

Jia Le (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 14 February 2020 10:03 AM
To: Jia Le (LKK Auto)
Cc: Tee, Chee-Wah
Subject: AIG ref: 6571672321SG-003 II TP veh: SHB7890X (DOA: 29/06/18)

Dear Jia Le,

Please proceed with rejection and get TP to produce substantial evidence for our further review should they disagree with our assessment.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, January 6, 2020 3:54 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] RE: AIG ref: 6571672321SG-003 II TP veh: SHB7890X (DOA: 29/06/18)

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Dear Saliha,

We have spoke to insured. However, they did not have the PIR.

Kindly let us have your instruction.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Friday, 6 September 2019 9:28 AM

To: Jia Le (LKK Auto)

Subject: AIG ref: 6571672321SG-003 II TP veh: SHB7890X (DOA: 29/06/18)

Dear Jia Le,

When TP submit a claim, it's their duty to produce evidence for our further review, especially when insured reported non-collision.

Please call insured as a follow up on the PIR.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, August 30, 2019 11:25 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: [EXTERNAL] RE: AIG ref: 6571672321SG-003 II TP veh: SHB7890X (DOA: 29/06/18)

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Dear Saliha,

The photos shows that OI vehicle seems like a little damages but the damage was not consistent with TP taxi.

We have checked with Third Party and there was no video footage/evidence available.

Kindly let us have your instruction/comments if we may proceed to reject the claim.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Friday, 30 August 2019 10:15 AM

To: Jia Le (LKK Auto)

Subject: AIG ref: 6571672321SG-003 II TP veh: SHB7890X (DOA: 29/06/18)

Dear Jia Le,

May we have update on this matter please?

It's been 1 year since DOA and insured is adamant there was no collision.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

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