

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 11 February 2019 4:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jenny Toh
Subject: <Seek Mandate> QBE REF : VC011628 *LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD-GBH4157P.pdf

Our ref: VC011628

Dear Hsiao Tong

Happy Lunar New Year.

Kindly proceed.

Thank you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 2 February 2019 4:18 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> QBE REF : VC011628 *LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]

QBE REF : **VC011628**
LKK REF : CC4/QBE18012045/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$6,732.05(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,142.73	\$ 6,530.05
2. Loss of Rental (2days x \$150.00)	\$ 300.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,444.73	<u>\$ 6,732.05</u>

**04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 13 August 2018 5:48 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Request for prs GBH4157P **LKK REF:CC4/QBE18012045/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 4 July 2018 6:22 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Request for prs GBH4157P **LKK REF:CC4/QBE18012045/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBH 4157P at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 July 2018 3:04 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for prs GBH4157P

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 3 July, 2018 2:29 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

Insured: XD8882M

TP vehicle: GBH4157P

Date of accident : 30/06/2018

Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, 3 July, 2018 10:54 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Tuesday, July 3, 2018 10:20 AM
To: nancy.lam@fastechauto.com.sg
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: Request for prs GBH4157P

Our ref : VC011628

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services

KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Tuesday, 3 July, 2018 10:12 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Request for prs GBH4157P

Our Ref. VC011628

Hi Nancy

Ms Jenny will attend to the claim.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Tuesday, 3 July, 2018 10:08 AM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: Request for prs GBH4157P

Hi Sir

My client claiming your insured XD 8882M.

Please kindly arrange PRS for GBH 4157P.

Date of accident 30.06.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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