

INS. CASE OWNER:

CC 3 / EQ1 180

12169, Nua30

LKK:

IDAC:

4MK

Su:

NRE

DOI:

ASSIGNMENT

31/10/18

Date / Time:

31/10/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

GU 4888K

Name of Insured:

Hoya Upholstery

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

28/10/18

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Mi7.

THA

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Wang Son Ban

Driver Tel No.:

96200336

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 1170A



INSRS:

WSP:

Tel:

Liability:

RMKS:

LDA 1070ng.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

30/10

THA

SHC 1170A. N/A. 18006677/10/18; 2018. 31/10/18  
GU 4888K-X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

24/10/18

To obtain 2 video footage.

Requested the video footage from TP.

OS encroaching into TP lane.

RECEIVED 31 OCT 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: 16

Repair Cost:

S\$

1451.90

Loss of Rental (LOR):

S\$

188.10

(

1.5

days) x

125.40

Loss of Use (LOU):

S\$

75.00

(\$

50

x

1.5

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

1722.49

Global Sum S\$:

1720.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1720.00

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (St. loc if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

19

Lyons Sum : 1.81 : 3

A member of COMFORTDELGRO

Date/Time: 02:07:2018 11:02 Page : 1

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305182185
STOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO:	SHC1170A	MILEAGE
I/MS	7010045	MAKE:	TOYOTA	FUEL
STOMER NO.	383 SIN MING DRIVE	MODEL	PRIUS HYBRID(G4)02	DATE/TIME IN
DRESS	Singapore SINGAPORE 575717	YR OF MANU.	06.10.2017	TARGET DATE
(R)	65508755	CHASSIS CODE	JTDKB3FU203568974	COMPLETION DATE/TIME:
(P)				
SCOUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 28.06.2018  
NATURE: 3P 28.06.2018

S / NO	LABOR CODE	DESCRIPTION
	9Q - Right Side Mirror	
	LEE	

CHECKED & PASSED OUT BY: _____		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC1170A		Vehicle No.: SHC1170A	
Signature/Date		Date	
Name of Service Advisor		To be kept by Security Guard	
returned to Service Reception upon collection			

## REPAIR ESTIMATE

2. Jul. 2018

VEHICLE NO : SHC1170A

MAKE : TOYOTA

MODEL : PRIUS

DOA: 28.06.2018

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1 MIRROR ASSY, OUTER REAR VIEW, RH			\$1,374.00
1 COVER, OUTER MIRROR, RH			\$141.90
SUB TOTAL			\$1,515.90
LESS 25% DISCOUNTED TOTAL			\$303.18
			\$1,212.72
LABOUR CHARGE			
1 Panel Beating			\$100.00
1 Spray Painting Charge			\$100.00
1 Wiring Charge			\$50.00
TOTAL LABOUR			\$250.00
ESTIMATE TOTAL			\$1,462.72

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

NAZ LKK  
3/7/18 1115  
P/P  
1 day  
Before paint photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Thin Thin (LKKAUTO)

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Wednesday, 24 October 2018 2:50 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** Re: ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A

Dear Ms Thin

Please process settlement in sum \$ 1720.00 for resolving our property damage claim amicably.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Sent:** Wednesday, 24 October 2018 2:14 PM  
**To:** Jim Wong See Pah  
**Subject:** RE: ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A

Your Ref: T0618/SHC1170A/JW(st)  
Our Ref: CC3/EQ18012169/Nua3

**"Without Prejudice"**

Dear Mr Jim,

**ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A**

We refer to the above matter.

We propose settlement at Global Sum S\$1,720.00 (all-in).

Please confirm acceptance.

*Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

*Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.*

Best Regards,  
Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>

**Sent:** Tuesday, 23 October 2018 2:49 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** Re: ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A

Dear Ms Thin

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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**From:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Sent:** Tuesday, 23 October 2018 1:53 PM

**To:** Jim Wong See Pah

**Cc:** Admin A; Vivian Lau (LKKAuto)

**Subject:** ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A

Your Ref: SHC 1170A

"Without Prejudice"

Our Ref: CC3/EQI18012169/Nua3

Dear Sir / Madam,

**ACCIDENT ON 28/06/2018 INVOLVING VEHICLES GU 4888K AND SHC 1170A**

We refer to the above matter.

As per our principal instruction, we would like to request a copy of video footage to justify your client's claim smoothly and promptly.

Thanks.

*Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

*Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.*

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

Our Ref : T 0618 / SHC1170A /JW(st)  
Your ref : \_\_\_\_\_  
Date : 17-Jul-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
305 Braddell Road Singapore 579701

Mainline +65 6383 6200  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199004200

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
363 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408642

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1170A YOUR INSURED GU 4888K  
AND OTHER \_\_\_\_\_ ON 28.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1170A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GU 4888K we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,451.90
2	<u>2</u> days Loss of Rental @ \$ 125.40 per day	\$ 250.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,710.19

## HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per day	\$ 160.00
Total Claims:		\$ 1,870.19

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : GU 4888K  
c) GIA / Police report/s of : SHC1170A  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI18012169/Nua3

24 OCTOBER 2018

**HOYA UPHOLESTERY**  
27A JURONG PORT ROAD  
#01-22  
SINGAPORE 619101

Dear Sir/Madam,

**ACCIDENT INVOLVING GU 4888K AND SHC 1170A ON 28/06/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC1170A , GU 4888K ON 28-Jun-18 17:30  
ALONG TPE TWDS PIE UPP CHANGI RD EAST B4 CHANGI NORTH EXIT.

I / We LOH CHENG HUAT (Hirer) NRIC No.: S1582923J

and/or (Relief) NRIC No.:

Taxi Number SHC1170A  
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 29-Jun-2018

Name of Hirer LOH CHENG HUAT  
Hirer NRIC S1582923J

Signature :



Address 101 SIMEI STREET 1 #05-882  
S20101

Contact No. 98155052

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010325

BQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE 3G 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC1170A

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
06.10.2017

CHASSIS CODE  
JTKAB3PU203568974

INV. NO/DATE  
91383847 13.07.2018

JOB NO.  
305182185

ODMETER READING

DATE/TIME IN  
02.07.2018 09:50

Description : 3P 28.06.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-0594	PRIG4 MIRROR ASSY OUTER R	1	1,374.00	25.00	1,030.50
0002	04-01-0302-0898	PRIG4 COVER OUTER MIRROR	1	141.90	25.00	106.42
SUB-TOTAL				:		1,136.92

### JOB NATURE

0001	L	PANEL BEATING	100.00	100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	100.00	100.00
0003	17-01	WIRING CHARGE	20.00	20.00
SUB-TOTAL :				220.00

1. COMPANY TAKES ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. THEREAFTER, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

3. INTEREST @ 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND FORWHELD BY COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE RECEIPT FOR THE PERIOD OF DEFAULT.

4. WITHIN 15 DAYS THE CUSTOMER IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY WORKS NOT COMPLETED WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND PAID.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91383847	1,451.90	

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC1170A

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
06.10.2017

CHASSIS CODE  
JTDKB3FU203568974

INV. NO/DATE  
91383847 13.07.2018

JOB NO.  
305182185

ODOMETER READING

DATE/TIME IN  
02.07.2018 09:50

Items total	1,356.92
Add GST @ 7.000 %	94.98
Invoice amount	1,451.90

Issued by : CHEWSELENG 13.07.2018 14:35:57  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WE HEREBY FURNISH ALL REACHABLE OPERATIONAL CLAIMS FOR THE FIRST TWO ACCIDENTAL CLAIMS. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER INCIDENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TRUSTED TO THE CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND OVERDUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFALTS).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91383847	1,451.90	

Our Ref: CT18060899

Date: 13 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	28/06/2018 @ 17:30 hrs
ALONG	TPE > PIE UPP CHANGI RD EAST B4 CHANGI NORTH EXIT
INVOLVING	GU4888K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1170A** (the "Taxi"). The Taxi was hired to **LOH CHENG HUAT IC NO S1582923J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
135	1522	2328
267	0930	2300
317	0715	2340
343	0705	0650
290	0642	2215
335	0710	0001
347	1325	0439
338	1638	0443
32	1507	0219
192	1405	2347
263	1340	0217

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
27/6/18	SHC1170A	0681	37			260	1347	0142
28/6/18		0684	35			297	1339	0138
29/6/18		0688	38			403	1259	0459
30/6/18		0691	73			334	1630	0519
1/7/18		0692	08			35	1504	0057
2/7/18		0692	17			8	0839	0949
02/7/18						Loyang	0950	—
03/7/18		101	CHENG HUA				—	1400

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GU4888K	28 Jun 2018 / 17:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous OK

## Thin Thin (LKKAuto)

---

**From:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Sent:** Wednesday, 24 October 2018 2:58 PM  
**To:** Thin Thin (LKKAuto); Mei Kwan (LKKAuto)  
**Cc:** Vivian Lau (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GU4888K (OI : CTI - TBA) AND SHC1170A (TP : LKK REF - CC3/EQI18012169/Nua3) on 28/06/2018

Dear Thin Thin,

Liability is clear against our insured based on third-party accident video.

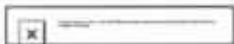
Kindly proceed with direct settlement.

Thank you.

Regards,  
**Justin Wong**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]  
**Sent:** Wednesday, October 24, 2018 2:04 PM  
**To:** Justin Wong <justin.wong@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GU4888K (OI : CTI - TBA) AND SHC1170A (TP : LKK REF - CC3/EQI18012169/Nua3) on 28/06/2018

Dear Justin,

Enclosed herewith CCTV footage from TP for your perusal.

Best Regards,

**Thin Thin Hlaing** | Case Handler



**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>

**Sent:** Wednesday, 29 August 2018 3:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GU4888K (OI : CTI - TBA) AND SHC1170A (TP : LKK REF - CC3/EQI18012169/Nua3) on 28/06/2018

Dear Mei Kwan,

Please find our insured's GIA report for this matter.

Kindly obtain third-party accident video footage to confirm liability before concluding direct settlement.

Thank you.

Regards,

**Justin Wong**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, July 4, 2018 6:42 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GU4888K (OI : CTI - TBA) AND SHC1170A (TP : LKK REF - CC3/EQI18012169/Nua3) on 28/06/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 1170A at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 68412360.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Total Control Panel

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To: [joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)

[Remove this sender from my allow list](#)

From: [meikwan@lkkauto.com](mailto:meikwan@lkkauto.com)

*You received this message because the sender is on your allow list.*



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 09/11/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GU 4888K (Insd Veh)	Your Ref. No. : DMCPHQ17-006035
	SHC 1170A (TP Veh)	Our Ref. No. : CC3/EQ118012169/Nua3q2
Date of Accident	28/6/2018	

Liability	100%	
Final Repair Cost	: \$ 1,451.90	
Loss of Income	: \$ 75.00	1.5 days
Rental (If any)	: \$ 188.10	1.5 days
Others:	: \$ 7.49	
	: \$	
	1,722.49	
Final Settlement Sum	: \$ 1,720.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,720.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18012169/Nua3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 09-11-2018	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GU 4888K	Veh. Inspected	SHC 1170A	
Policy No.	DMCPHQ17-006035	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU203568974	Colour	BLUE	
Odometer	69217	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	5 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	5 mm	
R/H Rear Tyre	195/65 R15	WEST LAKE	5 mm	
L/H Rear Tyre	195/65 R15	WEST LAKE	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S SIDE MIRROR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	28/06/2018	Inspection Date	03/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1170A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	MIRROR ASSY ,OUTER REAR VIEW ,RH	CRACKED	1,374.00	1,374.00
1	COVER ,OUTER MIRROR, RH	BENT	141.90	141.90
	LESS 20% DISCOUNT		-378.98	-378.98
			1,136.92	1,136.92
	<b><u>LABOUR</u></b>			
	PANEL BEATING .		100.00	100.00
	SPRAY PAINTING CHARGE.		100.00	100.00
	WIRING CHARGE.		50.00	20.00
			250.00	220.00
	<b>GRAND TOTAL</b>		<b>1,386.92</b>	<b>1,356.92</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,356.92</b>

Report Ref No. CC3/EQ18012169/Nua3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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