

Vic (LKKAUTO)

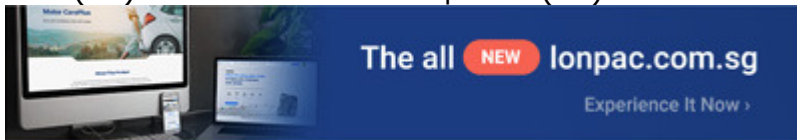
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 27 March, 2019 12:29 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729 CC4/LPC18012197/T1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 26 March, 2019 3:20 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729 CC4/LPC18012197/T1hb3 [External Confidential]

Dear Gerald,

We refer to your below email and the contents were noted.

Please be informed that our offer to TP as per approved mandate was rejected.

TP had countered proposed for LOR @ 6 days (please see attached email). Amended breakdown to offer as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,192.09	\$ 3,282.76
Loss of Rental w/gst (\$100 x 7 days)	\$ 749.00	\$ 642.00 (\$100 x 6 days)
TOTAL	\$ 6,941.09	\$ 3,924.76

Kindly advise if we maintain offer and/or for your further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Tuesday, 26 March, 2019 1:28 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

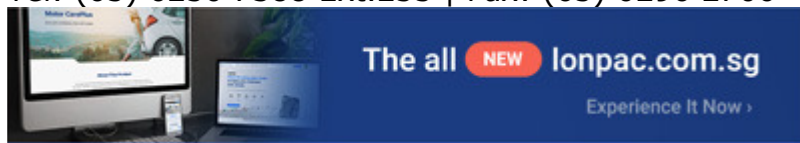
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 18 March, 2019 10:07 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3 [External Confidential]

Dear Gerald,

We refer to your below email and to our telephone conversation earlier.

As spoken, please find attached Inspection photos as requested.

Damages to the rear bumper (attached photos 1-6) and rear bumper centre (attached photos 7-10) were observed to be deformed. These were the parts recommended for replacement by our surveyor.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 18 March, 2019 8:44 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3 [External Confidential]

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Dear Vic,

Kindly advise what were the parts that was replaced?

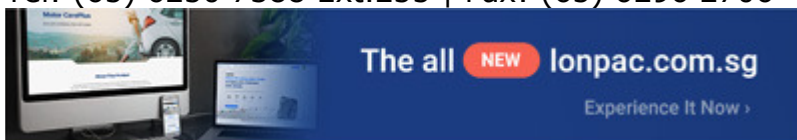
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 11 March, 2019 4:12 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3 [External Confidential]

Dear Gerald,

We refer to your below email.

Below breakdown of our proposed no. of days.

DATE	DAY	REMARKS	
30/6/2018	0	Accident	Saturday
16/7/2018	1	Inspection	Monday
17/7/2018	2	Repair	Tuesday
18/7/2018	3	Repair	Wednesday
19/7/2018	4	Repair	Thursday
20/7/2018			Friday

We amend proposed amount and no. of days as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,192.09	\$ 3,282.76
Loss of Rental w/gst (\$100 x 7 days)	\$ 749.00	\$ 535.00 (\$100 x 5 days)
TOTAL	\$ 6,941.09	\$ 3,817.76

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	1 day
TOTAL	5 days

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 11 March, 2019 3:31 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We note that your surveyor had recommended 4 days for repair works but you have instead offered additional 3 days for downtime.

Please enlighten us the reason for the downtime.

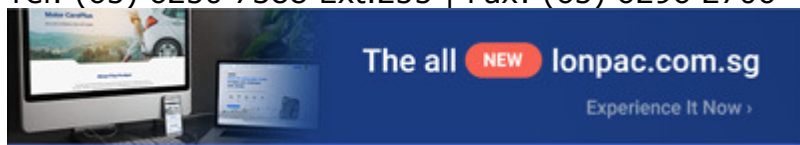
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]

Sent: Monday, 11 March, 2019 3:20 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Peugeot Car Vehicle No. SKS4570P LKK REF 18/18/18/VP05/020729
CC4/LPC18012197/T1hb3

Your Ref: 18/18/18/VP05/020729

Our Ref: CC4/LPC18012197/T1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SKS 4570P (OI) AND SMA 7893J (TP) ON 30/06/2018

We refer to the above matter.

We refer to the assignment dated 3rd July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended TP vehicle.

We had checked with our surveyor and confirmed that damages sustained to TP vehicle is consistent to the circumstances as reported by both parties.

We propose to offer to TP repairer "CYCLE & CARRIAGE KIA PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,192.09	\$ 3,282.76
Loss of Rental w/gst (\$100 x 7 days)	\$ 749.00	\$ 749.00

TOTAL	\$ 6,941.09	\$ 4,032.76
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Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	3 days
TOTAL	7 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 25 September, 2018 5:16 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: FW: Peugeot Car Vehicle No. SKS4570P LKK REF CC4/LPC18012197/hb3

Hi Vic,

Any updates ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Tuesday, 28 August, 2018 10:12 AM

To: 'Vic (LKKAuto)'

Cc: 'mt_claim@lonpac.com'

Subject: RE: Peugeot Car Vehicle No. SKS4570P LKK REF CC4/LPC18012197/hb3

Dear Vic,

You may contact our insured to highlight to him on the consistencies of damages.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 10 July, 2018 4:14 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Peugeot Car Vehicle No. SKS4570P LKK REF CC4/LPC18012197/hb3

Dear Gerald,

We refer to your below email and the contents were noted.

We will highlight the matter to our surveyor and will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 10 July, 2018 8:54 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: Peugeot Car Vehicle No. SKS4570P

Dear Vic,

Please see photo below and verify with the surveyor on the consistencies of damages.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Yuet Ping Lai [mailto:yuetping_lai@yahoo.com.sg]
Sent: Tuesday, 10 July, 2018 7:42 AM
To: GERALD POH WEE BIN
Cc: Kevin Loh; Keith Loh; Vincent Loh; intellicat@yahoo.com.sg
Subject: Peugeot Car Vehicle No. SKS4570P

Dear Gerald

I refer to the notice given by Ms Catherine Ng on the damages claimed by the 3rd party for the accident which happened on 30 June 2018.

I am attaching photographs taken at the accident site for your kind review. I even have the video but as file is too huge I am unable to attach. I can certainly whats app to you if needed.

As you can see, there are no major damages, honestly we almost can't even see any dent or scratch marks except the part which I had circled, only on closer. And my car is totally fine, no dents nor any scratch marks.

Very unfair that the 3rd party is claiming such a huge amount. Can I dispute this damage?

Kindly advise

Thank you very much
Loh Kwok Kong