

Jia Le (LKK Auto)

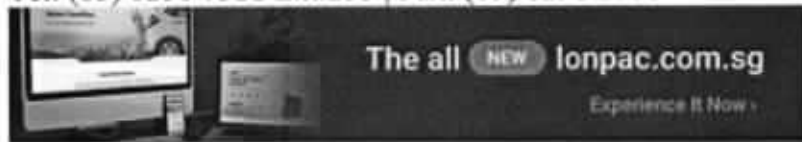
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 6 August 2019 11:11 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Ndb3) on 02.07.2018 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 2 August, 2019 3:33 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Ndb3) on 02.07.2018 [External Confidential]

Dear Gerald,

Third party counter propose 7days @ LOR/I as they request for survey on 03/07/2019.

We re-propose settlement as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,919.28	\$ 2,300.50
2. Loss of Rental (7.5days x \$98.25)	\$ 736.88	\$ 687.75 (7days x \$98.25)
3. Loss of Income (7.5days x 80)	\$ 600.00	\$ 350.00 (7days x \$50)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,263.65	\$ 3,345.74

For your approval please.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 1 August 2019 3:19 PM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Ndb3) on 02.07.2018 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

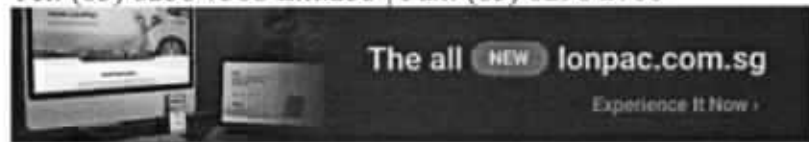
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 30 July, 2019 5:22 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN

Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Ndb3) on 02.07.2018

Lonpac Ref: **18/18/18/VP05/020731**

LKK Ref: CC4/LPC18012199/Ndb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured coming out from slip road and resulted the accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 3,919.28	\$ 2,300.50
2. Loss of Rental (7.5days x \$98.25)	\$ 736.88	\$ 491.25 (5days x \$98.25)
3. Loss of Income (7.5days x 80)	\$ 600.00	\$ 250.00 (5days x \$50)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,263.65	\$ 3,049.24

**03days recommendation for repair + 1Sun + 1PRS = 5days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 20 July 2018 10:02 AM

To: Shu Pei (LKKAuto) <shupeai@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018

Our Ref : 18/18/18/VP05/020731

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

Sent: Friday, 20 July, 2018 9:40 AM

To: GERALD POH WEE BIN; ericwoo; ONG LI LI

Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 6 July 2018 5:17 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT'

<eriewoo@lonpac.com>; ONG LI LI <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 1157P at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref : T 0718/ SHC1157P /KS(st)

Your Ref :

Date : 17-Jul-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506430V

Lonpac Insurance Bhd
300 Beach Road
#17-04 / 07, The Concourse
Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1157P YOUR INSURED SLW5683H
AND OTHER ON 02.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC1157P** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLW5683H** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,300.50
2	7.5 days Loss of Rental @ \$ 98.25 per day	\$ 736.88
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,044.87

HIRER'S CLAIM

7	7.5 days Loss of Income @ \$ 80.00 per days	\$ 600.00
Total Claims:		\$ 3,644.87

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
- b) LTA search slip/s of : SLW5683H
- c) GIA / Police report/s of : SHC1157P
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selafudin

Deputy Manager

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHC1157P , SLW5683H

ON 02-Jul-18 18:35

ALONG JALAN BUKIT MERAH TWDS NEW BRIDGE RD AND CTE EXIT

I / We

QUEK TEE TEE

(Hirer) NRIC No.: S0202608B

and/or

(Relief) NRIC No.:

Taxi Number

SHC1157P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Jul-2018

Name of Hirer

QUEK TEE TEE

Hirer NRIC

S0202608B

Signature :



Address

319B ANCHORVALE DRIVE #04-98
542319

Contact No.

96732658



LONPAC INSURANCE BHD

Jia Le

CLAIM NO : 18/18/18/VP05/020731

DATE : 06 AUGUST 2019

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SLW 5683H the sum of Singapore Dollar Three Thousand Three Hundred Forty Only (\$3,340.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC 1157P and SLW 5683H on 02 July 2018 along JLN BUKIT MERAH TWDS NEW BRIDGE RD AND CTE EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR KYLE GAVIN SALISBURY ARMSTRONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 639068
06/08/19
Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 639068
Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
#17-04 / 07 THE CONCOURSE

300 BEACH ROAD
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC1157P

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
05.04.2012

CHASSIS CODE
KMHET41VMCA822282

INV. NO/DATE
91383901 13.07.2018

JOB NO.
305182796

ODOMETER READING

JOB TYPE

Description : 3P 02.07.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,150.00
Add GST @ 7.000 %	150.50
Total Invoice amount	2,300.50

Issued by : KATHERINETAN 13.07.2018 16:49:44
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

I WHILST TAKING ALL REASONABLE PRECAUTIONS GUARANTEE THE FIRST LITIGATION DAMAGE THE COMPANY ACCEPTS A RESPONSIBILITY FOR CAR OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE THROUGH AND TO THE OWNERS RISK
CUSTOMERS SHALL RESPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM DELIVERY ADVISE THE COMPANY BY THE CUSTOMER AND NOT LATER ON THE DUE DATE OF PAYMENT IS TAKEN AS FINAL FROM THE RECEIPT DATE IN GOOD ORDER
INTEREST OF 1% PER MONTH SHALL BE CHARGED AT A DAY TO DAY BASIS ON ANY AMOUNT DUE AND PAID TO THE COMPANY
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070049

Date: 13 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	02/07/2018 @ 18:35 hrs
ALONG	ALONG JLN BUKIT MERAH > NEW BRIDGE RD AND
	CTE EXIT
INVOLVING	SLW5683H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1157P** (the "Taxi"). The Taxi was hired to **QUEK TEE TEE IC NO S0202608B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLW5683H	02 Jul 2018 / 18:35:00	Successful	L06	LONPAC INSURANCE BHD

Previous OK