

INSURANCE CASE OWNER: trialhuar CCV AXA1801 2067, W6252 LKK: 7/7/18
IDAC:

Surveyor: SATUYA DOI: 7/7/18 Date / Time: 7/7/18
Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SGH 7222F

Name of Insured : WU JUNJIE

Insured Tel No. : 92612510

Excess Sec II : SS 27/6/18

Is driver the owner? (YES / NO) (YES) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : SHB 1305J (V/L: YES / NO) (YES)

Claim No. : SGM000061/54542

Policy No. : 6272194

Make / Model : SHARPI

Place of Accident : cross JUNE - JUNE PEMBAHAN /

OI GIA REPORT: YES / NO : (YES) TP GIA REPORT: YES / NO (YES)

Insured Liability : % Final ? Yes / No



INSRS: SMART
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE/ PIC
<u>4/7/18</u>	Non-Reporting ltr (1st):	
<u>4/7/18</u>	Non-Reporting ltr (2nd):	
<u>4/7/18</u>	Non-Reporting ltr (Final):	
<u>4/7/18</u>	Notification ltr (if non-pickup):	
<u>4/7/18</u>	Call OI:	<u>7/5/19</u>
<u>4/7/18</u>	After call ltr to OI:	<u>6/10/19</u>
<u>4/7/18</u>	Documentation Check List: Handler Typist	
<u>4/7/18</u>	Notification ltr (if non-pickup)	☐
<u>4/7/18</u>	After call ltr to OI:	☐
<u>4/7/18</u>	Authorisation To Act:	☐
<u>4/7/18</u>	Release Voucher:	☐
<u>4/7/18</u>	Final Repair Bill:	☐
<u>4/7/18</u>	Car Rental Invoice:	☐
<u>4/7/18</u>	Towing Invoice:	☐
<u>4/7/18</u>	LTA / GIA :	☐
<u>4/7/18</u>	Medical Bill:	☐
<u>4/7/18</u>	PIR:	☐
<u>4/7/18</u>	Mandate/Reject Instruction:	☐
<u>4/7/18</u>	LOD:	☐
<u>4/7/18</u>	Payment Breakdown Form:	☐
<u>4/7/18</u>	Post-Repair Photos:	☐
<u>4/7/18</u>	Others:	☐

PRELIMINARY ADVICE	Date/Time: <u>7/7/18</u>	Sent By: <u>PREL</u>
FINALIZATION	Date/Time: <u>16/7/19</u>	Confirm with: <u>Lee Gek</u>
Repair Cost:	SS <u>5950.00</u>	Confirm by: <u>16/7/19</u>
FINAL SETTLEMENT	Date/Time: <u>16/7/19</u>	Confirm with: <u>Lee Gek</u>
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No. : <u>15</u>	Email ☐ Call ☐
Repair Cost:	SS <u>5950.00</u>	
Loss of Rental (LOR):	SS <u>1538.13</u> (<u>11.5</u> days) x <u>133.75</u>	
Loss of Use (LOU):	SS <u>(S)</u> x <u>(S)</u> days	
Loss of Income (LOI):	SS <u>(S)</u> x <u>(S)</u> days	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search	SS <u>7.00</u>	
Medical:	SS	
Disbursement:	SS (e.g. Tow/ Independent)	
Legal Cost	SS	
Total:	SS <u>7490.13</u>	Global Sum SS: <u>7490.00</u>
FINAL PAYMENT	Date/Time: <u>16/7/19</u>	Confirm with: <u>SMART TAXIS PTE LTD.</u>
Payee 1:	SS <u>7490.00</u>	Name 1: <u>SMART TAXIS PTE LTD.</u>
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB 1305 J Yr Regn: Mar 2014Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

Truck / Trailer or

Make: Toyota Priuscc: 1798Colour: Maroon

A/C: Insured / Std / NI / NA

Sp. Reading: 422351

T. Radio: Insured / Std / NI / NA

Eng. No: 2ZR5977305C. No: JTDKN36UG05738619Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: (Nil) / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 27/6/2012D.O.I. 2/7/2012Survey held at SMRTDes. of Damages: FR / Rear / O/S (N/S) / U/C / Rooftop orN/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

16/7/19. Confirm US \$5950.00 with bwarby days.TAX/06/12/2132AxA- SGH 7222E(Red. \$10421.79
64%)

Date/Time File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp: \$1) 3-35 \$☐ : Interview \$

2) Photo: _____

☐ : Tech. Invs \$

3) Other: _____

☐ : Weekend \$

TOTAL

Report Format: _____

Lump Sum / I.B.I: \$ _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012067/Vwb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 03-07-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGH 7222E	Veh. Inspected	SHB 1305J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/06/2018	Inspection Date	02/07/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

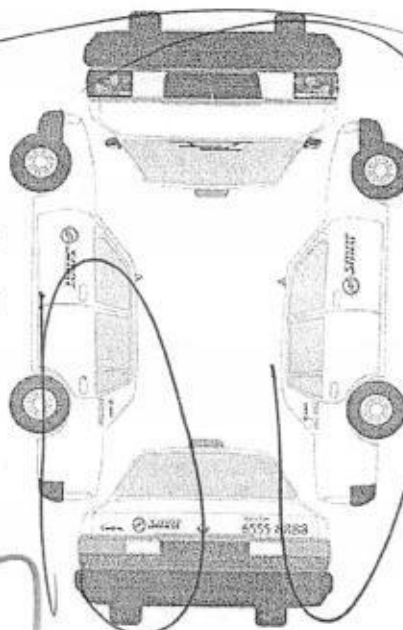
Vub3
6-7.18/08.13
6-7.18/12.13 - 17DV
6-7.18/16.13

SMRT Accident Vehicle Repair Estimates

2-7.18/16.13

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1305J
Ref. No : TAX/06/18/2138
Reg. Date : 19/03/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : HIRAMAT KHAN S/O MOKLIS KHAN
Type of Accident : HEAD-TO-SIDE
Date / Time of Accident : 27/06/2018 01:45:00 PM
Accident Reported Date / Time : 28/06/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sathya
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 28/06/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024096765



Special Instruction to ARC, if any :
TOWED \$40 / SGH7222E - AXA
AFTER PAINT PHOTO, Question mark item photo, LUMP SUM repair, FOR CHECK ITEM AND REPLACE ITEM
PLEASE CALL SURVEYOR SATHYA (LKK) & Email : SathyaSai@lkkauto.com/ HP:9807 2012
Prepared Date : 28/06/2018 02:10:27 PM

Recording Camera

☒ ☐

Radio Antenna

☒ ☐

1st witness

Date 2-7-18

2nd witness

Date

422412
422351

1/4 1/2 3/4

QC 6/7/18 Pass
15.00

Supplementary
to Refer to the Supplementary part list

LEE SHENG AUTO PTE LTD

Vehicle Return Date:

6/7/18

Vehicle Return Time:

13:58

SMRT staff sign:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605738619

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	1,250.00
Total Spray Painting Charges	: 1,836.00	700.00
Total Material Charges	: 8,354.79	3,554.82
Other Charges	: 1,274.44	428.44
TOTAL	: 12,817.23	5,933.26
Lump Sum Total	: 12,800.00	5,950.00
No. of Repair Days	: 9.00	6.00 ✓
Prepared / Adjusted By	:	SATHYA (LKK)
Arc / Surveyor Sign Off Date	: 29/06/2018 10:39:38 AM	02/07/2018 04:13:09 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 29/06/2018 09:40:38 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1807-0294
Quotation Date : 13/7
Invoice Amount : 0.00

Invoice No :

Invoice Date :

Prepared Date : 7/2/2018 4:16:00 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	1,352.00	1,250.00 ✓
Total Labour	1,352.00	1,250.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	200.00 ✓
TO RESPRAY APRON PANEL LH	180.00	0.00
TO RESPRAY RIM	180.00	100.00 ✓
TO RESPRAY FRT MEMBER, LH	180.00	100.00 ✓
TO REPSRAY FRONT BUMPER	378.00	200.00 ✓
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00 ✓
TO RESPRAY RADIATOR SUPPORT LOWER	180.00	0.00
Total Spray Painting & Panel Beating	1,836.00	700.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	56.00	40.00 ✓
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) SN	148.44 N.E.C	148.44 ✓
TO TOP UP A/C GAS	120.00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	60.00 ✓
TO REMOVE AND REFIT TYRE	120.00	60.00 ✓
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
TO ALIGN CHASSIS	350.00	0.00
Total Other Costs	1,274.44	428.44

4462.44

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
53802-47050		6505558	FENDER FRT/LH	1	723.40	25.00	542.55	Replace	Replace	No	DT
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No	NEC
53876-47030		6505554	FENDER LINER FRT/LH	1	171.70	25.00	128.77	Replace	Replace	No	Deform
53852-47020			FENDER LINER PAD, FR WHEEL LH	1	49.30	25.00	36.98	Replace	Replace	No	MS
53702-47050			FENDER APRON SUB FRT/LH	1	637.80	25.00	478.35	Replace	Check	No	NN
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace	Replace	No	CUT
		6503707	TYRE	1	126.74	0.00	126.74	Replace	Replace	No	CUT
48520-80294			SHOCK ABSORBER FRT/LH	1	394.20	25.00	295.65	Replace	Check	No	
48619-28010			SHOCK ABSORBER BEARING, FRT LH/RH	1	34.00	25.00	25.50	Replace	Check	No	
48820-47020			STABILIZER BAR LINK FRT/RH/LH	1	195.00	25.00	146.25	Replace	Check	No	
43202-47030			STEERING KNUCKLE LH FRT	1	580.80	25.00	435.60	Replace	Check	No	
45047-49165			TIE ROD END LH	1	159.30	25.00	119.48	Replace	Check	No	NN
48069-47050			LOWER ARM FRT/LH	1	625.90	25.00	469.43	Replace	Check	No	
43420-47030			DRIVE SHAFT LH	1	1,543.80	25.00	1,157.85	Replace	Check	No	
43550-47011			WHEEL HUB FRT	1	549.70	25.00	412.28	Replace	Check	No	
52256-12010			SIDE CHASSIS BRACE FRT/LH	1	103.80	25.00	77.85	Replace	Check	No	
51444-12050		6505472	UNDER COVER SIDE/LH	1	46.10	25.00	34.57	Replace	Replace	No	Deform
5702812020			MEMBER SUB-ASSY, FR LH	1	810.70	25.00	608.02	Replace	Check	No	NN
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No	CUT
90467-07211			BUMPER CLIPS	10	2.10	25.00	15.75	Replace	Replace	No	NEC
52116-47040		6505516	BUMPER SUPPORT F/LH	0	76.40	25.00	0.00	Replace	Not given	No	
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	0	311.10	25.00	0.00	Replace	Not given	No	NN
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Check	No	
81220-12230		6505438	FOG LAMP LH	0	280.10	10.00	0.00	Replace	Not given	No	
81521-47050			LENS & BODY, FR TURN LH	1	511.80	10.00	460.62	Replace	Check	No	
76851-47020		6505616	BUMPER LIP FRT	1	139.60	25.00	104.70	Replace	Replace	No	Deform
52618-47050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.78	Replace	Replace	No	DMG
51410-12105			UNDER COVER CENTER	1	448.30	25.00	336.23	Replace	Replace	No	CUT
81170-47500		6505436	HEAD LAMP LH	1	945.20	10.00	850.68	Replace	Replace	No	SCR

11873.54

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	25.00	1,095.30	Replace	Check	No ☒
88460-47150			A/C CONDENSER	0	1,181.90	25.00	0.00	Replace	Not given	No ☒
16400-37230		6505302	RADIATOR ASSY	0	1,496.90	25.00	0.00	Replace	Not given	No ☒
16572-37120			RADIATOR HOSE LOWER	0	42.40	25.00	0.00	Replace	Not given	No ☒
G9010-47031			RADIATOR ASSY, UPPER	0	679.60	25.00	0.00	Replace	Not given	No ☒
	COMMON		COOLANT	0	12.32	0.00	0.00	Replace	Not given	No ☒
16711-37040			FAN SHROUD	0	244.50	25.00	0.00	Replace	Not given	No ☒
16712-37030			FAN SHROUD TOP	0	99.60	25.00	0.00	Replace	Not given	No ☒
16361-37010			FAN BLADE	0	158.60	25.00	0.00	Replace	Not given	No ☒
16361-28360			FAN BLADE NO 2	0	204.20	25.00	0.00	Replace	Not given	No ☒
16363-37010			FAN MOTOR NO 1	0	538.30	25.00	0.00	Replace	Not given	No ☒
16363-37020			FAN MOTOR NO 2	0	538.30	25.00	0.00	Replace	Not given	No ☒
57104-47020		6505507	RADIATOR LOWER SUPPORT	1	876.30	25.00	657.23	Replace	Replace <i>S</i>	No ☒
TOTAL MATERIALS					2533.32		10,443.52	4,443.53		
TOTAL MATERIALS(Discounted)							8,354.79	3,554.82		

NN
DT

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

23869.30

4443.53 ✓

- 202

3554.82 ✓

+ 1250.00 ✓

+ 1128.44 ✓

5933.26 ✓

415 \$5950/- @ 6 days
confirmed.

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1305J
 Ref. No : TAX/06/18/2138
 Reg. Date : 19/03/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : HIRAMAT KHAN S/O MOKLIS KHAN
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 27/06/2018 01:45:00 PM
 Accident Reported Date / Time : 28/06/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 28/06/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096765
 Special Instruction to ARC, if any :
 TOWED \$40 / SGH7222E - AXA
 Prepared Date : 28/06/2018 02:10:27 PM



Sathya Sai

2/7/2018

Sathya Sai @ lkkauto.com

4 days

- Lump Sum Repair
- Question mark item photo
- Photo after paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605738619

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,352.00	0.00
Total Spray Painting Charges	: 1,836.00	0.00
Total Material Charges	: 11,909.35	11,909.35
Other Charges	: 1,274.44	0.00
TOTAL	: 16,371.79	0.00
Lum Sum Total	: 16,350.00	0.00
No. of Repair Days	: 9.00	0.00 4 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 29/06/2018 10:39:38 AM	01/01/1900 12:00:00 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 29/06/2018 09:40:38 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	1,352.00	0.00 800
Total Labour	1,352.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY APRON PANEL LH	180.00	0.00 ?
TO RESPRAY RIM	180.00	0.00 100
TO RESPRAY FRT MEMBER, LH	180.00	0.00 ?
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00 x
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 x
TO RESPRAY RADIATOR SUPPORT LOWER	180.00	0.00 x
Total Spray Painting & Panel Beating	1,836.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	56.00	0.00 40
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	148.44	0.00 ✓
TO TOP UP A/C GAS	120.00	0.00 x
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 60
TO REMOVE AND REFIT TYRE	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 x
TO ALIGN CHASSIS	350.00	0.00 x
Total Other Costs	1,274.44	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53802-47050		6505558	FENDER FRT/LH ✓OT	1	723.40	25.00	542.55	Replace	Replace	No
75374-47051			NAME PLATE (HYBRID) ✓NEC	1	51.90	25.00	38.92	Replace	Replace	No
53876-47030		6505554	FENDER LINER FRT/LH ✓Deform	1	171.70	25.00	128.77	Replace	Replace	No
53852-47020			FENDER LINER PAD, FR WHEEL, LH ?	1	49.30	25.00	36.97	Replace	Replace	No
53702-47050			FENDER APRON SUB FRT/LH ?	1	637.80	25.00	478.35	Replace	Replace	No
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT ✓CUT	1	1,484.20	25.00	1,113.15	Replace	Replace	No
		6503707	TYRE ✓CUT	1	126.74	0.00	126.74	Replace	Replace	No
48520-80294			SHOCK ABSORBER FRT/LH ?	1	394.20	25.00	295.65	Replace	Replace	No
48619-28010			SHOCK ABSORBER BEARING, FRT LH/RH ?	1	34.00	25.00	25.50	Replace	Replace	No
48820-47020			STABILIZER BAR LINK FRT/RH/LH ?	1	195.00	25.00	146.25	Replace	Replace	No
43202-47030			STEERING KNUCKLE LH FRT ?	1	580.80	25.00	435.60	Replace	Replace	No
45047-49165			TIE ROD END LH ?	1	159.30	25.00	119.47	Replace	Replace	No
48069-47050			LOWER ARM FRT/LH ?	1	625.90	25.00	469.42	Replace	Replace	No
43420-47030			DRIVE SHAFT LH ?	1	1,543.80	25.00	1,157.85	Replace	Replace	No
43550-47011			WHEEL HUB FRT ?	1	549.70	25.00	412.27	Replace	Replace	No
52256-12010			SIDE CHASSIC BRACE FRT/LH ?	1	103.80	25.00	77.85	Replace	Replace	No
51444-12050		6505472	UNDER COVER SIDE/LH ✓Deform	1	46.10	25.00	34.57	Replace	Replace	No
5702812020			MEMBER SUB-ASSY, FR LH ?	1	810.70	25.00	608.02	Replace	Replace	No
52119-47930		6505517	BUMPER FRT ✓CUT	1	482.00	25.00	361.50	Replace	Replace	No
90467-07211			BUMPER CLIPS ✓NEC	10	2.10	25.00	15.75	Replace	Replace	No
52116-47040		6505516	BUMPER SUPPORT F/LH X	1	76.40	25.00	57.30	Replace	Replace	No
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER X	1	311.10	25.00	233.32	Replace	Replace	No
82113-47180			WIRE, ENGINE ROOM, NO.3 ?	1	242.00	10.00	217.80	Replace	Replace	No
81220-12230		6505438	FOG LAMP LH X	1	280.10	10.00	252.09	Replace	Replace	No
81521-47050			LENS & BODY, FR TURN LH ?	1	511.80	10.00	460.62	Replace	Replace	No
76851-47020		6505616	BUMPER LIP FRT ✓Deform	1	139.60	25.00	104.70	Replace	Replace	No
52618-47050		6505540	BUMPER FRT ABSORBER LOWER ?	1	127.70	25.00	95.77	Replace	Replace	No
51410-12105			UNDER COVER CENTER	1	448.30	25.00	336.22	Replace	Replace	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
81170-47500		6505436	HEAD LAMP LH ✓scr	1	945.20	10.00	850.68	Replace	Replace	No
53201-47902			SUPPORT SUB-ASSY ?	1	1,460.40	25.00	1,095.30	Replace	Replace	No
88460-47150			A/C CONDENSER ✕	1	1,181.90	25.00	886.42	Replace	Replace	No
16400-37230		6505302	RADIATOR ASSY ✕	1	1,496.90	25.00	1,122.67	Replace	Replace	No
16572-37120			RADIATOR HOSE LOWER ✕	1	42.40	25.00	31.80	Replace	Replace	No
G9010-47031			RADIATOR ASSY, UPPER ✕	1	679.60	25.00	509.70	Replace	Replace	No
	COMMO N		COOLANT ✕	1	12.32	0.00	12.32	Replace	Replace	No
16711-37040			FAN SHROUD ✕	1	244.50	25.00	183.37	Replace	Replace	No
16712-37030			FAN SHROUD TOP ✕	1	99.60	25.00	74.70	Replace	Replace	No
16361-37010			FAN BLADE ✕	1	158.60	25.00	118.95	Replace	Replace	No
16361-28360			FAN BLADE NO 2 ✕	1	204.20	25.00	153.15	Replace	Replace	No
16363-37010			FAN MOTOR NO 1 ✕	1	538.30	25.00	403.72	Replace	Replace	No
16363-37020			FAN MOTOR NO 2 ✕	1	538.30	25.00	403.72	Replace	Replace	No
57104-47020		6505507	RADIATOR LOWER SUPPORT ✕	1	876.30	25.00	657.22	Replace	Replace	No
TOTAL MATERIALS								14,886.78	14,886.69	
TOTAL MATERIALS(Discounted)								11,909.35	11,909.35	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Service Request Details

Claim

S8M00MGI

Reference

None 

Loss Date

June 27, 2018

Sathya

Request Date

June 29, 2018

Due Date

July 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB1305J

Make

TPVD TOYOTA



Model
PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

WU JUNJIE
BLK 463B SEMBAWANG DRIVE, #18-387, 752463, Singapore

INSURANCE@DICKSON-AUTO.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE

?

SENT

7/2/18 10:08 AM

FROM

CHAN Kian Chuan

SUBJECT

LIAB NOT CLEAR

BODY

TO REQ FOR REPAIR ESTI, TP VIDEO FOOTAGE



Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 29/06/2018 10:18
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Subject: RE: SHB1305J- Survey (AXA)
Attachments: 2138 - 1305.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB1305J** within 48 hours according to GIA guide line, involving your insured **SGH7222E**

Vehicle in **Woodlands SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Re:RE: Re:S8M00MGI- Seek Mandate approval

Type

🔔 Question

Message

PLS PROCEED AS PROPOSED

Reply

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 10 August, 2018 4:02 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 27/6/2018 involving SHB 1305J & SGH 7222E (AXA's insured)
Our Ref: TAX/06/18/2138/lg)
Attachments: 06 18 2138.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$5,950.00
Loss of Rental	\$1,738.75 (13 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$7,695.75

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 29/6/2018 at 10.18am and our taxi was surveyed on 2/7/2018 at 4.13pm. We attach our email for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012067/Vwb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: KIAN CHUAN		Date : 19-07-2019 Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGH 7222E	Veh. Inspected	SHB 1305J
Policy No.	GA239199	Coverage (\$)	0.00
Claim No.	S8M00MGI	Excess (\$)	0.00
Assign From	KIAN CHUAN	Assign Date	03/07/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U605738619	Colour	MAROON
Odometer	422351	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	27/06/2018	Inspection Date	02/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1305J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FENDER FRT/LH (DISC 25%) (CONSISTENT)	DENTED	723.40	542.55
1	NAME PLATE (DISC 25%) (CONSISTENT)	NECESSARY	51.90	38.92
1	FENDER LINER FRT/LH (DISC 25%) (CONSISTENT)	DEFORMED	171.70	128.77
1	FENDER LINER PAD, FR WHEEL LH (DISC 25%) (CONSISTENT)	MISSING	49.30	36.98
1	WHEEL DISC, FRONT (DISC 25%) (CONSISTENT)	CUT	1,484.20	1,113.15
1	UNDER COVER SIDE/LH (DISC 25%) (CONSISTENT)	DEFORMED	46.10	34.57
1	BUMPER FRT (DISC 25%) (CONSISTENT)	CUT	482.00	361.50
10	BUMPER CLIPS @ \$2.10 (DISC 25%) (CONSISTENT)	NECESSARY	21.00	15.75
1	BUMPER LIP FRT (DISC 25%) (CONSISTENT)	DEFORMED	139.60	104.70
1	BUMPER FRT ABSORBER LOWER (DISC 25%) (CONSISTENT)	DAMAGED	127.70	95.78
1	UNDER COVER CENTER (DISC 25%) (CONSISTENT)	CUT	448.30	336.23
1	RADIATOR LOWER SUPPORT (DISC 25%) (CONSISTENT)	DENTED	876.30	657.23
1	HEAD LAMP LH (DISC 10%) (CONSISTENT)	SCRATCHED	945.20	850.68
1	TYRE (SN) (CONSISTENT)	CUT	126.74	126.74
1	FENDER APRON SUB FRT/LH (CONSISTENT)	NOT NECESSARY	637.80	-
1	SHOCK ABSORBER FRT/LH (CONSISTENT)	NOT NECESSARY	394.20	-
1	SHOCK ABSORBER BEARING, FRT LH/RH (CONSISTENT)	NOT NECESSARY	34.00	-
1	STABILIZER BAR LINK FRT/RH/LH (CONSISTENT)	NOT NECESSARY	195.00	-
1	STEERING KNUCKLE LH FRT (CONSISTENT)	NOT NECESSARY	580.80	-
1	TIE ROD END LH (CONSISTENT)	NOT NECESSARY	159.30	-
1	LOWER ARM FRT/LH (CONSISTENT)	NOT NECESSARY	625.90	-
1	DRIVE SHAFT/LH (CONSISTENT)	NOT NECESSARY	1,543.80	-
1	WHEEL HUB FRT (CONSISTENT)	NOT NECESSARY	549.70	-
1	SIDE CHASSIC BRACE FRT/LH (CONSISTENT)	NOT NECESSARY	103.80	-
1	MEMBER SUB-ASSY, FR LH (CONSISTENT)	NOT NECESSARY	810.70	-
1	BUMPER SUPPORT F/LH (CONSISTENT)	NOT NECESSARY	76.40	-
1	BUMPER GRILLE SUB-ASSY, LOWER (CONSISTENT)	NOT NECESSARY	311.10	-
1	WIRE, ENGINE ROOM NO.3 (CONSISTENT)	NOT NECESSARY	242.00	-
1	FOG LAMP LH (CONSISTENT)	NOT NECESSARY	280.10	-

Report Ref No. CC4/ASM18012067/Vwb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LENS & BODY, FR TURN LH (CONSISTENT)	NOT NECESSARY	511.80	-
1	SUPPORT SUB-ASSY (CONSISTENT)	NOT NECESSARY	1,460.40	-
1	A/C CONDENSER (CONSISTENT)	NOT NECESSARY	1,181.90	-
1	RADIATOR ASSY (CONSISTENT)	NOT NECESSARY	1,496.90	-
1	RADIATOR HOSE LOWER (CONSISTENT)	NOT NECESSARY	42.40	-
1	RADIATOR ASSY, UPPER (CONSISTENT)	NOT NECESSARY	679.60	-
1	COOLANT (CONSISTENT)	NOT NECESSARY	12.32	-
1	FAN SHROUD (CONSISTENT)	NOT NECESSARY	244.50	-
1	FAN SHROUD TOP (CONSISTENT)	NOT NECESSARY	99.60	-
1	FAN BLADE (CONSISTENT)	NOT NECESSARY	158.60	-
1	FAN BLADE NO 2 (CONSISTENT)	NOT NECESSARY	204.20	-
1	FAN MOTOR NO 1 (CONSISTENT)	NOT NECESSARY	538.30	-
1	FAN MOTOR NO 2 (CONSISTENT)	NOT NECESSARY	538.30	-
1	ADVERTISEMENT STICKER (SN) (CONSISTENT)	NECESSARY	148.44	148.44
			19,555.30	4,591.99
	LABOUR			
	PANEL BEATING & BODYWORK.		1,352.00	1,250.00
	SPRAY PAINT.		1,836.00	700.00
	TOWING CHARGE.		56.00	40.00
	TO TOP UP A/C GAS.	NOT NECESSARY	120.00	-
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	60.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	40.00
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		120.00	60.00
	TO REMOVE AND REFIT TYRE.		120.00	60.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO ALIGN CHASSIS.	NOT NECESSARY	350.00	-
			4,314.00	2,230.00
	GRAND TOTAL		23,869.30	6,821.99
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,950.00

Report Ref No. CC4/ASM18012067/Vwb3s2



Report Ref No. CC4/ASM18012067/Vwb3s2

A handwritten signature in black ink, appearing to read 'Sathya Sai'.

SATHYA SAI KATHIRASEN

Asst. Automotive Assessor

A handwritten signature in black ink, appearing to read 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

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