

INSURANCE

INS. CASE OWNER:

Kian Chuan
Ernest

CC4 / AXA1801

W057, K 663/11

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

3/7/2018

Date / Time:

polikin 7/12/18

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 8055 X

Name of Insured:

THOMAS KU

Insured Tel No.:

HP: 979866487

Excess Sec II :SS

D.O.A.:

21/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

O/GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SUN 7991C



INSRS:
WSP:
Tel:
Liability:
RMKS:

Hui Yang



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

4/7/18
polikin

SUN 7991C - X
SJS 8055 X - 6/6/18 10:44 AM
Assignment

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 9/7/2018

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

4/7/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 2,250.00

(2 days) Reduction:

34

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/6/2018

Confirm with:

%

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

(w/ GST) SS 2,467.50

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

270.00

(5 days x 2 days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

2,677.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,677.50

Name 1:

Hui Yang Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Front to Rear
7/7/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: A P
3) Survey fee: 2800

REF:

ASM (HXA)

ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SW 7991C

at Workshop n/s

Hui Yang

of

Bk 176 Sin Ming Drive #04-02.

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

8185K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2 days

Res: Yes or No

Lum Sum:

10 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SW 7991C

Yr Regn:

05 / 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Wagon
Hyundai

C.C.

2893

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

76797

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

AGH30 0036071

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Mazda

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

29/6/18

D.O.I.

31/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

4/7 File n/s to Corhouse

L/S \$2,250.00 (Red) \$1,311.49 / 34%

Cost/Time: File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Cost/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ - PC - SI

) Photo

) Other

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.F. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18012057/fb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 03-07-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJS 8055X	Veh. Inspected	SLN 7991C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/06/2018	Inspection Date		
Survey held at	HUI YANG MOTOR PTE LTD BLOCK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

辉 阳 汽 车 有 限 公 司
HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Bldg 176 Sin Ming Drive #04-02 Singapore 575721
Tel: 64515752 (2 Lines) . Fax: 64514658
Reg No. 201629438M

29/06/2018

Owner: ACE FLEET MANAGEMENT PTE LTD

ESTIMATE TO REPAIR TOYOTA VELLFIRE - SLN7991C

1pc	rear taillamp LH lower garnish
1pc	rear taillamp LH lower garnish side retainer
1pc	rear bumper
1pc	rear bumper LH side retainer 1
1pc	rear bumper LH side retainer 2
1pc	rear bumper LH side reflector
1pc	rear bumper LH towing cover
1pc	rear bumper parking sensor wire
1pc	rear bumper LH side garnish

less 25%
balance c/f

Not Authorized
Lib 82250
Paint After Paint
2 days

mgny	\$	271.45	<i>✓</i>
ins	\$	132.25	<i>✗</i>
Per	\$	1,711.10	<i>—</i>
o/y	\$	132.25	<i>—</i>
as	\$	141.45	<i>—</i>
h	\$	174.25	<i>x</i>
h	\$	43.70	<i>x</i>
h	\$	371.45	<i>✗</i>
o/y	\$	274.75	<i>✓</i>
	\$	3,252.65	
	\$	813.16	
	\$	2,439.49	

1pc rear bumper LH parking sensor

less 10%

CMA nett \$ 380.00 *✓*

\$	380.00
\$	38.00
\$	342.00

wiring
spray painting
labour charges
Total

\$	80.00	<i>15%</i>
\$	500.00	<i>35%</i>
\$	500.00	<i>25%</i>
\$	3,861.49	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

29/06/2018

Owner: ACE FLEET MANAGEMENT PTE LTD

ESTIMATE TO REPAIR TOYOTA VELLFIRE - SLN7991C

1pc	rear taillamp LH lower garnish	\$ 271.45	7
1pc	rear taillamp LH lower garnish side retainer	\$ 132.25	7
1pc	rear bumper	\$ 1,711.10	—
1pc	rear bumper LH side retainer 1	\$ 132.25	—
1pc	rear bumper LH side retainer 2	\$ 141.45	—
1pc	rear bumper LH side reflector	\$ 174.25	X
1pc	rear bumper LH towing cover	\$ 43.70	X
1pc	rear bumper parking sensor wire	\$ 371.45	7
1pc	rear bumper LH side garnish	\$ 274.75	—
		\$ 3,252.65	
	less 25%	\$ 813.16	
	balance c/f	\$ 2,439.49	
1pc	rear bumper LH parking sensor	nett \$ 380.00	7
		\$ 380.00	
	less 10%	\$ 38.00	
		\$ 342.00	
	wiring	\$ 80.00	151
	spray painting	\$ 500.00	3501
	labour charges	\$ 500.00	2501
	Total	\$ 3,861.49	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Per A
02/07/18
(Ymwh)
LKK

Not Authorized
11 Rep & 7 \$2,250.00
Anthony After Paint
2-3 days

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	0914N

Vehicle Details

Vehicle No.:	SLN7991C
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z EDITION A
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ARH621308
Chassis No.:	AGH300036071
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$34,226.00
Original Registration Date:	18 May 2017
First Registration Date:	18 May 2017
Transfer Count:	0
Actual ARF Paid:	\$39,917.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 May 2027
PARF Rebate Amount:	\$29,937.00

Intended COE Rebate Details

COE Expiry Date:	17 May 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,616.00
COE Rebate Amount:	\$46,493.00
Total Rebate Amount:	\$76,430.00

The information contained herein is correct as at 30 Oct 2018

OK



Service Request Details

Claim

S8M00MVQ

Reference

None

Loss Date

June 29, 2018

Request Date

July 2, 2018

Due Date

July 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

02072018 @ 232pm
Bel veh in.

Hui Yang
Blk 176 Sin ming Drive #04-02.

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLN7991C

Make

TPVD TOYOTA

Model

VELLFIRE 2.5Z EDITION A

Service Address

...

Primary Contact/Insured

ZHENG RU

127 LORONG K TELOK KURAU, #03-01 PROSPERO VILLE, 425766, Singapore

65330898

zhengru@msn.com

Claim Handler

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 20 December 2018 5:40 PM
To: 'Hui Yang Motor'
Subject: RE: SLN7991C and SJS 8055X DOA: 29.06.2018
Attachments: DV SLN 7991C.pdf

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18012057/Kfb3
Your Ref: SLN 7991C

Dear Bel,

We refer to the above matter.

We have instruction to confirmed settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,407.50
2. Loss of Use (\$135.00 x 2days)	S\$ 270.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 2,679.50</u>

Please duly sign the DV attached and return for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

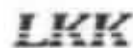
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAUTO)

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Wednesday, 19 December 2018 4:52 PM
To: Poh Kin (LKKAUTO)
Subject: Re: SLN7991C and SJS 8055X DOA: 29.06.2018
Attachments: SKM_C28718121916540.pdf

Importance: High

Hi Poh Kin,

Please refer to attached.

Hope you could kindly review the LOU from (\$100 x 2 days = \$200.00) to (\$135.00 x 2 days = \$270.00)

1. Cost of Repair (w/gst)	S\$ 2,407.50
2. Loss of Use (\$135.00 x 2days)	S\$ 270.00
3. GIA search fee	S\$ 2.00
	S\$ 2,679.50

Thank you & Regards,
Bel

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, December 19, 2018 12:49 PM
To: hui_yang_motor@hotmail.com
Subject: RE: SLN7991C and SJS 8055X DOA: 29.06.2018

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18012057/Kfb3
Your Ref: SLN 7991C

Dear Marco,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,407.50
2. Loss of Use (\$100.00 x 2days)	S\$ 200.00
3. GIA search fee	S\$ 2.00
	S\$ 2,609.50

Kindly confirm acceptance.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 19 December 2018 12:50 PM
To: 'hui_yang_motor@hotmail.com'
Subject: RE: SLN7991C and SJS 8055X DOA: 29.06.2018

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/ASM18012057/Kfb3
Your Ref: SLN 7991C

Dear Marco,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,407.50
2. Loss of Use (\$100.00 x 2days)	S\$ 200.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 2,609.50</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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<< Re:<S8M00MVQ> Re-seek mandate approval/instruction

Type

🔗 Question

Message

PLS PROCEED

[Reply](#)

<< <S8M00MVQ> Re-seek mandate approval/instruction

Type

🔍 Question

Message

Dear Kian Chuan, Kindly be informed that we have offered third party repairer as per below. However, Third party M/s "Hui Yang Motor Pte Ltd" rejected our offer. They furnish us a copy of the rental agreement and proposed settlement as follows: - 1)COR(w/gst): \$2,407.50 + 2) Loss of Use (2daysx\$135.00): \$270.00 + 3) GIA Search: \$2.00=Total: \$2,679.50. We hereby seek your instruction in order for us to proceed further. Your prompt reply will be very much appreciated. Thank you. Poh Kin- 20/12/2018

[Reply](#)



◀ Re:<S8M00MVQ> IA with mandate uploaded

Type

🔗 Question

Message

PLS PROCEED QUANTUM AS PROPOSED

Reply

<< <S8M00MVQ> IA with mandate uploaded

Type

🔔 Question

Message

Dear Kian Chuan, Liability: Insured collided into the rear of third party vehicle. Liability is down against our insured. send letter to OI to notify TP claim and NCD Issue on 9th July 2018. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Hui Yang Motor Pte Ltd" is as follows: - 1)COR(w/gst) : \$2,407.50 + 2) Loss of Use (2daysx\$100.00): \$200.00 + 3) GIA Search: \$2.00=Total: \$2,709.50, **05days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 18/12/2018

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/10/2018

Survey Details:

Date of loss	29-Jun-18
Date of appointment	3-Jul-18
Date of survey	3-Jul-18
Location of survey	Hui Yang Motor Pte Ltd

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLN 7991C
Make and Model	TOYOTA VELLFIRE 2.5Z - 2493cc
Date of registration	18-May-17
Excess	
Market Value	\$ 185,000.00
Part Rebate	\$ 76,430.00
Nett Loss	\$ 108,570.00

Repair details:

Initial Estimate	\$ 3,861.49
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,240.25	List price -25%, Net price -10%
Check items	\$ -	
Labour	\$ 615.00	
Total	\$ 2,855.25	
Lump Sum(if applicable)	\$ 2,250.00	after -20%

Number of days for repair	2 days
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

81 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,407.50	(2,250.00 +7% gst)
Loss of use	\$ 300.00	(\$100.00 x 3 days)
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 2,709.50	

輝陽汽車有限公司
HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

Date: 10/08/2018

AXA Insurance Singapore Pte Ltd

Motor Claims Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**RE: ACCIDENT INVOLVING SLN7991C & SJS8055X ON 29/06/2018
ALONG ORCHARD BLVD OPPOSITE ION MALL**

SETTLEMENT OF OUR CLAIM FOR SLN7991C

Lump sum repair cost as recommended by surveyor (TP0423)	\$ 2,407.50
02 days Loss of Use @ \$180.00 per day	\$ 360.00
TP Insurance Enquiry	\$ 2.00
Total	<u>\$ 2,769.50</u>

**The above claim applies only to vehicle damage and expressly exclude all personal injuries and other consequential loss.*

Please let us have your reply soonest possible, thank you.

Best Regards,

Marco Neo

HUI YANG MOTOR PTE LTD

DID: 64515752

Fax: 64514658

email: hui_yang_motor@hotmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

9th July 2018

ZHENG RU

127 Lorong K Telok Kurau,
#03-01
Singapore 425766.

Dear Sir/Madam,

OUR REF : CC4/ASM18012057/Kfb3

YOUR REF : SJS 8055X

ROAD TRAFFIC ACCIDENT INVOLVING SJS 8055X AND SLN 7991C ON 29.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Hui Yang Motor Pte Ltd, acting on behalf of the owner of SLN 7991C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear left of Third Party vehicle SLN 7991C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

AUTHORIZATION LETTER

TO WHOM IT MAY CONCERN

I/We, ACC FLEET MANAGEMENT PTE LTD hereby declare and agree to use the address of **Hui Yang Motor Pte Ltd**, that is at Blk 176 Sin Ming Drive, #04-02 Sin Ming Autocare Singapore 575721 in all my/our correspondences with any party in connection with my/our claim arising from an accident involving my/our motor vehicle registration number SLN 7991C and other vehicles registration number 355 8055Y along 21006 ORCHARD BLVD OPP. 101 MALL on 29 JAN 2018

I/We, further grant authority to Messrs **Hui Yang Motor Pte Ltd** or any of their representatives to open all my/our letters and to negotiate my/our claim on my/our behalf.

I/We wish to inform you that you could issue the cheque payment in favour of my/our repairer Messrs **Hui Yang Motor Pte Ltd**.



.....
Signature of registered owner and Company's stamp



redefining / insurance

CLAIM REF : S8M00MVQ
INSURED : ZHENG RU

DISCHARGE VOUCHER

We/I ACE FLEET MANAGEMENT PTE LTD, CO REG No. 201710914/N hereby agree to accept the sum of dollars two thousand six hundred seventy-nine and cents fifty only (S\$ 2,679.50) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SJS 8055X as a result of an accident on 29th June 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLN 7991C.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJS 8055X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJS 8055X.

Dated this 21 day of December 2018

Claimant's Signature :



NRIC no./ Company Stamp :

201710914N

Occupation/ Business :

Car Driving

Address :

176 Sin Ming Drive, #04-02, S(575721)

Telephone No. :

64515752

Witness's Name :

Be X

Witness's Signature :

Witness's NRIC No. :

S8206720E

HUI YANG MOTOR PTE LTD

Bill To:

AXA Insurance Singapore Pte Ltd
Motor Claims Department
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TAX INVOICE

TP Claim Invoice No: **TP0423**
Bill Date: **10/08/2018**

	Description	Amount
	Date of Accident : 29/06/2018 Owner : ACE FLEET MANAGEMENT PTE LTD Vehicle No : <u>SLN7991C</u> Make & Model : <u>TOYOTA VELLFIRE 2.5Z</u>	
	<u>Lump Sum repair cost as recommended by surveyor</u>	\$ 2,250.00
	Sub-Total :	\$ 2,250.00
	Add 7% GST :	\$ 157.50
	Total Amount SGD :	\$ 2,407.50

Reg No.:201629438M

GST No.:201629438M

HUI YANG MOTOR PTE LTD



Authorised Signature

Hui Yang Motor Pte Ltd

Sin Ming Autocare Blk 176 Sin Ming Drive

#04-02 Singapore 575721

Email: hui_yang_motor@hotmail.com

H/P: 98625891 Office: 64515752 Fax : 64514658



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-100195

Date of Request: 02/07/2018

Your Ref No:

Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 02/07/2018

Enquiry By Bel Chew Shu Jing

TP Vehicle No. SJS8055X

Accident Date 29/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS8055X	AXA Insurance Pte Ltd	03/09/2017-02/09/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-18-100195

Date of Request: 02/07/2018

Your Ref No: Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 02/07/2018
Enquiry By: Bel Chew Shu Jing
TP Vehicle No: SJS8055X
Accident Date: 29/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJS 8055X (Insd veh)	Model:	TOYOTA VELLFIRE (A)
	SLN 7991C (TP veh)		
Date of Accident:	29/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,131.79
Final Repair Cost	:	\$	2,407.50
Loss of Use	:	\$	270.00
			2days at \$135.00 per day
Rental (if any)	:	\$	
			days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	2,679.50

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No/ BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	HUI YANG MOTOR PTE LTD	\$ 2,679.50

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18012057/Kfb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 28-12-2018



ATTN:KIAN CHUAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 8055X	Veh. Inspected	SLN 7991C
Policy No.	P1236807	Coverage (\$)	0.00
Claim No.	S8M00MVQ	Excess (\$)	0.00
Assign From		Assign Date	03/07/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE (A)	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	AGH300036071	Colour	METALLIC BLACK
Odometer	76797	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R18	WEST LAKE	9 mm
L/H Front Tyre	235/50 R18	WEST LAKE	9 mm
R/H Rear Tyre	235/50 R18	WEST LAKE	9 mm
L/H Rear Tyre	235/50 R18	WEST LAKE	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	29/06/2018	Inspection Date	03/07/2018
Survey held at	HUI YANG MOTOR PTE LTD BLOCK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 7991C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILLAMP LH LOWER GARNISH (CONSISTENT)	MTG DISTORTED	271.45	271.45
1	REAR TAILLAMP LH LOWER GARNISH SIDE RETAINER (CONSISTENT)	SERVICEABLE	132.25	-
1	REAR BUMPER (CONSISTENT)	BUCKLED	1,711.10	1,711.10
1	REAR BUMPER LH SIDE RETAINER 1 (CONSISTENT)	DISTORTED	132.25	132.25
1	REAR BUMPER LH SIDE RETAINER 2 (CONSISTENT)	DISTORTED	141.45	141.45
1	REAR BUMPER LH SIDE REFLECTOR (CONSISTENT)	SERVICEABLE	174.25	-
1	REAR BUMPER LH TOWING COVER (CONSISTENT)	SERVICEABLE	43.70	-
1	REAR BUMPER PARKING SENSOR WIRE (CONSISTENT)	SERVICEABLE	371.45	-
1	REAR BUMPER LH SIDE GARNISH (CONSISTENT)	DISTORTED	274.75	274.75
	LESS 25% DISCOUNT		-813.16	-632.75
			2,439.49	1,898.25
NETT ITEMS				
1	REAR BUMPER LH PARKING SENSOR (N)(CONSISTENT)	CRACKED	380.00	380.00
	LESS 10% DISCOUNT		-38.00	-38.00
			342.00	342.00
LABOUR				
	WIRING		80.00	15.00
	SPRAY PAINTING		500.00	350.00
	LABOUR CHARGES		500.00	250.00
			1,080.00	615.00
GRAND TOTAL			3,861.49	2,855.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,250.00

Report Ref No. CC4/ASM18012057/Kfb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAR1004-VVQ		
Reference	CC4/ASM18012057/K05262		
Loss Date	29 June 2018		
Request Date	21 August 2018		
Due Date			
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TPP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLN7991C
Make	TPWD TOYOTA
Model	VILLFIRE 2.5Z EDITION A
Service Address	

Primary Contact/Insured	
ZHENG RU	
127 LORONG K TELOK KURAU, #03-01 PROSPERO VILLE, 425766, Singapore	
65330898	
zhengru@emas.com	

Claim Handler	
CHAN Kian Chuan	
656804269	
kianchuan.chan@axa.com.sg	

Additional Instructions















- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes


Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 [5].pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TPP)	28 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 GAA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKInspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKAgreement1a (8).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 rental agreement.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
 E-MAIL from Hui Ying Dated 19-12.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
 Letter to Qi.pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2018
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2018
 LKK RESURVEY PHOTO-AFTER REPAIR.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2018
 PPAF and COE return form.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Immediate Advice (with mandate) dated 18.12.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2018
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	9 July 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	4 July 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	4 July 2018
 SUN7941C TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	2 July 2018
 SJSI055X INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	2 July 2018
 TP PRI RECEIVED FROM WORKSHOP WITH ESTIMATE.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	2 July 2018