### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Sunday, 10 March 2019 3:38 PM

To:

'Jenny Toh'

Subject:

RE: <Seek Mandate> QBE REF : VC011628 \*LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of \$6,730.00(all-in) with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com> Sent: Monday, 11 February 2019 4:52 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: <Seek Mandate> QBE REF: VC011628 \*LKK REF: CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING

XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]

Our ref: VC011628

Dear Hsiao Tong

Happy Lunar New Year.

Kindly proceed.

Thank you.

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Saturday, 2 February 2019 4:18 PM
To: Jenny Toh < jenny.toh@qbe.com>
Cc: Admin A < admin-a@lkkauto.com>

Subject: <Seek Mandate> QBE REF: VC011628 \*LKK REF: CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING

XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]

QBE REF: VC011628

LKK REF: CC4/QBE18012045/Upb3s2

Dear Sirs/Madam,

#### ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$6,732.05(all-in).

The summary is as follows: -

	Amo	ount Claimed	Ar	mount Revised
1. Cost of Repair (w/GST)	\$14	142.73	\$ 0	6,530.05
2. Loss of Rental (2days x \$150.00)	\$	300.00	\$	200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$	2.00	\$	2.00
Total	\$14	.444.73	\$	6,732.05

<sup>\*\*04</sup>days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

#### For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 13 August 2018 5:48 PM To: 'Jenny Toh' < jenny.toh@qbe.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>;

Subject: RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

#### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 4 July 2018 6:22 PM To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <a drawn-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

## WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBH 4157P at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 July 2018 3:04 PM

To: 'Jenny Toh' < jenny.toh@qbe.com >; assignments < assignments@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Request for prs GBH4157P

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 3 July, 2018 2:29 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com > Subject: Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

Insured: XD8882M TP vehicle: GBH4157P

Date of accident: 30/06/2018

Contact: as below

Kindly acknowledge receipt.

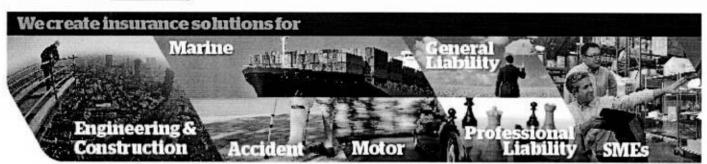
regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sq



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Tuesday, 3 July, 2018 10:54 AM
To: Jenny Toh < jenny.toh@qbe.com >
Subject: RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, July 3, 2018 10:20 AM
To: nancy.lam@fastechauto.com.sg
Cc: Jenny Toh < jenny.toh@qbe.com>
Subject: Request for prs GBH4157P

Our ref: VC011628

Dear Nancy

We refer to the above captioned matter.

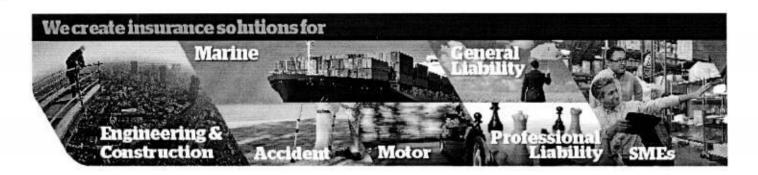
We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY	
Appraisal Associates Pte Ltd	
Automobile Inspection Services	
KM Auto Assessors Pte Ltd	
LKK Auto Consultants Pte Ltd	
Priority Services	
Infiniti Appraisal Service	
Quantum Risk Management (S) Pte	Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Tuesday, 3 July, 2018 10:12 AM

To: Nancy Lam <nancy.lam@fastechauto.com.sg>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Request for prs GBH4157P

Our Ref. VC011628

Hi Nancy

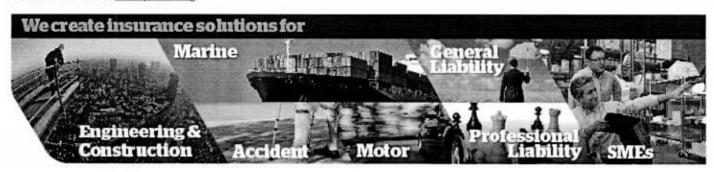
Ms Jenny will attend to the claim.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Tuesday, 3 July, 2018 10:08 AM To: Joyce Foo <joyce.foo@qbe.com> Subject: Request for prs GBH4157P

Hi Sir

My client claiming your insured XD 8882M.

Please kindly arrange PRS for GBH 4157P.

Date of accident 30.06.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd Tel: 6746 5405

Fax: 6745 8520

IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE: 16.07.2018

QBE Insurance International Limited 1 Raffles Quay #29-10 South Tower Singapore 048583

Attn: Motor Claim Department

### ACCIDENT INVOLVING VEHICLE: GBH4157P AND XD8882M ON 30.06.2018

We are the authorized repair workshop for the owner of motor vehicle no: GBH4157P, which was involved in the captioned accident with your insured vehicle no: XD8882M. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		\$ 6,832.05
3)	GIA Search Fee	\$ 2.00
2)	Loss Of Rental	\$ 300.00
1)	Cost of Repair (inclusive of GST)	\$ 6,530.05

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) Vehicle Registration Log Card

c) Rental Agreement/Invoice

d) I/C & Driving Licence

e) Insurance Certificate

- f) GIA Report/ GIA Search
- g) Letter of Authorisation, etc...

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you. Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/QBE18012045/Upb3

29 NOV 2018

BAN JOO VENTURE CONTRACTOR PTE LTD 138D YUAN CHING ROAD #08-161 LAKE VISTA @ YUAN CHING SINGAPORE 614138

Dear Sir/Madam.

#### ACCIDENT INVOLVING XD 8882M AND GBH 4157P ON 30/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from GBH 4157P against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully.

Chew Hsiao Tong

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

QBE Insurance (Singapore) Pte Ltd C.C.(Motor Claims Dept)

DATE: 1st July 2018
DATE: 1st July 2018  TO: QBE Insurance International Limited
RE: ACCIDENT INVOLVING VEHICLE NO. GBH 4157 P & X D & 88 2 M
ON_30/6/2018
I/We, knung Chur Pte Ltd
of (NRIC No./ROC No.) 20 1424747 H
of 21 Toh Guan Road East #01-03 Toh Guan Centre 5608609
owner of vehicle no. GBI+ 4157 p in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GBH 4157f at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.
I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.
Signature of Owner:
Name of Owner:

# DISCHARGE VOUCHER

Without Prejudice

Your Reference :

GBH4157P VC011628 This Discharge Voucher applies AMP to Site Castant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

I/We, Kwang Chun Pte Ltd do hereby acknowledge the sum of Singapore Dollars: Six Thousand Seven Hundred Thirty only (\$\$6,730.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Ban Joo Venture Contractor Pte Ltd', over damage to my/our vehicle GBH4157P from an accident involving GBH4157P and XD8882M at/along Old Choa Chu Kang Road, which occurred on 30 June 2018 at about 11:00hrs.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Ban Joo Venture Contractor Pte Ltd', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) of (month)	(year) 20 1 9
	1
Signature	Witness's Signature
Claimant's Name	TANG JUN ZHONG Witness S Name 986H
201424747H	
FIN/NRIC No.	FIN/NRIC No.
21 Tok Guer Road East	Kaki Bukit Avenue 6, #01-46/48/50 AutoBay, Singapore 417883
#01-03 Tole Gines Centre	Tel: 6746 5405 / 6745 2063 Fax: 6745 8520
5608609	Email: general@fastechauto.com.sg
Address	Address
	Please return to: General Claims Department QBE Insurance (Singapore) Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583 (By Fax: 6534 5356)
Company stamp if applicable	

# TAX INVOICE

## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance International Limited

Tax Invoice: 20394

1 Raffles Quay

#29-10 South Tower

Date:

16.07.2018

Singapore 048583

Attn: Motor Claim Department

Vehicle No:

GBH4157P

Make/Model:

TOYOTA HIACE

Accident Date: :

Claim No:

30.06.2018

Reference

0618-20394

Policy No:

Amount

To proceed on parts by parts repair inclusive of knocking, spray painting labour charges and etc.

S\$

6,102.85

E. & O. E.

Total: S\$

6,102.85

GST @ 7%: S\$

427.20

Amount Due · S\$

6,530.05

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



21 Toh Guan Road East #01-03, Toh Guan Centre, Singapore 608609 Tel: 6468 3000 Fax: 64686066 Registration No. 201424747H

Invoice To:

FASTECH AUTO PTE LTD 200006262D 1 KAKI BUKIT AVE 6 #01-46/48/50 AUTOBAY@KAKI BUKIT

Date	4-Jul-2018	
Invoice No.	KC2018 / 4512	
Agreement No.	5310	

DAYS	Description	Unit Price	I	Net Price
DAYS 3	Description  Vehicle Reg No.: GX7940G  Vehicle Model: TOYOTA HIACE  Duration of Rental: 2/7/18 TO 4/7/18  Deposit Received (\$) on  Amount: NIL  other: driver: MOHD YUNOS BIN IBRAHIM S1732597C	## Unit Price   \$ 280.37		Net Price 280.37
		7% GST:	\$	19.63
		Total Amount (\$):	-	300.00

Notes: Cheque please made payable:

KWANG CHUN PTE LTD A/C NO: UOB 375-304-518-8

TANGO OF THE PROPERTY OF THE P

Authorișed Signature

Name:

Edison Chan

HP:

8685 3000



# **KWANG CHUN PTE LTD**

21 Toh Guan Road East #01-03 Toh Guan Centre Singapore 608609 Tel: 6468 3000 Fax: 6468 6066 Email: kwangchun3000@yahoo.com.sg

Agreement No.: 5310

	-
Cas	1 /
7/	10

3635306

NRIC:

## VEHICLE RENTAL ACREEMENT

45 7. VEHICLE RENTAL AGREEMENT
CORPORATE HIRER/GUARANTOR DETAILS
By this agreement, I/We F39 tech Auto PTE LTV.
("the Hirer") having my/our address: 1 KAKL BUKIT AVE 6 401-4648/50
ROC/NRIC No.: 20066 2627 Hereby agree to rent from M/s Kwang Chun Pte Ltd ("the Vendor") the vehicle as details
below subject to the terms and conditions as attached herein.
Relationship with Driver:Occupation:
Purpose of Renting:
Contact Person: Date of Birth:
Office: HP: Guarantor Employer:
Employer Address:
PERSONAL HIRER/DRIVER DETAILS
Name of Driver: MOHD YUNDS BIN BRAHIM NRIC No.: \$17325976
Date of Birth: Nationality: Licence Pass Date:
Date of Birth:  Nationality:  Address:  Nationality:  Licence Pass Date:  Address:  Nationality:
Occupation: HP: 4 46 36 43 5 Home: Office:
Employer:
Employer Address:
VEHICLE DETAILS  E 1/2 F
Vehicle Reg. No.: 6x7940 Tehicle Model: TO YOTA HIACE Mileage: Fuel Level
DATE OUT/ DATE TO BE RETURN / /
Date/Time of Hire: 2/7/2018- Date/Time of Return: 4/7/18
RENTAL CHARGES
Rental Contract for : $\frac{7}{2}$ (days/weeks/months/years) @ S\$ $\frac{160}{2}$ per (day/weeks/months)
Amount Paid : S\$(Cash/Cheque No.:)
Remarks:
Topo continuo e la programa dell'AREE per el la fin i della fina
Returned Date & Time: 47/13. E 1/2 F Authorised // Customer
& Mileage: 2-33 on Returned Fuel Level Signed: Signed:
& Willeage. 27 19701 Returned I del Level Signed.
Deposit S\$ Refund on Received By Name & NRIC & Sign:
I/We declare that the above particulars are true and correct in every respect. I/We have read, understand and agree to the terms and conditions of the hire agreement printed overleaf.  I/WE declare that the vehicle will not be used for any unlawful purpose. ie. Smuggling cigarette or any other illegal act or purpose. In the event it is used it would be tantamounting to an immediate withdrawal of consent by us and we well lodge a Police Report of using without owners consent. Consent is totaling subjected to tay ful usage.
Authorised Signature Corporate Hirer/Guarantor's Signature Driver/Hirer's Signature
Name: MOHY EUR 87 17 11
Name: Statzob Name: BRAHLM

NRIC: \_



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-18-099749

Date of Request:

30/06/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

30/06/2018

Enquiry By

Tang Kok Wee, Allan

TP Vehicle No.

XD8882M

Accident Date

30/06/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD8882M	QBE Insurance (Singapore) Pte Ltd	16/09/2017-15/09/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-18-099749

Date of Request:

30/06/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

30/06/2018

Enquiry By

Tang Kok Wee, Allan

TP Vehicle No.

XD8882M

Accident Date

30/06/2018

DESCRIPTION	AMOUNT (S\$)	
TP Insurer Enquiry	1.87	
GST Amount	0.13	
Total Amount Due (GST Inclusive)	2.00	

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque