

## Vic (LKKAuto)

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**From:** ANG Richard <richard.angbs@axa.com.sg>  
**Sent:** Monday, 6 August, 2018 3:21 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014 LKJK REF CC3/AXA14019421/Kha3q2-1

Dear Vic,

Your 26.7.18 email refers.

Please proceed to propose \$794.01 to TP.

Thank you.

Regards,

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**Richard Ang** | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Thursday, July 26, 2018 3:57 PM  
**To:** ANG Richard <richard.angbs@axa.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: <SEEK MANDATE> RE: Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014 LKJK REF CC3/AXA14019421/Kha3q2-1

Dear Richard,

We refer to your below email.

Yes, the Insured PIC Mr Roy was informed of the TP claim , NCD and Excess. A letter was also sent out to Insured indicating an excess of \$1,500.00 is applicable (see attached letter).

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ANG Richard [<mailto:richard.angbs@axa.com.sg>]

**Sent:** Thursday, 26 July, 2018 3:45 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: <SEEK MANDATE> RE: Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014 LKJK REF CC3/AXA14019421/Kha3q2-1

Dear Vic,

Your 26.7.18 email refers.

You advised that 'We did clarify with Insured on the nature of accident and he agreed to settle the claim and is aware of NCD issue', do insured also know that there is an excess of \$1,500/- applicable for the TP claim.

Thank you.

Regards,

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**Richard Ang** | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, July 26, 2018 2:33 PM

**To:** ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> RE: Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014 LKJK REF CC3/AXA14019421/Kha3q2-1

RESEND

Dear Richard,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 10 July, 2018 4:01 PM

**To:** [richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** <SEEK MANDATE> RE: Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014

**Your Ref:** C0319178

**Our Ref:** CC3/AXA14019421/Kha3q2-1

Dear Richard,

**ACCIDENT INVOLVING PC 6188Y(OI) AND SHB 7714Y (TP) ON 09/10/2014**

We refer further to our below email and we had just received the TP LOD.

This is a conflicting versions. Both parties have no evidence to support year version of the accident.

We did clarify with Insured on the nature of accident and he agreed to settle the claim and is aware of NCD issue.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

	<b>TP CLAIMED</b>	<b>REVISED - TO OFFER</b>
Cost of Repairs (w/gst)	\$ 7,131.23	\$ 909.50
Loss of Rental (\$116.63 x 4 days)	\$ 466.52	\$ 466.52
Loss of Income (\$50 x 4 days)	\$ 200.00	\$ 200.00
<i>Subtotal</i>		\$ 1,576.02

	@ 50%		\$ 788.01
LTA Search Fee		\$ 6.00	\$ 6.00
	<b>TOTAL</b>	<b>\$ 7,803.75</b>	<b>\$ 794.01</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	1.5 days
Weekends / Downtime	2.5 days
<b>TOTAL</b>	<b>4 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval please.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 6 April, 2017 12:59 PM

**To:** [jas.tan@axa.com.sg](mailto:jas.tan@axa.com.sg)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** Your Ref: C0319178\_ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014

Your Ref: C0319178

Our Ref: CC3/AXA14019421/Kha3

Dear Jas,

ACCIDENT INVOLVING VEHICLES PC 6188Y AND SHB 7714Y ON 09/10/2014

We refer to the above matter.

Due to TP inactivity till date, we will proceed to temporarily close this matter and submit our WP report to your good office.

We will reopen the matter should there be any further development/instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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