

1542116

INS. CASE OWNER:

Angie
BasulCC 3, WP
AIG1801

2204, R1, 1/6/18

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L) YES / NO

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

Insured Liability:

519156280254

9999999999

TOYOTA

1 KEN pick up / drop off

YES / NO

Final ? Yes / No

SEN 1165Y

INSRS:
WSP:
Tel:
Liability:
RMKS:

Performance

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2112.18

Loss of Rental (LOR):

S\$

385.20

(3 days)

> \$120

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

2504.83

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Payee 1:

S\$

2119.63

Name 1:

Performance Motors Ltd

Payee 2: (Strike if N.A.)

S\$

385.20

Name 2:

Bare Car Chartering Pte Ltd

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Not Paid/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$220 + \$20.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18012204/pb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 04-07-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 4850E	Veh. Inspected	SKN 1165Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/07/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	30/06/2018	Inspection Date	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

By Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401359W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 430180
Tel: 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190528 (AfterSales)
63190533/530 (Motorrad)
64796501 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

03 JUL 2018

Estimate No. : b1 47541
Date Estimated : 03/07/2018
Prepared By : Han Kwan Yong

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -
TS-Wheelers Holdings P L
60 Ubi Crescent
#01-01

Singapore 408569

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKN1165Y	D734515	14/02/2014	320iA GT	0

DESCRIPTION

To replace front bumper & attachments including to knock out dented area caused by the accident

VALUE
850 1,275.00

To respray front bumper

934 1,038.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights

150 177.00

Sundries.

40 80.00

Total Labour 1: 2,570.00

DESCRIPTION

RIVET
PARTIALLY OPEN GRID RH
SUPPORT FOG LAMP RH
FINISHER ROD RH (SPORT)
SHOCK ABSORBER FRONT
FRT BUMPER PRIMED (PDC)
GROMMET
PLAQUE 82MM

QTY	PRICE	VALUE
10	0.50	5.00
1	77.00	77.00
1	61.90	61.90
1	34.45	34.45
1	43.05	43.05
1	1,002.40	1,002.40
2	0.75	1.50
1	69.50	69.50

Total Parts : 1,294.80

Claims On / Off Policy / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date/Time 14/08/18 @ 1050 Excess \$0

Surveyor's Name _____ Sign _____

Surveyor's Tel 90010068 Authorized Yes / No

Authorized Date _____ Time _____

REPAIR PARTS PHOTO BY SURVEYOR Yes / No P.M. Yes / No

Surveyor's E-mail _____

No. of Working Days Recommended 3 days

Labour 1	:	2,570.00
Parts	:	1,294.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	270.54
Grand Total	:	4,135.34

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770380, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796401 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 47541**
Date Estimated : **03/07/2018**
Prepared By : **Han Kwan Yong**Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKN1165Y	D734515	14/02/2014	320iA GT	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

286, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel: 63190888 (AfterSales)
Fax: 63449773

318, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 47541**
Date Estimated : **03/07/2018**
Prepared By : **Han Kwan Yong**

Page No. : **3 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKN1165Y	D734515	14/02/2014	320iA GT	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 47541**
Date Estimated : **03/07/2018**
Prepared By : **Han Kwan Yong**

Page No. : **4 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKN1165Y	D734515	14/02/2014	320iA GT	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sincere Group
Co. Reg. No. 197401559A; GST Reg. No. M3-00208814



FINAL REPORT

Estimate No. : b1 47541
Date Estimated : 03/07/2018
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
TS-Wheelers Holdings P.L.
60 Ubi Crescent
#01-01

- ACCOUNT - 121
AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

Singapore 408569

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SKN1165Y	D734515	14/02/2014	320iA GT	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To make good the front bumper include removing attachments to facilitate repairs and knocking out dents caused by the accident	850.00		850.00	✓
To respray front bumper	934.00		934.00	✓
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00		150.00	✓
Sundries.	40.00		40.00	✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
-------------	------------	-----	---------	------

SUPPLEMENTARY ITEMS

Total Labour :	1,974.00
Total Parts :	
Total Labour & Parts :	1,974.00
Deduction for Excess :	
Total Repair Costs less Excess:	1,974.00
GST @7%:	138.18
Grand Total :	2,112.18

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Friday, 24 August 2018 3:48 PM
To: pml-pbsp@simedarby.com.sg
Cc: Rasul (LKKAUTO); CS A Team; Admin A
Subject: FW: FINAL REPORT / SKN1165Y
Attachments: Final Report SKN1165Y.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18012204/R1pb3	Rasul / Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 23 August 2018 6:28 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FINAL REPORT / SKN1165Y

Dear Rasul

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 1,974.00

Total Parts :

Total Labour & Parts : 1,974.00

Repair days: 3

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 July 2018 8:12 AM
To: Shu Pei (LKKAuto); 'PBSP'
Cc: Admin A; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3
Attachments: Statement of SLQ 4850E.pdf

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 4 July 2018 6:10 PM
To: 'PBSP' <pml-pbsp@simeдарby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/ub3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 3 July 2018 6:21 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 18 July 2018 12:51 PM
To: 'Gan, Angiegeokling'
Subject: <Seek Instruction> Your Ref: 5191568803SG *Our Ref: CC3/LCR18012204/pb3
[ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018]

Your Ref: **5191568803SG**
Our Ref: CC3/LCR18012204/pb3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018

We refer to the above matter.

Third party reported that she was picking up her son at IKEA Alexandra. Our insured was trying to squeeze into the taxi lane on her right and scratched her right front bumper. Third party reported that her vehicle was stationary when the accident happened.

Our insured driver reported that he was stationary along IKEA pick up/ drop off point. He looked at his left side mirror before proceed to move off. He saw that third party was trying to squeeze in while negotiating the bend and was very close to his car. He went out to check and realised that third party had bump into his car.

We have uploaded a copy of third party video in Merimen for your easy reference. The video shows that third party was stationary at the left lane, our insured was passing by third party vehicle on the right lane. We observed that there was a minor/light jerk on third party vehicle while our insured vehicle passed by third party vehicle. We are of the view that third party version is more credible.

Kindly let us have your comments/instruction if we may proceed Direct Settlement with third party after viewing third party video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 July 2018 12:52 PM
To: 'PBSP'
Cc: Admin A; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Without Prejudice

Hi,

Thank you for your video.

We are seeking instruction from our principal and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 17 July 2018 3:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

URGENT REMINDER

Dear All

Though we had given the video disk to your surveyor, please refer to drop box link below for your easy reference.

https://www.dropbox.com/s/qixm0px8hcix0d/REC_20180630_184417_2.avi?dl=0



REC_20180630_184417_2.avi

www.dropbox.com

Shared with Dropbox

Please confirm liability ASAP.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 17 July 2018 1:26:29 PM
To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Dear Hsiao Tong

Urgent reminder on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Monday, 9 July 2018 9:47:34 PM

To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)

Cc: 甯珺 ©; CS A Team

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Dear Hsiao Tong

Our SA will pass the video footage CD to your surveyor.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 9 July 2018 8:12:30 AM

To: Shu Pei (LKKAUTO); PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 4 July 2018 6:10 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/ub3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 3 July 2018 6:21 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Monday, 30 July 2018 3:53 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Seek Instruction> Your Ref: 5191568803SG *Our Ref: CC3/LCR18012204/pb3 [ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018]

Hi Hsiao Tong,

Thank you for the photographs.

Please proceed with direct settlement.

Thank you.

Best Regards,

Angie Gan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1013 | Fax +(65) 6835 7416
Angiegeokling.Gan@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, July 26, 2018 4:09 PM
To: Gan, Angiegeokling
Subject: RE: <Seek Instruction> Your Ref: 5191568803SG *Our Ref: CC3/LCR18012204/pb3 [ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018]

Hi Angie,

We refer to your below email.

We attached here with OI vehicle damages photos for your easy reference.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>

Sent: Wednesday, 18 July 2018 3:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Instruction> Your Ref: 5191568803SG *Our Ref: CC3/LCR18012204/pb3 [ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018]

Dear Hsiao Tong,

Reviewed the video footage and noted a light jerk.

However based on OI's photographs we are unable to spot the damages on OIV.

Could you please assist to point out the damages of OIV?

Thank you.

Best Regards,

Angie Gan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419 1013 | Fax +(65) 6835 7416

Angiegeokling.Gan@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, July 18, 2018 12:51 PM

To: Gan, Angiegeokling

Subject: <Seek Instruction> Your Ref: 5191568803SG *Our Ref: CC3/LCR18012204/pb3 [ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018]

Your Ref: **5191568803SG**
Our Ref: CC3/LCR18012204/pb3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLQ 4850E(OI-LCR) & SKN 1165Y(TP) ON 30/06/2018

We refer to the above matter.

Third party reported that she was picking up her son at IKEA Alexandra. Our insured was trying to squeeze into the taxi lane on her right and scratched her right front bumper. Third party reported that her vehicle was stationary when the accident happened.

Our insured driver reported that he was stationary along IKEA pick up/ drop off point. He looked at his left side mirror before proceed to move off. He saw that third party was trying to squeeze in while negotiating the bend and was very close to his car. He went out to check and realised that third party had bump into his car.

We have uploaded a copy of third party video in Merimen for your easy reference. The video shows that third party was stationary at the left lane, our insured was passing by third party vehicle on the right lane. We observed that there was a minor/light jerk on third party vehicle while our insured vehicle passed by third party vehicle. We are of the view that third party version is more credible.

Kindly let us have your comments/instruction if we may proceed Direct Settlement with third party after viewing third party video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 30 July 2018 4:26 PM
To: 'PBSP'
Cc: Admin A; assignments
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 27 July 2018 8:29 AM
To: 'PBSP' <pml-pbsp@simeдарby.com.sg>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Without Prejudice

Hi,

We refer to your below email.

We are pending instruction from AIG and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 24 July 2018 2:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK

REF:CC3/AIG18012204/pb3

Dear Hsiao,

Please advise liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 18 July 2018 12:52:27 PM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK

REF:CC3/AIG18012204/pb3

Without Prejudice

Hi,

Thank you for your video.

We are seeking instruction from our principal and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 17 July 2018 3:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK

REF:CC3/AIG18012204/pb3

URGENT REMINDER

Dear All

Though we had given the video disk to your surveyor, please refer to drop box link below for your easy reference.

https://www.dropbox.com/s/qixm0px8hczix0d/REC_20180630_184417_2.avi?dl=0



REC_20180630_184417_2.avi

www.dropbox.com

Shared with Dropbox

Please confirm liability ASAP.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 17 July 2018 1:26:29 PM
To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Dear Hsiao Tong

Urgent reminder on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Monday, 9 July 2018 9:47:34 PM
To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Dear Hsiao Tong

Our SA will pass the video footage CD to your surveyor.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 9 July 2018 8:12:30 AM
To: Shu Pei (LKKAuto); PBSP
Cc: 甯珺 @; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/pb3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 4 July 2018 6:10 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018***LKK
REF:CC3/AIG18012204/ub3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 3 July 2018 6:21 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKN1165Y & SLQ4850E ON 30.06.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SKN1165Y	Model:	
Date of Accident:	30.6.2018		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	: \$	4135.34	
Final Repair Cost	: \$	2112.18	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	385.20	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2504.83	

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown		
1)	Performance Motors Ltd	: \$ 2112.18
2)	Performance Motors Ltd	: \$ 7.45
3)	Rare Car Chartering Pte Ltd	: \$ 385.20

Signed by appointed surveyor _____

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report/ Bill (if any))

AXA INSURANCE PTE LTD

8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #B1-01
 Tel: 6338 7288 Fax: 6338 2522
 Website: www.axa.com.sg
 GST Registration Number: 199903512M

**Original**Agent Code: **00914**Policy No. (if any): **VCX/P1943343****Extension with Premium**

SmartDrive Quote Ref:

MOTOR COVER NOTE**No. CN872047**

- The Motor Vehicle (Third Party Risks and Compensation) Act (Cap 189) - Republic of Singapore, or
- The Road Transport Act 1987 of Malaysia; or
- The Agreement between the Minister of Finance (Singapore) and the Motor Insurers' Bureau of Singapore dated 22 February 1975, or
- The Agreement between the Minister for Transport (Malaysia) and the Motor Insurers' Bureau of West Malaysia dated 30 March 1992;
- And any subsequent revisions to the above Acts and Agreements

The Insured mentioned in the Schedule, having proposed for insurance in respect of the Motor Vehicle described in the Schedule, is hereby **HELD COVERED** under the terms of the Company's usual form of Motor Policy applicable thereto for the period mentioned in the Schedule unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

THE COMPANY	AXA INSURANCE PTE LTD
INSURED	BARE CAR CHARTERING PTE LTD
INSURED BUSINESS REGISTRATION NO.	201320680Z
MAKE AND DESCRIPTION OF VEHICLE	BMW 320I GT 5DR ABS HID DSC NAV
VEHICLE REGISTRATION NO.	SKN1165Y
YEAR OF MANUFACTURE	2013
ENGINE NO.	A1720709N20B20B
CHASSIS NO.	WBA3X12060D734515
ENGINE CAPACITY/TONNAGE	1997 C.C
COVER TYPE	COMPREHENSIVE
HIRE PURCHASE	UNITED OVERSEAS BANK LIMITED
VALUE (S\$)	AS PER MARKET VALUE
PERIOD OF INSURANCE	FROM: 09/05/2018 TO: 13/08/2018
EXCESS (S\$)	AS PER QUOTED & AGREED
AXA PREMIUM WORKSHOP?	NO

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

AXA INSURANCE PTE LTD

Issued by **ANIKA INSURANCE BROKERS & CONSULTANTS PTE LTD** on **22/01/2018 3:23pm**


Authorised Signature

Note : This Cover Note is only valid for 60 days from the date of issue unless replaced by the Certificate of Insurance issued by the Company

- Premium for time on risk will be charged subject to minimum of S\$53.50 (inclusive of GST), if the policy is cancelled after the inception date.
- An administrative fee of S\$26.75 (inclusive of GST) will be charged:
 - Cover note issued and cancelled before inception.
 - Retaining the old registration number for a new vehicle insuring with AXA.

PREMIUM WARRANTYFor Individual Customers:

Please note that the premium in full should be paid before inception date shown above in order for the insurance cover to be valid

For Non-Individual Customers:

Please note that where the period of cover is for more than 60 days, the premium in full should be paid within 60 days on inception / renewal / endorsement. For all other cases, the premium in full should be paid before inception

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7201531B



Name
CHAN PUI YEE

陳佩儀

Race
CHINESE
Date of birth 08-01-1972 Sex F
Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7201531B

Name
CHAN PUI YEE
(CHEN PEIYI)

Birth Date 08 Jan 1972

Issue Date 06 Oct 2003



3461013

NRIC No. S7201531B



Date of issue
28-01-2004

APT BLK 682 CHOA CHU KANG CRESCENT #10-526
SINGAPORE 880882

NRIC No: S7201531B Date: 30/03/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	13 Oct 2006

NP 428A



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 2 October 2018 11:34 AM
To: 'pml-pbsp@simedarby.com.sg'
Cc: Rasul (LKKAUTO); CS A Team; Admin A
Subject: RE: FINAL REPORT / SKN1165Y *LKK REF: CC3/LCR18012204/R1pb3

Without Prejudice

Hi,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,112.18 (payable to Performance Motors Ltd)
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20 (payable to Bare Car Chartering Pte Ltd)
3. LTA/GIA search fee	\$ 7.45 (payable to Performance Motors Ltd)
TOTAL	<u>\$ 2,504.83</u>

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 3 September 2018 11:30 AM
To: pml-pbsp@simedarby.com.sg
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FINAL REPORT / SKN1165Y *LKK REF: CC3/LCR18012204/R1pb3

Without Prejudice

Hi,

For COR, recommended amount at P/P **\$1,974.00(before GST)** with **03repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 24 August 2018 3:48 PM

To: pml-pbsp@simedarby.com.sg

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: FINAL REPORT / SKN1165Y

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18012204/R1pb3	Rasul / Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 23 August 2018 6:28 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FINAL REPORT / SKN1165Y

Dear Rasul

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 1,974.00

Total Parts :

Total Labour & Parts : 1,974.00

Repair days: 3

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 July 2018 4:24 PM
To: Eileen, May Hwee Yap
Subject: ACCIDENT INVOLVING SLQ 4850E(AIG) & SKN 1165Y ON 30/06/2018@1845HRS AT IKEA PICK UP/DROP OFF POINT
Attachments: Video - Accident from TP.MP4

Your Ref: **SLQ 4850E**
Our Ref: CC3/LCR18012204/pb3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLQ 4850E(AIG) & SKN 1165Y ON 30/06/2018@1845HRS AT IKEA PICK UP/DROP OFF POINT

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKN 1165Y against your insurance policy.

We attached here with a copy of video footage submitted by third party for your easy reference. The video shows that third party was stationary at the left lane, our vehicle was passing by third party vehicle on the right lane. We observed that there was a minor/light jerk on third party vehicle while our vehicle passed by third party vehicle. We are of the view that liability is not in our driver's favour as third party vehicle was stationary at the point of collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Bare Car Chartering P.L (the third party claimant) of 682 Choa Chu
Kang Crescent #10-526, S680682 (address), owner of 8KN11654 (vehicle no.)
hereby authorize PERFORMANCE MOTORS LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKN 11654 that was damaged pursuant to the accident which occurred on 30/06/18
(date) along Iken Alexandra pick up point (location) involving vehicle no/s
SLQ4850 E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 08 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2112.18 (Repair Cost), S\$ 385.00 (Loss of rental/use), S\$ 7.45 (Disbursement), for vehicle no. SKN11654 that was damaged pursuant to the accident which occurred on 30.6.18 (date) along 1 Km Alexandra Park up point (location) involving vehicle no/s SLA 4800E. This is pursuant to the inspection conducted on 14-8-18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Bare Car Chartering P/L ("the third party claimant") of vehicle no. SKN11654 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKN11654 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 10 (month) 2018 (year)



MPB

Signed by appointed surveyor

HAN KWAN YONG
Performance Motors Limited
303 Alexandra Road
Sims Darby Performance Centre
Singapore 159941

Signed by "the workshop" (with chop)

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No. M2-0020881-s



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159943
Tel. 63190300 (Sales & Admin)
63190311 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/536 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1291210

Date IN : 14/08/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 1

Invoice Number : 2005977 / WSB

Invoice Date : 07/09/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

BARE CAR CHARTERING PTE LTD

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.
SKN1165Y

CHASSIS NO.
D734515

REGN. DATE
14/02/2014

MODEL
320IA GT

MILEAGE
77183

- - - - LABOUR 1 - - - -

To make good the front bumper including to remove and
install body parts in order to carry out painting job.

To respray front bumper

To check electrical wiring systems at the front section
for proper function including adjustments of headlights.

Sundries.

INS CLAIMS : ACCIDENT REPAIR, DIRECT SETTLEMENT.

DATE OF ACCIDENT : 30.6.2018. 3RD PARTY CAR : SLQ4850E.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO
CONSULTANTS PTE LTD ON 14.8.2018 AT 10.50 AM.
AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK ON
30.7.2018 VIA E-MAIL.

PROPOSE CAR RENTAL = \$385.20. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

LTA SEARCH FEE = \$7.45.

NETT

850.00

934.00

150.00

40.00

0.00

0.00

0.00

Total Labour 1: 1,974.00

Labour Charges : 1,934.00
Parts Charges : 0.00
Lubricant/Misc : 40.00

Total Labour & Parts Charges : S\$ 1,974.00
Less Insurance Excess : S\$ 0.00
Invoice Total Amount Exclude GST : S\$ 1,974.00
GST @ 7% : S\$ 138.18
Invoice Total Amount Include GST : S\$ 2,112.18

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 2,112.18

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 55 - 512124

Page 1 of 1

MS CHAN PUI YEE

8LK 682 CHOA CHU KANG CRESCENT #10-526
680682

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
p (65) 6447.3388 f (65) 6345.7247
Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 17-AUG 2018

R.A. No. 55004974 / Benjamin Loo ZhiWei

TITLE : MS	KILOMETER OUT/IN : 20685 / 20835
AUTHORIZED DRIVER : CHAN PUI YEE	KILOMETER DRIVEN : 150
NRIC/PASSPORT NO. : 57201531B	PETROL LEVEL OUT/IN : FULL / FULL
MAKE & MODEL : FORD MONDEO TITANIUM 2.0 AT	DATE & TIME OUT : 14-AUG 2018 10:30
CAR REGISTRATION NO. : SLQ2126B / UNIT # : 0002972	DATE & TIME IN : 17-AUG 2018 12:03
CAR GROUP GIVEN : I	CHECK IN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED : H	NO. OF DAY(S) CHARGED : 3 DAY(S) 2 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS RATES 2017					
3 DAY(S) @ \$120.00 / DAY			360.00	25.20	385.20
2 HOUR(S) @ \$24.00 / HOUR			48.00	3.36	51.36
WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE			-48.00	-3.36	-51.36
SUB-TOTAL			360.00	25.20	385.20
REMARKS: BMW OWNER: SKN1165Y \$150 / DAY 2.0CC PML CSA: HAN			TOTAL (SGD) :	25.20	385.20
* ITEMS NOT SUBJECT TO GST					
			VISA XXXXXXXXXXXX0220		-385.20
			BALANCE DUE		0.00

NOTE:
I/WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.


HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

 Printed on 17-Aug-2018
 Entered by Joe Rahman

12:07

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT - VISA - XXXXXXXXXX0220

HIRER'S DETAILS

TITLE : MS
NAME : CHAN PUI YEE
ADDRESS : BLK 682 CHOA CHU KANG CRESCENT
#10-526
680682

NRIC/PASSPORT NO : S7201531B ISSUE: 28/01/2004

ISSUED BY : SINGAPORE

LICENSE : S7201531B EXPIRY: 30/12/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B. 08/01/1972

FREQUENT FLYER NO.:

LOCAL CONTACT : 9664 1884

HOTEL :

COMPANY'S DETAILS

NAME :

ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines including admin fees that are issued by Singapore or Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Any accident has to be reported within the next working day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/Intoxicants/drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x  _____
Hirer

x _____
Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 55004974

RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

CHECKOUT

UNIT # / REGN NO : 00002972 / SLQ2126B
MAKE & MODEL : FORD MONDEO TITANIUM 2.0 AT
CAR GROUP GIVEN : I CHARGE: H
KILOMETER OUT : 20,685
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 14/08/2018 10:30
DUE DATE & TIME IN : 17/08/2018 10:30
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

RENTAL RATES

AS: INSURANCE CLAIMS RATES 2017

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 385.20**FOR RATES TO APPLY**

MINIMUM 24 HOURS

CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SKN1165Y

S150 / DAY 2.0CC

PML CSA: HAN

HI RESERVATION

RES. ID# SD000004383

Benjamin Loo ZhiWei

TACO#

REF SRC: INSCLAIMS

Printed on : 14-Aug-2018 10:16
Entered by: Benjamin Loo ZhiWei



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jul 2018 / 17:12:25

Receipt Date/Time : 03 Jul 2018 / 17:12:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180703-002045

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLQ4850E				
As at 30 Jun 2018/18:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLQ4850E Enquiry Fee 20180703171102776423	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		xxxxxx5164	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2018 Edit Reg		14 Aug 2018 00:00 Edit Adj Rpt	S\$1,974.00 Edit Estimates	S\$1,974.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	BARE CAR CHARTERING PTE LTD, Co. Reg. No.: 201320680Z		
Vehicle Reg. No.:	SKN1165Y	Date of Loss:	30/06/2018 18:00 - :59 [52 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5191568803SG	Policy/Cover Note No.:	0999994754 (Comprehensive)
Vehicle Reg. No. (Insured):	SLQ4850E	Policy No. (Claimant):	VCX/P1943343
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angle-GL] Angiegeokling.Gan@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 13/07/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN1165Y (5191568803SG)
[SLQ4850E]
TP
BARE CAR CHARTERING PTE LTD
Jun 30 2018 6:00PM
[LCRF PTE LTD]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Video													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	17/07/18 16:42	Video - Accident from TP										1	Load MP4			
Letters/Correspondences													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit			
Photos/Images													3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	02/10/18 11:41	Odometer Reading										1	Load JPG	<input checked="" type="checkbox"/>		
2	02/10/18 11:41	Chassis Number										1	Load JPG	<input checked="" type="checkbox"/>		
3	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
4	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
5	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
6	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
7	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
8	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
9	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
10	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
11	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
12	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
13	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
14	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
15	02/10/18 11:41	General View										1	Load JPG	<input checked="" type="checkbox"/>		
Documentation													1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	04/07/18 17:55	TP ESTIMATE										1	Load PDF			
2	04/07/18 17:55	TP GIA REPORT										1	Load PDF			
3	15/08/18 17:11	TP ESTIMATE- MARKED										1	Load PDF			
4	15/10/18 09:25	WORKSHOP INVOICE										1	Load PDF			
5	15/10/18 09:25	AUTHORISATION TO ACT FORM										1	Load PDF			
6	15/10/18 09:25	Release Voucher										1	Load PDF			
7	15/10/18 09:25	RENTAL RECEIPT										1	Load PDF			
8	15/10/18 09:25	LTA SEARCH										1	Load PDF			
9	15/10/18 09:25	LETTER TO OI										1	Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print		
1	05/07/18 09:52	OI GIA REPORT										1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ4850E (Insd veh)	Model:	BMW 3200 2.0 (A)
	SKN1165Y (TP veh)		
Date of Accident:	30/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,135.34
Final Repair Cost	:	\$	2,112.18
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	385.20 3 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,504.83

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 2,119.63
2)	Bare Car Chartering Pte Ltd	:	\$ 385.20
3)		:	\$

JOANNE LEE KHANG MIN

15 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18012204/R1PB3Q2

Date: 15/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994754

Claimant Vehicle No : SKN1165Y

Insured Vehicle No : SLQ4850E

Date of Loss: 30/06/2018

Nature of Claim:

TP

Claim No: 5191568803SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN1165Y

Make & Model: BMW 3200, 2.0 (A)

Engine No: A1720709N20B20B

Reg. Date: 14/02/2014 (Man. Year: 2013)

Chassis No: WBA3X12060D734515

Colour: Black

Odometer: 77183 km

Engine Capacity: 1997 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R18

Rear Tyre Size:

225/50 R18

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,374.80	40.00	1,334.80	97.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,864.80	1,974.00	1,890.80	48.92
+ GST 7.00/7.00% (S\$)	270.54	138.18	132.36	48.92
Nett Amount (S\$)	4,135.34	2,112.18	2,023.16	48.92
+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)		385.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,504.83		

INSPECTION

Date of Assignment: 14/08/2018

Date Inspected: 14/08/2018 Inspected At:

Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*40.00 FS
2	10		*RIVET	Not Necessary	5.00 FS	*- FS
3	1		*PARTIALLY OPEN GRID RH	Serviceable	77.00 FS	*- FS
4	1		*SUPPORT FOG LAMP RH	Serviceable	61.90 FS	*- FS
5	1		*FINISHER ROD RH (SPORT)	Serviceable	34.45 FS	*- FS
6	1		*SHOCK ABSORBER FRONT	Serviceable	43.05 FS	*- FS
7	1		*FRT BUMPER PRIMED (PDC)	Repair	1,002.40 FS	*- FS
8	2		*GROMMET	Not Necessary	1.50 FS	*- FS
9	1		*PLAQUE 82MM	Not Necessary	69.50 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 1,374.80 40.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE FRONT BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	1,275.00	850.00
2	TO RESPRAY FRONT BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (S\$)			2,490.00	1,934.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >