

# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408033

TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSU	RANCE CO-OPERATIVE LTD	Ref:	NS/INC18	11.0
73 BRAS BASAH RO #05-01 NTUC TRADE 189556	AD UNION HOUSESINGAPORE	Date:	04-07-2018	
		Code:	INC4	
1.	Policy Particulars	:- THIR	D PARTI C	
Insured Veh.	SJP 5354T	Veh. Ir	nspected	SHA 12011
Policy No.	5092986452	Cover	age (\$)	0.0
Claim No.		Exces	s (\$)	0.00
Assign From		Assign	Date	29/06/2
2.	Vehicle Parti	culars &	Condi	
Make & Model		c.c		
Engine No.	HIDDEN	Year o	f Reg.	
Chassis No.		Colour		
Odometer	•	Steerin	19	
Brakes		Modific	fon	
General				
3.	Conditi	ons of T	yros	- 1
	Size	Make		300
R/H Front Tyre				
L/H Front Tyre				
R/H Rear Tyre				
L/H Rear Tyre				
4.	Description	n - Da	mages	- 46
5.	General	Informs	ion	
Accident Date	29/06/2018	lispec		
Survey held at	COMFORTDELGRO ENGINEER			
	59 LOYANG DRIVE SINGAPORE 508969			
5a.	Re	marks		100
A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, WI		101	_

Hello, NAC_PAYA_UBI_8	00601						Change La	nguage	Change Passwor	rd • Log O
My Desktop	Polic	cy Query							- change rasswor	iu - Lug Oi
Notice of Loss	Policy N	lo.				Date of Acc	ident	29/06	/2018 11:25	
	Vehicle	No.(For Motor)	SJP5354T							
						Search				
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5092986452	VETTURA LEASING PTE LTD	201720229W	GPC	drivo CLASSIC	SJP5354T	SJP5354T	04/08/2017	26/09/2018

## Denise Tay (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Monday, 16 July 2018 10:24 AM

To:

Denise Tay (LKKAuto)

Subject:

FW: REQUEST CLAIMS NUMBER

Hi,

Claim created.

With Regards

#### Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Monday, July 16, 2018 10:13 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST CLAIMS NUMBER

Dear Sir,

# TP Claims against NTUC Income: Follow-Through Survey

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Di
1	MT/1000949-002	COMFORT TRANSPORTATION PTE LETD	SHA 1290Y	SJP 5354T	

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

# IFORTDELGRO

DEP OF COMFORTDELGRO

### ComfortDelGro Engineering Pte Ltd

05 Braddell Road Singapore 579701 Amiline + 65 6383 6280 Facilimite + 65 6260 9755

Date/Time: 29:06:2018 16:29

Page: 1

JOB CARD ARC Repair TP(CLSO)1 Sales Order: JC NO.: 305181460 REGN NO SHA1290Y MILEAGE COMFORT TRANSPORTATION PTE LTD FUEL MAKE: 7010045 HYUNDAI 40383 SIN MING DRIVE E.....1/2. MODEL 29.06.2018 14:15 Singapore SINGAPORE 575717 SONATA 65508755 YR OF MANU. 03.2011 (O) TARGET DATE CHASSIS CODE RMHET41VMBA806019 COMPLETION DATE/TIME: ARD NO. JOB DESCRIPTION dent Date: 29.06.2018 RE: 3P 29.06.18 LABOR CODE DESCRIPTION ASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE nt Slip Exit Pass

SHA1290Y

JU NTUC LKK

Vehicle No.:

SHA1290Y

Advisor Signature/Date

Name of Service Advisor

Date

) Service Reception upon collection

To be kept by Security Guard

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI	0 = N	CTAT		ENT
ACCI		SIA	-17	

 Date Of Report
 29/06/2018 15:14

 Date Of Accident
 29/06/2018 13:25

Exact Location Of Accident TELOK BLANGAH CRES X TELOK BLANGAH WAY

Country/State of Loss SINGAPORE

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SHA1290Y

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI Model SONATA

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

Name of Driver CHNG CHEE KEONG

 NRIC No
 \$1407904A

 Date Of Birth
 26/12/1960

 Occupation
 OUTDOOR

 Date Of Driving Pass
 09/07/1988

Driving Experience 29 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98582600

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 26 TELOK BLANGAH CRESCENT #02-83

Postcode

090026

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJP5354T

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

**GARY TEO** 

NRIC/Passport Number

S9418085F

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

Page 2 of 17

#### Sketch Plan Pg. 1

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesald.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE L

CO REG NO 199303821R

Policyholder's Signature

Date & Time:

nature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Lay Les

Name:

NRIC/FIN No.:

GIARMC SketchPlanForm\_V3

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GIARMC SketchPlanForm\_V3

Policyholder's Signature

Date & Time:

Driver's Signature

Date & Time:

(If driver is not the policyholder)

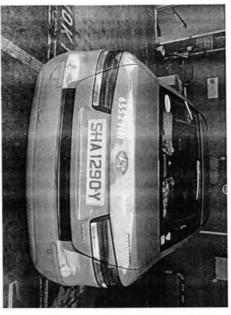
2

Reporting Centre Personnel's Signature

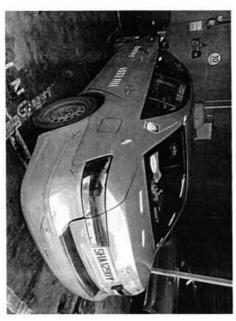
Name:

NRIC/FIN No.:

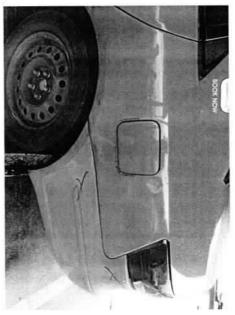


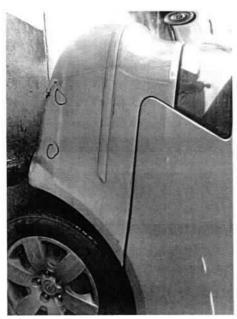










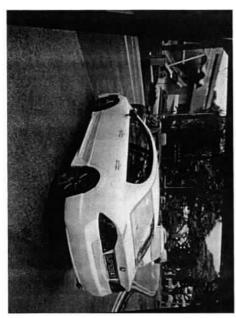
















## COMFORTDELGRO ENGINEERING

Our Job Ref No : 305181460 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 03/07/18 FINALIZATION FORM Fax: LKK **TAUFIQ** Attn 29/06/2018 SHA1290Y Date of Accident : The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SJP5354T NTUC The repair job shall bill to: 1. ### The finalized amount shall be: 2. Spare Parts after List discount (a) ### Labour Charges (b) Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) (C.) \$900.00 Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost 2 working days 3. Estimated normal period for repairs: We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and 5. Thank you for your assistance. finalized amount Signature: Signature: : JUMANI Name Name Tel 62/14 8315 Date 65468156 Fax For Official Use Only Document Confirm By Remarks Attached Item Amount (Signature) Yes or No YES 1. Rental Rate P/Day 2. Loss of Income Paid Survey Fees 4. LTA Search Fee \$7.49 Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks: CHECK ITEMS:

# COMFORTDELGRO ENGINEERING

Our Job	Ref No	3051	81460				LINGHALLKING			
Date		03/0				59 Loy	ortDelGro Engineering Pte Ltd yang Drive Singapore 508969 546 8156			
FINALIZ	ATION F	ORM								
To :		Ĺ	KK			Fax:				
Attn :			ALIEIO							
	-	: SHA12	90Y		Date	of Accident :_	29/06/2018			
The gun	vav and e	etimates of th	e repairs of the	ahove-me	ntioned	vehicle are as	s follows:-			
1. T	he repair	job shall bill t	o:	NTUC			SJP5354T			
2. T	he finalize	ed amount sh	all be:							
(a	a) Spa	re Parts after	List discount							
(i	b) Lab	our Charges			###					
	Tota	d for Part-By	-Part Repair C	ost						
(0	<ul> <li>(c.) Lumpsum Repair (if applicable)</li> <li>Total for Lumpsum repair cost after Less</li> <li>Final Lumpsum Repair cost</li> </ul>				20%		\$900.00			
5. T	vithin 7 w	orking days		7/	We	e confirm the e alized amount				
1	Name :	JUMANI			Name :					
Т	Tel :	6	214 8315		Da	te :				
F	ax :		55468156							
For Off	iclal Use	Only								
-	10141 040			I Doc	ument					
	Item		Amount	Atta	or No	Confirm By (Signature)	Remarks			
1. Ren	tal Rate P	/Day		YE	S					
2. Loss	s of Incom	e Paid			N					
3. Surv	vey Fees		4	_						
<ol><li>Med of dr</li></ol>	river, if ap	ee (on behalf plicable) -	\$7.49							
6 Ove	ni uri						***			
Remark		ECK ITEMS:								

# COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO: SHA 1290Y

DATE 29/6/2018 16:53 . - M

MAKE

HVIINDAI SONATA

ODEL	: HYUNDAI SONATA				_
Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$2578.40	
	Rear Bumper Reinforcement			\$ 7, 483.30	
	Rear Bumper Clip			\$ Nel-22.00	
	Rear Bumper Sponge			\$ 7 137.40	
	Rear Bumper Under Cover			\$ X 185.80	
	Rear Bumper Protector (LH)			s mt 38.00	
	Tail Lamp (LH)			\$ 7 344.00	
	Rear Panel			\$ RY 391.80	
				AND ELECTRONICALISM	
	Rear Panel Garnish			\$ × 95.80	
					-
	SUB TOTAL			\$ 2,276.50	- 11
	LESS 20%			\$ 455.30	-
	DISCOUNTED TOTAL			\$ 1,821.20	
				CN9/	
	Rear Bumper Reverse Sensor			\$ 135.70	N
	Rear Bumper Rubber Mat		nu-	\$ 50.00	N
				\$ 185.70	
	Labour Charge				1
	Panel Beating			\$ 350.00	2
	Spray Painting Charge			\$ 400.00	2
	Wiring Charge			\$ 50.00	2
	Tuff Kote			\$ 50.00	∤ •
	Remove/Refix Reverse Sensor			\$ 120.00	3
	TOTAL LABOUR			\$ 970.00	
	ESTIMATE TOTAL			\$ 2,976.90	}
	To the azygezy a				
	1 augus 24 (15779)				
	0 WY	L	KK Auto Consultants hen	ce notify	1
	Sur & Indiana	ti	e Repairer of the following	o:	
	02 days		To resurvey before/after spray   To display damaged partis dur	painting	
	2016/100 1650		Parts prices are sub-	mat	
	2 Jolls 6 10		Third party survey is on a "." in	OU THE HARS	
	Taufun 17495749  sure meant com.  02 days.  29/6/18 Q 1650  Resumy ofter paint		No illegal modification (i) is the Supplementary item(s) must be		
	This is an initial estimate based on a visual inspection of the	e above ve	is subject to fina, approval from	insurprise upany	1
	be prepared after the vehicle is surveyed by a motor Survey				
	per proportion and remote is surveyed by a motor survey	Si	gnature:	puiij	1
		n.	after .		11

Page 1 of 1

Date:



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1801211	8/T1tbe2
		.D UNION HOUSESINGAPORE	Date:	27-07-2018 INC4	
1.		Policy Particulars	BANASATI MATERIAL		
	Insured Veh.	SJP 5354T	_	nspected	SHA 1290Y
	Policy No.	5092986452	Cover	age (\$)	0.00
	Claim No.	MT/1000949-002	Exces		0.00
	Assign From		Assig	n Date	29/06/2018
2.		Vehicle Partie	culars 8	& Condition	
	Make & Model	HYUNDAI SONATA	c.c		1991
	Engine No.	HIDDEN	Year o	of Reg.	2011
	Chassis No.	KMHET41VMBA806019	Colou	r	BLUE
	Odometer	431510	Steeri	ng	IN ORDER
	Brakes	IN ORDER	Modifi	cation	NIL
	General	GOOD			
3.		Conditi	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	215/60 R16	MAXXI	S	6 mm
	L/H Front Tyre	215/60 R16	MAXXI	S	6 mm
	R/H Rear Tyre	215/60 R16	MAXXI	S	6 mm
	L/H Rear Tyre	215/60 R16	MAXXI	S	6 mm
4.		Description	on of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR POR	TION.	
	DAMAGES SEE D	ETAILS.			
5.		Genera	I Inform	ation	
	Accident Date	29/06/2018	Insped	ction Date	29/06/2018
	Survey held at	COMFORTDELGRO ENGINEER	RING PT	E LTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.		Estimate	Days of	f Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 1290Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	483.30	r=
1	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	137.40	
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
1	REAR BUMPER PROTECTOR (LH)	CUT	38.00	38.00
1	TAIL LAMP (LH)	SERVICEABLE	344.00	:-
1	REAR PANEL	TO REPAIR SEE LABOUR	391.80	-
1	REAR PANEL GARNISH	SERVICEABLE	95.80	74
	LESS 20% DISCOUNT		-455.30	-127.68
			1,821.20	510.72
	SPECIAL NETT ITEMS			
1	REAR BUMPER REVERSE SENSOR (SN)	CRACKED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			185.70	185.70
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR PANEL.		350.00	200.00
	SPRAY PAINTING CHARGE.		400.00	200.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	>-
	REMOVE / REFIX REVERSE SENSOR.		120.00	30.00
				-
			-	ra-
			970.00	450.00
	GRAND TOTAL		2,976.90	1,146.42

RECOMMENDED COST OF LUMP SUM REPAIRS	900.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)	

Report Ref No. NS/INC18012118/T1tbe2





Report Ref No. NS/INC18012118/T1tbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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