

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 3 July 2018 10:29 AM
To: motorclaims.sg@fwd.com; assignments
Cc: Asher Sng (LKKAuto); Admin A
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018 (FWD Ref: PNPV2018-00005442)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 04/07/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Tuesday, 3 July 2018 10:08 AM
To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018 (FWD Ref: PNPV2018-00005442)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Caymen [<mailto:caymen@tlmotor.com.sg>]
Sent: Tuesday, 3 July, 2018 9:40 AM
To: Motor Claims SG - SG Common
Cc: wei.shong@tlmotor.com.sg
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018 (FWD Ref: PNPV2018-00005442)

Dear Sir/Mdm,

We would like to choose LKK for this survey

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: 03, Jul, 2018 9:34 AM
To: caymen@tlmotor.com.sg
Cc: wei.shong@tlmotor.com.sg; motorclaims.sg@fwd.com
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018 (FWD Ref: PNPV2018-00005442)

WITHOUT PREJUDICE

Dear Caymen,

We refer to your letter dated 03 July 2018 of the PRI Notice of your client's vehicle SKU1231C.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

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W fwd.com.sg



From: Caymen [<mailto:caymen@tlmotor.com.sg>]

Sent: Tuesday, 3 July, 2018 8:38 AM

To: Motor Claims SG - SG Common

Cc: wei.shong@tlmotor.com.sg

Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018

Dear Sir/Mdm,

Enclose LTA search result for you to re-check.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: 02, Jul, 2018 5:46 PM
To: caymen@tlmotor.com.sg
Cc: wei.shong@tlmotor.com.sg; motorclaims.sg@fwd.com
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018

Without Prejudice

Dear Caymen,

Based on the vehicle number provided, there is no record that this vehicle is insured with which insurance.

Please kindly check again.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



From: Caymen [<mailto:caymen@tlmotor.com.sg>]
Sent: Monday, 2 July, 2018 5:36 PM
To: Motor Claims SG - SG Common
Cc: wei.shong@tlmotor.com.sg
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018

Dear Sir/Mdm,

Yes, we have done the search on SLX9978B.
It reflect that is your insured.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: 02, Jul, 2018 5:22 PM
To: caymen@tlmotor.com.sg
Cc: wei.shong@tlmotor.com.sg; motorclaims.sg@fwd.com
Subject: RE: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018

Without Prejudice

Dear Caymen,

We refer to the above matter.

Kindly confirm if our Insured vehicle is SLX9978B.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Caymen [<mailto:caymen@tlmotor.com.sg>]

Sent: Monday, 2 July, 2018 4:53 PM

To: Motor Claims SG - SG Common

Cc: 'Wei Shong'

Subject: Third party survey - SKU1231C Your insured: SLX9978B DOA: 01.07.2018

Your Ref: SLX9978B

Our Ref: SKU1231C

DOA: 01.07.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle is not in our premises

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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F. +65 6858 0877

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