

INS. CASE OWNER:

Bernard

CC<sup>3</sup>, MG 180

12180, T1J3Z4

LKK:  
IDAC:

Survivor:

MTH

DOI:

ASSIGNMENT

29-6-18

Date/Time:

29-6-18

Registered in Merimen:

4/2/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDV 380

Name of Insured:

Ang Lee Wan

Insured Tel No.:

HP: 96899993

Excess Sec II :SS

D.O.A: 29/6/2018

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

887473054156

Policy No.:

200497461

Make / Model:

M-BENZ C180

Place of Accident:

Mong Hatten Rd &gt; X Junction of Jangly Katong.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SDV 380 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Online WSP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25-7-18 @ 2:18 PM W/OI. DRIVER IS HER DAUGHTER IN-LAW. UNDERSTAND 50:50 IF NO EVIDENCE AGREED & AWARE NCD ISSUE.

25-7-18 VIDEOT FROM TP SHOWED DIV HIT RH MIRROR OF STATIONARY TRV.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

CECILIA

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1,074.71

Loss of Rental (LOR):

S\$

117

(

1 days)

117

VIDEO

Loss of Use (LOU):

S\$

50

(\$

x

days)

Loss of Income (LOI):

S\$

50

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

1,249.20

Global Sum S\$:

1,245

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1,245

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT 7/8/18

REF:

R 1416

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TE / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHD 3210A Yr Regn: 2016 June  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Hyundai I40 CC 1685  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 221515 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_

C/No: KMHLB414M640 91592.  
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16  
 R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Hankook

Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm

D.O.A. D.O.I. 29/6/18 @ 1730

Survey held at Comfort Deluxes lobby

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

IB1 \$1,004.40

RC \$230/197.1

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

11

Date/Time, File Return to?

25

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RE: \$1

) Photos

) Others

Report Format :

Lump Sum / I.B.I. (\$) )

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

TOTAL

ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305181414

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755

(O)

REGN NO:

SHD3210A

MILEAGE

MAKE:

HYUNDAI

FUEL

E.....1/2.....F

MODEL

I-40

DATE/TIME IN

29.06.2018 11:50

YR OF MANU.

30.06.2016

TARGET DATE

CHASSIS CODE

KMHLB41UMGU091592

COMPLETION DATE/TIME

ARD NO.

JOB DESCRIPTION

ent Date: 29.06.2018  
RE: 3P 29.06.18

LABOR CODE

DESCRIPTION

PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nt Slip

Exit Pass

SHD3210A

JU AIG

Vehicle No.:

SHD3210A

Advisor

Signature/Date

Name of Service Advisor

Date

> Service Reception upon collection

To be kept by Security Guard

**REPAIR ESTIMATE\***

VEHICLE NO : SHD 3210A

DATE 29/6/2018 14:56

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH)			\$ 980.50
	<b>SUB TOTAL</b>			<b>\$ 980.50</b>
	<b>LESS 20%</b>			<b>\$ 196.10</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 784.40</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 250.00
	Spray Painting Charge			\$ 150.00
	Wiring Charge			\$ 50.00
	<b>TOTAL LABOUR</b>			<b>\$ 450.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,234.40</b>
<p>Tan Jiah 97495749</p> <p>01 day</p> <p>Resurvey before paint</p> <p>surv @ 14hant.com</p> <p>29/6/18 @ 1730</p> <div data-bbox="355 1606 857 2016"> <p><b>LKK Auto Consultants</b> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No repair modification is allowed</li> <li>• Supplier's (e.g. labour) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Authorised by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



[e-Services \(/content/policehubhome/homepage.html\)](#)

[Log in ↗](#)

# Status of Driving Licence

## Qualified Driving Licence

### Qualified Driving Licence Number

S8934495F

### Status of Qualified Driving Licence

Valid

### Class(es) of Qualified Driving Licence

3A

### Expiry Date

Valid for life unless revoked,suspended or disqualified

## Provisional Driving Licence

### Provisional Driving Licence Number

S8934495F

### Status of Provisional Driving Licence

No Licence

### Class(es) of Provisional Driving Licence

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)  
[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)  
[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)  
[I-WITNESS \(https://www.police.gov.sg/iwitness\)](https://www.police.gov.sg/iwitness)  
[COMMUNITY PROGRAMMES \(https://www.police.gov.sg/community-programme\)](https://www.police.gov.sg/community-programme)  
[RESOURCES \(https://www.police.gov.sg/resources\)](https://www.police.gov.sg/resources)  
[NEWS & PUBLICATIONS \(https://www.police.gov.sg/news-and-publications\)](https://www.police.gov.sg/news-and-publications)  
[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)  
[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)  
[CONTACT US \(https://www.police.gov.sg/content/contact-us\)](https://www.police.gov.sg/content/contact-us)  
[E-FEEDBACK \(/content/policehubfeedback/efeedback.html\)](/content/policehubfeedback/efeedback.html)  
[SITEMAP \(https://www.police.gov.sg/sitemap\)](https://www.police.gov.sg/sitemap)

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(<https://www.police.gov.sg/content/terms-of-use>) . © 2018 Singapore Police Force. A Member of The Home Team

(<https://www.mha.gov.sg>).

Our Ref : T 0618 / SHD3210A /CL(st)  
Your Ref:  
Date : 17-Jul-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3210A YOUR INSURED SDV 38D**  
**AND OTHER ON 29.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3210A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SDV 38D** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,074.71
2	2 days Loss of Rental @ \$ 117.00 per day	\$ 234.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,316.20</b>

#### HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 1,476.20</b>

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : SDV 38D  
c) GIA / Police report/s of : SHD3210A  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19880244W

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732





**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Wednesday, 25 July 2018 2:28 PM  
**To:** 'charlotteng.2018@gmail.com'  
**Subject:** ACCIDENT INVOLVING SDV 38D AND SHD 3210A ON 29/06/2018

OUR REF: LKK: CC3/AIG18012180/T1ja3

**ANG BEE WAH**

Policy Holder

Dear Sir,

**ACCIDENT INVOLVING SDV 38D AND SHD 3210A ON 29/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, we cannot be absolved from liability if there is no concrete evidence to prove our side. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

i 40 SHD3210A , SDV 38 D

ON 29-Jun-18 10:50

MOUNTBATTEN ROAD TWDS X JUNCTION OF TNJONG KATONG

I / We

BOH AH CHEW

(Hirer) NRIC No.:

S0075031Z

and/or

(Relief) NRIC No.:

Taxi Number

SHD3210A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Jun-2018

Name of Hirer

BOH AH CHEW

Hirer NRIC

S0075031Z

Signature :



Address

29 TAMPINES CENTRAL 7 #11-40  
528612

Contact No.

97431408

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,245.00 (Global Sum) for vehicle no. SHD 3210A that was damaged pursuant to the accident which occurred on 29/06/2018 (date) along MOUNTBATTEN ROAD (location) involving vehicle no/s SDV 38D. This is pursuant to the inspection conducted on 29/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION LTD ("the third party claimant") of vehicle no. SHD 3210A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3210A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of 08 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 29.06.18

S/No Part No.

### PART REQUISITION

Qty	Unit Price	%Disc	Net
0001	04-01-0103-0594	140VC MIRROR ASSY-RR VIEW	1 980.50 20.00 784.40
SUB-TOTAL :			784.40

### JOB NATURE

S/No	Part No.	Description	Qty	Unit Price	%Disc	Net
0001	L	PANEL BEATING- FRP.	100.00		100.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	100.00		100.00	
0003	17-01	CHECK ALL LIGHTING	20.00		20.00	
SUB-TOTAL :						220.00

VEHICLE NO  
SHD3210A

INV. NO/DATE  
91384335 17.07.2018

MAKE  
HYUNDAI

JOB NO.  
305181414

MODEL  
I-40

ODOMETER READING

DATE OF REG  
30.06.2016

DATE/TIME IN  
29.06.2018 11:50

CHASSIS CODE  
KMHLB41UMGU091592

Qty Unit Price %Disc Net

1. WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY FOR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384335	1,074.71	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3210A

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
30.06.2016

CHASSIS CODE  
KMHLB41UMGU091592

INV. NO/DATE  
91384335 17.07.2018

JOB NO.  
305181414

ODOMETER READING

DATE/TIME IN  
29.06.2018 11:50

Items total	1,004.40
Add GST @ 7.000 %	70.31
Invoice amount	1,074.71

Issued by : KATHERINETAN 17.07.2018 09:51:06  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE BROUGHT AND TESTED AT OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384335	1,074.71	

Our Ref: CT18060881

Date: 16 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	29/06/2018 @ 10:50 hrs
ALONG	MOUNTBATTEN ROAD TWDS X JUNCTION OF
	TNJONG KATONG
INVOLVING	SDV 38 D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3210A** (the "Taxi"). The Taxi was hired to **BOH AH CHEW IC NO S0075031Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDV38D	29 Jun 2018 / 10:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHD 3212A

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2018 <a href="#">Edit Reg</a>		29 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$S\$1,004.40</b> <a href="#">Edit Estimates</a>	<b>\$S\$1,004.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	Ang Bee Wah, ID: S1622962H		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD3210A	Date of Loss:	29/06/2018 10:00 - :59 [23 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8874730541SG	Policy/Cover Note No.:	2100497441 (Comprehensive)
Vehicle Reg. No. (Insured):	SDV38D	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/07/2018]		

**ASSOCIATED MAIL RECEIVED** View All Compose Case Mail

- AIG\_SG (05/07/2018): No OI GIA Report

**ALL ASSOCIATED TASKS** View All Search Tasks Create New Task Complete



Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SHD3210A (8874730541SG)**  
**[SDV38D]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Jun 29 2018 10:00AM**  
**[Ang Bee Wah]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	25/07/18 15:36	Video - Accident TPV STATIONARY WHEN RH MIRROR HIT BY PASSING OIV										<div></div>	Load MP4				
Letters/Correspondences														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										<div></div>	Edit				
Assessment Reports														1 per page		<div></div>	<div></div>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	24/07/18 12:03	Accident Statement From: SC - Reg. No: SDV38D, Claimant: ANG BEE WAH										<div></div>	Load HTM				
Photos/Images														3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
2	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
3	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
4	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
5	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
6	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
7	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
8	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
9	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
10	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
11	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
12	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
13	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
14	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
15	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
16	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
17	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
18	03/08/18 14:49	General View										<div></div>	Load JPG		<div></div>		
Documentation														1 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	04/07/18 18:02	TP ESTIMATE - MARKED										<div></div>	Load PDF				
2	04/07/18 18:02	TP GIA REPORT										<div></div>	Load PDF				
3	06/07/18 10:19	Non reporting letter										<div></div>	Load PDF				
4	15/08/18 17:16	WORKSHOP INVOICE										<div></div>	Load PDF				
5	15/08/18 17:16	AUTHORISATION TO ACT FORM										<div></div>	Load PDF				
6	15/08/18 17:16	Release Voucher										<div></div>	Load PDF				
7	15/08/18 17:16	RENTAL RECEIPT										<div></div>	Load PDF				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
8	15/08/18 17:16	LTA SEARCH	 Load PDF	
9	15/08/18 17:16	LETTER TO OI	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

TEAM

Vehicle No:	SDV38D (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHD3210A (TP veh)		
Date of Accident:	29/06/2018		

Global Sum Settlement	:	[ X ]	Yes	:	[ ]	No
Repair Estimate	:	\$		:	\$	1,320.81
Final Repair Cost	:	\$		:	\$	1,245.00
Loss of Use	:	\$		:	\$	1.00 days at \$50.00 per day
Rental (if any)	:	\$		:	\$	1 days
LTA / GIA Search Fee	:	\$		:	\$	
Others:	:	\$		:	\$	
	:	\$		:	\$	
Final Settlement Sum (Global Sum)	:	\$		:	\$	1,245.00
<b>Is Third Party Workshop GIA Registered?</b> [ X ]    YES      [ ]    NO      (Kindly indicate below)						
<b>A) For <u>Non GIA Registered Workshop</u>:</b>			Agreed Liability _____ (%)			
<b>B) For <u>GIA Registered Workshop</u>:</b>			BOLA Applicable: <b>Yes/ No</b> BOLA Scenario No: _____ _NIL_			
BOLA Liability: ____100____ (%)			Assessed Liability (*): _____ (%)			
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>						
<b>Remarks</b> _____ _____ _____						

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,245.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

Date \_\_\_\_\_

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012180/T1JA3Q2

Date: 15/08/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100497441  
**Claimant Vehicle No :** SHD3210A **Insured Vehicle No :** SDV38D  
 Date of Loss: 29/06/2018 Nature of Claim: TP Claim No: 8874730541SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHD3210A**  
 Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4FDGU652931  
 Reg. Date: 30/06/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU091592  
 Colour: Blue Odometer: 221515 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm  
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	784.40	784.40	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	450.00	220.00	230.00	51.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,234.40</b>	<b>1,004.40</b>	<b>230.00</b>	<b>18.63</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>86.41</b>	<b>70.31</b>	<b>16.10</b>	<b>18.63</b>
<b>Nett Amount (S\$)</b>	<b>1,320.81</b>	<b>1,074.71</b>	<b>246.10</b>	<b>18.63</b>
<b>+ Loss of Use (1.0 x S\$50.00/day) (S\$)</b>		50.00		
<b>+ Car Rental (1.0 x S\$117.00/day) (S\$)</b>		117.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,249.20</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,245.00</b>		

## INSPECTION

Date of Assignment: 29/06/2018  
 Date Inspected: 29/06/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 1.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR MIRROR (RH)	Broken	980.50 FL	*980.50 FL
				Sub Total (S\$)	980.50	980.50
				- List Item Discount on L Items 20.00/20.00% (S\$)	196.10	196.10
				Total Parts (S\$)	784.40	784.40

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	250.00	100.00
2	SPRAY PAINTING CHARGE	New	150.00	100.00
3	WIRING CHARGE	New	50.00	20.00
Gross Labour Cost (S\$)			450.00	220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >