

(04/2018)

INS. CASE OWNER:

CC4/LPC1801

LKK:

IDAC:

Surveyor:

DOE:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

SS

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: (w/45)

SS

2300.50

Loss of Rental (LOR):

SS

687.75

(7 days) x

\$98.25

Loss of Use (LOU):

SS

-

(5

x 7 days)

Loss of Income (LOI):

SS

950.00

(5

50 x 7 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

3345.74

Global Sum SS: 3340.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3340.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18012199/Nub3	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555			Date : 04-07-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLW 5683H	Veh. Inspected	SHC 1157P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/07/2018	Inspection Date	05/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18012199/Nub3

Date: 06.07.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC1157P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.07.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,662.88
Revised Estimate Amount	: S\$	2,690.32
"Check" Items Amount	: S\$	76.16
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. NAZRIL
Licensed Appraiser

Team: IN ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3836682

JC NO.: 305182796

TOMER

MS COMFORT TRANSPORTATION PTE LTD
TOMER NO 7010045
RESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (O)
(P)

COUNT CARD NO.

REGN NO.	SHC1157P	MILEAGE
MAKE :	HYUNDAI	FUEL E.....1/2.....F
MODEL	SONATA	DATE/TIME IN 02.07.2018 20:20
YR OF MANU.	05.04.2012	TARGET DATE
CHASSIS CODE	KMHET41VMCA822282	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 02.07.2018
NATURE: 3P 02.07.18/B

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC1157P FZ LONPAC		Vehicle No.: SHC1157P	
Signature/Date		Date	
returned to Service Reception upon collection		To be kept by Security Guard	

Longac
FZ

PAIR ESTIMATE®

FILE NO : SHC 1157P

DATE 3/7/2018 11:18

LAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (LH)			\$ 593.00
	Front Fender Shield (LH)			\$ 86.00
	Front Fender Retainer			\$ 9.20
	Front Door (LH)			\$ 1,345.00
	Front Door Mirror (LH)			\$ 545.50
	Front Door Protector (LH)			\$ 74.90
	SUB TOTAL			\$ 2,653.60
	LESS 20%			\$ 530.72
	DISCOUNTED TOTAL			\$ 2,122.88
	Rear Door Tel No. Sticker (LH)			\$ 10.00
	Labour Charge			
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Transfer of Door			\$ 120.00
	TOTAL LABOUR			\$ 1,530.00
	ESTIMATE TOTAL			\$ 3,662.88
	NR2 LKX 517/R 1605 L/S 3 days After repair photo			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE*

VEHICLE NO : SHC 1157P

DATE 3/7/2018 11:18

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (LH)			\$ 593.00
	Front Fender Shield (LH)			\$ 86.00
	Front Fender Retainer			\$ 9.20
	Front Door (LH)			\$ 1,345.00
	Front Door Mirror (LH)			\$ 545.50
	Front Door Protector (LH)			\$ 74.90

Lengre

FZ

DT

XVC

XVC

DT

XR

State

Nett / net

400

600

20

Xm

50

LKR Auto Co. sultants hence hereby

The Repairer of the following:

- To repair any damage or spray painting
- To replace any damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305182796
Date : 09.07.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : NAZ

Fax :

Vehicle Reg No : SHC1157P Date of Accident : 02.07.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC — SLW5683H
2. The finalized amount shall be:

(a) Spare Parts after List discount		\$0.00
(b) Labour Charges		\$0.00
Total for Part-By-Part Repair Cost		\$0.00
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	20%	\$2,150.00
Final Lumpsum Repair cost		\$2,150.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : NAZ
Date : 12/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



LONPAC INSURANCE BHD(S98FC5635C)

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel No.62507388 Fax No.62962706

To : Ms Nivitha Date : 3/7/2018
Company : LKK Auto Consultants Pte Ltd Fax No : 62564315
From. : Gerald No.of pages :
Our Ref : 18/18/18/VP05/020731 Your Ref :
WITHOUT PREJUDICE
SAVE AS TO COSTS

If copies are not well received, please call us immediately

ACCIDENT INVOLVING SLW5683H & SHC1157P ON 2.7.2018

We refer to the above accident.

We enclose a copy of the third party 's fax requesting for a pre-repair survey.

Kindly proceed to conduct a survey accordingly.

At this juncture, our insured has yet to lodge a report.

Yours faithfully

Gerald Poh
Senior Executive (Claims)
Email : mt_claim@lonpac.com

03072018 @ 5.16pm

Fauzy reh in.



COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

Our Ref : 305182796
Date : 03-07-18
Time of Fax : 1525 WRO

Via Fax : 6296-2106
Your Insured: SLW 56834
Date of Acc : 02-07-18

Attn: Motor Claims Department

Lompae

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH C1157P

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident.

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

- Lim Kwok Eng
- Jumani Bin Masudin
- Lim Tien Siong
- Chiang Liat Choon
- Larry Ng Nyuk Phin
- Fauzy Bin Mokhtar

Tel: 6214 8355 or HP: 9824 0811
Tel: 6214 8315 or HP: 9635 5305
Tel: 6214 8398 or HP: 9635 8546
Tel: 6214 8314 or HP:
Tel: 6214 8316 or HP:
Tel: 6214 8319 or HP: 8125 9176

Fax no. 6546 8156

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

Jumani

for Vice President
Crash Repairs & Claims Recovery

COMFORTDELGRO
ENGINEERING

Our Job Ref No : 305182796
Date : 09.07.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : NAZ
Vehicle Reg No : SHC1157P Date of Accident : 02.07.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

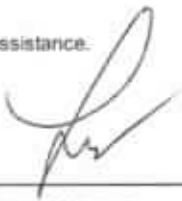
1. The repair job shall bill to: LONPAC — SLW5683H
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$0.00
 - Total for Part-By-Part Repair Cost \$0.00
 - (c.) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$2,150.00
 - Final Lumpsum Repair cost \$2,150.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature :
Name :
Date :

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.40			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 20 July 2018 10:02 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018
Attachments: 20072018095915.pdf

Our Ref : 18/18/18/VP05/020731

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Friday, 20 July, 2018 9:40 AM
To: GERALD POH WEE BIN; ericwoo; ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 6 July 2018 5:17 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; ONG LI LI <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLW5683H (OI : LPC - TBA) AND SHC1157P (TP : LKK REF - CC4/LPC18012199/Nub3) on 02.07.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 1157P at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18012199/Ndb3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 24-09-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SLW 5683H	Veh. Inspected	SHC 1157P
	Policy No.	Z18VP05018337	Coverage (\$)	0.00
	Claim No.	18/18/18/VP05/020731	Excess (\$)	0.00
	Assign From	GERALD	Assign Date	04/07/2018
2. Vehicle Particulars & Condition				
	Make & Model	HYUNDAI SONATA	c.c	1991
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	KMHET41VMCA822282	Colour	BLUE
	Odometer	428010	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	215/60 R16	MAXXIS	6 mm
	L/H Front Tyre	215/60 R16	MAXXIS	6 mm
	R/H Rear Tyre	215/60 R16	MAXXIS	6 mm
	L/H Rear Tyre	215/60 R16	MAXXIS	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.			
	DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	02/07/2018	Inspection Date	05/07/2018
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks				
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1157P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT FENDER (LH)	DENTED	593.00	593.00
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	86.00	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
1	FRONT DOOR (LH)	DENTED	1,345.00	1,345.00
1	FRONT DOOR MIRROR (LH)	TO REPAIR SEE LABOUR	545.50	-
1	FRONT DOOR PROTECTOR (LH)	SCRATCHED	74.90	74.90
	LESS 20% DISCOUNT		-530.72	-402.58
			2,122.88	1,610.32
<u>SPECIAL NETT ITEMS</u>				
1	REAR DOOR TEL NO. STICKER (LH) (SN)	NECESSARY	10.00	10.00
			10.00	10.00
<u>LABOUR</u>				
	PANEL BEATING, INCLUSIVE OF THE REPAIR OF FRONT DOOR MIRROR (LH).		560.00	400.00
	SPRAY PAINTING CHARGE.		750.00	600.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	TRANSFER OF DOOR.		120.00	50.00
			1,530.00	1,070.00
GRAND TOTAL			3,662.88	2,690.32
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,150.00

Report Ref No. CC4/LPC18012199/Ndb3n2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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