

1550200

INS. CASE OWNER:

CC3 / AIG1801 2154, Tlebbh

LKK:

IDAC:

Surveyor:

Taufik.

DOI:

ASSIGNMENT

21/6/18

Date / Time:

21/6/18

Registered in Merimen:

4/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDV 82326

Name of Insured:

UM BOON SOON

Insured Tel No.:

HP:

81871111

Excess Sec II :SS

D.O.A.:

26/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Kow YIN VEE

Driver Tel No.:

(V/L YES / NO)

Claim No.:

63208206054

Policy No.:

2008117205

Make / Model:

MERCEDES

Place of Accident:

SE Rambuon West Ave 1

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final? Yes / No

SHC 775C



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE

W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/7/18  
14:16SHC 775C - 45641801576113 00001/1/18  
SDV 82326 - 4

12.7.18 02:20

CLOSED OLD COMPROMISED ACTION. OLD REPAIR ENDED TO INQUIRY  
TP (V/L) AGREED TO SETTLE AND AMUSE ABOUT NOD ISMAEL

28.8.18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 15 NOV 2018

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm with: MTH

Confirm by: MTH

FINALIZATION

Date/Time: 8.8.18

Confirm with: MTH

Repair Cost:

45

SS\$7,100

( 7 days) Reduction:

50

%

FINAL SETTLEMENT

Date/Time: 09.11.18

Confirm with: MTH

Email: ☒ Call: ☐

Final Liability:

45

SS\$7,100

(Agreed / Assessed) BOIA S/N No.:

37

If NO or B 28, Ass. Lia:

Repair Cost:

45

SS\$8,239.00

OLD REPAIR ENDED TO

Loss of Rental (LOR):

SS\$834.76

( 7 days) x

119.28

Loss of Use (LOU):

SS\$ -

(5 x days)

Loss of Income (LOI):

SS\$350.00

(550 x 7 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☒ [Tick only one]

GIA/LTA Search

SS\$1.44

Medical:

SS\$ -

Disbursement:

SS\$ -

(e.g. Tow/ Independent)

Legal Cost

SS\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

350 + 250

Total:

SS\$9,431.45

Global Sum SS:

FINAL PAYMENT

Date/Time: 09.11.18

Confirm with: MTH

Email: ☒ Call: ☐

Payee 1:

SS\$9,431.45

Name 1:

COMFORTABLE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS\$ -

Name 2:

Payee 3: (Strike if N.A.)

SS\$ -

Name 3:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop no: \_\_\_\_\_

of: \_\_\_\_\_

Insured

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 1 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Van No: SHC735C Yr Regn: 2014 July  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai / 40. C.C: 1685

Colour: \_\_\_\_\_ A/C: Insured / Std / NI / NA

Sp. Reading: 495772. T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHL341UMEU 057940

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: HS / S/Rim / STD A/Rim or

Tyre Size: F: 205 / 60R16  
R: 205 / 60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front: R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: \_\_\_\_\_ D.O.I: 21/6/14 @ 1720

Survey held at: Comfortelguy Lodge

Des. of Damages: Frt Rear O/S N/S UIC Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

4/5: +7,100 (RED: +7,558.54 50%)

Date/Time: File Pass to?

☐

: Prell. Report

is

☐

: Final Report

Date/Time: File Return to?

is

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. S + RS. 38

2. Skips

3. Others

TOTAL

Report Format :

Lump Sum / I.B.f: (S)

Add Fee: ☐ Site Insp (S)

☐ Interview (S)

☐ Tech Insp (S)

☐ Weekend (S)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18012154/T1eb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 04-07-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDV 8232G	Veh. Inspected	SHC 735C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	28/06/2018	Inspection Date	29/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

ARC Repair TP(CFSO)1      **JOB CARD**      Sales Order: 3835523      JC NO.: 305181057

CITYCAB PTE LTD 7010070 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188 (O)	REGN NO.	SHC 735C	MILEAGE
	MAKE:	HYUNDAI	FUEL E.....1/2.....F
	MODEL	I-40	DATE/TIME IN 28.06.2018 12:00
	YR OF MANU.	10.07.2014	TARGET DATE
	CHASSIS CODE	KMHLB41UMEU057940	COMPLETION DATE/TIME:

ARD NO.

dent Date: 28.06.2018  
RE: 3P 28.06.18

JOB DESCRIPTION

	LABOR CODE	DESCRIPTION
10	23-01	TOWING FEE - KING DOLLY

ASSESSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
SERVICE ADVISOR      CUSTOMER'S SIGNATURE

nt Slip	Exit Pass
SHC 735C      JU AIG LKK	Vehicle No.: SHC 735C
Advisor      Signature/Date	Name of Service Advisor      Date
Service Reception upon collection	To be kept by Security Guard

*KD*  
*Totally*  
*Back Damage*

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

**Job Requisition**

1. Date: 28-6-18

Time Received:

2. ☐ New ☐ SPARK Kakia

Name of Customer : WONG

Contact No. : 96703032

Vehicle No. :

Make / Model / Colour : SHC735C

Email :

3. Vehicle Type:

☐ Private  
☒ Taxi (CTPD/CCPL)  
☐ Fleet  
☐ STK (Boon Lay)

5. Nature of Service:  
☐ Jumpstart  
☐ Recovery  
☐ Change Tyre / Battery

4. Type of Towing:

☐ Normal Tow  
☒ King Dolly  
☐ Flat Bed  
☐ Crane-up

6. Parts Replaced/Remarks:

7. Location: Serangoon area

8. Vehicle Tow - In Workshop:  

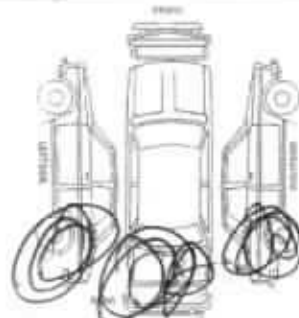
☐ Smoky Exhaust ☐ Wheel Jammed  
☐ Overheating ☐ Steering Faulty  
☐ Brake Faulty ☐ Alternator Faulty  
☐ Starting Problem ☐ Loss Power  
☒ Accident ☐ Engine Stalled  
☐ Return Taxi

9. Preferred Workshop:  

☐ Braddell ☒ Linyang ☐ Pandan  
☐ Sin Ming ☐ Sungei Kadut ☐ Ubi  
☐ Senoko ☐ Komoco (UBI / Leng Kee)  
☐ Others:

10. Odometer Reading :  
Fuel Level : F 1/4 1/2 3/4 E

11. Radio / CD Player  
☐ OK  
☐ Faulty  
☐ Not tested



# : Cracked X : Dented  
/ : Scatched O : Missing  
Signature of Customer: *Wong*

**Job Attended**

12. Tow Truck / Recovery Van : ☐ VRS ☒ *Go back* ☐ STD ☐ TZ ☐ IRS ☐ OTHERS  
Name of Driver :  
Vehicle No. :  
Time Dispatch :  
Time of Arrival : 12:30  
Time Completed :  
*Back Damage*  
*Go back*

**Cash Invoice Details (if applicable)**

13. Cash Invoice No. :

**Customer Acknowledgement**

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™

28-6-18

Signature of Customer: *Wong*

14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

## CITY CAB PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 735C

DATE 28/6/2018 17:10

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid			\$ 1,681.40	bt
	Boot Lid Lock Upper			\$ 137.90	bt
	Boot Lid Lock Lower			\$ 31.70	bt
	Boot Lid 'H' Emblem			\$ 27.20	ner
	Boot Lid CRDI Plate			\$ 41.00	ner
	Boot Lid Lamp (LH/RH) LH-8, RH-4	\$	556.80	\$ 1,113.60	
	Bootlid Moulding			\$ 85.00	de
	Bootlid i40 Emblem			\$ 41.00	ner
	Bootlid Lower Garnish			\$ 398.00	de
	Rear Bumper			\$ 603.60	de
	Rear Bumper Reinforcement			\$ 504.35	ner
	Rear Bumper Reinforcement Bracket (LH/RH)	\$	180.00	\$ 360.00	de
	Rear Bumper Side Bracket	\$	49.00	\$ 98.00	ner
	Rear Bumper Clips			\$ 22.00	ner
	Rear Bumper Sponge			\$ 143.40	ner
	Rear Bumper Under Cover			\$ 225.00	ner
	Rear Bumper Reflector Lamp (LH/RH) LH-8, RH-4	\$	32.00	\$ 64.00	
	Tail Lamp (LH/RH)	\$	565.60	\$ 1,131.20	ner
	Rear Panel			\$ 592.30	bt
	Rear Panel Garnish			\$ 57.70	de
	Rear Panel Lower Panel			\$ 495.50	Rv
	Spare Tyre Holder			\$ 28.80	Rv
	Spare Tyre Panel			\$ 900.50	Rv
	Spare Tyre Panel Cushion			\$ 209.05	Rv
	Exhaust Pipe Insulator	\$	58.55	\$ 117.10	Rv
	Exhaust Silencer	\$	954.00	\$ 1,908.00	Rv
	Exhaust Pipe Hanger	\$	58.55	\$ 117.10	Rv
	Exhaust Pipe Centre			\$ 1,150.30	Rv
	Rear Fender (LH)			\$ 2,020.10	Rv
	Rear Windscreen Moulding			\$ 60.00	ner
	FRT MUFFLER ASSY * 283.50				bt
	EXHAUST PIPE * 954.00				bt
	<b>SUB TOTAL</b>			<b>\$ 14,364.80</b>	
	<b>LESS 20%</b>			<b>\$ 2,872.96</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 11,491.84</b>	
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00	Nett
	Rear No. Plate			\$ 25.00	Nett
	Rear Bumper Reverse Sensor			\$ 135.70	Nett
	Rear Windscreen Sealant			\$ 46.00	Nett
				<b>\$ 236.70</b>	

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,800.00 900
	Spray Painting Charge			\$ 1,000.00 800
	Wiring Charge			\$ 50.00 30
	Tuff Kote			\$ 50.00 30
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 60
	Remove/Refix Rear Windscreen Glass			\$ 120.00 117
	Remove/Refix Reverse Sensor			\$ 120.00 30
	Remove/Refix Exhaust Pipe			\$ 240.00 120
	TOWING - KING BOLLY			\$ 150.00 120
	<b>TOTAL LABOUR</b>			<b>\$ 3,530.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 15,258.54</b>
<p>Taufan 77495749  'WP'  29/6/16 1720  Resurvey after repair  7 days  Sun @ 10am to 10pm</p>				
<p><b>LKK Auto Consultants</b> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer  Signature:  Date:</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305181057

Date : 05/07/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 509669  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : TAUFIQ

: SHC 735C

Date of Accident : 28.06.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SDV6232G  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges ### \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% **\$7,700.00**  
**Final Lumpsum Repair cost** \_\_\_\_\_

3. Estimated normal period for repairs: 7 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : \_\_\_\_\_

Name : \_\_\_\_\_

Date : \_\_\_\_\_

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:



JUMANI

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 17 October 2018 4:53 PM  
**To:** Ler, Bernard-JQ  
**Subject:** Your ref : 63208230605G, ACCIDENT ON 28/06/2018 INVOLVING SDV 8232G (OI) & SHC 735C (TP)

Your ref : **63208230605G**  
Our ref : CC3/AIG18012154/T1eb3

Dear Sirs,

### **ACCIDENT ON 28/06/2018 INVOLVING SDV 8232G (OI) & SHC 735C (TP)**

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 9,431.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,546.48	\$ 8,239.00
2. Loss of Rental (7days x \$119.28)	\$ 834.96	\$ 834.96 (7days x \$119.28)
3. Loss of Income (7days x \$80)	\$ 560.00	\$ 350.00 (7days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 18,948.93	<b><u>\$ 9,431.45</u></b>

**For your approval in merimen please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

## Print Received Message

This mail is associated with :

\*SHC735C (6320823060SG)  
[SDV8232G]

TP

CITYCAB PTE LTD

Jun 28 2018 12:00PM

[LIM BOON SOON]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/11/2018 16:33 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9431.45) - SHC735C - Claim Handler: Ler, Bernard-JQ

Approved:9431.45:Hi, mandate has been given as follows: Cost of Repair : \$8,239.00 Loss of Income : \$350.00 7 days @ S\$ 50/day Loss of Use : \$834.96 7 days @ S\$ 119.28/day Search Fee : \$7.49 Total : \$9,431.45

Our Ref : CC18060860/ SHC 735C /CL(st)

Date : 16-Aug-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 735C YOUR INSURED**  
**SDV8232G AND OTHER ON 28.06.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHC 735C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SDV8232G we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 8,239.00
2	<u>7</u> days Loss of Rental @ <u>\$ 119.28</u> per day	\$ 834.96
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing / Medical / Transporation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 9,081.45</b>

**HIRER'S CLAIM**

7	<u>7</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$ 560.00
<b>Total Claims :</b>		<b>\$ 9,641.45</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.  
b) LTA search slip/s of : SDV8232G  
c) GIA / Police report/s of : SHC 735C  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Certificate of Insun ( x ) Rental Rate letter  
( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecillalee@sparkcarcare.com

This is a computer generated letter. No signature is required.

**COMFORTDELGRO**  
**ENGINEERING**

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701  
Singapore 508969 Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199202241V

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758158

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
601 Yishun Industrial Park A  
Singapore 768732

A member of

**COMFORTDELGRO**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18012154/T1eb3**

13 JULY 2018

**LIM BOON SOON**  
BLK 33 SOMMERVILLE ROAD  
#05-01  
SINGAPORE 358262

Dear Sir/Madam,

**ACCIDENT INVOLVING SDV 8232G AND SHC 735C ON 28/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

LETTER OF AUTHORISATION (NAF / PAF)			
ACCIDENT INVOLVING ALONG	I 40 SHC735C , SDV8232G ALONG SERANGOON NORTH AVE 1	ON 28-Jun-18 12:00	
I / We	CHOON CHYE HENG	(Hirer) NRIC No.:	S7726502C
and/or	WONG SO HUAN	(Relief) NRIC No.:	S0181053G
Taxi Number	SHC735C		
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):			
<ol style="list-style-type: none"><li>1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.</li><li>2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).</li><li>3. To sign Discharge Voucher on my/our behalf.</li><li>4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".</li></ol>			
Date	28-Jun-2018		
Name of Hirer Hirer NRIC	CHOON CHYE HENG S7726502C	Signature :	
Address	174D EDGEDALE PLAINS #04-195 824174		
Contact No.	98559336		
Name of Relief Relief NRIC	WONG SO HUAN S0181053G	Signature :	
Address	174B EDGEDALE PLAINS #11-165 822174		
Contact No.	96703032		

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,239.00** (Repair Cost), **S\$1,184.96** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 735C** that was damaged pursuant to the accident which occurred on **28/06/2018** (date) along **SERANGOON NORTH AVE 1** (location) involving vehicle no/s **SDV 8232G**.

This is pursuant to the inspection conducted on **29/06/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 735C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 735C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



**MTH**

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18060860



Date: 10 August 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/06/2018 @ 12:00 hrs
ALONG	ALONG SERANGOON NORTH AVE 1
INVOLVING	SDV8232G

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0735C** (the "Taxi"). The Taxi was hired to **CHOON CHYE HENG IC NO S7726502C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SAC 735C

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
		FROM	TO			4	9	4	3	1	6	33	FROM	TO
				24/06/2018	Wong S. Huan	4	9	4	3	1	6	33	0845	1715
					MR		9	6	5	5	8	242		
				25/06	Wong S. Huan		9	4	6	5	3	95	0715	1715
					MR		9	4	8	7	1	218		
				26/06	Wong S. Huan		9	5	0	5	7	186	0740	1705
					MR		9	5	2	6	8	211		
				27/06	Wong S. Huan		9	5	4	6	9	201	0715	1710
					MR		9	5	6	7	5	206		
				27/06/18	accident	141						1200	1200	-
				04/07/18	Repair							1200	1200	-

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDV8232G	28 Jun 2018 / 12:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2018 <a href="#">Edit Reg</a>		29 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$47,700.00</b> <a href="#">Edit Estimates</a>	<b>\$47,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>LIM BOON SOON</b> , ID: S1474167D		
Main Claimant:	<b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	<b>SHC735C</b>	Date of Loss:	28/06/2018 12:00 - :59 [47 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 6320823060SG</b>	Policy/Cover Note No.:	2100311772 (Comprehensive) Coverage: 23/08/2017 - 22/08/2018
Vehicle Reg. No. (Insured):	<b>SDV8232G</b>	Policy No. (Claimant):	D-18088937MFSH
		Excess:	
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 13/07/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (07/11/2018): Alert - Adj Mandate Approved (\$431.45) - SHC735C - Claim Handler: Ler, Bernard...
















































**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC735C (6320823060SG)  
[SDV8232G]  
TP  
CITYCAB PTE LTD  
Jun 28 2018 12:00PM  
[LIM BOON SOON]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Letters/Correspondences												1 per page		<div></div>	<div></div>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown									1	Edit				
Assessment Reports												1 per page		<div></div>	<div></div>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)									Thumbnail		Print			
1	07/11/18 16:19		Accident Statement From:DD - Reg. No: SDV8232G, Claimant: LIM BOON SOON									1	Load HTM				
Photos/Images												3 per page		<div></div>	<div></div>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print			
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29	08/08/18 10:48		General View									1	Load JPG	<div></div>			
30	08/08/18 10:48		General View									1	Load JPG	<div></div>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
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2	04/07/18 18:38	TP ESTIMATE- MARKED		Load PDF
3	25/09/18 16:49	RENTAL RECEIPT		Load PDF
4	25/09/18 16:49	LTA SEARCH		Load PDF
5	09/11/18 14:41	LETTER TO OI		Load PDF
6	16/11/18 08:00	WORKSHOP INVOICE		Load PDF
7	16/11/18 08:00	AUTHORISATION TO ACT FORM		Load PDF
8	16/11/18 08:00	Release Voucher		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	05/07/18 12:12	OI GIA REPORT		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SDV8232G (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC735C (TP veh)		
Date of Accident:	28/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	17,546.48
Final Repair Cost	:	\$	8,239.00
Loss of Use	:	\$	350.00
Rental (if any)	:	\$	834.96
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	9,431.45

7.00 days at \$50.00 per day  
7 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: \_\_\_\_\_  
 27  
 BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 9,431.45
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

16 Nov  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012154/T1EB3Q2

Date: 16/11/2018

## REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100311772
Claimant Vehicle No :	SHC735C	Insured Vehicle No :	SDV8232G
Date of Loss:	28/06/2018	Nature of Claim:	TP
		Claim No:	6320823060SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SHC735C	Engine No:	D4FDGU683665
Make & Model:	HYUNDAI I40, 1.7 D (A)	Chassis No:	KMHLB41UMEU057940
Reg. Date:	10/07/2014 (Man. Year: 2014)	Odometer:	495772 km
Colour:	Yellow		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,718.58	7,516.62	5,201.96	40.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,680.00	2,090.00	1,590.00	43.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,398.58</b>	<b>9,606.62</b>	<b>6,791.96</b>	<b>41.42</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,700.00</b>		
(S\$)	16,398.58	7,700.00	8,698.58	53.04
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,147.90</b>	<b>539.00</b>	<b>608.90</b>	<b>53.04</b>
<b>Nett Amount (S\$)</b>	<b>17,546.48</b>	<b>8,239.00</b>	<b>9,307.48</b>	<b>53.04</b>
<b>+ Loss of Use (7.0 x S\$50.00/day) (S\$)</b>		<b>350.00</b>		
<b>+ Car Rental (7.0 x S\$119.28/day) (S\$)</b>		<b>834.96</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>9,431.45</b>		

## INSPECTION

Date of Assignment:	29/06/2018	
Date Inspected:	29/06/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)



59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 7.0 days

---

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Bent	1,681.40 FL	*1,681.40 FL
2	1		*BOOT LID LOCK UPPER	Bent	137.90 FL	*137.90 FL
3	1		*BOOT LID LOCK LOWER	Bent	31.70 FL	*31.70 FL
4	1		*BOOT LID H EMBLEM	Necessary	27.20 FL	*27.20 FL
5	1		*BOOT LID CRDI PLATE	Necessary	41.00 FL	*41.00 FL
6	1		*BOOT LID LAMP (LH/RH)	N/S Not Necessary / O/S Cut	1,113.60 FL	*556.80 FL
7	1		*BOOTLID MOULDING	Deformed	85.00 FL	*85.00 FL
8	1		*BOOTLID I40 EMBLEM	Necessary	41.00 FL	*41.00 FL
9	1		*BOOTLID LOWER GARNISH	Deformed	398.00 FL	*398.00 FL
10	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
11	1		*REAR BUMPER REINFORCEMENT	Cracked	504.35 FL	*504.35 FL
12	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Distorted	360.00 FL	*360.00 FL
13	2		*REAR BUMPER SIDE BRACKET	Necessary	98.00 FL	*98.00 FL
14	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
15	1		*REAR BUMPER SPONGE	Necessary	143.40 FL	*143.40 FL
16	1		*REAR BUMPER UNDER COVER	Cracked	225.00 FL	*225.00 FL
17	1		*REAR BUMPER REFLECTOR LAMP (LH/RH)	N/S Not Necessary / O/SCracked	64.00 FL	*32.00 FL
18	2		*TAIL LAMP (LH/RH)	Cut	1,131.20 FL	*1,131.20 FL
19	1		*REAR PANEL	Bent	592.30 FL	*592.30 FL
20	1		*REAR PANEL GARNISH	Deformed	57.70 FL	*57.70 FL
21	1		*REAR PANEL LOWER PANEL	Repair	495.50 FL	*- FL
22	1		*SPARE TYRE HOLDER	Not Necessary	28.80 FL	*- FL
23	1		*SPARE TYRE PANEL	Repair	900.50 FL	*- FL
24	1		*SPARE TYRE PANEL CUSHION	Not Necessary	209.05 FL	*- FL
25	2		*EXHAUST PIPE INSULATOR	Not Necessary	117.10 FL	*- FL
26	2		*EXHAUST SILENCER	Not Necessary	1,908.00 FL	*- FL
27	2		*EXHAUST PIPE HANGER	Not Necessary	117.10 FL	*- FL
28	1		*EXHAUST PIPE CENTRE	Bent	1,150.30 FL	*1,150.30 FL
29	1		*REAR FENDER (LH)	Repair	2,020.10 FL	*- FL
30	1		*REAR WINDSCREEN MOULDING	Not Necessary	60.00 FL	*- FL
31	1		*FRT MUFFLER ASSY	Bent	283.55 FL	*283.55 FL
32	1		*EXHAUST PIPE	Bent	954.00 FL	*954.00 FL
33	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
34	1		*REAR NO.PLATE	Cracked	25.00 FS	*25.00 FS
35	1		*REAR BUMPER REVERSE SENSOR	Not Working	135.70 FS	*135.70 FS
36	1		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 15,839.05 9,348.10  
 - List Item Discount on L Items 20.00/20.00% (\$\$) 3,120.47 1,831.48

Total Parts (\$\$) 12,718.58 7,516.62

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	1,800.00	900.00
2	SPRAY PAINTING CHARGE	New	1,000.00	800.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	30.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	60.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
8	REMOVE/REFIX EXHAUST PIPE	New	240.00	120.00
9	TOWING KING DOLLY	New	150.00	120.00
<b>Gross Labour Cost (S\$)</b>			<b>3,680.00</b>	<b>2,090.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >