

## Shu Pei (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 3 July 2018 3:04 PM  
**To:** 'Jenny Toh'; assignments  
**Cc:** Admin A  
**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [mailto:[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)]  
**Sent:** Tuesday, 3 July, 2018 2:29 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

Insured: XD8882M  
TP vehicle: GBH4157P  
Date of accident : 30/06/2018  
Contact: as below

Kindly acknowledge receipt.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Tuesday, 3 July, 2018 10:54 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, July 3, 2018 10:20 AM

**To:** [nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Request for prs GBH4157P

Our ref : VC011628

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd

LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)




---

**From:** Joyce Foo  
**Sent:** Tuesday, 3 July, 2018 10:12 AM  
**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Request for prs GBH4157P

Our Ref. VC011628

Hi Nancy

Ms Jenny will attend to the claim.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Tuesday, 3 July, 2018 10:08 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Subject:** Request for prs GBH4157P

*Hi Sir*

*My client claiming your insured XD 8882M.*

*Please kindly arrange PRS for GBH 4157P.*

*Date of accident 30.06.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

-----  
**IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
**IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.