

INS. CASE OWNER:

CC 4 111 1900 6523 ; MP 233

LKK:

IDAC

Surveyor:

Rasmu

DOI:

ASSIGNMENT

12/10/19

Date / Time:

11/4/19

Registered in Merimen:

12/4/19

Pre-assign / CCU / FTE

Site 233X



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : SS

D.O.A: 31/4/2019

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

YP 2334 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Gushay



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/6/19

Seek liability under na merimen

OZD NO CCTV.

Seek 50% conflicting version

Hf make - 1 page only?

25/10/19 - TP Ann merimen rel. CI not make

26/10/19 - TP TP: Reject

29/4/19 - Fu -&gt; Merimen

Reject Case

Hsiao Tany

Jen

30-10-19

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

7P \$250W.

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT



15/45 P3A2

# SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,  
(Level 3), SINGAPORE 638892  
Tel No. : 6863-9595 Fax No. : 6863-6477  
E-Mail : sinsheng1981@gmail.com  
Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD  
59 SENOKO ROAD  
SINGAPORE 758123

Attention : Motor Claim Department  
Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002985

Date : 22/10/2019  
Vehicle Num. : YP7134X  
Make/Model : MITSUBISHI FEB 21-2017  
Chassis/Eng# : FEB21EA21584/4P10C75294  
Accident Date : 03/04/2019  
Claim No. :  
Reference : SHC2233X  
Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	LIST ITEMS :		
2.	2	FRONT DOOR, RHS <i>btr</i>		2,001.44
3.	1	DOOR HINGE <i>X su</i>		528.20 X
4.	1	FRONT BUMPER <i>btr</i>		948.37
5.	1	BUMPER BRACKET, RHS <i>X su</i>		210.50 X
6.	1	BUMPER CORNER, RHS <i>su</i>		353.71
7.	1	HEADLAMP, RHS <i>ca</i>		470.69
8.	1	HEADLAMP GARNISH <i>cut</i>		34.48
9.	1	SIGNAL LAMP, RHS <i>ca</i>		270.39
10.	1	SIDE LAMP, RHS <i>ca</i>		211.96
		STEP GARNISH, RHS <i>del</i>		470.39
List Total S\$ :				5,500.13
25.00% Discount S\$ :				1,375.03

LABOUR :  
TO PANEL BEAT AND REPAIR RIGHT SIDE BODY  
TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS  
TO SPRAY PAINTING  
TO APPLY TUFF KOTE

*Repair*  
*Hp 900/mo*  
*4 days*  
*4s*  
*22/10/19 @ 1710*  
*Resin after repair*

*940* { *500 750.00*  
*400 680.00*  
*40 80.00*

3571.07

CONTINUE / ...

940.00

5611.10

4511.07

20%

3608.85

45 - 3,600

4 days

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

1196N

### Vehicle Details

Vehicle No.:

YP7134X

Vehicle to be Exported:

No

Intended Deregistration Date:

31 Dec 2019

Vehicle Make:

MITSUBISHI

Vehicle Model:

CANTER FEB21ER4SDEB

Primary Colour:

White

Manufacturing Year:

2017

Engine No.:

4P10C75294

Chassis No.:

FEB21EA21584

Maximum Power Output:

-

Open Market Value:

\$44,319.00

Original Registration Date:

07 Sep 2017

First Registration Date:

07 Sep 2017

Transfer Count:

0

Actual ARF Paid:

\$2,216.00

### Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

### Intended COE Rebate Details

COE Expiry Date:

06 Sep 2027

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

QP Paid:

\$42,004.00

COE Rebate Amount:

\$32,273.00

**Total Rebate Amount:**

**\$32,273.00**

The information contained herein is correct as at 11 Apr 2019

OK

# SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,  
(Level 3), SINGAPORE 638892  
Tel No. : 6863-9595 Fax No. : 6863-6477  
E-Mail : sinsheng1981@gmail.com  
Buss. Reg. No. : 312029/00D

LKK Auto Consultants hence notify  
the Repairer of the following:  
• To display damaged part(s) during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimate : ES002985

GOLDBELL LEASING PTE LTD  
59 SENOKO ROAD  
SINGAPORE 758123

Attention : Motor Claim Department  
Contact : 6861 0007 Fax No. : 6753 7780

Date : 22/10/2019  
Vehicle Num. : YP7134X  
Make/Model : MITSUBISHI FEB 21-2017  
Chassis/Eng# : FEB21EA21584/4P10C75294  
Accident Date : 03/04/2019  
Claim No. :  
Reference : SHC2233X  
Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount SS
1.	1	LIST ITEMS :		
2.	2	FRONT DOOR, RHS <i>bt</i>		2,001.44
3.	1	DOOR HINGE <i>X</i>		528.20
4.	1	FRONT BUMPER <i>bt</i>		948.37
5.	1	BUMPER BRACKET, RHS <i>X</i>		210.50
6.	1	BUMPER CORNER, RHS <i>sea</i>		353.71
7.	1	HEADLAMP, RHS <i>ca</i>		470.69
8.	1	HEADLAMP GARNISH <i>cut</i>		34.48
9.	1	SIGNAL LAMP, RHS <i>ca</i>		270.39
10.	1	SIDE LAMP, RHS <i>ca</i>		211.96
		STEP GARNISH, RHS <i>del</i>		470.39
		List TotalSS :		5,500.13
		25.00% Discount SS :		1,375.03
				4,125.10
		LABOUR :		
		TO PANEL BEAT AND REPAIR RIGHT SIDE BODY	500	750.00
		TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS		
		TO SPRAY PAINTING	400	600.00
		TO APPLY TUFF KOTE	40	80.00

*Resue*  
*Hp 900/mk8*  
*4 days*  
*43*  
*22/10/19 @ 1710*  
*Resue after repair*

CONTINUE / ...

6523/2019

**Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 22 October 2019 2:47 PM  
**To:** sinsheng engineering services; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: Accident Involving YP7134X with SHC2233X on 03/04/2019  
**Attachments:** SAS YP7134X.PDF; YP7134X\_LTA search fee.pdf; YP7134X\_PRI.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle YP7134X and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** sinsheng engineering services [mailto:sinsheng1981@gmail.com]  
**Sent:** 22 October, 2019 2:14 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** Re: Accident Involving YP7134X with SHC2233X on 03/04/2019

We are selected LKK.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You  
Regards

**Pei Jin**  
Sin Sheng Engineering Services  
No 8 Tuas Ave 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)

3:45pm @ 22/10/2019  
V: In  
P: Pei Jin  
S: Rahul

Tel: 6863 9595  
Fax: 6863 6477

On Mon, 21 Oct 2019 at 16:53, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** sinsheng engineering services [mailto:sinsheng1981@gmail.com]

**Sent:** 21 October, 2019 4:31 PM

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Subject:** Accident Involving YP7134X with SHC2233X on 03/04/2019

Dear Officer In charge,

We are repairer of motor vehicle YP7134X. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You

Regards

**Pei Jin**

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3\_Office)

(Level 5\_Workshop)

Tel: 6863 9595

Fax: 6863 6477

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 11 April 2019 1:31 PM  
**To:** sinsheng engineering services; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: Accident Involving YP7134X with SHC2233X on 03/04/2019  
**Attachments:** YP7134X\_PRI.PDF; YP7134X\_LTA search fee.pdf; SAS YP7134X.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle YP7134X and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** sinsheng engineering services [mailto:sinsheng1981@gmail.com]  
**Sent:** 11 April, 2019 12:14 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Accident Involving YP7134X with SHC2233X on 03/04/2019

Hi Mr Gabriel,

We are selected LKK

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

2:11pm @ 11/4/19  
VNI  
Susan

On Thu, 11 Apr 2019 at 12:04, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** sinsheng engineering services [<mailto:sinsheng1981@gmail.com>]

**Sent:** 11 April, 2019 11:35 AM

To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

Subject: Accident Involving YP7134X with SHC2233X on 03/04/2019

Dear Sir/Madam,

We are repairer of motor vehicle YP7134X. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## View Received Message

This mail is associated with :

**\*YP7134X (MCT19040064)  
[SHC2233X]**

TP  
GOLDBELL LEASING PTE LTD  
Apr 3 2019 9:00AM

Sin Sheng Engineering Services

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **25/06/2019 10:37 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - YP7134X - Claim Handler: Sundari NagaraJan

Maintained:TP coming out of minor road. ID not liable

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

1047.60

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Apr 2019 09:22	Clim Dtl Modified	Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 19901196N0.	[A] HOW MEI KWAN
2	12 Apr 2019 09:22	Clim Veh Model Changed	(204542) MITSUBISHI CANTER 3.0 D FEB21ER4SDEB (CBU) (M).	[A] HOW MEI KWAN
3	12 Apr 2019 09:22	Clim Created	Reg No: YP7134X. Acct Date: 2019/04/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Sin Sheng Engineering Services ()	[A] HOW MEI KWAN
4	12 Apr 2019 09:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Apr 2019 09:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/24	[A] HOW MEI KWAN
6	12 Apr 2019 09:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Apr 2019 09:22	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	12 Apr 2019 09:22	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	12 Jun 2019 11:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: Unclear Remarks:please request CCTV from OID	[A] VIVIAN LAU PEI FENG
10	12 Jun 2019 11:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/24, Mandate Remarks: No AVF available	[I] Sundari Nagarajan
11	12 Jun 2019 11:50	Adj Mandate Set	Approved:0.00:No AVF available	[I] Sundari Nagarajan
12	25 Jun 2019 10:07	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: conflicting. Both parties no CCTV	[A] VIVIAN LAU PEI FENG
13	25 Jun 2019 10:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/24, Mandate Remarks: TP coming out of minor road. ID not liable	[I] Sundari Nagarajan
14	25 Jun 2019 10:37	Adj Mandate Set	Maintained:TP coming out of minor road. ID not liable	[I] Sundari Nagarajan
15	24 Oct 2019 18:58	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
16	25 Oct 2019 10:48	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 0%. Remark: Seek approval to reject Third Party claim.	[A] CHEW HSIAD TONG
17	25 Oct 2019 14:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/24, Mandate Remarks: TP coming out of minor road. ID not liable	[I] Sundari Nagarajan
18	25 Oct 2019 14:18	Adj Mandate Set	Maintained:TP coming out of minor road. ID not liable	[I] Sundari Nagarajan

Date From



Date To



Audit Type None

Go

## ACTIVITY

[12/06/2019 11:28] VIVIAN LAU PEI FENG:  
seek liability unclear via merimen

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 26 October 2019 1:24 PM  
**To:** 'sinsheng engineeringservices'  
**Cc:** Admin A  
**Subject:** <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]  
**Attachments:** Statement of SHC2233X.pdf

Your Ref: **YP7134X**  
Our Ref: CC4/III19006523/R1pa3

**Without Prejudice**

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Based on both parties report, your client was turning out from minor road while our insured driver was on main road. We are of the view that our driver is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** sinsheng engineering services <sinsheng1981@gmail.com>  
**Sent:** Friday, 1 November 2019 4:43 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]  
**Attachments:** YP7134X\_LOC.pdf; YP7134X\_ATA.pdf

Hi Hsiao Tong,

Attached LOC document and ATA for your attention please.

Kindly assist to revert us with the liability issue/offer if direct settlement is in order

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You  
Regards

**Pei Jin**

Sin Sheng Engineering Services  
No 8 Tuas Ave 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel: 6863 9595  
Fax: 6863 6477

On Tue, 29 Oct 2019 at 12:52, sinsheng engineering services <sinsheng1981@gmail.com> wrote:  
Hi Hsiao Tong,

Please be informed that normally taxi must have video footage, so can you please provide video footage?

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You  
Regards

**Pei Jin**

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No 8 Tuas Ave 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel: 6863 9595  
Fax: 6863 6477

On Sat, 26 Oct 2019 at 13:24, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **YP7134X**

**Without Prejudice**

Our Ref: CC4/III19006523/R1pa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Based on both parties report, your client was turning out from minor road while our insured driver was on main road. We are of the view that our driver is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 13 November 2019 8:57 AM  
**To:** 'sinsheng engineeringservices'  
**Cc:** Admin A  
**Subject:** RE: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Without Prejudice

Dear Sirs/Mdm,

No video footage submitted by our insured.

We have reviewed the matter and based on both parties report, your client was turning out from minor road while our insured driver was on main road. Under Motor Accident Guide, any vehicle entering another road should exercise greater caution.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>

**Sent:** Friday, 1 November 2019 4:43 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Hi Hsiao Tong,

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Kindly assist to revert us with the liability issue/offer if direct settlement is in order

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You

Regards

**Pei Jin**

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3\_Office)

(Level 5\_Workshop)

Tel: 6863 9595

Fax: 6863 6477

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Thank You

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**Pei Jin**

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3\_Office)

(Level 5\_Workshop)

Tel: 6863 9595

Fax: 6863 6477

On Sat, 26 Oct 2019 at 13:24, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: YP7134X

Without Prejudice

Our Ref: CC4/III19006523/R1pa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Based on both parties report, your client was turning out from minor road while our insured driver was on main road. We are of the view that our driver is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



新盛机械工程服务

SIN SHENG ENGINEERING SERVICES

REGISTRATION NO : 312029/00D

No 3, Tech Park Crescent, Tuas Tech Park, Singapore 638129

Tel : 6863 9595 Fax : 6863 6477 Email : sinsheng1981@gmail.com

1-Nov-19

LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1, #02-25  
Paya Ubi Industrial Park  
Singapore 408933

Fax: 6741 4108

Tel: 6256 3561

Our ref: SSES/L2019/0397

Your ref :SHC2233X

Attn: Ms Hsiao Tong

Dear Sir,

**VEHICLE: YP7134X (DoA: 03/04/2019)**

We refer to the above and append herewith our costings for your perusal: -

Final Repair Bill	:	3,852.00
Loss of Use: 6 days @ S\$ 180/day (including 2 day for PRI)	:	1,080.00
Survey Fee	:	N/A
Third Party Vehicle Insurance Search Fee	:	7.49
Total	:	<u>4,939.49</u>

Thank You

Yours faithfully

Pei Jin

OPERATIONS EXECUTIVE

Encl

**AUTHORIZATION TO ACT**

I, GOLDBELL LEASING PTE LTD ("The Third Party Claimant") of

NO 59, SENOKO ROAD, SINGAPORE 758123 (address),

being the owner of YP7134X (vehicle no.) hereby authorize

SIN SHENG ENGINEERING SERVICES ("the workshop") to act for me

with respect to my claim for repair cost and / or rental and / or loss of use ("claim") for my vehicle bearing registration no. YP7134X that was damaged pursuant to the accident which occurred on 03/04/2019 along CLUNY ROAD

involving vehicle's YP7134X / SHC2233X ("the accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability in so far as the driver/owner/insurers of the other vehicle is concerned.

Dated this 01 day of NOV (month) 2019 (year)



Signed by "the Third Party claimant"



Signed by "the workshop"



# SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,  
(Level 3), SINGAPORE 638892  
Tel No. : 6863-9595 Fax No. : 6863-6477  
E-Mail : sinsheng1981@gmail.com  
Buss. Reg. No. : 312029/00D

India International Insurance Pte Ltd  
64 Cecil Street #04/06 IOB Building  
Singapore 049711

Attention : Motor Claim Department

Contact : 6347 6100/6347 6139 Fax No. : 62244174/62257743

## Tax Invoice : TI002985

Date : 01/11/2019  
Vehicle Num. : YP7134X  
Make/Model : MITSUBISHI FEB 21-2017  
Chassis/Eng# : FEB21EA21584/4P10C75294  
Accident Date : 03/04/2019  
Claim No. : CC4/III19006523/R1pa3  
Reference : SHC2233X  
Policy No. : 29090793

	Amount S\$
LUMP SUM REPAIR	3,600.00

  
  
SIN SHENG ENGINEERING SERVICES

Total S\$ :	3,600.00
GST @ 7% S\$ :	252.00
Amount Due S\$ :	3,852.00
	=====

M9-0010014-J

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Apr 2019 / 10:55:35

Receipt Date/Time : 11 Apr 2019 / 10:55:35

### Tax Invoice/Receipt

Receipt No. : (TNET-00000-190411-000791)

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC2233X As at 03 Apr 2019/09:05:00 Insurance Co: INDIA INT'L INS PTE LTD YP7134X (DoA:03/04/2019) Owner : GBL				
1	Insurance Enquiry - SHC2233X Enquiry Fee 20190411105450703855	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJY6065Z As at 10 Apr 2019/09:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD XD4959C (DoA:10/04/2019) Owner : GBL				
2	Insurance Enquiry - SJY6065Z Enquiry Fee 20190411105450742376	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	20190411105501663 Direct Debit: eNETS Debit (Internet Banking)			14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Apr 2019 <a href="#">Edit Reg</a>		11 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>GOLDBELL LEASING PTE LTD</b> , Co. Reg. No.: 19901196N0								
Vehicle Reg. No.:	<b>YP7134X</b>	Date of Loss:	03/04/2019 09:00 - :59 [18 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19040064</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHC2233X</b>	Policy No. (Claimant):	29090793						
		Excess:							
Repairer:	<b>Sin Sheng Engineering Services ( )</b> 7 Sin Ming Industrial Estate Sector C, #01-82,, 575642 Sin Ming - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sundari Nagarajan</b> - 6347 6071]								
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 24/04/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (25/10/2019): Alert - Adj Mandate Maintained - YP7134X - Claim Handler: Sundari Nagarajan</li> <li>III_SG (25/06/2019): Alert - Adj Mandate Maintained - YP7134X - Claim Handler: Sundari Nagarajan</li> <li>III_SG (12/06/2019): Alert - Adj Mandate Approved (S\$0.00) - YP7134X - Claim Handler: Sundari Nagaraj...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*YP7134X (MCT19040064)  
[SHC2233X]  
TP  
GOLDBELL LEASING PTE LTD  
Apr 3 2019 9:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Sin Sheng Engineering Services

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/10/19 10:48	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	25/10/19 10:48	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
4	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
5	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
6	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
7	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
8	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
9	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
10	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
11	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
12	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
13	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
14	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
15	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
16	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
17	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
18	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
19	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
20	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
21	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
22	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
23	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
24	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
25	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
26	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
27	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
28	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>
29	25/10/19 10:48	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/19 09:23	ACKNOWLEDGEMENT EMAIL TO III DD 11.04.2019	Load PDF	
2	12/04/19 09:23	NOTIFICATION FROM WORKSHOP	Load PDF	
3	12/04/19 09:23	LTA search fee	Load PDF	
4	12/04/19 09:23	TP GIA REPORT	Load PDF	
5	22/10/19 19:22	ACKNOWLEDGEMENT EMAIL TO III DD 22.10.19	Load PDF	
6	25/10/19 16:49	TP ESTIMATE - MARKED	Load PDF	
7	26/10/19 13:25	Email to TP_rejection dd 261019	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/04/19 08:47	Singapore Accident Statement	Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you allow it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19006523/R1PA3Q2

Date: 03/12/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: YP7134X Insured Vehicle No: SHC2233X  
 Date of Loss: 03/04/2019 Nature of Claim: TP Claim No: MCT19040064

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: YP7134X  
 Make & Model: MITSUBISHI CANTER, 3.0 D FEB21ER4SDEB Engine No: 4P10C75294  
 (CBU) (M)  
 Reg. Date: 07/09/2017 (Man. Year: 2017) Chassis No: FEB21EA21584  
 Colour: White Odometer: 36791 km  
 Engine Capacity: 2998 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (\$\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15C Rear Tyre Size: 195 R15C (D)  
 Front Left Side: Austone 7 mm Rear Left Side: Austone 7/7 mm  
 Front Right Side: Austone 7 mm Rear Right Side: Austone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,125.10	3,571.07	554.03	13.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,480.00	940.00	540.00	36.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>5,605.10</b>	<b>4,511.07</b>	<b>1,094.03</b>	<b>19.52</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>3,600.00</b>		
<b>(\$\$)</b>	5,605.10	3,600.00	2,005.10	35.77
<b>+ GST 7.00/7.00% (\$\$)</b>	392.36	252.00	140.36	35.77
<b>Nett Amount (\$\$)</b>	<b>5,997.46</b>	<b>3,852.00</b>	<b>2,145.46</b>	<b>35.77</b>
<b>Global Sum Settlement (\$\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 11/04/2019  
 Date Inspected: 22/10/2019 Inspected At: Sin Sheng Engineering Services  
 7 Sin Ming Industrial Estate Sector C,  
 #01-82,  
 Singapore 575642  
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 02 Dec 2019)	
<b>Parts:</b>	N/A	MITSUBISHI CANTER 3.0 D FEB21ER4SDEB (CBU) (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for YP7134X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR ,RHS	Bent	2,001.44 FL	*2,001.44 FL
2	2		*DOOR HINGE	Serviceable	528.20 FL	*- FL
3	1		*FRONT BUMPER	Bent	948.37 FL	*948.37 FL
4	1		*BUMPER BRACKET ,RHS	Serviceable	210.50 FL	*- FL
5	1		*BUMPER CORNER ,RHS	Scratched	353.71 FL	*353.71 FL
6	1		*HEADLAMP ,RHS	Cracked	470.69 FL	*470.69 FL
7	1		*HEADLAMP GARNISH	Cut	34.48 FL	*34.48 FL
8	1		*SIGNAL LAMP ,RHS	Cracked	270.39 FL	*270.39 FL
9	1		*SIDE LAMP ,RHS	Cracked	211.96 FL	*211.96 FL
10	1		*STEP GARNISH ,RHS	Deformed	470.39 FL	*470.39 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,500.13</b>	<b>4,761.43</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,375.03</b>	<b>1,190.36</b>
<b>Total Parts (\$\$)</b>	<b>4,125.10</b>	<b>3,571.07</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PANEL BEAT AND REPAIR RIGHT SIDE BODY TO DISMANTLE /REPLACE ABOVEMENTIONED PARTS	New	750.00	500.00
2	TO SPRAY PAINTING	New	650.00	400.00
3	TO APPLY TUFF KOTE	New	80.00	40.00
Gross Labour Cost (S\$)			1,480.00	940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >