

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 6 July, 2018 1:48 PM  
**To:** Don Bong Kiong Hua  
**Cc:** Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye; Admin A; Vic (LKKAuto)  
**Subject:** RE: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018

WITHOUT PREJUDICE

Dear Don,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Don Bong Kiong Hua [mailto:[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)]  
**Sent:** Friday, 6 July, 2018 1:35 PM  
**To:** Vic (LKKAuto)  
**Cc:** Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye  
**Subject:** RE: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018  
**Importance:** High

Hi Vic,

Case handler, please let us know on the liability status. Thanks

Don Bong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Don Bong Kiong Hua  
**Sent:** Monday, 2 July, 2018 6:39 PM  
**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)  
**Cc:** Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye  
**Subject:** RE: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018  
**Importance:** High

Attn : Motor Claim Department

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SMA7893J**), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SKD4570P**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Regards,

Don Bong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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