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This email has been checked for viruses by AVG.

<https://www.avg.com>

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 1 December 2018 9:08 AM
To: 'Raymond'
Cc: Admin A; Vic (LKKAUTO); Marcus Chua (LKKAUTO)
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Without Prejudice

Hi Raymond,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,370.50
2. Loss of Use(5days x \$20.00)	\$ 100.00
TOTAL	\$ 3,470.50

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>
Sent: Friday, 17 August 2018 11:37 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Dear Hsiao Tong,

Noted with thanks.

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

Hsiao Tong (LKKAUTO)

From: Raymond <raymond@bhh.com.sg>
Sent: Saturday, 1 December 2018 9:17 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); Marcus Chua (LKKAUTO)
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Dear Hsiao Tong,

Thank you for your offer.

Regret to inform that we are unable to accept your offer at \$3,470.50.

We hereby counter offer at \$4,500.00 (all in).

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Saturday, 1 December, 2018 9:08 AM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>

Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Without Prejudice

Hi Raymond,



**RE: Re:RE: Re:<SEEK MANDATE> - S8M00KZY
[ACCIDENT INVOLVING SKG 9172K(OI) & FBG
9417L(TP) ON 16/06/2018]**

Type

 Question

Message

Hi KC, third party rejected our offer at \$3,470.50(all-in) and proposed G/S \$4,500.00(all-in). For your further mandate/ instruction please. Thanks. Hsiao Tong - 03 Dec 2018

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 3 December 2018 4:28 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 54662, vehicle number FBG9417L

TYPE	SENT	FROM	SUBJECT	BODY
	12/3/18 1:30 PM	CHAN Kian Chuan	Re:RE: Re:RE: Re:<SEEK MANDATE> - S8M00KZY [ACCIDENT INVOLVING SKG 9172K(OI) & FBG 9417L(TP) ON 16/06/2018]	REVISED OFFER @ \$4,000.00 

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 3 December 2018 1:37 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 54662, vehicle number FBG9417L

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Monday, 3 December, 2018 1:31 PM
To: admin-d@lkkauto.com
Subject: New message for service request 54662, vehicle number FBG9417L

AXA Insurance has sent you a message for claim number S8M00KZY.
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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 8 December 2018 2:28 PM
To: 'Raymond'
Cc: Admin A; Vic (LKKAUTO); Marcus Chua (LKKAUTO)
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Without Prejudice

Hi Raymond,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>
Sent: Saturday, 1 December 2018 9:17 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Dear Hsiao Tong,

Thank you for your offer.

Regret to inform that we are unable to accept your offer at \$3,470.50.

We hereby counter offer at \$4,500.00 (all in).

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>

Hsiao Tong (LKKAUTO)

From: Raymond <raymond@bhh.com.sg>
Sent: Monday, 10 December 2018 8:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); Marcus Chua (LKKAUTO)
Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Dear Hsiao Tong,

Thank you for your offer.

We hereby counter offer at \$4,300.00 (all in).

Appreciate for you to consider our counter offer and revert with the settlement as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Saturday, 8 December, 2018 2:29 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>

Subject: RE: Accident Involving FBG9417L & SKG9172K on 16/06/2018 *LKK REF: CC4/ASM18012059/Upb3

Without Prejudice

Hi Raymond,

« **RE: Re:RE: Re:RE: Re:<SEEK MANDATE> - S8M00KZY
[ACCIDENT INVOLVING SKG 9172K(OI) & FBG
9417L(TP) ON 16/06/2018]**

Type

🔔 Question



Message

Hi KC, third party rejected our offer at \$4,000.00(all-in) and proposed G/S \$4,300.00(all-in). For your further mandate/ instruction please. Thanks. Hsiao Tong - 15 Dec 2018

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 17 December 2018 9:41 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 54662, vehicle number FBG9417L

TYPE	SENT	FROM	SUBJECT	BODY
	12/15/18 9:06 PM	CHAN Kian Chuan	Re:RE: RE:RE: RE:RE: RE: <SEEK MANDATE> - S8M00KZY [ACCIDENT INVOLVING SKG 9172K(OI) & FBG 9417L(TP) ON 16/06/2018]	PLS PROCEED 

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 17 December 2018 7:49 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 54662, vehicle number FBG9417L

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Saturday, 15 December 2018 9:07 PM
To: admin-d@lkkauto.com
Subject: New message for service request 54662, vehicle number FBG9417L

AXA Insurance has sent you a message for claim number S8M00KZY.
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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG 9172K (Insd veh)	Model:	YAMAHA FZ 16
	FBG 9417L (TP veh)		
Date of Accident:	16/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,582.11
Final Repair Cost	:	\$	4,654.50
Loss of Use	:	\$	100.00
Rental (if any)	:	\$	5 days at \$20.00 per day
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$
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	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	4,300.00
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	BAN HOCK HIN CO., PTE LTD	:	\$ 4,300.00

NUR SHAQILAH BTE ABDOL
WAHAB

15/01/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18012059/Upb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 15-01-2019	
ATTN: KIAN CHUAN			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 9172K	Veh. Inspected	FBG 9417L	
Policy No.	GA004198/1	Coverage (\$)	0.00	
Claim No.	S8M00KZY	Excess (\$)	0.00	
Assign From	KIAN CHUAN	Assign Date	03/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	YAMAHA FZ 16	c.c	153	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	ME121C0DBC2019884	Colour	GREEN / BLACK	
Odometer	99999	Steering	AFFECTED	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	110/80-17	METZELER	6 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	140/70-17	METZELER	6 mm	
L/H Rear Tyre			mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION, N/S AND O/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/06/2018	Inspection Date	03/07/2018	
Survey held at	BAN HOCK HIN CO.PTE LTD NO 6 DEFU LANE 4 SINGAPORE 539410			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBG 9417L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	AXLE WHEEL FRONT (CONSISTENT)	SCRATCHED	24.00	24.00
2	BALANCER HANDLE @ \$7.00 (CHROME) (CONSISTENT)	MISSING / SCRATCHED	14.00	14.00
1	BAR FOOTREST FRONT LH (CONSISTENT)	BENT	16.00	16.00
1	BAR FOOTREST FRONT RH (CONSISTENT)	BROKEN	16.00	16.00
1	BAR HANDLE (CONSISTENT)	BENT	42.00	42.00
1	BAR HANDLE EXTENDER (CONSISTENT)	BENT	70.00	70.00
2	BEARING @ \$26.00 (CONSISTENT)	NECESSARY	52.00	52.00
1	BELLYPAN (AFTERMARKET) (CONSISTENT)	BENT	154.00	154.00
2	BOLT FOOTREST REAR @ \$5.00 (CONSISTENT)	NECESSARY	10.00	10.00
1	BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT (CONSISTENT)	MISSING / CRACKED	202.00	202.00
1	BRACKET FOOTREST 1 (CONSISTENT)	BENT	82.00	82.00
1	BRACKET FOOTREST RH (CONSISTENT)	BENT	98.00	98.00
1	BRACKET LAMP SIGNAL FRONT LH (CONSISTENT)	BROKEN	5.00	5.00
1	BRACKET SIDE STAND (CONSISTENT)	TO REPAIR SEE LABOUR	12.00	-
2	BUSH SWINGARM (METAL) @ \$9.50 (CONSISTENT)	NECESSARY	19.00	19.00
1	CASE AIR CLEANER (CONSISTENT)	CRACKED	26.00	26.00
1	COVER HEADLAMP LH (CONSISTENT)	BROKEN / MISSING	22.00	22.00
1	COVER OIL ELEMENT (CONSISTENT)	DAMAGED	26.00	26.00
1	COVER SIDE 2 (CONSISTENT)	CRACKED	62.00	62.00
1	COVER SIDE 4 (CONSISTENT)	CRACKED	45.00	45.00
1	COVER SIDE LH (CONSISTENT)	CRACKED	86.00	86.00
1	COVER TANK SIDE RH (CONSISTENT)	TO REPAIR SEE LABOUR	118.00	-
1	CUSHION (RENTAL) BAR HANDLE (CONSISTENT)	NOT NECESSARY	54.00	-
2	EMBLEM @ \$8.50 (CONSISTENT)	NECESSARY	17.00	17.00
1	FOOTREST REAR 1 (CONSISTENT)	CUT	12.00	12.00
1	FORK FRONT ASSY RH (CONSISTENT)	BENT	335.00	335.00
1	GASKET ELEMENT COVER (CONSISTENT)	NECESSARY	8.00	8.00
1	GRIP HANDLE SET (PLAYLIFE) RH & LH	TORN	32.00	32.00

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LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	GROMMET @ \$4.00 (CONSISTENT)	NECESSARY	8.00	8.00
1	HEADLAMP ASSY (CONSISTENT)	CRACKED	155.00	155.00
1	LAMP SIGNAL FRONT LH (CONSISTENT)	BROKEN	22.00	22.00
1	LAMP SIGNAL REAR LH (CONSISTENT)	BROKEN	18.00	18.00
1	LAMP SIGNAL REAR RH (CONSISTENT)	BROKEN	18.00	18.00
1	SET MIRROR (AFTERMARKET) (CONSISTENT)	BROKEN	56.00	56.00
1	MUDGUARD FRONT (BLACK) (CONSISTENT)	BROKEN	98.00	98.00
1	MUDGUARD REAR (1) (CONSISTENT)	CUT	45.00	45.00
1	MUDGUARD REAR (2) (CONSISTENT)	WARPED	28.00	28.00
1	PANEL 2 (CONSISTENT)	CRACKED	20.00	20.00
1	PEDAL BRAKE (CONSISTENT)	BENT	26.00	26.00
1	PLATE (CONSISTENT)	NECESSARY	1.50	1.50
2	RUBBER FOOTREST FRONT @ \$9.50 (CONSISTENT)	TORN	19.00	19.00
1	SCOOP GUIDE AIR 1 (CONSISTENT)	CUT	35.00	35.00
1	SCOOP GUIDE AIR 2 (CONSISTENT)	CUT	35.00	35.00
2	SEAL OIL SWING ARM @ \$20.00 (CONSISTENT)	NECESSARY	40.00	40.00
1	SHIFT PEDAL ASSY (CONSISTENT)	BENT	40.00	40.00
1	STAND MAIN (CONSISTENT)	BENT / TWISTED	60.00	60.00
1	STAND SIDE (CONSISTENT)	REPEATED	22.00	-
1	STAY (CONSISTENT)	BENT	8.00	8.00
1	STAY HEADLIGHT (CONSISTENT)	BENT	33.00	33.00
1	SWING ARM REAR (CONSISTENT)	BENT	276.00	276.00
1	SWITCH HANDLE (CONSISTENT)	CRACKED	55.00	55.00
1	DUCT CYL BLOCK (CONSISTENT) (ADDITIONAL)	CRACKED	36.00	36.00
1	SHROUD AIR (CONSISTENT) (ADDITIONAL)	CRACKED	35.00	35.00
1	SET STEERING CONE (CONSISTENT) (ADDITIONAL)	NECESSARY	53.00	53.00
2	TUBE TOOL @ \$60.00 (CONSISTENT) (ADDITIONAL)	DAMAGED	120.00	120.00
1	COVER TAIL RH (BLACK) (CONSISTENT) (ADDITIONAL)	CRACKED	60.00	60.00
	LESS 10% DISCOUNT		-	-287.55
			3,081.50	2,587.95
	SPECIAL NETT ITEMS			
1	METER IU (12V) NEW MODEL (SN) (CONSISTENT)	CUT	200.00	165.00
1	PIPE EXHAUST (YOSHIMURA) ASSY (SN) (CONSISTENT)	DENTED / BENT	1,120.00	900.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	PLATE NUMBER FRONT (CURVED) (SN) (CONSISTENT)	MISSING	15.00	10.00
1	STICKER COVER SET (AFTERMARKET) (SN) (CONSISTENT)	NECESSARY	350.00	200.00
			1,685.00	1,275.00
	LABOUR			
	ALIGNMENT BODY.		350.00	300.00
	LABOUR - FOR DISMANTLE AND ASSEMBLING PARTS QUOTED. INCLUSIVE OF THE REPAIR OF BRACKET SIDE STAND AND COVER TANK SIDE RH.		600.00	350.00
	SPRAY PAINTING.		400.00	300.00
	TRANSPORT CHARGES.		35.00	35.00
			1,385.00	985.00
GRAND TOTAL			6,151.50	4,847.95

RECOMMENDED COST OF REPAIR SUM			4,350.00
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CHUA KANG SENG

Licensed Appraiser

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