

15/5/10

INS. CASE OWNER:

Jimmy

CC 1801

R045, U P6352

LKK:  
IDAC:

Surveyor:

marmis

DOI:

ASSIGNMENT

7/2/18

Date / Time:

2/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 8882M

Claim No.:

V6011626

Name of Insured:

Bum 700 Venture Contractor

Policy No.:

2-V0011626-MY-2007

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI

Excess See II :SS

D.O.A.:

30/6/18

Place of Accident:

OLD MOA LU KUN RD

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

HIA BOON KWEE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO )

Insured Liability: %

Final ? Yes / No

GBH 4157P

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Fastech

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 77.

Repair Cost:

SS

6530.05

Loss of Rental (LOR):

SS

200.00

( 2 days)

X \$100

Loss of Use (LOU):

SS

( \$ x days)

Loss of Income (LOI):

SS

( \$ x days)

LOR only

LOU only

SS

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent )

Legal Cost

SS

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

6730.45

Global Sum SS:

6730.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

6730.00

Name 1:

Fastech Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

(00/11/13) wef

ASS REC BY: *M/Orch*

REF:

ORE

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / (P) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: *G3H 4157P*at Workshop m/s: *Lp.*

of: \_\_\_\_\_

Insured: *XD 8882M*

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: *9* Consistent? : Yes or NoEst. Repairs: *4* days Res.: Yes or NoLum Sum: *1.31* % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS *24747H*

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: *G3H 4157P* Yr Regn: *5 / 18*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *Car*Make: *Toyota Hiace* c.c. *2982*Colour: *Silver* A/C: Insured / Std / NI / NASp. Reading: *2166* T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/No: *JTFHT02P800242496*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: *NI* / S/Rim / STD A/Rim orTyre Size: F: *195-215*

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front *6* Rear *6*R/Bal. *6* mm R/Bal. *6* mmL/Bal. *6* mm L/Bal. *6* mmD.O.A. *30/6/18* D.O.I. *3/7/18*

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*Rear*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<i>6/7/18</i>	<i>confirmed final by 6102.85 with Am.</i>
	<i>(Recd \$ 714.67 54%)</i>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S &amp; RS: \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Ref: 1/13) waf

ASS REC BY: 14/06/15

REF:

ORE

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD: (P) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: G3H 4157P

at Workshop/mis: LL

of: XD 8882M

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: 9 Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

24747H

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: G3H 4157P Yr Regn: 5.18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Car

Make: Toyota Hiace cc: 2982

Colour: Silver A/C: Insured / Std / Nil /

Sp. Reading: 2166 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: JTFHT02P800242496

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 215

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 30/6/18 D.O.I. 3/7/18

Survey held at: \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1) \_\_\_\_\_

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee:

Transportation:

2) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ \$ - RS \_\_\_\_\_ \$

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

☐ Photos

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ Others

☐ : Weekend (\$ \_\_\_\_\_)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18012045/Upb3

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 03-07-2018



Code : QBE

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 8882M	Veh. Inspected	GBH 4157P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/07/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	30/06/2018	Inspection Date	03/07/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/QBE18012045/Upb3

Date: 13.08.2018

The Motor Claims Department  
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GBH4157P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.07.2018 at the premises of M/s Fastech Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	13,217.50
Revised Estimate Amount	: S\$	6,102.85
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
Rear Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 4 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

**FASTECH AUTO PTE LTD**  
**1 Kaki Bukit Ave 6**  
**#01-46/48/50 Autobay**  
**SINGAPORE 417883**

**FASTECH Auto Consultants** hereby notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*not Affected*  
*ibm*  
*2/2 & 6102-85*  


---

*3/7/18*  
*4 day.*

VEHICLE NO:GBH 4157P

QTY	PARTICULAR	AMOUNT
1 PCS	TAILGATE <i>2145-10</i>	<i>Body</i> \$2,466.10
1 PCS	TAILGATE REAR LOGO	<i>rec</i> \$68.10
1 PCS	TAILGATE TOYOTA STICKER	<i>rec</i> \$56.50
1 PCS	TAILGATE 'HIACE' STICKER	<i>rec</i> \$52.50
1 PCS	TAILGATE INNER LOCK	<i>imp/stick</i> \$395.40
1 PCS	TAILGATE LOCK STICKER	<i>11</i> \$66.50 <i>X</i>
1 PCS	TAILGATE INNER TRIM BOARD	<i>neged</i> \$485.10
1 SET	TAILGATE INNER TRIM BOARD CLIPS	<i>rec</i> \$50.00
1 PCS	TAILGATE WEATHERSTRIP <i>392-10</i>	<i>twi</i> \$429.10
2 PCS	TAILLAMPS @\$450.00 <i>386-10 x 2 = 772-20</i>	<i>one</i> \$900.00
2 PCS	TAILLAMP LOWER GARNISH @\$115.00	<i>11</i> \$230.00 <i>X</i>
1 PCS	TAILGATE OUTER HANDLE	<i>gross</i> \$366.20
1 PCS	TAILGATE LOCK ACTUATOR	<i>stuck/for</i> \$325.50
1 PCS	REAR BUMPER <i>645-10</i>	<i>ro/be</i> \$788.10
2 PCS	REAR BUMPER LOWER BRACKETS @\$25.00	<i>n</i> \$50.00 <i>X</i>
1 SET	REAR BUMPER CLIPS	<i>rec</i> \$50.00
1 PCS	REAR END PANEL OUTER	<i>n</i> \$699.10 <i>X</i>
1 PCS	REAR END PANEL INNER	<i>n</i> \$1,029.30 <i>X</i>
1 PCS	REAR WINDSCREEN	<i>11</i> \$1,650.00 <i>X</i>
	<i>5803.60</i>	\$10,157.50
	S.NETT	
1 SET	REAR BUMPER REVERSE SENSOR	<i>stuck</i> \$280.00 <i>200</i>
1 PCS	REAR WINDSCREEN SEALANT	<i>rec</i> \$50.00 <i>40</i>
1 PCS	REAR WINDSCREEN INNER SEAL	<i>rec</i> \$50.00 <i>30</i>
1 PCS	REAR '70KM/H' STICKER	<i>rec</i> \$20.00 <i>10</i>
	LABOUR CHARGES:	
	TO CHECK WIRING <i>reverse</i>	\$50.00 <i>20</i>
	TO DISMENTLE & REPLACING <del>PDC</del> SENSOR	\$80.00 <i>50</i>
	TO DISMENTLE & REFIX REAR WINDSCREEN	\$150.00 <i>120</i>
	TO DISMENTLE & REFIX TAILGATE COMPONENTS	\$120.00 <i>60</i>
	TO SPRAY RUST PROOFING	\$100.00 <i>40</i>
	LABOUR FOR PANEL BEATING & REPLACING PARTS	\$880.00 <i>500</i>
	TO PUTTY & SPRAY PAINTING	\$1,280.00 <i>680</i>
	<b>TOTAL</b>	<b>\$13,217.50</b>



**Catherine Chong (LKK Auto)**

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Tuesday, 3 July, 2018 2:29 PM  
**To:** 'assignments'  
**Cc:** Jenny Toh  
**Subject:** Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

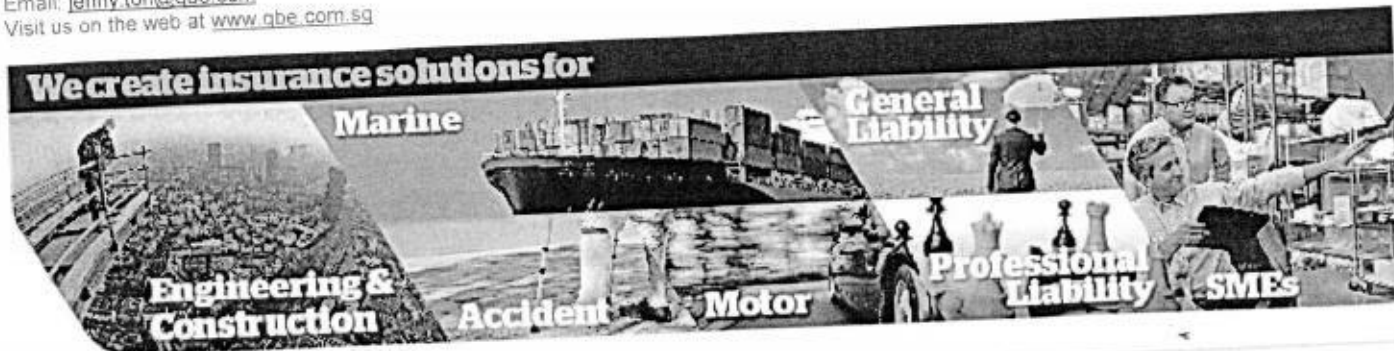
Insured: XD8882M  
TP vehicle: GBH4157P  
Date of accident : 30/06/2018  
Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [mailto:[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)]  
**Sent:** Tuesday, 3 July, 2018 10:54 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,

Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

**From:** Jenny Toh [mailto:jenny.toh@qbe.com]  
**Sent:** Tuesday, July 3, 2018 10:20 AM  
**To:** nancy.lam@fastechauto.com.sg  
**Cc:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** Request for prs GBH4157P

Our ref : VC011628

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)





From: Joyce Foo

Sent: Tuesday, 3 July, 2018 10:12 AM

To: Nancy Lam <nancy.lam@fastechauto.com.sg>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Request for prs GBH4157P

Our Ref. VC011628

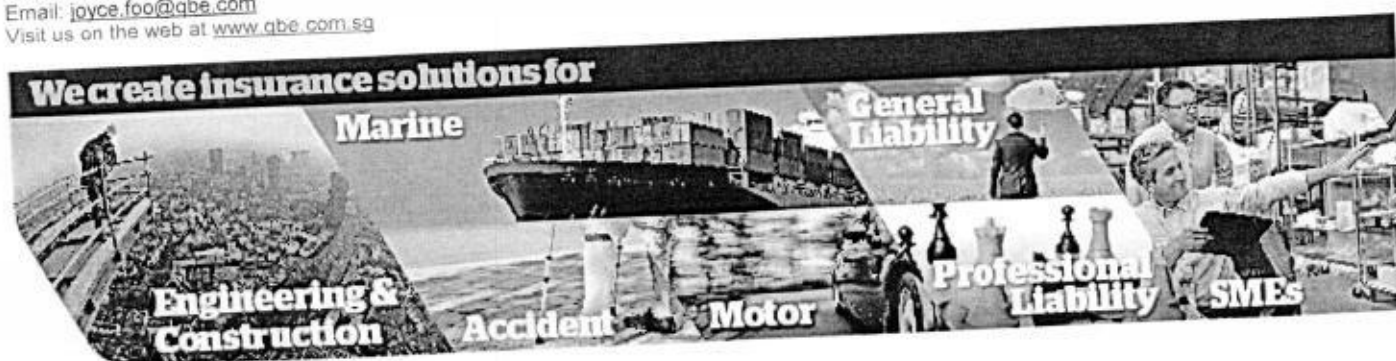
Hi Nancy

Ms Jenny will attend to the claim.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Tuesday, 3 July, 2018 10:08 AM

To: Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

Subject: Request for prs GBH4157P

Hi Sir

My client claiming your insured XD 8882M.

Please kindly arrange PRS for GBH 4157P.

Date of accident 30.06.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

## Shu Pei (LKKAuto)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 22 November 2018 7:03 PM  
**To:** Shu Pei (LKKAuto)  
**Subject:** FW: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3  
**Attachments:** XD8882M.pdf

Our ref: VC011628

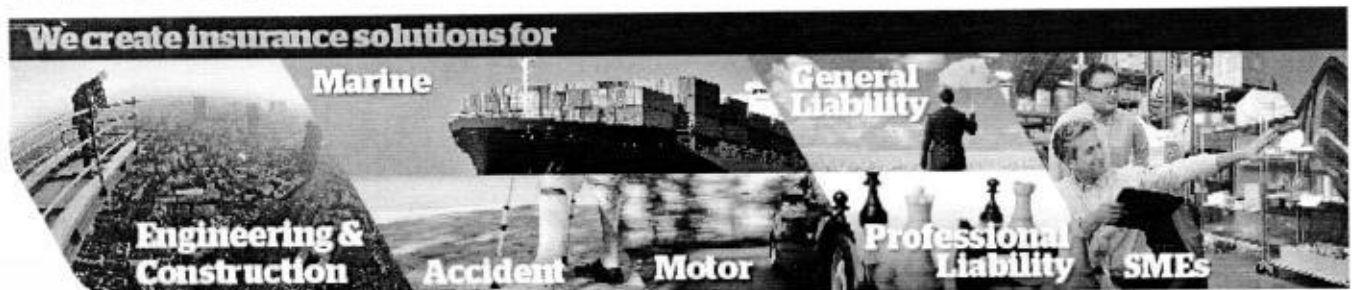
Hi Shu Pei

Please find attached as per requested.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 20 November 2018 7:18 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 13 August 2018 5:48 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 4 July 2018 6:22 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBH 4157P at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 3 July 2018 3:04 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 3 July, 2018 2:29 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

Insured: XD8882M

TP vehicle: GBH4157P

Date of accident : 30/06/2018

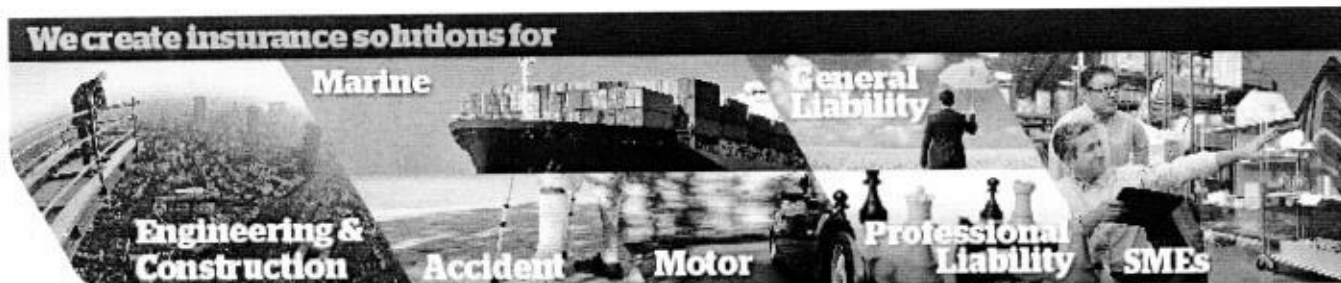
Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh  
Senior Assistant Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 3 July, 2018 10:54 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Tuesday, July 3, 2018 10:20 AM  
**To:** [nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Request for prs GBH4157P

Our ref : VC011628

Dear Nancy

We refer to the above captioned matter.

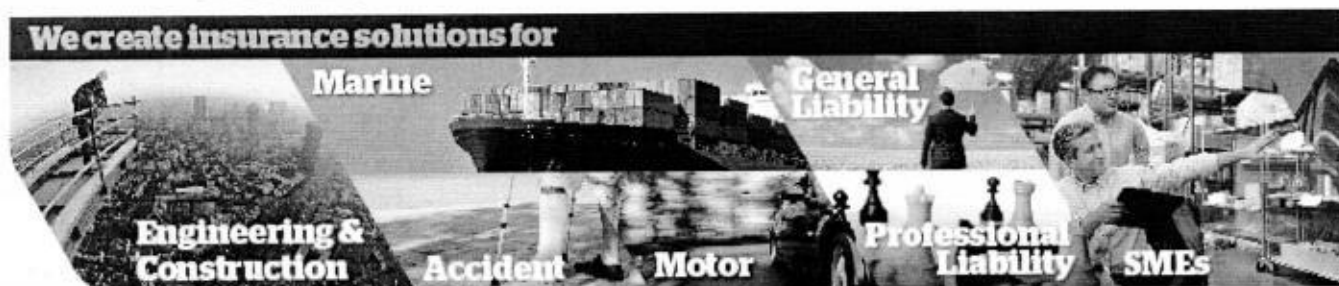
We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Joyce Foo  
**Sent:** Tuesday, 3 July, 2018 10:12 AM  
**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Request for prs GBH4157P

Our Ref. VC011628

Hi Nancy

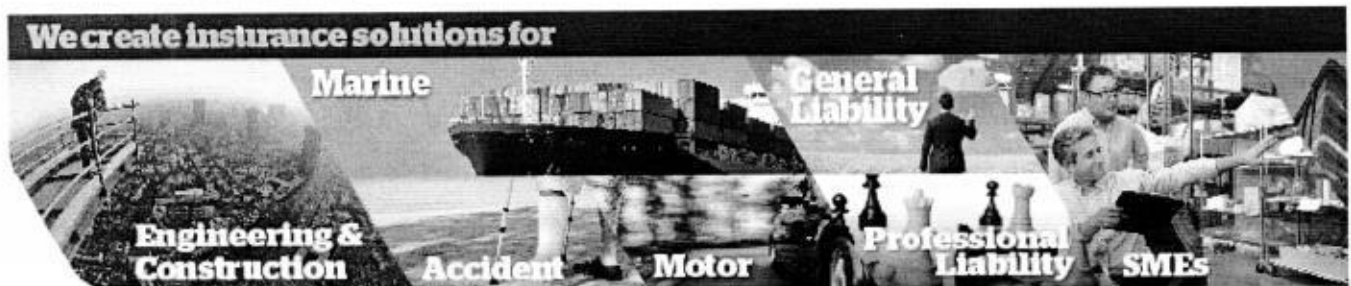
Ms Jenny will attend to the claim.

Thank You & Best Regards



Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 3 July, 2018 10:08 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** Request for prs GBH4157P

Hi Sir

*My client claiming your insured XD 8882M.*

*Please kindly arrange PRS for GBH 4157P.*

*Date of accident 30.06.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

-----  
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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 February 2019 4:18 PM  
**To:** 'Jenny Toh'  
**Cc:** Admin A  
**Subject:** <Seek Mandate> QBE REF : VC011628 \*LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD-GBH4157P.pdf

QBE REF : **VC011628**  
LKK REF : CC4/QBE18012045/Upb3s2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$6,732.05(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,142.73	\$ 6,530.05
2. Loss of Rental (2days x \$150.00)	\$ 300.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,444.73	<b><u>\$ 6,732.05</u></b>

\*\*04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 13 August 2018 5:48 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>

## Hsiao Tong (LKKAUTO)

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Monday, 11 February 2019 4:52 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Jenny Toh  
**Subject:** <Seek Mandate> QBE REF : VC011628 \*LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD-GBH4157P.pdf

Our ref: VC011628

Dear Hsiao Tong

Happy Lunar New Year.

Kindly proceed.

Thank you.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, 2 February 2019 4:18 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** <Seek Mandate> QBE REF : VC011628 \*LKK REF : CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018]

QBE REF : **VC011628**  
LKK REF : CC4/QBE18012045/Upb3s2

Dear Sirs/Madam,

### ACCIDENT INVOLVING XD8882M(QBE) AND GBH4157P(TP) ON 30/06/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$6,732.05(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,142.73	\$ 6,530.05
2. Loss of Rental (2days x \$150.00)	\$ 300.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,444.73	<b><u>\$ 6,732.05</u></b>

\*\*04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 13 August 2018 5:48 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 4 July 2018 6:22 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P \*\*LKK REF:CC4/QBE18012045/Upb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBH 4157P at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 3 July 2018 3:04 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 3 July, 2018 2:29 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Request for prs GBH4157P

Our ref: VC011628

Dear all

Kindly arrange for third party survey :-

Insured: XD8882M

TP vehicle: GBH4157P

Date of accident : 30/06/2018

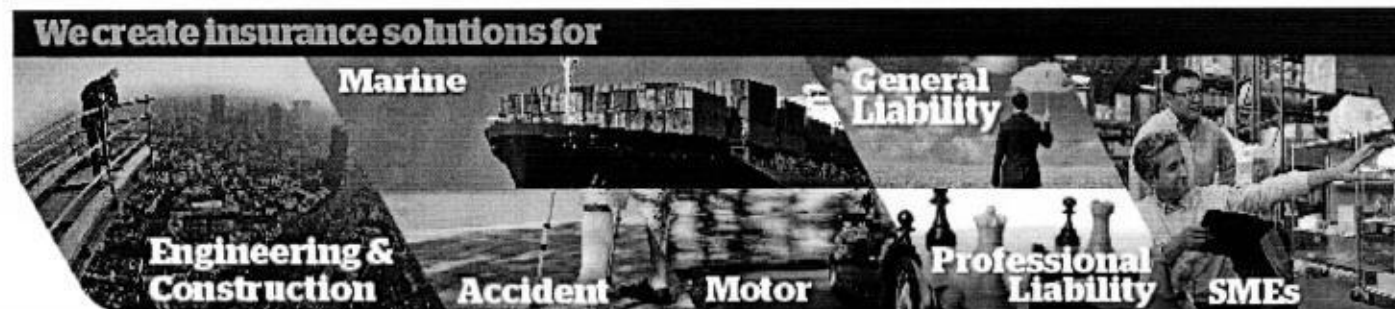
Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 3 July, 2018 10:54 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Request for prs GBH4157P

Dear Jenny,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Tuesday, July 3, 2018 10:20 AM  
**To:** [nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Request for prs GBH4157P

Our ref : VC011628

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services



KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Joyce Foo  
**Sent:** Tuesday, 3 July, 2018 10:12 AM  
**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Request for prs GBH4157P

Our Ref. VC011628

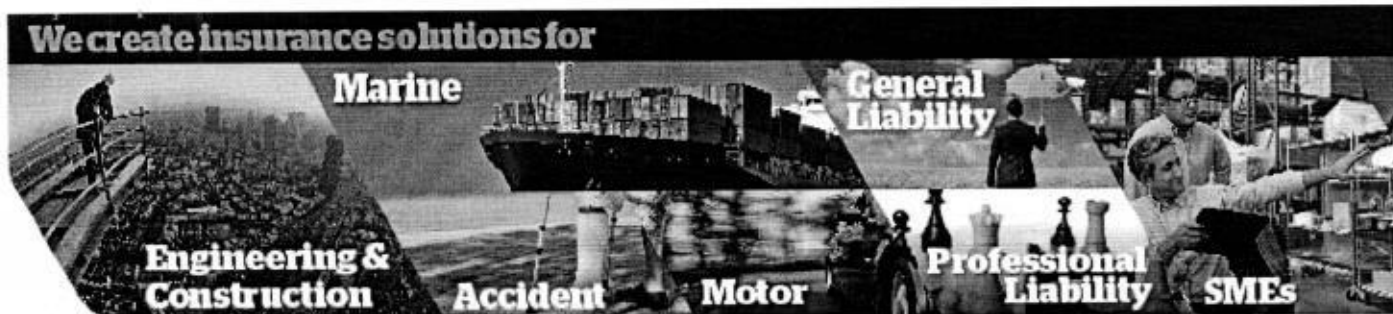
Hi Nancy

Ms Jenny will attend to the claim.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

**Sent:** Tuesday, 3 July, 2018 10:08 AM

**To:** Joyce Foo <joyce.foo@qbe.com>

**Subject:** Request for prs GBH4157P

*Hi Sir*

*My client claiming your insured XD 8882M.*

*Please kindly arrange PRS for GBH 4157P.*

*Date of accident 30.06.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

-----  
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unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 23 February 2019 11:42 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg)  
**Subject:** Your Ref: GBH 4157P \*Our Ref: CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD 8882M(QBE) & GBH 4157P ON 30/06/2018]

Your Ref: **GBH 4157P** Without Prejudice  
Our Ref: CC4/QBE18012045/Upb3s2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING XD 8882M(QBE) & GBH 4157P ON 30/06/2018

We refer to the above matter.

We propose settlement at a global sum of **\$6,730.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Jason Fastech Auto <jason@fastechauto.com.sg>  
**Sent:** Monday, 25 February 2019 1:21 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: GBH 4157P \*Our Ref: CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD 8882M(QBE) & GBH 4157P ON 30/06/2018]

Without Prejudice

Dear Hsiao Tong,

We are pleased to accept your offer of global sum of \$6,730.00(all-in).

Thank you.

Best Regards

Jason Tang  
Fastech Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, February 23, 2019 11:42 AM  
**To:** Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>  
**Subject:** Your Ref: GBH 4157P \*Our Ref: CC4/QBE18012045/Upb3s2 [ACCIDENT INVOLVING XD 8882M(QBE) & GBH 4157P ON 30/06/2018]

Your Ref: **GBH 4157P**                      Without Prejudice  
Our Ref: CC4/QBE18012045/Upb3s2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XD 8882M(QBE) & GBH 4157P ON 30/06/2018**

We refer to the above matter.

We propose settlement at a global sum of **\$6,730.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18012045/Upb3s2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 09-05-2019	
		Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	XD 8882M	Veh. Inspected	GBH 4157P
Policy No.	8-V0011448-MVA-R002	Coverage (\$)	0.00
Claim No.	VC011628	Excess (\$)	0.00
Assign From	JENNY TOH	Assign Date	03/07/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA HIACE (M)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTFHT02P800242496	Colour	SILVER
Odometer	2166	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	195 R15	BRIDGESTONE	6 mm
L/H Front Tyre	195 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	195 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	195 R15	BRIDGESTONE	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGE SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	30/06/2018	Inspection Date	03/07/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>	





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 4157P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	TAILGATE	BADLY DENTED	2,466.10	2,145.10
1	TAILGATE REAR LOGO	NECESSARY	68.10	68.10
1	TAILGATE TOYOTA STICKER	NECESSARY	56.50	56.50
1	TAILGATE 'HIACE STICKER	NECESSARY	52.50	52.50
1	TAILGATE INNER LOCK	TWISTED / SHORTED	395.40	395.40
1	TAILGATE LOCK STRIKER	NOT NECESSARY	66.50	-
1	TAILGATE INNER TRIM BOARD	WARPED	485.10	485.10
1	SET TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	50.00	50.00
1	TAILGATE WEATHERSTRIP	TWISTED	429.10	392.10
2	TAILLAMPS @ \$450.00	CRACKED	900.00	772.20
2	TAILLAMP LOWER GARNISH @ \$115.00	NOT NECESSARY	230.00	-
1	TAILGATE OUTER HANDLE	GRAZED	366.20	366.20
1	TAILGATE LOCK ACTUATOR	SHORTED / JAMMED	325.50	325.50
1	REAR BUMPER	DENTED / DEFORMED	788.10	645.10
2	REAR BUMPER LOWER BRACKETS @ \$25.00	TO REPAIR SEE LABOUR	50.00	-
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR END PANEL OUTER	TO REPAIR SEE LABOUR	699.10	-
1	REAR END PANEL INNER	TO REPAIR SEE LABOUR	1,029.30	-
1	REAR WINDSCREEN	NOT NECESSARY	1,650.00	-
	LESS 25% DISCOUNT		-	-1,450.95
			10,157.50	4,352.85
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
1	REAR WINDSCREEN INNER SEAL (SN)	NECESSARY	50.00	30.00



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR '70KM/H' STICKER (SN)	NECESSARY	20.00	10.00
			400.00	280.00
	<b>LABOUR</b>			
	TO CHECK WIRING.		50.00	20.00
	TO DISMANTLE & REPLACING REVERSE SENSOR.		80.00	50.00
	TO DISMANTLE & REFIX REAR WINDSCREEN.		150.00	120.00
	TO DISMANTLE & REFIX TAILGATE COMPONENTS.		120.00	60.00
	TO SPRAY RUST PROOFING.		100.00	40.00
	LABOUR FOR PANEL BEATING & REPLACING PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER LOWER BRACKETS, REAR END PANEL OUTER AND REAR END PANEL INNER.		880.00	500.00
	TO PUTTY AND SPRAY PAINTING.		1,280.00	680.00
			2,660.00	1,470.00
	<b>GRAND TOTAL</b>		<b>13,217.50</b>	<b>6,102.85</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>6,102.85</b>

Report Ref No. CC4/QBE18012045/Upb3s2

CHUA KANG SENG

Licensed Appraiser

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