CHAN GUAN, ID: S7042201H								
Vehicle Reg. No.:	SJZ2031S	Date of Loss:	28/06/2018 02:00 - :59 [8 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0474019	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB7629K	Policy No. (Claimant):	MP306272						
		Excess:	S\$5,000.00						
Repairer:	TTS Eurocars Pte Ltd (Sin Ming) 383 Sin Ming Drive, TTS Centre, 575717 Sin Ming - Tel: 6757 2622 / 6842 2222								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Stacey Ng - 6880 4351]								
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 13/07/2018]								
Driver/Custodian (Insured):	HAN YEE JUAN (64 / Male), NRIC: S0188801C, Tel: +6596367349 Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (03/11/2018): FILE REVIEW, PLS ADVISE STATUS TO CH-VO</li> <li>AXA_SG (31/07/2018): Alert - Adj Mandate Maintained - SJZ2031S - Claim Handler: Stacey Ng</li> <li>AXA_SG (15/07/2018): Alert - Adj Mandate Approved (S\$20282.09) - SJZ2031S - Claim Handler: Stacey Ng</li> <li>AXA_SG (04/07/2018): New TP Assignment - C0474019/P1680520</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJZ2031S (C0474019)  
[SHB7629K]  
TP  
NG CHAN GUAN  
Jun 28 2018 2:00AM  
[TRANS-CAB SERVICES PTE LTD]  
TTS Eurocars Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit				
Photos/Images															3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	12/07/18 09:45	General View													1	Load JPG	<input checked="" type="checkbox"/>			
2	12/07/18 09:45	General View													2	Load JPG	<input checked="" type="checkbox"/>			
3	12/07/18 09:45	General View													3	Load JPG	<input checked="" type="checkbox"/>			
4	12/07/18 09:45	General View													4	Load JPG	<input checked="" type="checkbox"/>			
5	12/07/18 09:45	General View													5	Load JPG	<input checked="" type="checkbox"/>			
6	12/07/18 09:45	General View													6	Load JPG	<input checked="" type="checkbox"/>			
7	12/07/18 09:45	General View													7	Load JPG	<input checked="" type="checkbox"/>			
8	12/07/18 09:45	General View													8	Load JPG	<input checked="" type="checkbox"/>			
9	12/07/18 09:45	General View													9	Load JPG	<input checked="" type="checkbox"/>			
10	12/07/18 09:45	General View													10	Load JPG	<input checked="" type="checkbox"/>			
11	12/07/18 09:45	General View													11	Load JPG	<input checked="" type="checkbox"/>			
12	12/07/18 09:45	General View													12	Load JPG	<input checked="" type="checkbox"/>			
13	12/07/18 09:45	General View													13	Load JPG	<input checked="" type="checkbox"/>			
14	12/07/18 09:45	General View													14	Load JPG	<input checked="" type="checkbox"/>			
15	12/07/18 09:45	General View													15	Load JPG	<input checked="" type="checkbox"/>			
16	12/07/18 09:45	General View													16	Load JPG	<input checked="" type="checkbox"/>			
17	12/07/18 09:45	General View													17	Load JPG	<input checked="" type="checkbox"/>			
18	12/07/18 09:45	General View													18	Load JPG	<input checked="" type="checkbox"/>			
19	12/07/18 09:45	General View													19	Load JPG	<input checked="" type="checkbox"/>			
20	12/07/18 09:45	General View													20	Load JPG	<input checked="" type="checkbox"/>			
21	12/07/18 09:45	General View													21	Load JPG	<input checked="" type="checkbox"/>			
22	12/07/18 09:45	General View													22	Load JPG	<input checked="" type="checkbox"/>			
23	12/07/18 09:45	General View													23	Load JPG	<input checked="" type="checkbox"/>			
24	12/07/18 09:45	General View													24	Load JPG	<input checked="" type="checkbox"/>			
25	12/07/18 09:45	General View													25	Load JPG	<input checked="" type="checkbox"/>			
26	12/07/18 09:45	General View													26	Load JPG	<input checked="" type="checkbox"/>			
27	12/07/18 09:45	General View													27	Load JPG	<input checked="" type="checkbox"/>			
28	12/07/18 09:45	General View													28	Load JPG	<input checked="" type="checkbox"/>			
29	12/07/18 09:45	General View													29	Load JPG	<input checked="" type="checkbox"/>			
30	12/07/18 09:45	General View													30	Load JPG	<input checked="" type="checkbox"/>			
31	12/07/18 09:45	General View													31	Load JPG	<input checked="" type="checkbox"/>			
32	12/07/18 09:45	General View													32	Load JPG	<input checked="" type="checkbox"/>			
33	12/07/18 09:45	General View													33	Load JPG	<input checked="" type="checkbox"/>			
34	12/07/18 09:45	General View													34	Load JPG	<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
36	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
37	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
38	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
39	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
40	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
41	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
42	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
43	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
44	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
45	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
46	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
47	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
48	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
49	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
50	12/07/18 09:45	General View	 Load JPG	<input checked="" type="checkbox"/>
51	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	03/01/19 17:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/07/18 17:01	EMAIL FROM WORKSHOP	 Load PDF	
2	04/07/18 17:01	QUOTATION	 Load PDF	
3	04/07/18 17:01	SHB7629K INSD GIA REPORT	 Load PDF	
4	04/07/18 17:01	SJZ2031S TP GIA REPORT	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/07/18 10:58	TP Estimate-Marked	 Load PDF	
2	13/07/18 12:20	Immediate Advice (with mandate) dated 13.07.2018	 Load PDF	
3	26/07/18 10:36	Coating Invoice and Quotation	 Load PDF	
4	15/04/19 15:48	TP Estimate-Marked revise	 Load PDF	
5	25/06/19 10:02	WORKSHOP INVOICE	 Load PDF	
6	25/06/19 10:02	AUTHORISATION TO ACT FORM	 Load PDF	
7	25/06/19 10:02	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	 Load PDF	
8	25/06/19 10:02	LTA SEARCH	 Load PDF	
9	25/06/19 10:02	LETTER TO OI	 Load PDF	
10	25/06/19 10:02	RENTAL RECEIPT	 Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB7629K (Insd veh)	Model:	BMW 530i 2.0 M SPORT (A)
	SJZ2031S (TP veh)		
Date of Accident:	28/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	41,808.43
Final Repair Cost	:	\$	4,356.67
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	750.00 5 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,110.00

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability 100 (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	TTS Eurocars Pte Ltd	:	\$ 5,110.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

25 Jun  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18012250/GFB3Q2

Date: 25/06/2019

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle No: SJZ2031S

Insured Vehicle No: SHB7629K

Date of Loss: 28/06/2018

Nature of Claim: TP

Claim No: C0474019

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJZ2031S

Make &amp; Model: BMW 530i, 2.0 M SPORT (A)

Engine No: 17579959B48B20B

Reg. Date: 29/09/2017 (Man. Year: 2017)

Chassis No: WBAJA52010WA34585

Colour: White

Odometer: 14570 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/40 R19

Rear Tyre Size:

245/40 R19

Front Left Side: Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,673.30	2,271.65	30,401.65	93.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,400.00	1,800.00	4,600.00	71.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>39,073.30</b>	<b>4,071.65</b>	<b>35,001.65</b>	<b>89.58</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,735.13</b>	<b>285.02</b>	<b>2,450.11</b>	<b>89.58</b>
<b>Nett Amount (S\$)</b>	<b>41,808.43</b>	<b>4,356.67</b>	<b>37,451.76</b>	<b>89.58</b>
<b>+ Car Rental (5.0 x S\$150.00/day) (S\$)</b>		<b>750.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>5,114.12</b>		
<b>Global Sum Settlement (S\$)</b>		<b>5,110.00</b>		

## INSPECTION

Date of Assignment: 04/07/2018

Date Inspected: 11/07/2018 Inspected At:

TTS Eurocars Pte Ltd (Sin Ming)  
383 Sin Ming Drive, TTS Centre  
Singapore 575717

Estimated Period of Repair: 4.0 days

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**Adjuster:** XING GUO QIANG**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 24 Jun 2019)
<b>Parts:</b>	143	BMW 530i 2.0 M SPORT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJZ2031S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (UPPER) (CONSISTENT) (WCP)	Deformed	3,492.00 F	*1,580.00 F
2	1		*REAR BUMPER (LOWER) (CONSISTENT) (WCP)	Deformed	398.00 F	*180.00 F
3	6		*REAR BUMPER PARKING ALL ROUND SENSOR (CONSISTENT) (WCP)	Not Necessary	5,040.00 F	*- F
4	1		*REAR BUMPER REINFORCEMENT (CONSISTENT) (WCP)	Not Necessary	1,760.00 F	*- F
5	1		*REAR BUMPER LHS RETAINER (CONSISTENT) (WCP)	Not Necessary	123.00 F	*- F
6	1		*REAR BUMPER RHS RETAINER (CONSISTENT) (WCP)	Not Necessary	123.00 F	*- F
7	1		*REAR BUMPER CENTRE BRACKET (CONSISTENT) (WCP)	Not Necessary	111.00 F	*- F
8	1		*REAR BUMPER LHS REFLECTOR (CONSISTENT) (WCP)	Not Necessary	80.00 F	*- F
9	1		*REAR BUMPER RHS REFLECTOR (CONSISTENT) (WCP)	Not Necessary	85.00 F	*- F
10	1		*SET REAR BUMPER CLIP (CONSISTENT) (WCP)	Necessary	130.00 F	*80.00 F
11	1		*TAILGATE (CONSISTENT) (WCP)	Repair	3,757.00 F	*- F
12	1		*TAILGATE WEATHERSTRIP (CONSISTENT) (WCP)	Not Necessary	233.00 F	*- F
13	1		*TAILGATE UPPER LOCK (CONSISTENT) (WCP)	Not Necessary	499.00 F	*- F
14	1		*TAILGATE BMW LOGO (CONSISTENT) (WCP)	Necessary	155.00 F	*71.25 F
15	1		*TAILGATE 530i LOGO (CONSISTENT) (WCP)	Necessary	145.00 F	*64.10 F
16	1		*TAILGATE LHS TAILLAMP (CONSISTENT) (WCP)	Not Necessary	775.00 F	*- F
17	1		*TAILGATE RHS TAILLAMP (CONSISTENT) (WCP)	Not Necessary	775.00 F	*- F
18	1		*LHR FENDER TAILLAMP (CONSISTENT) (WCP)	Not Necessary	1,294.00 F	*- F
19	1		*RHR FENDER TAILLAMP (CONSISTENT) (WCP)	Not Necessary	1,294.00 F	*- F
20	1		*REAR END PANEL (CONSISTENT) (WCP)	Not Necessary	1,879.00 F	*- F
21	1		*REAR END PANEL TOP GARNISH (CONSISTENT) (WCP)	Not Necessary	1,304.00 F	*- F
22	1		*REAR END PANEL KEYLESS ENTRY SENSOR (CONSISTENT) (WCP)	Not Necessary	650.00 F	*- F
23	1		*REAR EXHAUST SILENCER ASSY (CONSISTENT) (WCP)	Repair	1,900.00 F	*- F
24	1		*LHR EXHAUST TAIL CHROME END PIPE (CONSISTENT) (WCP)	Not Necessary	420.00 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
25	1		*RHR EXHAUST TAIL CHROME END PIPE (CONSISTENT) (WCP)	Not Necessary	420.00 F	*- F
26	1		*REAR NO.PLATE WITH CASING (CONSISTENT)	Not Necessary	75.00 FS	*- FS
27	1		*TAILGATE REVERSE CAMERA (CONSISTENT)	Not Necessary	780.00 FS	*- FS
28	1		*CERAMIC COATING APPLICATION (CONSISTENT)	Not Necessary	950.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Sub Total (S\$)</b>	<b>28,647.00</b>	<b>1,975.35</b>
<b>+ Margin on L,N Items 15.00/15.00% (S\$)</b>	<b>4,026.30</b>	<b>296.30</b>
<b>Total Parts (S\$)</b>	<b>32,673.30</b>	<b>2,271.65</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPAIR /REPLACE ACCIDENT DAMAGED PART PLUS KNOCK & STRAIGHTEN ACCIDENT RELATED PORTION	New	3,120.00	1,040.00
2	TO SPRAYING PAINT ACCIDENT AFFECTED PORTION	New	2,100.00	700.00
3	TO CONDUCT WIRING & HEADLAMP HARNESS CHECK	New	150.00	0.00
4	TO PERFORM FULL SYSTEM DIAGNOSIS	New	850.00	0.00
5	TO REPLACE REAR BUMPER PARKING SENSOR	New	180.00	60.00
Gross Labour Cost (S\$)			<b>6,400.00</b>	<b>1,800.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >