

## Veron Chen (LKKAUTO)

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**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Tuesday, 13 November 2018 10:37 AM  
**To:** Veron Chen (LKKAUTO); 'Claims'; SUR  
**Subject:** LOD - OD CLAIM FOR SLP 3299 J - DOA: 25/6/2018  
**Attachments:** SAftersales18111310300.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand, shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

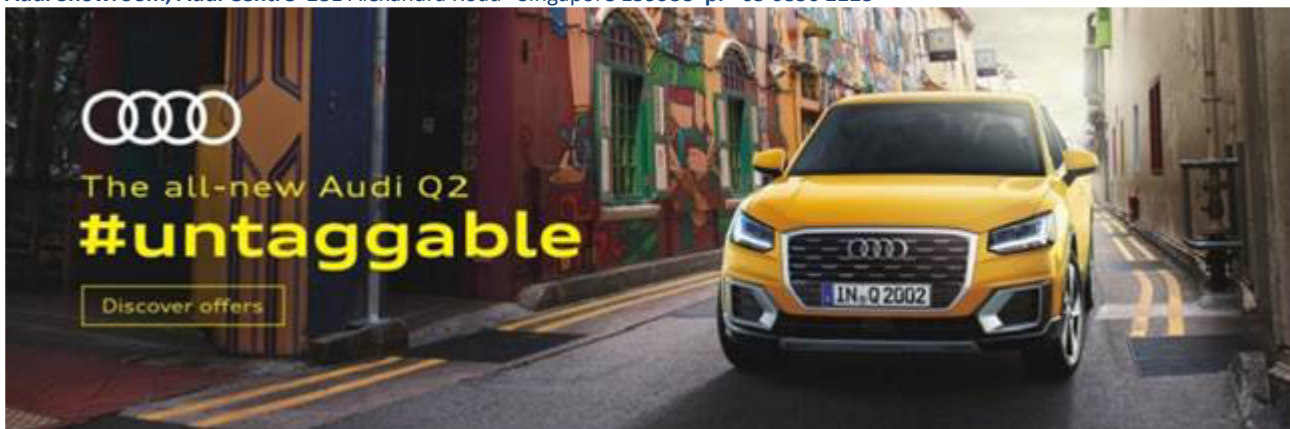
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, 5 July 2018 9:07 AM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SLP 3299 J-DOA: 25/6/2018

Dear George,

As instructed by our client , please proceed to repair the insured vehicle **SLP 3299J (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 4 July 2018 10:53 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SLP 3299 J

Dear all,

Any updates for the above mentioned case ?

Thank you

Best Regards,

**George Wong**

Claims Advisor

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[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 3 July 2018 11:53 AM

**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD CLAIM FOR SLP 3299 J

Dear all,

Kindly assist follow up repair approval.

Adrian had carry out survey just now.

Thank you.

Best Regards,  
**Tony Foong**  
Claims Advisor

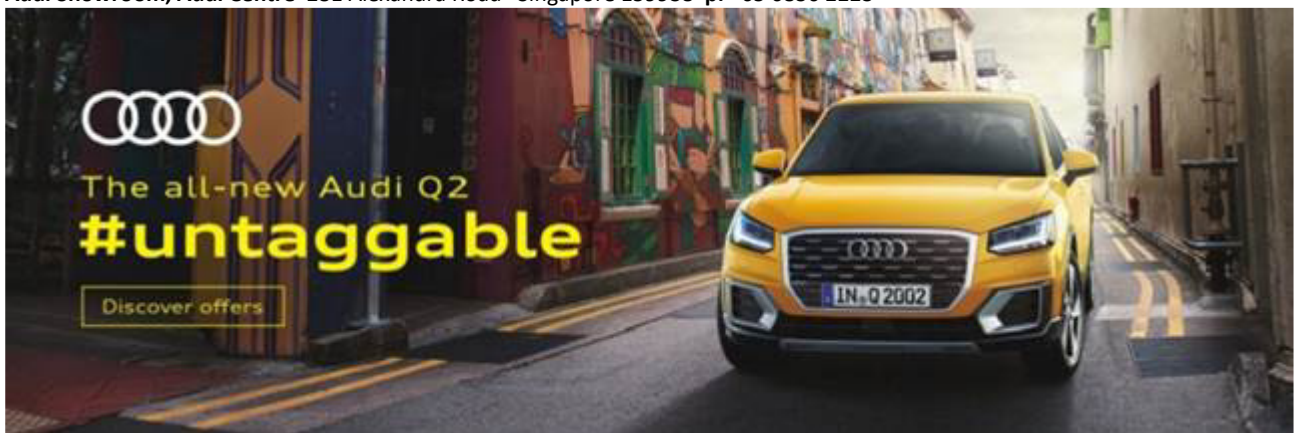
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