

(5/5000)

INS. CASE OWNER:

KCC
Excess

CC Y/AXA1801

N56 R1 PB3

LKK:

IDAC:

Surveyor:

Raul

DOI:

ASSIGNMENT

12/2/18

Date / Time:

4/1/18

Registered in Merimen:

4/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC5143C

Name of Insured:

TRANC-LAB SERVICES PTE

Insured Tel No.:

HP:

Excess Sec II :SS

45000

D.O.A.:

29/6/18

Claim No.:

CONFIRM

Policy No.:

VIX (P1680520)

Make / Model:

KORANUT

Place of Accident:

BEHARU RN

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

WOOR ARVIN 41N MOTORED

OI GIA REPORT:

YES

NO

TP GIA REPORT:

YES

NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKU 277M



INSRS:

WSP:

Tel:

Liability:

RMKS:

KCC



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Waiver/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

5/7/18
WT

5/7/18

OLD rear ended TP.
sent letter to OI via email.

9/9/18

DV sent

12/9/18

File pass to Shu Pei to close

RECEIVED 10 SEP 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost:

S\$

4745.13

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

4w.w (S 1w x 4 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

5145.13

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

S\$

5145.13

Name 1:

Cycle & Carriage Industries Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
18/9/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA18012156/pb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 04-07-2018



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | SHC 5143C | Veh. Inspected | SKU 2217M |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 04/07/2018 |

2. Vehicle Particulars & Condition

| | | |
|--------------|--------|--------------|
| Make & Model | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. |
| Chassis No. | | Colour |
| Odometer | - | Steering |
| Brakes | | Modification |
| General | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | |
|----------------|---|-----------------|
| Accident Date | 29/06/2018 | Inspection Date |
| Survey held at | CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ) | |

5a. Remarks

| |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKU2217M

Mdm Lim Mui Siam
25J Jalan Hock Chye
Singapore 534179
Mobile: 98163828

Vehicle & Document Information
WIP No 24834
Reg No/Reg Date SKU2217M / 15/06/2015
Date In/Mileage / 0
Chassis No WDD2120342B143256
Engine No 27492030355931
Make/Model MB/E 200 2.0 CGI SEDAN (W212)
Colour/Trim 021 197 Obsidian Bl/ 042 215 Leather Sia

| Account No | Terms | Date/Time Printed | CSE | Operator |
|------------|-------|-------------------|-----|------------------|
| CSI00001 | Cash | 02/07/2018/ 09:36 | K0 | 301 / Kerlyn Ong |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|--|------|------------|-------|-------------|
| M BPNSUN POLICY NO/ACC DATE : 2100416768-03 // 29/06/2018 DRIVE IN/EXCESS : 29/06/2018 // SHC5143C - AXA DATE IN/DATE SURVEY: BY/AUTHORIZED ON : | | | | |
| A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. | | | | 960 1920.00 |
| A BPIRES RESPRAY REAR BUMPER | | | | 600 960.00 |
| A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT | | | 0.10 | 380.00 |
| A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT | | | | 120.00 |
| M REAR BUMPER | 1.00 | 1630.57 | 00.00 | 1630.57 |
| M REAR BUMPER LOWER TRIM | 1.00 | 241.49 | 00.00 | 241.49 |
| M LH/ REAR BUMPER CHROME MOULDING | 1.00 | 128.17 | 00.00 | 128.17 |
| M RH/ REAR BUMPER CHROME MOULDING | 1.00 | 128.17 | 00.00 | 128.17 |
| M LH/ REAR BUMPER BOTTOM BRACKET | 1.00 | 17.36 | 00.00 | 17.36 |
| M RH/ REAR BUMPER BOTTOM BRACKET | 1.00 | 17.36 | 00.00 | 17.36 |
| M LH/ REAR BUMPER SIDE STABILITY | 1.00 | 30.77 | 00.00 | 30.77 |
| M RH/ REAR BUMPER SIDE STABILITY | 1.00 | 30.77 | 00.00 | 30.77 |
| M REAR DISTANCE SENSOR | 2.00 | 172.07 | 00.00 | 344.14 |
| M SPACER RING | 2.00 | 6.42 | 00.00 | 12.84 |
| M CTR/ BASIC MOUNTING FOR BUMPER | 1.00 | 211.58 | 00.00 | 211.58 |
| M REAR CROSS MEMBER | 1.00 | 789.45 | 00.00 | 789.45 |

Rasul
Ap 90010068
3 days
17/07/18 @ 1235
Renewing 64 point

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modifications to be allowed

Confirmed & accepted by
Signature: _____
Authorized signatory and company stamp

Kerlyn Ong Kai Li
DID - 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Nett 6,962.67
7% GST on 6962.67 487.39
Total Payable 7,450.06

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKU2217M

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Home:

Vehicle & Document Information
WIP No 24834
Reg No/Reg Date SKU2217M / 15/06/2015
Date In/Mileage 17/07/2018 / 42243
Chassis No WDD2120342B143256
Engine No 27492030355931
Make/Model MB/E 200 2.0 CGI SEDAN (W212
Colour/Trim 021 197 Obsidian B1/ 042 215 Leather Sia

| Account No | Terms | Date/Time Printed | CSE | Operator |
|------------|-------|-------------------|-----|------------------|
| CS100001 | Cash | 20/07/2018/ 12:51 | K0 | 301 / Kerlyn Ong |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|---------------------------------|-----|------------|-------|--------|
|---------------------------------|-----|------------|-------|--------|

M. BPNSUN

POLICE NO/ACC DATE : 1100416768-03 / 29/06/2018
DRIVE IN/EXCESS : 29/06/2018 // SHC51430 - AAA
DATE IN/DATE SURVEY: 17/07/2018 1235 // LKK - RASUL
DIRECT SETTLEMENT : 05/07/2018 // LKK - HSIAO TONG

| | | | | |
|--|------|---------|-------|---------|
| A BPILAB | | | | 960.00 |
| DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. | | | | |
| A BPIRES | | | | 600.00 |
| RESPRAY REAR BUMPER | | | | |
| A BPILAB | | | 0.10 | 380.00 |
| USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT | | | | |
| A BPILAB | | | | 120.00 |
| CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT | | | | |
| X REAR BUMPER | 1.00 | 1630.57 | 00.00 | 1630.57 |
| X REAR BUMPER LOWER TRIM | 1.00 | 241.49 | 00.00 | 241.49 |
| X LH/ REAR BUMPER CHROME MOULDING | 1.00 | 128.17 | 00.00 | 128.17 |
| X RH/ REAR BUMPER CHROME MOULDING | 1.00 | 128.17 | 00.00 | 128.17 |
| X LH/ REAR BUMPER BOTTOM BRACKET | 1.00 | 17.36 | 00.00 | 17.36 |
| X RH/ REAR BUMPER BOTTOM BRACKET | 1.00 | 17.36 | 00.00 | 17.36 |
| X CTR/ BASIC MOUNTING FOR BUMPER | 1.00 | 211.58 | 00.00 | 211.58 |

Finalization

Confirmed & accepted by

Nett 4,434.70
7% GST on 4434.70 310.43

Authorized signatory and company stamp

Total Payable 4,745.13

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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www.mercedes-benz.com.sg

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 July 2018 5:42 PM
To: 'kerlyn.ong@cyclecarriage.com.sg'
Cc: Admin A; assignments
Subject: ACCIDENT INVOLVING SHC 5143C(AXA) AND SKU 2217M ON 29/06/2018 *Our Ref: CC4/AXA18012156/pb3

Your Ref: **SKU 2217M**
Our Ref: CC4/AXA18012156/pb3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SHC 5143C(AXA) AND SKU 2217M ON 29/06/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|--------------------------------|--|-------------------------|
| No | On | Audit | Remarks | By |
| 1 | 02 Jul 2018 10:24 | Cim Veh Model Changed | (204362) MERCEDES-BENZ E200 (R17) 2.0 (A). | [I] Santosh Nikam |
| 2 | 02 Jul 2018 10:24 | Cim Created | Reg No: SKU2217M, Policy No: P1680520, Acct Date: 2018/06/29, Claim Type: TP, Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop), Ins.Status => Incoming Claim | [I] Santosh Nikam |
| 3 | 04 Jul 2018 09:20 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):: RR Region: AXA 6 Month Rotation LBS/RT, Suggested Adj. : RT Appraisal Pte Ltd. | [I] Ernest Tay |
| 4 | 04 Jul 2018 09:20 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/07/13 | [I] Ernest Tay |
| 5 | 04 Jul 2018 09:20 | Adj Mandate Set | Approved:8000.00.Reinsp:Adj decides. | [I] Ernest Tay |
| 6 | 04 Jul 2018 10:05 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 7 | 04 Jul 2018 10:09 | Label Added | (469):VNI. | [A] Nivitha Govindasamy |
| 8 | 04 Jul 2018 15:00 | Adj Adjuster Assigned | [None] -> MOHD RASUL | [A] Lau Shu Pei |
| 9 | 19 Jul 2018 17:37 | Label Removed | (469):VNI. | [A] Lau Shu Pei |
| 10 | 28 Jul 2018 08:17 | Adj Mandate Request | Cur.Req:6685.15:Liability: Insured rear-ended Third party. Informed OI about TP claim. Agreed to settle. We seek your mandate from \$5,166.23 - \$6,685.15, IA with mandate had been uploaded in Merimen for your easy reference. Kindly let us have | [A] CHEW HSIAO TONG |
| 11 | 21 Aug 2018 19:50 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/07/13 | [I] Khor Saw Theng |
| 12 | 21 Aug 2018 19:50 | Adj Mandate Set | Approved:6000.00. | [I] Khor Saw Theng |

Date From



Date To



Audit Type None

Go

ACTIVITY

[04/07/2018 10:09] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|------------------|-----------|----------|----------|------------------|-------|-------|--------|
| No billing items | | | | | | | |

Print Received Message

This mail is associated with :

***SKU2217M (C0473994)**

[SHC5143C]

TP

LIM MUI SIAM

Jun 29 2018 3:00PM

[TRANS-CAB SERVICES PTE LTD]

Cycle & Carriage Industries Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG). sent on 21/08/2018 19:50 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6000.00) - SKU2217M - Claim Handler: Ernest Tay

Approved:6000.00.

Print Sent Message

This mail is associated with :

***SKU2217M (C0473994)**

[SHC5143C]

TP

LIM MUI SIAM

Jun 29 2018 3:00PM

[TRANS-CAB SERVICES PTE LTD]

Cycle & Carriage Industries Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 28/07/2018 08:17 AM.
To ernest.tay@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject <Seek Mandate> C0473994

Hi,

We refer to the above matter.

Liability: Insured rear-ended Third party. Informed OI about TP claim. Agreed to settle.

We seek your mandate from \$5,166.23 - \$6,685.15.

IA with mandate had been uplaoded in Merimen for your easy reference.

KIndly let us have your instruction/ approval.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|----------------------|--------------------------------|---|-------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 02 Jul 2018 10:24 | Clim Veh Model Changed | (204362) MERCEDES-BENZ E200 (R17) 2.0 (A). | [I] Santosh Nikam |
| 2 | 02 Jul 2018 10:24 | Clim Created | Reg No: SKU2217M, Policy No: P1680520, Acct Date: 2018/06/29, Claim Type: TP, Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop), Ins.Status => Incoming Claim | [I] Santosh Nikam |
| 3 | 04 Jul 2018 09:20 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ); RR Region: AXA 6 Month Rotation LBS/RT, Sug gested Adj. : RT Appraisal Pte Ltd. | [I] Ernest Tay |
| 4 | 04 Jul 2018 09:20 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/07/13 | [I] Ernest Tay |
| 5 | 04 Jul 2018 09:20 | Adj Mandate Set | Approved:8000.00.Reinsp:Adj decides. | [I] Ernest Tay |
| 6 | 04 Jul 2018 10:05 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 7 | 04 Jul 2018 10:09 | Label Added | (469):VNI. | [A] Nivitha Govindasamy |
| 8 | 04 Jul 2018 15:00 | Adj Adjuster Assigned | [None] -> MOHD RASUL | [A] Lau Shu Pei |
| 9 | 19 Jul 2018 17:37 | Label Removed | (469):VNI. | [A] Lau Shu Pei |
| 10 | 28 Jul 2018 08:17 | Adj Mandate Request | Cur.Req:6685.15:Liability: Insured rear-ended Third party. Informed OI about TP claim. Agreed to settle. We seek your mandate from \$5,166.23 - \$6,685.15. 1A with mandate had been uploaded in Merimen for your easy reference. Kindly let us hav | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type None

Go

ACTIVITY

[04/07/2018 10:09] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|------------------|-----------|----------|----------|------------------|-------|-------|--------|
| No billing items | | | | | | | |



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 19/07/2018

Survey Details:

| | |
|---------------------|-----------------------------|
| Date of loss | 29-Jun-18 |
| Date of appointment | 4-Jul-18 |
| Date of survey | 17-Jul-18 |
| Location of survey | RRIAGE INDUSTRIES (1986) PL |

Vehicle Details:

| | |
|----------------------|-------------------------------|
| Claim Type: | Third party |
| Vehicle number | SKU 2217M |
| Make and Model | ERCEDES BENZ E200 SEDAN (R18) |
| Date of registration | 15/6/2015 |
| Excess | |
| Market Value | \$142,000 |
| Part Rebate | \$91,726 |
| Nett Loss | \$50,274 |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 6,962.67 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|--------------------------------|--------------------|
| Parts | \$ 2,163.12 |
| Check items (estimate) | \$ 1,419.55 |
| Labour | \$ 2,060.00 |
| Total | \$ 5,642.67 |
| Lump Sum(if applicable) | \$ - |

| | |
|---------------------------|---|
| Number of days for repair | 3 |
|---------------------------|---|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs.

Mandate:

| Liability(TP) | 100% | |
|------------------------------|---------------------|--------------------|
| | Without Check items | With Check Items |
| Proposed repair cost(w/GST) | \$ 4,518.74 | \$ 6,037.66 |
| Loss of use | | |
| Loss of rental (4daysx\$160) | \$ 640.00 | \$ 640.00 |
| Loss of income | | |
| LTA search fees | \$ 7.49 | \$ 7.49 |
| Others | | |
| Proposed Total | \$ 5,166.23 | \$ 6,685.15 |

Name of Policyholder : Lim Mui Siam
Period of Insurance : 15 Jun 2018 To 14 Jun 2019
Engine No. : 27492030355931
Chassis No. : WDD2120342B143256

Vehicle No. : SKU2217M
Policy No. : 2100416768-03
Endorsement No. : 000000000200557
Issued Date : 15 May 2018

ABOUT THE COVER

Make/Model : MERCEDES BENZ E200 2.0 CGI SEDAN
Engine Capacity/Tonnage : 1,991.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2015
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc :

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

Lim Mui Siam - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunice Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408550 62061616
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 168 Pandan Loop Singapore 128378 62061618

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500660430

CYCLE & CARRIAGE - ANDREA
239 ALEXANDRA ROAD
SINGAPORE 159930 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

88C&N

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S1233064B**

Holder **LIM MUI SIAM**

Birth Date: **21 Aug 1957**

Issue Date: **21 Apr 2003**

000403003E

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1233064B**

Name **LIM MUI SIAM**

林梅香

Race **CHINESE**

Date of Birth **21-08-1957**

Sex **F**

Country of Birth **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

PASS DATE **04 May 1979**

Licence No: **S1233064B**

NP 428A

FOR C&C USE ONLY

0000173

NRIC No: **S1233064B**

25J JALAN HOCK CHYE
SINGAPORE 534178

NRIC No: **S1233064B**

Date: **01-01-2005**

No: **5087929**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 September 2018 2:45 PM
To: 'kerlyn.ong@cyclecarriage.com.sg'; 'Amanda Ang Ying Chun'
Subject: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]

Your Ref: **SKU2217M** *Without Prejudice*
Our Ref: CC4/AXA18012156/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018

We refer to the above matter.

We propose settlement as follows: -

| | |
|-----------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,745.13 |
| 2. Loss of Use (3days x \$100.00) | \$ 300.00 |
| TOTAL | <u>\$ 5,045.13</u> |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Amanda Ang Ying Chun <amanda.ang@cyclecarriage.com.sg>
Sent: Thursday, 6 September 2018 2:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]

Dear Hsiao Tong,

We refer to your email dated 3 Sept 2018.

Regret that we do not consider your LOU offer of \$300 acceptable.

We append the breakdown for 4days of LOU for your reference:

| DATE | DAY | DESCRIPTION | NOS OF DAY (Recommended by your surveyor) | NOS OF DAY (Vehicle in workshop) |
|-----------|-----------|--------------------------------|---|---|
| 17-Jul-18 | Tuesday | Vehicle surveyed at 12:35hrs | - | 1 st Day |
| 18-Jul-18 | Wednesday | Job in process | 1 | 2 nd day |
| 19-Jul-18 | Thursday | Job in process | 2 | 3 rd Day |
| 20-Jul-18 | Friday | Job in process / Job completed | 3 | 4 th Day |
| | | | | |

NOTE: The recommended 3days by the appointed surveyor excludes non-working days/others.

Please revise your offer.

Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 3 September, 2018 2:45 PM
To: Kerlyn Ong Kai Li; Amanda Ang Ying Chun
Subject: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]

Your Ref: **SKU2217M** Without Prejudice
Our Ref: CC4/AXA18012156/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 8 September 2018 9:20 AM
To: Amanda Ang Ying Chun
Subject: RE: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]
Attachments: DV_SKU 2217M.pdf

Without Prejudice

Hi Amanda,

We refer to your below email.

We confirm settlement as follows :-

| | |
|-----------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,745.13 |
| 2. Loss of Use (4days x \$100.00) | \$ 400.00 |
| TOTAL | <u>\$ 5,145.13</u> |

Please duly sign the **DV** enclosed and return together with the following documents to us(LKK) for our necessary action: -

- **Authorisation to Act signed by your client, LIM MUI SIAM**

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang Ying Chun <amanda.ang@cyclecarriage.com.sg>

Sent: Thursday, 6 September 2018 2:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]

Dear Hsiao Tong,

We refer to your email dated 3 Sept 2018.

Regret that we do not consider your LOU offer of \$300 acceptable.

We append the breakdown for 4days of LOU for your reference:

| DATE | DAY | DESCRIPTION | NOS OF DAY (Recommended by your surveyor) | NOS OF DAY (Vehicle in workshop) |
|-----------|-----------|--------------------------------|---|---|
| 17-Jul-18 | Tuesday | Vehicle surveyed at 12:35hrs | - | 1 st Day |
| 18-Jul-18 | Wednesday | Job in process | 1 | 2 nd day |
| 19-Jul-18 | Thursday | Job in process | 2 | 3 rd Day |
| 20-Jul-18 | Friday | Job in process / Job completed | 3 | 4 th Day |
| | | | | |

NOTE: The recommended 3days by the appointed surveyor excludes non-working days/others.

Please revise your offer.
Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 3 September, 2018 2:45 PM
To: Kerlyn Ong Kai Li; Amanda Ang Ying Chun
Subject: Your Ref: SKU2217M *Our Ref: CC4/AXA18012156/R1pb3 [ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018]

Your Ref: **SKU2217M** *Without Prejudice*
Our Ref: CC4/AXA18012156/R1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 5143C(AXA) & SKU 2217M ON 29/06/2018

We refer to the above matter.

We propose settlement as follows: -

| | |
|-----------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,745.13 |
| 2. Loss of Use (3days x \$100.00) | \$ 300.00 |
| TOTAL | <u>\$ 5,045.13</u> |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 54, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Our ref: SKU2217M
Your ref: _____

Direct Settlement

Date: - 3 AUG 2018

To: AXA Insurance Pte Ltd

Singapore _____

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SKU2217M & SHC5143C
At/Along ORCHARD ROAD (INFRONT PLAZA SINGAPORE) **On** 29/06/2018 **@** 15:35

I am the owner of vehicle no. SKU2217M that was involved in an accident with your insured vehicle no. SHC5143C of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

| | |
|--|--------------------------|
| 1. Cost of Repairs | \$ <u>4745.13</u> |
| 2. Loss of Use / Rental (<u>4</u> days @ \$ <u>100</u> per day) | \$ <u>400.00</u> |
| 3. LTA/GIA Search Fee | \$ _____ |
| 4. GIA Report Fee | \$ _____ |
| 5. Others | \$ _____ |
| Total: | \$ <u>5145.13</u> |

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714420 (Ms Kerlyn Ong) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Ms Kerlyn Ong/ Ms Amanda Ang
E-mail: kerlyn.ong@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 5 July 2018 5:27 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHC 5143C AND SKU 2217M ALONG/AT ORCHARD ROAD ON 29/06/2018

05 July 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18012156/pb3
YOUR REF : P1680520 (SHC 5143C)
ACCIDENT INVOLVING SHC 5143C AND SKU 2217M ALONG/AT ORCHARD ROAD ON 29/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE INDUSTRIES (1986) PL acting on behalf of the owner of SKU 2217M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.


As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORIZATION

To: AXA Insurance Pte Ltd

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

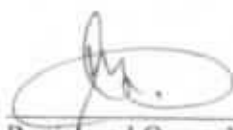
MOTOR ACCIDENT INVOLVING SKU2217M (OWNER'S VEHICLE
NO.) AND SHC5143C (3RD PARTY'S VEHICLE NO.) ON 29/06/2018
(DATE) AT 15:35 (TIME) AT/ALONG
ORCHARD ROAD (INFRONT PLAZA SINGAPURA) (ROAD)

I am the registered owner of SKU2217M (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name : LIM MUI SIAM
NRIC No. : S1233064B
Date : _____



redefining / Insurance

CLAIM REF : L0473A94
INSURED : Trans-Orb Services Pte Ltd

DISCHARGE VOUCHER

We/I LIM MUI SIAM, NRIC NO. S1233064B hereby agree to accept the sum of dollars FIVE THOUSAND ONE HUNDRED FORTY AND CENTS THIRTEEN ONLY (S\$ 5,145.13) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SHC5143C as a result of an accident along ALONG ORCHARD RD. (INFRNT. OF PLAZA SINGAPURA) on 29/06/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKU2217M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHC5143C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. SHC5143C.

Dated this 11 day of Sept 2018

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :


AMANDA ANG
OFFICER - ADMIN
BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383
Email: amanda.ang@cyclecamerage.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

TAX INVOICE

| Invoice Name & Address | | Owner Name & Vehicle Info | |
|---|--|---------------------------|--|
| AXA INSURANCE PTE LTD | | Cust No/Name | WCV19593/AXA INSURANCE PTE LTD |
| MOTOR CLAIM DEPARTMENT | | Reg No/Reg Date | SKU2217M / 15/06/2015 |
| 8 SHENTON WAY #24-01 | | Date In/Mileage | 17/07/2018/ 42243 |
| SINGAPORE 068811 | | Chassis No | WDD2120342B143256 |
| Contact No Home: | | Engine No | 27492030355931 |
|  | | Make/Model | MB/E 200 2.0 CGI SEDAN (W212 |
| | | Colour/Trim | 021 197 Obsidian Bl/ 042 215 Leather Sia |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|------------------|--------|------------------------|
| CS100001 | Cash | 23/07/2018/ 19:04 | K0 | 301 / Kerlyn Ong | 24834 | 28144558 |

| Description of Goods / Services | | Qty | Unit Price S\$ | Amount S\$ |
|--|--|------|----------------|------------|
| M BPNSUN | | | | F.O.C. |
| POLICY NO/ACC DATE : 2100416768-03 // 29/06/2018 | | | | |
| DRIVE IN/EXCESS : 29/06/2018 // SHC5143C - AXA | | | | |
| DATE IN/DATE SURVEY: 17/07/2018 1235 // LKK - RASUL | | | | |
| DIRECT SETTLEMENT : 05/07/2018 // LKK - HSIAO TONG | | | | |
| A BPILAB | | | | 960.00 |
| DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. | | | | |
| A BPIRES | | | | 600.00 |
| RESPRAY REAR BUMPER | | | | |
| A BPILAB | | | 0.10 | 380.00 |
| USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT | | | | |
| A BPILAB | | | | 120.00 |
| CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT | | | | |
| X REAR BUMPER | | 1.00 | 1630.57 | 1630.57 |
| X REAR BUMPER LOWER TRIM | | 1.00 | 241.49 | 241.49 |
| X LH/ REAR BUMPER CHROME MOULDING | | 1.00 | 128.17 | 128.17 |
| X RH/ REAR BUMPER CHROME MOULDING | | 1.00 | 128.17 | 128.17 |
| X LH/ REAR BUMPER BOTTOM BRACKET | | 1.00 | 17.36 | 17.36 |
| X RH/ REAR BUMPER BOTTOM BRACKET | | 1.00 | 17.36 | 17.36 |
| X CTR/ BASIC MOUNTING FOR BUMPER | | 1.00 | 211.58 | 211.58 |

| | | | |
|-----------------|----------|---------------|----------|
| Parts | 2,374.70 | Nett | 4,434.70 |
| Labour | 2,060.00 | 7% GST on | 310.43 |
| Standard Menu | 0.00 | | |
| Specialist Job | 0.00 | Total Payable | 4,745.13 |
| Diagnostics Job | 0.00 | Paid | 0.00 |
| Sundry/Others | 0.00 | Total Due | 4,745.13 |
| Total(w/o GST) | 4,434.70 | | |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 125378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 02 Jul 2018 | | 04 Jul 2018 09:20 Edit Adj Rpt | S\$4,434.70 Edit Estimates | S\$4,434.70 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K | | | | | | | | |
| Main Claimant: | LIM MUI SIAM, ID: S1233064B | | | | | | | | |
| Vehicle Reg. No.: | SKU2217M | Date of Loss: | 29/06/2018 15:00 - :59 [36 Months and 14 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / C0473994 | Policy/Cover Note No.: | P1680520 (Third Party Only) | | | | | | |
| Vehicle Reg. No. (Insured): | SHCS143C | Policy No. (Claimant): | 2100416768-03 | | | | | | |
| | | Excess: | S\$5,000.00 | | | | | | |
| Repairer: | Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300 | | | | | | | | |
| Handling Insurer: | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269] | | | | | | | | |
| Claimant's Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 13/07/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> AXA_SG (21/08/2018): Alert - Adj Mandate Approved (S\$6000.00) - SKU2217M - Claim Handler: Ernest Tay AXA_SG (04/07/2018): New TP Assignment - C0473994/P1680520 | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKU2217M (C0473994)
[SHC5143C]
TP
LIM MUI SIAM
Jun 29 2018 3:00PM
[TRANS-CAB SERVICES PTE LTD]
Cycle & Carriage Industries Pte Ltd

| | | | | | | |
|------------------|---------------|--------------------|--------------|--------------|------|-----------------|
| Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio | View | View in Browser |
|------------------|---------------|--------------------|--------------|--------------|------|-----------------|

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|--------------|--|------------|-------------------------------------|
| No | Finalized On | | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown | | Edit |

| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|---|------------|-------------------------------------|
| No | Finalized On | | Thumbnail | Print |
| 1 | 02/07/18 10:48 | EMAIL FROM WORKSHOP | | Load PDF |
| 2 | 02/07/18 10:48 | SHCS143C INSD GIA | | Load PDF |
| 3 | 02/07/18 10:48 | SKU2217M TP GIA | | Load PDF |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 19/07/18 17:37 | TP ESTIMATE- MARKED | | Load PDF |
| 2 | 28/07/18 08:13 | LKK Survey Photos | | Load PDF |
| 3 | 28/07/18 08:13 | Immediate Advice (with mandate) dd 280718 | | Load PDF |
| 4 | 28/07/18 08:14 | PARF_COE_Rebate_Enquiry. | | Load PDF |
| 5 | 04/10/18 14:00 | WORKSHOP INVOICE | | Load PDF |
| 6 | 04/10/18 14:00 | AUTHORISATION TO ACT FORM | | Load PDF |
| 7 | 04/10/18 14:00 | DISCHARGE VOUCHER | | Load PDF |
| 8 | 04/10/18 14:00 | LOD | | Load PDF |
| 9 | 04/10/18 14:00 | LETTER TO OI | | Load PDF |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|--------------------|
| Vehicle No: | SHC5143C (Insd veh) | Model: | MERCEDES-BENZ E200 |
| | SKU2217M (TP veh) | | (R17) 2.0 (A) |
| Date of Accident: | 29/06/2018 | | |

| | | | |
|-----------------------|------|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : \$ | 7,450.06 | |
| Final Repair Cost | : \$ | 4,745.13 | |
| Loss of Use | : \$ | 400.00 | 4.00 days at \$100.00 per day |
| Rental (if any) | : \$ | 0.00 | days |
| LTA / GIA Search Fee | : \$ | 0.00 | |
| Others: | : \$ | 0.00 | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 5,145.13 | |

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-------------------------------------|------|----------|
| 1) | Cycle & Carriage Industries Pte Ltd | : \$ | 5,145.13 |
| 2) | | : \$ | |

JOANNE LEE KHANG MIN

04 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18012156/R1PB3Q2

Date: 04/10/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SKU2217M

Insured Vehicle No :

SHC5143C

Date of Loss: 29/06/2018

Nature of Claim:

TP

Claim No: C0473994

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU2217M**

Make & Model: MERCEDES-BENZ E200 (R17), 2.0 (A)

Engine No: 27492030355931

Reg. Date: 15/06/2015 (Man. Year: 2014)

Chassis No: WDD2120342B143256

Colour: Black

Odometer: 42243 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18

Rear Tyre Size: 245/40 R18

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 3,582.67 | 2,374.70 | 1,207.97 | 33.72 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 3,380.00 | 2,060.00 | 1,320.00 | 39.05 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 6,962.67 | 4,434.70 | 2,527.97 | 36.31 |
| + GST 7.00/7.00% (S\$) | 487.39 | 310.43 | 176.96 | 36.31 |
| Nett Amount (S\$) | 7,450.06 | 4,745.13 | 2,704.93 | 36.31 |
| + Loss of Use (4.0 x S\$100.00/day) (S\$) | | 400.00 | | |
| Nett Liability (S\$) | | 5,145.13 | | |

INSPECTION

Date of Assignment: 04/07/2018

Date Inspected: 17/07/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Please note that post-repair photos are not include, as the TP repairer did not notify us before releasing the vehicle – even though we had informed them at the point of inspection.

REPAIR DETAILS

| | | |
|---------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 04 Oct 2018) |
| Parts: | 143 | MERCEDES-BENZ E200 (R17) 2.0 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKU2217M) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk * | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|-------------|-------------|--------------|
| 1 | 1 | | *REAR BUMPER (CONSISTENT) | Deformed | 1,630.57 FS | *1,630.57 FS |
| 2 | 1 | | *REAR BUMPER LOWER TRIM (CONSISTENT) | Cracked | 241.49 FS | *241.49 FS |
| 3 | 1 | | *LH/REAR BUMPER CHROME MOULDING (CONSISTENT) | Necessary | 128.17 FS | *128.17 FS |
| 4 | 1 | | *RH/REAR BUMPER CHROME MOULDING (CONSISTENT) | Necessary | 128.17 FS | *128.17 FS |
| 5 | 1 | | *LH /REAR BUMPER BOTTOM BRACKET (CONSISTENT) | Necessary | 17.36 FS | *17.36 FS |
| 6 | 1 | | *RH /REAR BUMPER BOTTOM BRACKET (CONSISTENT) | Necessary | 17.36 FS | *17.36 FS |
| 7 | 1 | | *LH/REAR BUMPER SIDE STABILITY (CONSISTENT) | Serviceable | 30.77 FS | *- FS |
| 8 | 1 | | *RH/REAR BUMPER SIDE STABILITY (CONSISTENT) | Serviceable | 30.77 FS | *- FS |
| 9 | 2 | | *REAR DISTANCE SENSOR (CONSISTENT) | Serviceable | 344.14 FS | *- FS |
| 10 | 2 | | *SPACER RING (CONSISTENT) | Serviceable | 12.84 FS | *- FS |
| 11 | 1 | | *CTR/BASIC MOUNTING FOR BUMPER (CONSISTENT) | Cracked | 211.58 FS | *211.58 FS |
| 12 | 1 | | *REAR CROSS MEMBER (CONSISTENT) | Serviceable | 789.45 FS | *- FS |

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **3,582.67** **2,374.70**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|----------|
| Labour Items | | | | |
| 1 | DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH | New | 1,920.00 | 960.00 |
| 2 | RESPRAY REAR BUMPER | New | 960.00 | 600.00 |
| 3 | USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD | New | 380.00 | 380.00 |
| 4 | CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE | New | 120.00 | 120.00 |
| Gross Labour Cost (S\$) | | | 3,380.00 | 2,060.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >