

## Hsiao Tong (LKKAuto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Monday, 3 June 2019 2:48 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: <Seek Mandate> : Direct Settlement - Accident Involving SJA1791U (OI : CTI - SNM18D03260C02) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

Dear Hsiao Tong,

Pls proceed as recommendation.

### Chong Boon Sen

Claims Executive  
Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Sunday, 31 March, 2019 9:55 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: <Seek Mandate> : Direct Settlement - Accident Involving SJA1791U (OI : CTI - SNM18D03260C02) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

### 2<sup>nd</sup> REMINDER

Dear Sirs/Mdm,

We refer to mandate request dated 24/12/2018.

Kindly let us have your instruction/approval.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 23 January 2019 2:45 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: <Seek Mandate> : Direct Settlement - Accident Involving SJA1791U (OI : CTI - SNM18D03260C02) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

**REMINDER**

Dear Sirs/Mdm,

We refer to your below email.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 24 December 2018 8:41 AM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** <Seek Mandate> : Direct Settlement - Accident Involving SJA1791U (OI : CTI - SNM18D03260C02) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

Your ref : **SNM18D03260C02**

Our ref : CC6/CTI18012023/Upa3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJA 1791U(OI) / SKD 158C(TP) / OTHERS ON 28/06/2018**

We refer to the above matter.

The said chain collision involved 5 vehicles whereby our insured was the 4<sup>th</sup> vehicle.  
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$19,547.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$65,404.02	\$ 18,190.00
2. Loss of Rental (9days x \$180.00)	\$ 1,620.00	\$ 1,350.00 (9days x \$150.00)

3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$67,031.47	<b><u>\$ 19,547.45</u></b>

\*\*13 days recommendation for repair.

Market Value	: \$ 58,500.00 (est)
LTA Rebate	: \$ 41,075.00 (est)
Nett Value	: <b><u>\$ 17,425.00 (est)</u></b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 3 October 2018 8:06 AM

**To:** 'Chong Boon Sen' <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJA1791U (OI : CTI - TBA) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, 5 July 2018 1:45 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJA1791U (OI : CTI - TBA) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018 / OUR REF: SNM18D03260C02

Dear Mei Kwan,

Pls find Insured report and note our reference.

Regards,

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 4 July, 2018 6:18 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJA1791U (OI : CTI - TBA) AND SKD158C(TP : LKK REF - CC6/CTI18012023/Upa3) on 28/06/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKD 158C at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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