

Vic (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Tuesday, 26 March, 2019 3:12 PM
To: Vic (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A
Subject: RE: SMA7893J, finalisation (Kia WIP: 31306) LKK REF CC4/LPC18012197/T1hb3

Dear Vic,

Thank you for your offer. However, we do not agreed on the offer for LOR at 5 days.

Surveyor recommended 4 days, which crossed over a weekend of 2 days, total up to 6 days, \$642.

Please re-offer:

Cost of Repair (w/gst)	\$ 3,282.76
Loss of Rental w/gst (\$100 x 6 days)	\$ 642.00
TOTAL	\$ 3,924.76

Kindly provide new DV through email, if agreed.

Appreciate.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 26 March, 2019 1:50 PM
To: Loi Ai Ting
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAUTO)
Subject: RE: SMA7893J, finalisation (Kia WIP: 31306) LKK REF CC4/LPC18012197/T1hb3

Without Prejudice

Dear Ai Ting,

We refer further to the below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 3,282.76
Loss of Rental w/gst (\$100 x 5 days)	\$ 535.00
TOTAL	\$ 3,817.76

If agreeable, kindly let the owner sign the attached DV and **forward the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Monday, 18 February, 2019 9:11 PM

To: Vic (LKKAuto)

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAuto); Taufikh (LKKAuto)

Subject: RE: SMA7893J, finalisation (Kia WIP: 31306) LKK REF CC4/LPC18012197/T1hb3

Hi, Vic,

We only have before paint photos. Attached for your reference.

Best Regards,

Loi Ai Ting
Customer Service Advisor

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 18 February, 2019 11:16 AM

To: Loi Ai Ting

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)

Subject: RE: SMA7893J, finalisation (Kia WIP: 31306) LKK REF CC4/LPC18012197/T1hb3

Without Prejudice

Dear Ai Ting,

We refer to your below email.

We confirmed COR at P/P **\$3,282.76** (w/gst).

Kindly provide to us the after repair photos.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Monday, 18 February, 2019 9:05 AM

To: Shu Pei (LKKAUTO)

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)

Subject: RE: SMA7893J, finalisation (Kia WIP: 31306)

Dear Shu Pei,

Can we confirm finalised amount at \$3,282.76?

It have been more than 1 month since we sent our finalised email.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

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From: Loi Ai Ting

Sent: Friday, 25 January, 2019 12:06 PM

To: 'Shu Pei (LKKAUTO)'

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)

Subject: RE: SMA7893J, finalisation (Kia WIP: 31306)

Dear Sir/Madam,

Can we confirm finalised amount at \$3,282.76?

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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 A member of the Jardine Cycle & Carriage Group

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 14 January, 2019 9:11 AM

To: Loi Ai Ting

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)

Subject: FW: SMA7893J, finalisation (Kia WIP: 31306)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/LPC18012197/T1hb3	Taufikh/ Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Friday, 11 January 2019 1:57 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: SMA7893J, finalisation (Kia WIP: 31306)

Dear Sir/Madam,

Please confirm finalised amount at \$3,282.76.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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