

Asher Sng (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 10 April 2019 9:49 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims); Asher Sng (LKKAuto)
Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Crystabelle,

Thank you for your email.

Dear Asher

Fyna.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, 9 April 2019 5:53 PM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>
Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Shu Pei

Please submit survey report.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Shu Pei (LKKAuto) [<mailto:shupei@lkkauto.com>]
Sent: Friday, 20 July, 2018 9:45 AM

To: ECICS Claims
Cc: Desmond Lee Ker Wen (ECICS, Claims)
Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Janice,

Received with thanks.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]
Sent: Friday, 20 July 2018 9:37 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Cc: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>
Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Hi Shu Pei

Please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, 20 July, 2018 9:29 AM
To: ECICS Claims
Cc: Desmond Lee Ker Wen (ECICS, Claims)
Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Janice,

Contents noted.

Kindly forwards to us a copy of GIA report for SLF9735B.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 20 July 2018 9:23 AM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>; ECICS Claims <claims@ecics.com.sg>

Cc: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>

Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Hi Shu Pei

Please see attachment.

Our insured should be SLF9735B not SLF9735E.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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Thank you for your kind patience and understanding.*****

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Thursday, 12 July, 2018 9:31 AM

To: ECICS Claims

Cc: Desmond Lee Ker Wen (ECICS, Claims)

Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Sir / Madam,

Kindly upload OI GIA in Merimen.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 4 July 2018 11:47 AM

To: 'ECICS Claims' <claims@ecics.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Desmond Lee Ker Wen (ECICS, Claims)' <Desmond_Lee@ecics.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Wednesday, 4 July 2018 11:27 AM

To: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>; assignments@lkkauto.com

Cc: ECICS Claims <claims@ecics.com.sg>; Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>

Subject: RE: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Without Prejudice

Dear Wee

Thank you for your email.

Our insured has reported the accident to us and we are agreeable to direct settlement on this case.

We will appoint LKK for the PRS.

Aside to LKK

Please assist to arrange for the TP PRS and direct settlement.

Our claim ref is DMPC1800254H and case handler is Desmond Lee.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg

directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Wednesday, 4 July, 2018 11:05 AM

To: ECICS Claims

Subject: Re: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Dear Janice,

We would like to appoint LKK to survey our client's vehicle.

Thanks & Regards,

Wee

Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore
628800

Tel

:
6513 7748

Fax :
6251 3161

Email : ar_claims@pegasusengrg.com.sg

On Wed, Jul 4, 2018 at 8:54 AM, ECICS Claims <claims@ecics.com.sg> wrote:

Without prejudice

Dear Wee

Thank you for your email.

Our insured has not reported the accident to us. As such, we are unable to advise on the liability now.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

[7 Temasek Boulevard, #10-01](#) Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]
Sent: Tuesday, 3 July, 2018 3:24 PM
To: ECICS Claims
Subject: Third party survey - SLM851A Your insured:SLF9735E DOA: 02.07.2018

Your Ref:SLF9735E

Our Ref: SLM851A

DOA: 02.07.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair. - sending soon

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle will be in our premises on 04.07.2018, please arrange to survey our client's vehicle at [74 Kian Teck Road](#) S628800.

Thanks & Regards,

Wee

Pegasus Engineering & Trading Pte Ltd

[74 Kian Teck Road](#)

[Singapore](#)

[628800](#)

Tel

:

6513 7748

Fax :

6251 3161

Email : ar_claims@pegasusengrg.com.sg

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