

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 4 July 2018 5:35 PM  
**To:** Admin A  
**Subject:** FW: FW: Your Ref: SH6885G Our Ref: 18/18/18/VM00/020730 Accident Involving FBG2240A and SH6885G on 02.07.2018

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lim Tien Siong [mailto:limts@cdge.com.sg]

**Sent:** Tuesday, 3 July, 2018 4:57 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>

**Subject:** Re: FW: Your Ref: SH6885G Our Ref: 18/18/18/VM00/020730 Accident Involving FBG2240A and SH6885G on 02.07.2018

Hi Li Li,

Priority base on **Repair Quantum** first and you already stated 'Without Prejudice'

The others to liaise with our claims dept during recovery.

Thanks.

Hi Nivitha / Catherine.

Fyna,  
Thanks.

Best Regards,

Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

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From: "ONG LI LI" <[long@lonpac.com](mailto:long@lonpac.com)>

To:

Cc: "MT\_Claim\_SG" <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Date: 03/07/2018 04:45 PM

Subject: FW: Your Ref: SH6885G Our Ref: 18/18/18/VM00/020730 Accident Involving FBG2240A and SH6885G on 02.07.2018

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Without Prejudice

Dear Mr Lim

Please provide video footage as well.

Our Insured has not reported the accident to us.

**Meanwhile, you may liaise with LKK Auto Consultants Pte Ltd for the survey.**

**Dear Nivitha/Catherine**

**Please arrange survey on WP basis.**

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** Lim Tien Siong [<mailto:limts@cdge.com.sg>]  
**Sent:** Tuesday, 3 July, 2018 4:33 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Roger How Keen Meng  
**Subject:** Re: Your Ref: SH6885G Our Ref: 18/18/18/VM00/020730 Accident Involving FBG2240A and SH6885G on 02.07.2018

Hi Li Li,

Refer to attachments - pictures of damaged & supplementary item.

Best Regards,  
Lim Tien Siong  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Off:62148398 / Fax:65468156

From: "ONG LI LI" <[long@lonpac.com](mailto:long@lonpac.com)>  
To: "[limts@cdge.com.sg](mailto:limts@cdge.com.sg)" <[limts@cdge.com.sg](mailto:limts@cdge.com.sg)>  
Cc: "MT\_Claim\_SG" <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
Date: 03/07/2018 02:35 PM  
Subject: Your Ref: SH6885G Our Ref: 18/18/18/VM00/020730 Accident Involving FBG2240A and SH6885G on 02.07.2018

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Without Prejudice  
Save as to Costs

Dear Mr Lim

As spoken, our Insured has not reported the accident to us.

Please let us have the following:-

- 1) Police report and police investigation result
- 2) Video recording of the accident
- 3) Damage photographs of your taxi and accident scene
- 4) Any other supporting documents

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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