

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer
19 Ubi Road 4
Singapore 408623
Tel (65) 64909665 / 67038680
Fax (65) 68467483
Business Reg. No.: 199500871W

DATE: 10/10/2018

YOUR REF: _____

OUR REF: INS/IC/EA/0365/18

The Motor Claims Department

AXA INSURANCE PTE LTD

ATTENTION TO CLAIMS OFFICER :

MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving: MY CLIENT VEHICLE SLE5755D AND AGAINST YOUR INSURED VEHICLE SKU1232A

Accident Date: 28/06/2018 TIME 08:15

Place and time of accident: JTC TAI SENG INDUSTRIAL ESTATE

RE: Direct Settlement for the Vehicle Number. SLE5755D

On behalf of the owner of Motor Vehicle No. SLE5755D, which was involved
in the captioned accidentThe Vehicle was surveyed by your appointed suveyor at **AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623**and I based my claims on his recommendation for SGD \$ 7593.66 being the repair cost and period of repair for
5 days. (Strictly on a Without Prejudice Basis)As the accident was cause by the negligent act of your insured SKS9017M I am submitting this claim for your
consideration

COST REPAIR		SGD \$	7,141.66
LOSS OF USE	5 DAYS (S) SGD\$ /DAY	SGD \$	450.00
(Please refer to authorization letter)			
GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH REPORT FEE		SGD \$	
LTA SEARCH /SURVEY FEE		SGD \$	2.00
COST OF CAR RENTAL	DAY(S) SGD \$	SGD \$	
TOTAL AMOUNT			7,593.66

We enclose herewith the following documents to support my claims,

- | | |
|-------------------------------|--------------------------|
| A. AUTHORIZATION LETTER | E. FINAL REPAIR BILL (S) |
| B. LTA SEARCH | F. GIA REPORT (S) RESULT |
| C. INSURANCE CERTIFICATE ETC. | |
| D. CAR RENTAL INVOICE | |

Kindly look into this matter and let me hear from you on the settlement of the owner's
claims as soon as possible. Thank you .

Yours Faithfully
Elmer Alfonso
Service Executive

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 9666 FAX: 6846 7483



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DEC 2018

TAN KAI LENG
7 SIMEI STREET 4
#08-01 SIMEI GREEN
SINGAPORE 529864

Dear Sir/ Mdm

OUR REF : CC4/ASM18012049/Ueb3
YOUR REF : SKU 1232A
ACCIDENT INVOLVING SKU 1232A AND SLE 5755D ALONG EXIT OF BLK 1020 TAI
SENG AVENUE ON 28/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s AUTOLUTION INDUSTRIAL PTE LTD acting on behalf of the owner of SLE 5755D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear ended Third Party vehicle SLE 5755D. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY AND INDEMNITY

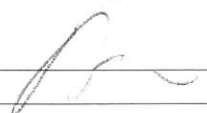

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☐ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLE575SD AND SKU1232A
ON 28/06/2018 AT JTC HAI SENG INDUSTRIAL ESTATE

1. I, the owner of vehicle no. SLE575SD hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name <u>NO TIAN KEONG</u>		Company Name <u>Autolution Industrial Pte Ltd</u>
Address <u>ART BLK 166 BISHAN STREET 13 # 09-252 570166</u>		Claim Officer's Name <u>EMER ALFONSO</u>
Telephone No _____		Telephone No <u>67038691</u>
Date <u>03/08/2018</u>	Email _____	Date _____
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 



redefining / insurance

CLAIM REF : S8M00MH7
INSURED : TAN KAI LENG

DISCHARGE VOUCHER

We/I HO TIAN KEONG NRIC NO. S1676581C hereby agree to accept the sum of dollars
[SEVEN THOUSAND FOUR HUNDRED FORTY THREE AND CENTS SIXTY SIX ONLY.]

(S\$ 7,443.66) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKU 1232A] as a result of an accident along [TAI SENG INDUSTRIAL ESTATE] on [28/06/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLE 5755D].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKU 1232A] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKU 1232A]

Dated this 8 day of February 2019

Claimant's Signature :
NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME :
ADDRESS : AXA INSURANCE PTE LTD
TELEPHONE : 8 SHENTON WAY
MODEL : #27-01 AXA TOWER S(068811)
ENGINE NO : 68804741
CHASSIS NO : FRLARBZJ11UEA--A--
VEHICLE NO : HRA2302552A
SJNFEAJ11U1710303
SLE5755D

INVOICE NO. :
INVOICE DATE : W32146043
TERMS : 10-OCT-2018
DATE REC'D : CREDIT
SA/SE : 11-JUL-2018
JOB NO : ELMER
MILEAGE : HG781640
YOUR REFERENCE : 029074
INS/IC/EA/0365/18

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNTS
	LABOUR		
1	LABOUR CHARGES TO RENEW REAR END PANEL, REAR BUMPER & TRUNKLID		625.00
2	CHARGES TO SPRAY PAINTING SAME		700.00
3	RENEW H/BACK DOOR GLASS		350.00
4	APPLY SEALANT TO H/BACK DOOR		100.00
5	APPLY SEALANT TO H/BACK DOOR GLASS		200.00
6	RENEW REVERSE SENSOR		55.00
7	RENEW RH H/BACK DOOR LID LAMP		48.00
8	TO INSTALL REAR H/BACK DOOR SOLAR FILM		150.00
	SUBTOTAL	:	2228.00
	PARTS		
1	CLIP REAR BUMPER @1.20 EACH		5.76
	Qty:6 @ \$1.20 each (Disc:20.00% After Disc:\$5.76each)		
2	REAR BUMPER		573.60
	Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)		
3	BRACKET-REAR BUMPER RH		28.72
	Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)		
4	BRACKET-REAR BUMPER LH		28.72
	Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)		
5	GLASS-H/BACK DOOR		744.00
	Qty:1 @ \$930.00 each (Disc:20.00% After Disc:\$744.00each)		

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :

RELEASE BY

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
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TAX INVOICE

GST REG: M2-8920338-9

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TELEPHONE : 8 SHENTON WAY
MODEL : #27-01 AXA TOWER S(068811)
ENGINE NO : 68804741
CHASSIS NO : FRLARBZJ11UEA--A--
VEHICLE NO : HRA2302552A
SLE5755D

INVOICE NO. :
INVOICE DATE : W32146043
TERMS : 10-OCT-2018
DATE REC'D : CREDIT
SA/SE : 11-JUL-2018
JOB NO : ELMER
MILEAGE : HG781640
YOUR REFERENCE : 029074
INS/IC/EA/0365/18

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNTS
6	MOULDING H/BACK DOOR Qty:1 @ \$336.00 each (Disc:20.00% After Disc:\$268.80each)		268.80
7	EMBLEM-REAR NISSAN Qty:1 @ \$59.70 each (Disc:20.00% After Disc:\$47.76each)		47.76
8	ORNAMENT-BACK D=QASHQAI Qty:1 @ \$87.00 each (Disc:20.00% After Disc:\$69.60each)		69.60
9	RUBBER-DUM H/BACK DOOR Qty:1 @ \$60.20 each (Disc:20.00% After Disc:\$48.16each)		48.16
10	RH STAY-REAR BUMPER Qty:1 @ \$126.00 each (Disc:20.00% After Disc:\$100.80each)		100.80
11	STAY LH-REAR BUMPER Qty:1 @ \$126.00 each (Disc:20.00% After Disc:\$100.80each)		100.80
12	H/BACK DOOR Qty:1 @ \$2936.80 each (Disc:20.00% After Disc:\$2349.44each)		2349.44
13	REAR LICENCE PLATE Qty:1 @ \$80.00 each (Special Nett Item)		80.00
14	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)		80.00
15	SENSOR-REVERSE Qty:1 @ \$250.00 each (Special Nett Item)		250.00
	SUBTOTAL	:	4776.16
	REMARKS		

DOLLARS:

WBN
WORKSHOP MANAGER

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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

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In Association with Tan Chong Motor Sales Pte Ltd
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SA/SE : 11-JUL-2018
JOB NO : ELMER
MILEAGE : HG781640
YOUR REFERENCE : 029074
INS/IC/EA/0365/18

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNTS
1	THIRD PARTY DIRECT SETTLEMENT		
2	YOUR INSURED VEHICLE SKS9017M		
	Insurance Co : AXA INSURANCE PTE LTD		
	Policy No..... : -		
	Claim Type .. : DIRECT SETTLEMENT / THIRD PARTY CLAIM		
	DOA..... : 28-JUN-2018		
	Our Ref..... : INS/IC/EA/0365/18		
	Surveyor..... : SURVEYOR FROM INSURANCE CO		
	LABOUR :		2228.00
	PARTS :		4776.16
	SUBTOTAL :		7004.16
	ADD. DISCOUNT :		329.71
	TOTAL :		6674.45
	GST (7%) :		467.21
	AMOUNT DUE :		7141.66

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
SEVEN THOUSAND ONE HUNDRED FORTY
ONE AND CENTS SIXTY SIX ONLY.

WORKSHOP MANAGER

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CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :

RELEASE BY

03-08-2018

16:17:55

SLE5755D (HG781640/W32146043)



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-098507
Date of Request: 28/06/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 28/06/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKU1232A
Accident Date 28/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKU1232A	AXA Insurance Pte Ltd	30/06/2017-29/06/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-098507
Date of Request: 28/06/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 28/06/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKU1232A
Accident Date 28/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque