

## Veron Chen (LKKAUTO)

**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Wednesday, 25 July 2018 12:27 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR; Ye, Yong Kang Melvin; Teo, Grace; Teo, See Ling; Ong, Lay Gim  
**Subject:** Urgent : Pls assist to conduct rear tyre inspection for our vehicle GBD2586T ; RE: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18  
**Attachments:** CMTD1802777 - insured driver efile report for GBD2586T.pdf  
**Importance:** High

Dear Ms Veron,

As just spoken for the above, please assist to arrange for the vehicle tyre inspection for GBD2586T ( especially for rear wheels for tread depth measurement )  
and for your surveyors assessment on tyre condition, thank you.



Wed 04/07/2018 3:19 PM

William Go Shaw Chan <WilliamGoSC@goldbell.com.sg>

RE: OD Claim - GBD 2586 T

To: Henry, Irene James

Cc: Derek Chow Zhi Da; Ramesh S/O Somasundrem; Melody Teoh Man Lin; Gnoh, Pau Loong; Teo, Grace

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dear Irene,

As spoken, kindly arrange the survey at BLK 5035 Ang Mo Kio Industrial Park 2 #01-345 (S) 569538 tomorrow afternoon.

Thanks & Best Regards,



**William Go Shaw Chan | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: +65 6864 0637 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |  
Mobile: +65 9755 7336 | Web: <http://www.goldbell.com.sg>  
Address: Goldbell Engineering Pte Ltd (Tanjong Penjuru)  
29 Tanjong Penjuru Singapore 609026

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

**Sent:** Thursday, 5 July, 2018 9:58 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** SUR <sur@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Subject:** RE: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Dear Grace,

Please be informed that we have inspected the vehicle XB 7128A on 3/7/2018.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace [mailto:[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)]

**Sent:** Monday, 2 July 2018 4:00 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>; Reena <[reena@nhtmotor.com](mailto:reena@nhtmotor.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Our Reference: CMTD1802777/GPL

Dear **LKK AUTO/ MARCUS**,

Please make arrangement to conduct the survey for XB7128A.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**From:** Admin nht [<mailto:admin@nhtmotor.com>]

**Sent:** Monday, July 02, 2018 3:52 PM

**To:** Teo, Grace

**Cc:** Reena; Gnoh, Pau Loong; Ye, Yong Kang Melvin

**Subject:** Re: CMTD1802777/GPL - PRI/ GBD2586T & XB7128A ACC ON 26.06.18

Without Prejudice

Hi Grace

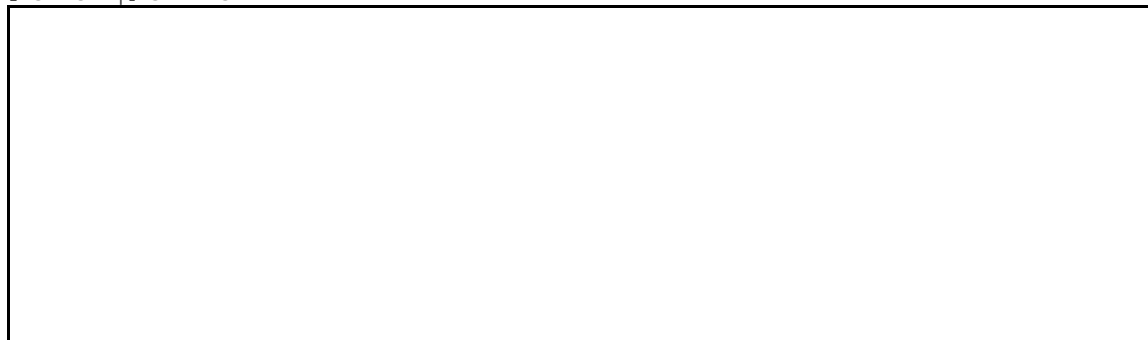
Please arrange for Marcus Chua of LKK Auto.

**Sukyi**

**SM AUTOMOTIVE**

**1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883**

**T: 6747 9241 | F: 6741 7276**



On Mon, Jul 2, 2018 at 3:05 PM, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference : CMTD1802777/GPL

Your Reference: XB7128A

**Without Prejudice**

Date: 2<sup>nd</sup> July 2018

**Attention:**  
**M/S SM AUTOMOTIVE**

Dear Sukyi,

**ACCIDENT INVOLVING GBD2586T & XB7128A ON 26.06.2018**

We refer to your Notice of Accident dated 02/07/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147



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**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]

**Sent:** Monday, July 02, 2018 12:20 PM

**To:** Claims - Motor Survey

**Cc:** Reena

**Subject:** XB7128A CLAIMING AGAINST GBD2586T DOA:26.06.18

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Please take note this claim under SM Automotive

**Sukyi**

**SM AUTOMOTIVE**

**1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883**

**T : 6747 9241 | F : 6741 7276**





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