

AXA Insurance Singapore Pte Ltd
Singapore
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO FBG 9417L & SKG 9172K
ALONG Choa Chu Kang Loop ON 16/06/2018

We understand that you are the insurer of SKG 9172K vehicle.

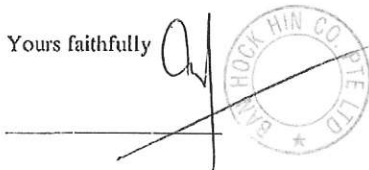
I/We wish to inform you that my/our vehicle FBG 9417L have been completed repairs to my/our satisfaction by M/s Dan Hock Hin Co. Pte Ltd. I/We therefore propose to claim from your as follows:

| | |
|--|---------------------|
| 1. Cost of Repairs | S\$ <u>4,644.50</u> |
| 2. Loss of Use/Rental(S\$ <u>20</u> x <u>5</u> days) | S\$ <u>100.00</u> |
| 3. LTA Search Fee/GIA Reports | S\$ <u>2.00</u> |
| TOTAL | S\$ <u>4,746.50</u> |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 JULY 2018

LIM KIM HENG KEN
69 CHO A CHU KANG LOOP
#06-06
SINGAPORE 689672

Dear Sir/ Mdm

OUR REF : CC4/ASM18012059/Upb3
YOUR REF : GA004198/1 (SKG 9172K)
ACCIDENT INVOLVING SKG 9172K AND FBG 9417L ALONG/AT CHO A CHU KANG
LOOP RIGHT TURN TWDS NORTHAVE CONDA ON 16/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from BAN HOCK HIN CO.PTE LTD acting on behalf of the owner of FBG 9417L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORISATION

Your Ref : SKG9172K
Our Ref : TP/11153/FBG9417L/SKG9172K

BY FAX & HAND

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBG9417L & SKG9172K on 16/06/2018

AUTHORIZATION LETTER

I refer to the above-mentioned matter.

I, **CHERYL CHAI JING YI** hereby irrevocably authorize **Ban Hock Hin Co., Pte Ltd** to act on our behalf to file a 3rd Party Claim against your insured **SKG9172K**.

I further authorize M/s **AXA Insurance Pte Ltd** to release the claim and payment to M/s **Ban Hock Hin Co., Pte Ltd** in consideration of their allowing me to take possession of my motorcycle **FBG9417L** upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness

.....
Claimant (Signature & Company Stamp)

.....
Witness Signature

Cheryl Chai Jing Yi / S9530753A

Raymond Tan / G7715235R

.....
Name & NRIC No

.....
Name & NRIC No

WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim and/or

(b) Any Personal Injury Claims

(Note: This Notice supersedes any inconsistencies found in the Discharge Voucher)



redefining / insurance

CLAIM REF : S8M00KZY
INSURED : LIM KIM HENG KEN

DISCHARGE VOUCHER

We/I, CHERLY CHAI JING YI, NRIC NO. S9530753A hereby agree to accept the sum of dollars **FOUR THOUSAND THREE HUNDRED ONLY (\$\$4,300.00)** paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKG 9172K as a result of an accident along 61 CHO A CHU KANG LOOP NORTHVALE on 16/06/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. FBG 9417L.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKG 9172K in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKG 9172K.

Dated this 20th day of December 2018

Claimant's Signature

NRIC no./ Company Stamp

: S9530753A

Occupation/ Business

: Quality Support Assistant

Address

: Block 506 Choa Chu Kang ST 51

Telephone No.

: 9833 8866

Witness's Name

: Tan Chuan Lok

Witness's Signature

Witness's NRIC No.

: 47715235R

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
(Note: This Notice supersedes and
inconsistencies found in the Discharge
Voucher)



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

Customer :

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way,
#27-01 AXA Tower
Singapore 068811

MOTOR CLAIMS DEPT

CLAIM NO. : 11153
POLICY NO. :
VEHICLE NO. : FBG9417L
MAKE/MODEL : YAM / FZ16

TAX INVOICE

GST Reg No. : M2-0010542-7

Invoice No. : DLCCR40099414-111153

Invoice Date : 16/11/2018

Payment Due Date : 16/12/2018

| S/N | Description | Amount |
|-----|-------------|------------|
| 1 | REPAIR SUM | \$4,350.00 |
| | SUB TOTAL | \$4,350.00 |
| | GST @ 7 % | \$304.50 |
| | GRAND TOTAL | \$4,654.50 |

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD




Printed by : RAYMOND

Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759



CERT NO.: 2002-1-0383
ISO 9001:2015

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-097560
Date of Request: 27/06/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 27/06/2018
Enquiry By Tan Chok Lok
TP Vehicle No. SKG9172K
Accident Date 16/06/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SKG9172K | AXA Insurance Pte Ltd | 07/11/2017-06/11/2018 | 6338 7288 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-097560
Date of Request: 27/06/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date: 27/06/2018
Enquiry By: Tan Chok Lok
TP Vehicle No.: SKG9172K
Accident Date: 16/06/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque