

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 28 September, 2018 2:00 PM  
**To:** KKLau; Cecilia Lee Peng Geok  
**Cc:** Admin A; Olivia Lau (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: 4th Reminder to LKK for Offer: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

Without Prejudice

Dear Cecilia / Mr Lau,

We refer to the subject matter.

Please be informed that we are pending for mandate approval and our principal is now looking into the matter.

We will get back to you shortly for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** KKLau  
**Sent:** Friday, 28 September, 2018 1:19 PM  
**To:** Cecilia Lee Peng Geok; Vic (LKKAUTO)  
**Cc:** Shirley Hiew (LKK Auto); Admin A; Olivia Lau (LKKAUTO)  
**Subject:** Re: 4th Reminder to LKK for Offer: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

Hi Vic,

Please check AIG, and no more delay.

Regards,

K K Lau

LKK Auto Consultants P L.

Sent from my iPad

On 28 Sep 2018, at 11:56 AM, Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)> wrote:

**4th Reminder**

Without Prejudice

Dear Vic

We have not heard from you since your last email of 04/07/2018.

This matter has been long protracted since Jan 2018. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, 4 July 2018 11:26 AM

**To:** Cecilia Lee Peng Geok

**Cc:** Shirley Hiew (LKK Auto); KKLau <kklau>; Admin A; Vic (LKKAUTO) <[vicalpeh](mailto:vicalpeh)>

**Subject:** RE: 3rd Reminder to LKK for Offer: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are still in the midst of seeking mandate to our principal.

We will expedite the matter and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

**Sent:** Wednesday, 4 July, 2018 10:45 AM

**To:** Vic (LKKAuto); Admin A

**Cc:** Shirley Hiew (LKK Auto); KKLau

**Subject:** 3rd Reminder to LKK for Offer: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

**Importance:** High

Dear Sir/Madam

Please respond.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: "Shirley Hiew (LKK Auto)" <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>, "jasminecai@cdge.com.sg" <[jasminecai@cdge.com.sg](mailto:jasminecai@cdge.com.sg)>, "Joy Irene (LKKAuto)" <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>, KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>, "Thin Thin (LKKAuto)" <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>, "Vivian Lau (LKKAuto)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
Date: 07/06/2018 04:57 PM  
Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

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## **2nd Reminder**

Without Prejudice

Dear Sir/Madam

No response received by us to date. Please look into the matter and revert within seven (7) days from the date of this email.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: "Shirley Hiew (LKK Auto)" <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>, "Jas Khine (LKKAuto)" <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>, "[jaminecai@cdge.com.sg](mailto:jaminecai@cdge.com.sg)" <[jaminecai@cdge.com.sg](mailto:jaminecai@cdge.com.sg)>, "Joy Irene (LKKAuto)" <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>, KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>, "Thin Thin (LKKAuto)" <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>, "Vivian Lau (LKKAuto)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>, "Zaini (LKK Auto)" <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>  
Date: 26/03/2018 03:11 PM  
Subject: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 3 SH 6869D SJV 8158S CC3/AIG16016503/H1hb3q2 31/8/2016 Vic

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3	SH 6869D	SJV 8158S	CC3/AIG16016503/H1hb3q2	31/8/2016	Vic
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Without Prejudice

Dear Sir/Madam

NIMA protocol period is over. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: "Shirley Hiew (LKK Auto)" <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
To: "[jaminecai@cdge.com.sg](mailto:jaminecai@cdge.com.sg)" <[jaminecai@cdge.com.sg](mailto:jaminecai@cdge.com.sg)>, "[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)" <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
Cc: KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Vivian Lau (LKKAuto)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>, "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>, "Joy Irene (LKKAuto)" <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>, "Zaini (LKK Auto)" <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>, "Jas Khine (LKKAuto)" <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>, "Thin Thin (LKKAuto)" <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
Date: 23/01/2018 02:16 PM  
Subject: Acknowledgement of LOD's - TP claiming against AIG

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**WITHOUT PREJUDICE**

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 7288Z	SLB 6555Z	CC3/AIG18000767/K1ws3	9/1/2018	Vivian
2	SHC 2300K	SLN 2300E	CC3/LCR18000756/K1pa3	10/1/2018	Hsiao Tong
3	SH 6869D	SJV 8158S	CC3/AIG16016503/H1hb3q2	31/8/2016	Vic
4	SH 7441Y	SLG 4266U	CC3/LCR17024661/K1jb3	28/12/2017	Joy
5	SHD 4642E	SLQ 5095L	CC3/AIG18000129/K1ka3	29/12/2017	Zaini
6	SHC 3839S	SLQ 5148T	CC3/LCR18000235/K1jb3	1/1/2018	Joy
7	SHC 3284S	SKR 5110H	CC3/AIG18000384/K1ys3	3/1/2018	Jas
8	SHB 4972M	SBE 3833T	CC3/AIG18000131/K1ka3	30/12/2017	Zaini
9	SHA 1917Z	SLL 7110P	CC3/LCR17024451/K1pb3	22/12/2017	Hsiao Tong
10	SHC 3347U	SJZ 8029K	CC3/AIG18000025/K1ub3	28/12/2017	Thin Thin
11	SHA 4766Y	SJV 3482M	CC3/AIG18000019/K1hs3	28/12/2017	Vic
12	SH 7032U	SLE 4020Y	CC3/LCR18000238/K1pa3	1/1/2018	Hsiao Tong

Our respective case handler / investigator will look into the matter and revert to you in due course.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.  
 Best Regards,  
 Shirley Hiew | Admin  
**LKK Auto Consultants Pte Ltd**  
 Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)