

13/5/2019

ANS. CASE OWNER:

Gerald Poh

CC 4, LPC 180 12165, Kfa3n2

LKK:

IDAC:

S. 0000

Kenneth

DOI:

ASSIGNMENT

9/7/18

Date / Time:

Registered in Merimen:

3/7/2018

Pre-assign / CCU / FTE



Insured Vehicle No. : SJQ 5561 G

Name of Insured : PHO HENG HANG

Insured Tel No. : HP: 98372681

Excess Sec II : SS D.O.A : 1/7/2018

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKK 5320 E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hi Yang



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/7  
CPK

SKK 5320 E - N/A 11/600777/12 ; 008, 11-116

SJQ 5561 G - X

Video Footage upload (TP) UDrive / poltein

pass tlc to finallia ✓

pass tlc to type mandate report

RECEIVED 12 NOV 2018

After repair photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/7/2018

Sent By:

LMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

1,700.00

( 4

days) Reduction:

60.89

%

Email

Call

FINAL SETTLEMENT

Date/Time:

20/12/18

Confirm with

Mawo

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. :

N/A

Repair Cost:

S\$

1,819.00

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

240.00

(\$60.00 x

4 days)

Loss of Income (LOI):

S\$

-

(\$

x days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

2,061.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,061.00

Name 1:

Hui Yang Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

31/1/19

4450.00

ASS. REC. BY:

REF: LPC /Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s 1 to Yang

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

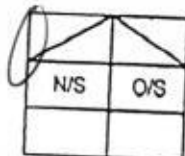
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKK 5320 Yr Regn: 07, 13Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy A/T c.c. 1588Colour: M. Grey A/C: Insured / Std / NI / NASp. Reading: 184730 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NR053REE104142750Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rlm / STD A/Rlm orTyre Size: F: 195/65R15  
R: \_\_\_\_\_BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI  
TOYO / YOKO or

Front

R/Bal. 3 mmL/Bal. 3 mmD.O.A. 1/7/18

Rear

R/Bal. 8 mmL/Bal. 8 mmD.O.I. 9/7/18

Survey held at \_\_\_\_\_

Des. of Damages: Nil / Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

10/7 File pass to Catherine

Date/Time, File Pass to?

☐ : Prell. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL

451 \$ 1,700.00 (Rel) \$ 2,646.44 / (60.89%)

# 辉 陽 汽 車 有 限 公 司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

1/07/18  
(LKK)  
09/07/18  
Monday  
Confirmed

01/07/2018

Owner: MKM CAR LEASING PTE LTD

Not Authorised  
C/Ling @ 1,700.00  
Resurvey After Paint  
4 days

## ESTIMATE TO REPAIR TOYOTA ALITS -SKK5320E

1pc	front LH fender	Bj \$	281.45	—
1pc	front LH fender inner shield	D11 \$	181.50	—
1pc	front LH side skirt	n \$	658.25	X
1pc	front LH door protector	su \$	121.35	—
1pc	front LH door protector chrome	na \$	121.10	—
1pc	front LH absorber	\$	381.52	7
1pc	front LH knuckle arm	\$	458.50	7
1pc	front LH knuckle bearing	\$	218.25	7
		\$	2,421.92	
less 25%		\$	605.48	
		\$	1,816.44	
1pc	front LH sport rim	Rs s.nett \$	580.00	X
remove & refix undercarriage		\$	380.00	7
alignment		\$	80.00	601
tuffkote		\$	80.00	301
wiring		\$	60.00	201
spray painting		\$	750.00	5501
labour charges		\$	600.00	4001
Total		\$	4,346.44	



**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

14f

# 辉 陽 汽 車 有 限 公 司

## HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721  
Tel: 64515752 (2 Lines) . Fax: 64514658  
Reg No. 201629438M

1 copy  
(LKK)  
09/07/18  
Monday  
Confirmed

01/07/2018

Owner: MKM CAR LEASING PTE LTD

Not Authorised  
C/Lmp @ 1700h  
Resurvey After Paint  
4 days

### ESTIMATE TO REPAIR TOYOTA ALITS -SKK5320E

1pc	front LH fender
1pc	front LH fender inner shield
1pc	front LH side skirt
1pc	front LH door protector
1pc	front LH door protector chrome
1pc	front LH absorber
1pc	front LH knuckle arm
1pc	front LH knuckle bearing

B1	\$	281.45	—
D11	\$	181.50	—
n	\$	658.25	x
513	\$	121.35	—
na	\$	121.10	—
sl	\$	381.52	x
As	\$	458.50	2
me	\$	218.25	2

less 25%

\$	2,421.92
\$	605.48
\$	1,816.44

1pc front LH sport rim

As s.nett \$ 580.00 x

remove & refix undercarriage  
alignment  
tuffkote  
wiring  
spray painting  
labour charges  
Total

\$	380.00	500
\$	80.00	600
\$	80.00	300
\$	60.00	200
\$	750.00	5500
\$	600.00	4000
\$	4,346.44	



**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Work Order: R026223  
 VIN: SKK5320E  
 Year: 08  
 Date: 9.7.18 14:14

Factory Japan 2017.0.1 : Toyota : Corolla / Sprinter : E140 Series : NZE141

Front : Left

Actual	Before	Specified Range
-2°14'	-2°17'	-1°20' 0°10'
4°48'	4°48'	2°15' 3°45'
-0°27'	-0°29'	-0°06' 0°06'
12°22'	12°24'	10°40' 12°10'
10°07'	10°07'	9°20' 12°20'

Camber  
 Caster  
 Toe  
 SAI  
 Included Angle  
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°02'	-0°01'	-1°20' 0°10'
5°13'	5°13'	2°15' 3°45'
-0°06'	-0°06'	-0°06' 0°06'
10°28'	10°28'	10°40' 12°10'
10°26'	10°26'	9°20' 12°20'

Front

Cross Camber  
 Cross Caster  
 Cross SAI  
 Total Toe  
 Cross Turn Diff.

Actual	Before	Specified Range
-2°13'	-2°15'	
-0°25'	-0°25'	
1°54'	1°56'	
-0°34'	-0°35'	-0°11' 0°11'

Rear : Left

Actual	Before	Specified Range
-1°01'	-1°01'	-2°15' -0°45'
0°16'	0°16'	0°00' 0°11'

Camber  
 Toe

Rear : Right

Actual	Before	Specified Range
-0°57'	-0°56'	-2°15' -0°45'
0°07'	0°07'	0°00' 0°11'

Rear

Cross Camber  
 Total Toe  
 Thrust Angle  
 Axle Offset

Actual	Before	Specified Range
-0°04'	-0°05'	
0°23'	0°23'	0°00' 0°22'
0°04'	0°04'	
0mm	0mm	

Work Order: R049045  
 License: SKK5320E  
 Year: 08  
 Date: 11.7.18 11:47

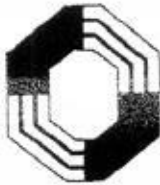
Factory Japan 2017.0.1 Copyright (c) 2016 Hunter Engineering : Toyota : Corolla / Sprinter : E140 Series : NZE141

Front : Left				Front : Right		
Actual	Before	Specified Range		Actual	Before	Specified Range
		-1°20' 0°10'	Camber			-1°20' 0°10'
2°24'	2°24'	2°15' 3°45'	Caster	2°29'	2°29'	2°15' 3°45'
0°00'	-0°22'	-0°06' 0°06'	Toe	0°01'	0°00'	-0°06' 0°06'
13°42'	13°19'	10°40' 12°10'	SAI	12°36'	12°30'	10°40' 12°10'
12°30'	12°30'	9°20' 12°20'	Included Angle	12°06'	12°48'	9°20' 12°20'
			Turning Angle Diff.			

Front			
	Actual	Before	Specified Range
Cross Camber	-0°42'	-0°25'	
Cross Caster	-0°06'	-0°06'	
Cross SAI	1°05'	0°48'	
Total Toe		-0°22'	-0°11' 0°11'
Cross Turn Diff.			

Rear : Left				Rear : Right		
Actual	Before	Specified Range		Actual	Before	Specified Range
		-2°15' -0°45'	Camber			-2°15' -0°45'
0°20'	0°20'	0°00' 0°11'	Toe	0°07'	0°07'	0°00' 0°11'

Rear			
	Actual	Before	Specified Range
Cross Camber	-0°16'	-0°26'	
Total Toe	0°27'	0°27'	0°00' 0°22'
Thrust Angle	0°06'	0°07'	
Axle Offset	0mm	0mm	



**LONPAC INSURANCE BHD(S98FC5635C)**

300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel No.62507388 Fax No.62962706

To : Ms Nivitha Date : 3/7/2018  
Company : LKK Auto Consultants Pte Ltd Fax No : 62564315  
From. : Gerald No.of pages :  
Our Ref : 18/18/18/VP05/020727  
Your Ref : WITHOUT PREJUDICE  
SAVE AS TO COSTS

***If copies are not well received, please call us immediately***

---

**ACCIDENT INVOLVING SKK5320E & SJQ5561G ON 1.7.2018**

We refer to our email of 3 June 2018.

We enclose a copy of the third party 's email requesting for a pre-repair survey.

Kindly proceed to conduct a survey accordingly and assess liability before negotiating a direct settlement as our insured is also claiming against the third party.

As the accident was captured by the car camera in the third party vehicle, please proceed to obtain the video footage for us to view.

Yours faithfully

Gerald Poh  
Senior Executive (Claims)  
Email : mt\_claim@lonpac.com

03072018 @ 243pm  
Bel veh not in

GERALD POH WEE BIN

---

From: Hui Yang Motor [hui\_yang\_motor@hotmail.com]  
Sent: Tuesday, 3 July, 2018 1:33 PM  
To: MT\_Claim\_SG  
Subject: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018  
Attachments: SKM\_C28718070313340.pdf  
  
Importance: High

Hi,

Please refer to attached and let us know when can we arrange our client's vehicle to be in the workshop for survey.

*Kindly acknowledge receipt of this email.*

Thank you & Regards,  
Bel  
Hp:90473466



## Mei Kwan (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 12 July, 2018 12:33 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018 \*\*\* LKK REF: CC4/LPC18012165/Kfa3  
**Attachments:** 12072018123049.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 12 July, 2018 12:15 PM  
**To:** GERALD POH WEE BIN; Poh Kin (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Hui Yang Motor; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018 \*\*\* LKK REF: CC4/LPC18012165/Kfa3

### WITHOUT PREJUDICE

**LPC ref: 18/18/18/VP05/020727**  
**LKK REF: CC4/LPC18012165/Kfa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 5320E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Hui Yang Motor [[mailto:hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)]  
**Sent:** Thursday, 5 July, 2018 2:14 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018  
**Importance:** High

Hi Gerald

Please refer to attached video.

SJQ5561G had reverse his car and hit onto SKK5320E.

Thank you & Regards,

Bel

Hp: 90473466

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, July 3, 2018 2:22 PM  
**To:** Hui Yang Motor  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018

WITHOUT PREJUDICE

Our Ref : 18/18/18/VP05/020727

**Poh Kin (LKKAUTO)**

---

**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Thursday, 20 December 2018 12:19 PM  
**To:** Poh Kin (LKKAUTO)  
**Subject:** Re: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/18

Dear Poh Kin,

Offer Accepted.!

Kindly forwards us the DV for acknowledgement Asap.

Thank you & Regards,  
Marcus Loh  
6451 5752

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Thursday, December 20, 2018 12:13 PM  
**To:** Hui Yang Motor  
**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/18

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/LPC18012165/Kfa3  
Your Ref: SKK 5320E

Dear Bel,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 1,819.00
2. Loss of Use (\$60.00 x 4days)	S\$ 240.00
3. GIA search fee	S\$ 2.00
	<b><u>S\$ 2,061.00</u></b>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 20 December 2018 12:13 PM  
**To:** 'Hui Yang Motor'  
**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/18

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/LPC18012165/Kfa3  
Your Ref: SKK 5320E

Dear Bel,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 1,819.00
2. Loss of Use (\$60.00 x 4days)	S\$ 240.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 2,061.00</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

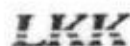
Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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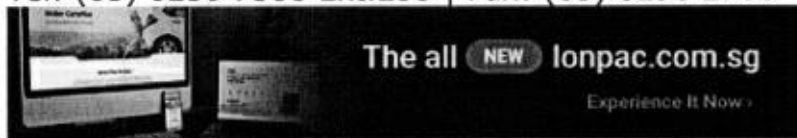
## Poh Kin (LKKAuto)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 20 December 2018 9:29 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 5561G(OI) AND SKK 5320E (TP) ON 01-07-2018; LKK ref : CC4/LPC18012165/Kfa3; Lonpac ref: 18/18/18/VP05/020727

Dear Poh Kin

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



---

**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Tuesday, 18 December, 2018 7:46 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 5561G(OI) AND SKK 5320E (TP) ON 01-07-2018; LKK ref : CC4/LPC18012165/Kfa3; Lonpac ref: 18/18/18/VP05/020727  
**Importance:** High

Our Ref: **CC4/LPC18012165/Kfa3**  
Your Ref: **18/18/18/VP05/020727**

Dear Gerald,

**ROAD TRAFFIC ACCIDENT INVOLVING SJQ 5561G (OI) AND SKK 5320E (TP) ALONG LENGKOK BAHRU ON 01/07/2018**

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle while reversing along the said road as per TP video footage. Liability is down against our Insured.

Summary to offer to third party repairer, Hui Yang Motor Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,650.69 (\$4,346.44 + 7%)	\$ 1,819.00 (\$1,700.00 + 7%)
2. Loss of Use	\$ 320.00 (\$80.00 x 4 days)	\$ 240.00 (\$60.00 x 4 days)

**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 18 December 2018 7:46 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 5561G(OI) AND SKK 5320E (TP) ON 01-07-2018; LKK ref : CC4/LPC18012165/Kfa3; Lonpac ref: 18/18/18/VP05/020727  
**Attachments:** LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK RESURVEY PHOTO-AFTER REPAIR.pdf; LKK SURVEY PHOTO.pdf; TP LOD\_SKK 5320E.pdf  
**Importance:** High

Our Ref: CC4/LPC18012165/Kfa3  
Your Ref: 18/18/18/VP05/020727

Dear Gerald,

**ROAD TRAFFIC ACCIDENT INVOLVING SJQ 5561G (OI) AND SKK 5320E (TP) ALONG LENGKOK BAHRU ON 01/07/2018**

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle while reversing along the said road as per TP video footage. Liability is down against our Insured.

Summary to offer to third party repairer, Hui Yang Motor Pte Ltd is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 4,650.69 (\$4,346.44 + 7%)	\$ 1,819.00 (\$1,700.00 + 7%)
2. Loss of Use	\$ 320.00 (\$80.00 x 4 days)	\$ 240.00 (\$60.00 x 4 days)
3. GIA search fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,972.69</b>	<b>\$ 2,061.00</b>

**\*\*04 days recommendation for repair**

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 12 July 2018 12:15 PM

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hui Yang Motor <hui\_yang\_motor@hotmail.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: TP Claim for SKK5320E against SJQ5561G / DOA: 01/07/2018 \*\*\* LKK REF: CC4/LPC18012165/Kfa3

**WITHOUT PREJUDICE**

**LPC ref: 18/18/18/VP05/020727**

**LKK REF: CC4/LPC18012165/Kfa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 5320E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18012165/Kfa3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 01-02-2019



Code : LPC2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJQ 5561G	Veh. Inspected	SKK 5320E
Policy No.	Z18VP05017242	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020727	Excess (\$)	0.00
Assign From	GERALD	Assign Date	03/07/2018

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	MR053REE104142750	Colour	METALLIC GREY
Odometer	184730	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	SUMITOMO	3 mm
L/H Front Tyre	195/65 R15	SUMITOMO	3 mm
R/H Rear Tyre	195/65 R15	SUMITOMO	8 mm
L/H Rear Tyre	195/65 R15	SUMITOMO	8 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION AND UNDERCARRIAGE.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	01/07/2018	Inspection Date	09/07/2018
Survey held at	HUI YANG MOTOR PTE LTD BLOCK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE SINGAPORE 575721		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 5320E**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT LH FENDER	BENT	281.45	281.45
1	FRONT LH FENDER INNER SHIELD	DISTORTED	181.50	181.50
1	FRONT LH SIDE SKIRT	TO REPAIR SEE LABOUR	658.25	-
1	FRONT LH DOOR PROTECTOR	SCRATCHED	121.35	121.35
1	FRONT LH DOOR PROTECTOR CHROME	NECESSARY	121.10	121.10
1	FRONT LH ABSORBER	SERVICEABLE	381.52	-
1	FRONT LH KNUCKLE ARM	BENT	458.50	458.50
1	FRONT LH KNUCKLE BEARING	NECESSARY	218.25	218.25
	LESS 25% DISCOUNT		-605.48	-345.54
			1,816.44	1,036.61
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT LH SPORT RIM (SN)	TO REPAIR SEE LABOUR	580.00	-
			580.00	-
	<b><u>LABOUR</u></b>			
	REMOVE & REFIX UNDERCARRIAGE.		380.00	50.00
	ALIGNMENT.		80.00	60.00
	TUFF KOTE.		80.00	30.00
	WIRING .		60.00	20.00
	SPRAY PAINTING .		750.00	550.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF FRONT LH SIDE SKIRT AND FRONT LH SPORT RIM.		600.00	400.00
			1,950.00	1,110.00
	<b>GRAND TOTAL</b>		<b>4,346.44</b>	<b>2,146.61</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,700.00</b>

Report Ref No. CC4/LPC18012165/Kfa3n2

KONG SENG CHEONG

Licensed Appraiser

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