

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 5 July 2018 2:39 PM
To: Paul Ong Qing Yong; Michelle Ong Siew Bee
Subject: RE: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018 ***
LKK REF: CC4/ASM18012029/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Thursday, 5 July 2018 11:05 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Subject: RE: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018 *** LKK REF: CC4/ASM18012029/ea3

Hi Asher,

Attached ,

https://www.dropbox.com/s/sb0zjiqyn8ajdql/20180622_185049_NR.avi?dl=0

Best Regards,

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Michelle Ong Siew Bee
Sent: Thursday, 5 July, 2018 10:28 AM
To: Paul Ong Qing Yong
Subject: FW: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018 *** LKK REF: CC4/ASM18012029/ea3
Importance: High

Paul,

Can help to send the video footage via dropbox to Asher?

Thank You.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, July 5, 2018 9:47 AM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018 *** LKK REF: CC4/ASM18012029/ea3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 July 2018 2:00 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018 *** LKK REF: CC4/ASM18012029/ea3

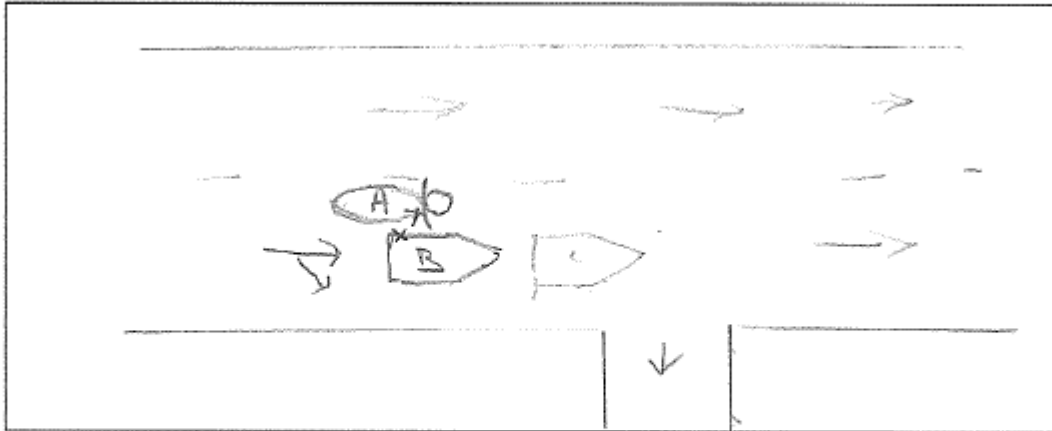
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Date of accident: 22/06/2018 Time: 6 pm Location: Yishun AVE 11
My Vehicle A: FBL 9436 E Vehicle B: SLV8926 T Vehicle C: ~
SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While I was looking at my front tank bag and did not notice Veh B is slowing down accidentally hit onto Veh B left Rear portion.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

Sent: Tuesday, 3 July, 2018 9:48 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Direct Settlement - Our Ref: SLV8926T ; Your Insured FBL9436E DOA 22/06/2018

Importance: High

Dear Sirs,

We refer to the above matter.

Attached for Direct Settlement.

Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 **F** (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.