Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Thursday, 12 July 2018 3:56 PM **To:** Mei Kwan (LKKAuto); Ainee31

Cc: Admin A; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Daniel Tan;

yvonne.wong@worldauto.com.sq

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey *** LKK REF:

CC4/ASM18012046/ea3

WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 July 2018 7:11 PM

To: Ainee31 <ainee31@worldauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto)

<JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Daniel Tan <daniel@worldauto.com.sg>;

yvonne.wong@worldauto.com.sg

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey *** LKK REF: CC4/ASM18012046/ea3

Dear Ainee,

Received with thanks.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ainee31 [mailto:ainee31@worldauto.com.sg]

Sent: Tuesday, 3 July, 2018 3:32 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto)

<<u>Joylrene@lkkauto.com</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Daniel Tan <<u>daniel@worldauto.com.sg</u>>;

yvonne.wong@worldauto.com.sg

Subject: Re[2]: Request for Third Party Motor Claim Survey *** LKK REF: CC4/ASM18012046/ea3

DEAR ALL

Here is the video footage, please get back to me the liability ASAP

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

----Original Message-----

From: "Mei Kwan (LKKAuto)" < Meikwan@lkkauto.com >

To: "Daniel Tan" <worldautopl@yahoo.com.sg>

Cc: Ainee31 <ainee31@worldauto.com.sg>, yvonne.wong@worldauto.com.sg, "Daniel Tan"

<a hre

Joylrene@lkkauto.com, "Hsiao Tong (LKKAuto)" chewht@lkkauto.com, "Admin A" admin-a@lkkauto.com>

Date: 03/07/2018 14:55

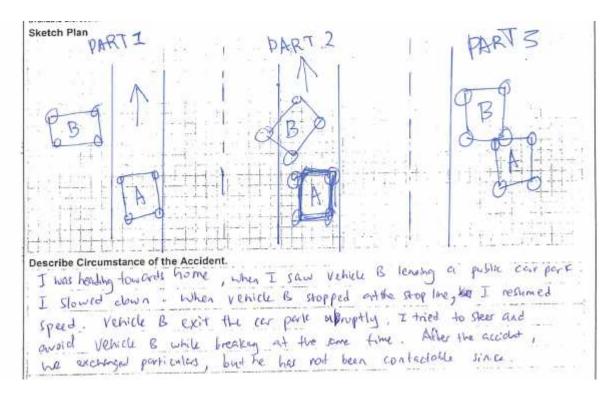
Subject: RE: Request for Third Party Motor Claim Survey *** LKK REF: CC4/ASM18012046/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that this case is **pending for investigation and verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Tan [mailto:worldautopl@yahoo.com.sg]

Sent: Monday, 2 July, 2018 2:28 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Cc: Ainee31 <ainee31@worldauto.com.sg>; yvonne.wong@worldauto.com.sg; Daniel Tan

<daniel@worldauto.com.sg>

Subject: Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLH746Y Your Insured: SR66R DOA: 30-06-2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd

No.1, Kranji Loop Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

KALA

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576