

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 3 July 2018 6:32 PM
To: 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 3 July, 2018 8:59 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: FW: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018
Importance: High

Our Ref : 18/18/18/VP05/020729

Dear Nivitha,

Kindly proceed to conduct the survey and revert to them on direct settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]
Sent: Monday, 2 July, 2018 6:39 PM
To: MT_Claim_SG
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye
Subject: RE: TP LONPAC CLAIM SMA7893J AGAINST SKS4570P DOA 30.06.2018
Importance: High

Attn : Motor Claim Department

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SMA7893J**), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SKD4570P**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Regards,

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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