

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 9 September, 2019 9:58 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SGQ 6502G (OI: SNM18D03313C02/2(tkl) and SJU 1292Z (TP : LKK REF - CC6/CTI18012166/Aha3) on 03/07/2018

**LKK REF - CC6/CTI18012166/Aha3**  
**CTPIS REF - SNM18D03313C02/2(tkl)**

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,427.49.

We await your payment advice to enable Kah Leong to act accordingly.

*p.s Kah Leong currently on hospitalization/medical leave*

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**  
**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 4 September, 2019 4:59 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SGQ 6502G (OI : CTI - TBA) and SJU 1292Z (TP : LKK REF - CC6/CTI18012166/Aha3) on 03/07/2018

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Sent:** Saturday, 8 June, 2019 2:08 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; elaine.cheong@sg.cntaiping.com; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Seek Mandate> Direct Settlement - Accident Involving SGQ 6502G (OI : CTI - TBA) and SJU 1292Z (TP : LKK REF - CC6/CTI18012166/Afa3) on 03/07/2018

Our Ref: CC6/CTI18012166/Afa3

Your Ref: TBA

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SGQ 6502G(OI) AND SJU 1292Z (TP) ALONG CTE ON 03/07/2018**

We refer to the above matter.

Liability: The accident occurred when our insured collided into the rear of third party vehicle. Liability is down against our insured.

We did clarify with OI (Ms Charmaine Sia) the nature of the accident and She agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Hua Meng Spray Painting Workshop**" at **\$ 5,427.49(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$18,380.80	\$ 5,000.00
2. Loss of Rental	\$ 540.00 (\$180.00 x 3 days)	\$ 420.00 (\$140.00 x 3 days)
3. LTA search fee	\$ 7.49	\$ 7.49
Total	\$18,928.29	<b><u>\$ 5,427.49</u></b>



**\*\*06 days recommendation for repair.**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Your prompt reply will be very much appreciate.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
Consultants  
Pte Ltd

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**From:** Poh Kin (LKKAuto)

**Sent:** Thursday, 23 May 2019 4:49 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ong Chin Kiat

<[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGQ6502G (OI : CAI - TBA) and SGU1292Z (TP : LKK REF - CC6/CTI18012166/Afa3) on 03/07/2018

**Importance:** High

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Our Ref: CC6/CTI18012166/Afa3

Your Ref: TBA

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGU 1292Z

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

## Poh Kin (LKKAuto)

**From:** Poh Kin (LKKAuto)  
**Sent:** Saturday, 8 June 2019 2:08 PM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Alfred Toh; Chong Boon Sen; Ong Chin Kiat; elaine.cheong@sg.cntaiping.com; Admin A  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving SGQ 6502G (OI : CTI - TBA) and SJU 1292Z (TP : LKK REF - CC6/CTI18012166/Afa3) on 03/07/2018  
**Attachments:** LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD.pdf

Our Ref: CC6/CTI18012166/Afa3

Your Ref: TBA

Dear Sir/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING SGQ 6502G(OI) AND SJU 1292Z (TP) ALONG CTE ON 03/07/2018

We refer to the above matter.

Liability: The accident occurred when our insured collided into the rear of third party vehicle. Liability is down against our insured.

We did clarify with OI (Ms Charmaine Sia) the nature of the accident and She agree to settle and aware that NCD (if any) would be affected.

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The summary is as follows: -

	Amount Claimed	Amount Revised
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3. LTA search fee	\$ 7.49	\$ 7.49
Total	\$18,928.29	<b><u>\$ 5,427.49</u></b>

**\*\*06** days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Your prompt reply will be very much appreciate.



華明噴漆廠  
**HUA MENG SPRAY PAINTING WORKSHOP**

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : SGQ 6502 G

Our Ref : SGU1292 Z

Date: 30/10/2018

Attn: Motor Claims Dept

**ACCIDENT ON 03.07.2018 INVOLVING VEHICLE SGU 1292 Z & SGQ 6502 G ALONG  
CTE TWDS PIE NEAR ANG MO KIO AVE 1**

With regards to the above, we are writing on behalf of the registered owner of vehicle SGU 1292 Z which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SGQ 6502 G. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	5,000.00
2) Loss of rental-\$180 X 03days	\$	540.00
3) LTA search	\$	7.49
<b>Total</b>	<b>\$</b>	<b>5,547.49</b>

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SGU 1292 Z

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華明噴漆廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI BUKIT  
1, KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883  
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Yours faithfully,

**HUA MENG SPRAY PAINTING WORKSHOP**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18012166/Afa3**

20<sup>th</sup> August 2018

**SIA SI MIN, CHARMÁINE**

79 Anchorvale Crescent,  
#09-17,  
Singapore 544624.

Dear Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SGQ 6502G AND SJU 1292Z  
ALONG CTE TOWARDS PIE ON 03.07.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

*Case Handler*

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## **AUTHORISATION TO ACT**

I/We, Asmira Binte Mohamed Yusoff ("the third party claimant") of  
BLK 348B YISHUN AVE 11 # 12-563 SINGAPORE 762348 (address),  
owner of SGU1292Z (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**  
**WORKSHOP** ("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SGU1292Z that was damaged pursuant  
to the accident which occurred on 03.07.2018 (date) along CTE TWDS PIE NEAR  
ANG MO KIO AVE 1 (location) involving vehicle no/s SGQ 6502 G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem  
fit and the workshop is further authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 03 (day) of 07 (month) 2018 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)

華明噴漆廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI  
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE E 417883  
TEL: 6747 8064, 6746 5511 FAX: 6743 4896



Signed by "the workshop"  
(with company stamp)

WITHOUT PREJUDICE  
TO OUR CLIENTS PERSONAL INJURY  
CLAIM (PRESENT OR FUTURE, WHICH IS  
EXPRESSLY RESERVED)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3006151800 Claim No : SNM18D03313C02/2 (tk1)

Claimant : ASMIRA BINTE MOHAMED YUSOFF

Amount : S\$5,427.49  
SINGAPORE DOLLARS FIVE THOUSAND FOUR HUNDRED TWENTY SEVEN  
AND CENTS FORTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGU 1292Z  
Insured Vehicle No. : SGQ 6502G

Date of Loss : 03.07.2018  
Place of Accident : CTE TOWARDS PIE NEAR ANG MO KIO AVANUE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIA SI MIN CHARMAINE  
Driver Name : SIA SI MIN CHARMAINE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	5,000.00
(3) Loss of Use/Rental/Earning	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	5,427.49

Claimant Name : Asmira Binte Mohamed Yusoff NRIC No : S8037403H

Signature :  Date : 03/10/19





華 明 噴 漆 廠  
**HUA MENG SPRAY PAINTING WORKSHOP**

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883  
Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680  
Reg. No.: 254678/00M



Your Ref :

Our Ref :

30/10/2018

Date: .....

VEHICLE NO :SGU 1292 Z  
MAKE / MODEL :TOYOTA WISH  
NAME :ASMIRA BINTE MOHAMED YUSOFF  
ADDRESS :BLK 348B YISHUN AVE 11  
#12-563  
S 762348

**FINAL REPAIR BILL FOR VEHICLE NO:SGU 1292 Z**

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR  
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING  
(LUMP SUM REPAIR)

\$ 5,000.00

SINGAPORE DOLLARS:FIVE THOUSAND ONLY



## WIN WIN CAR RENTAL

### Invoice

SGU1282Z  
ASMIRA BINTE MOHAMED YUSOFF  
BLK 348B YISHUN AVE 11  
#12-563  
S(762348)

Invoice No : WWIN0002037  
Invoice Date : 9/7/2018  
Due Date : 9/7/2018  
VHA No : 34135  
Referral ID : H010

Description :	Amount
Rental for 3 Day/s @ \$180 per Day	\$540

Vehicle No : SJJ 3985 S

Vehicle Description : Toyota Wish 1.8 A

Rental Period : 03/07/2018 to 06/07/2018

Total Amount Payable : \$540

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807  
UEN: 52987763E



# WIN WIN CAR RENTAL

8 Kaki Bukit Ave 4 #06-04 Premier @ Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: 34135

ROC No: 52987763E

## VEHICLE RENTAL AGREEMENT

WIN IN 2037

### HIRER'S PARTICULAR

Name: (as in I/C) Asmira Binte Mohamed Yusoff

NRIC/PASSPORT No: S873780241

Address (Res): Blk 348B Yishun Ave 11

212-523. 56762487

Name & Address of Employer \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP: 3215767

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC/PASSPORT No: \_\_\_\_\_

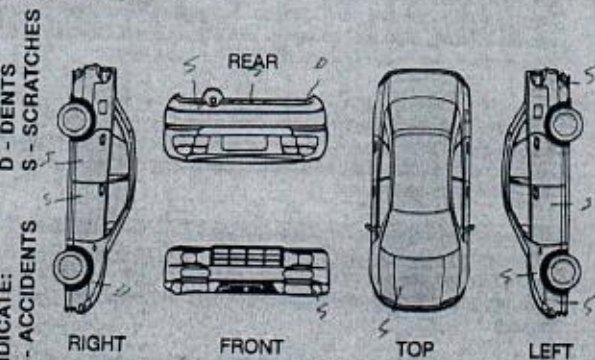
Address (Res): \_\_\_\_\_

Driving License No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

### VEHICLE CHECK LIST



### ACCESSORIES CHECK

- ☐ Ashtray ☐ Cig Lighter ☐ S/Tyre  
☐ STD Tools ☐ Jack ☐ Hub Caps  
☐ Radio/Cass ☐ CD ☐ Cartridges

Vehicle No: SJT 39855 Replace Veh No: SG412829

Mileage Out: 248675 Mileage Out: \_\_\_\_\_

Make & Model: F. WISH (Auto/ Manual Group: \_\_\_\_\_)

Out : Date 3/7/18 Time: 10.35

HIRE / PERIOD EXPIRY Time: \_\_\_\_\_

NON-WAIVER EXCESS=\$ 3000/

CHARGES

Daily 3 @ \$ 180 per day \$540

Weekly @ \$ \_\_\_\_\_ per week

Monthly @ \$ \_\_\_\_\_ per month

Hours @ \$ \_\_\_\_\_ per hour

Others @ \$ \_\_\_\_\_

CDW @ \$ \_\_\_\_\_ per day/month

PAI @ \$ \_\_\_\_\_ per day/month

Delivery/Collection Service

SUB-TOTAL \$ \_\_\_\_\_

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc. \_\_\_\_\_

TOTAL CHARGES \$ \_\_\_\_\_

Hirer's Signature \_\_\_\_\_

Additional Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINGAPORE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
6/7/18	1440hrs	248675			



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jul 2018 / 15:22:04

Receipt Date/Time : 03 Jul 2018 / 15:22:04

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180703-001658

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGQ6502G				
As at 03 Jul 2018/06:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SGQ6502G Enquiry Fee 20180703152017214410	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SLR7866K				
As at 01 Jul 2018/19:40:00				
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
2	Insurance Enquiry - SLR7866K Enquiry Fee 20180703152017255782	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	20180703152047596	Direct Debit: eNETS Debit (Internet Banking)		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF