

Veron Chen (LKKAUTO)

From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, 14 August 2018 2:45 PM
To: Gnoh, Pau Loong
Cc: Reena; Ye, Yong Kang Melvin; Teo, Grace; Admin-D (LKKAUTO); assignments; Han, Bernard; Veron Chen (LKKAUTO); SUR
Subject: Re: Direct Settle ; RE: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Without Prejudice

Hi Pau Loong

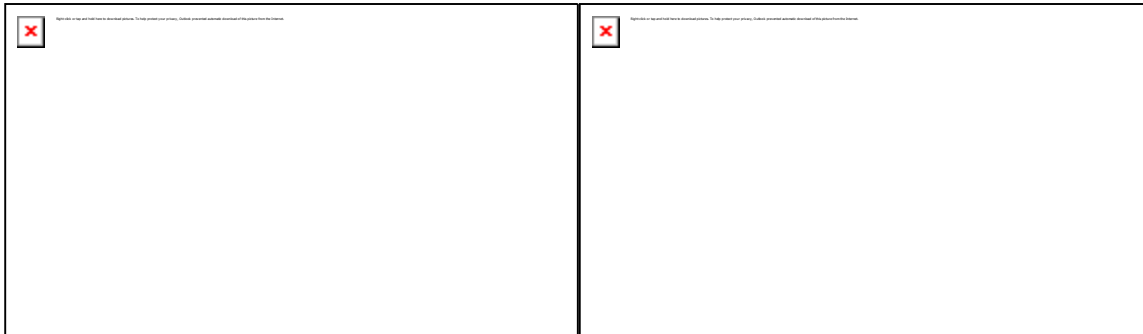
Contents noted with thanks.

Sukyi

SM AUTOMOTIVE

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276



On Tue, Aug 14, 2018 at 2:41 PM, Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg> wrote:

Dear Ms Sukyi,

With reference to the above, thank you for your patience and we would like to direct settle for this case.

Please liaise with M/s LKK for finalisation.

By copy to Ms Veron,

Kindly take note and assist in the above, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Thursday, 12 July, 2018 9:37 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Reena <reena@nhtmotor.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; Han, Bernard <Bernard.han@sompo.com.sg>

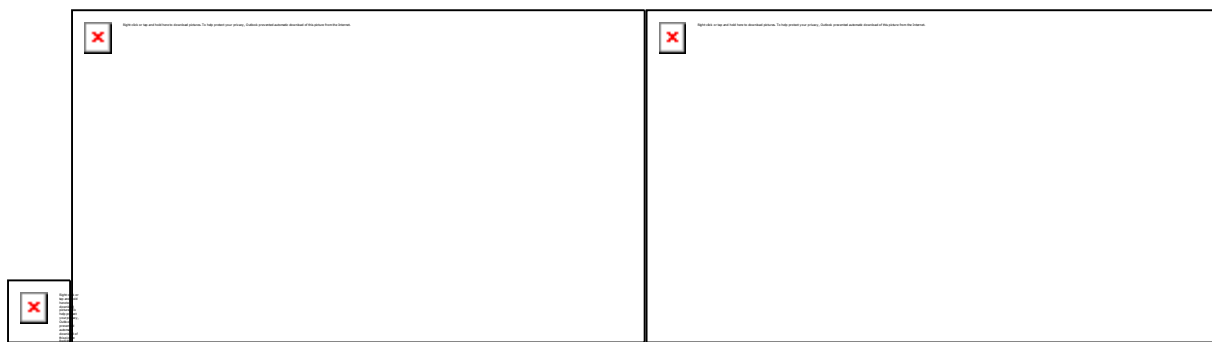
Subject: Re: On Hold (Direct Settle) ; RE: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Without Prejudice

Hi Pau Loong

Refer your email dd06.07.18 last Friday, please kindly update us the status.

Your reply much appreciated.



On Fri, Jul 6, 2018 at 11:36 AM, Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear M/s SM AUTOMOTIVE,

With reference to the captioned, we have received new developments from our insured and in view of this new information, we are unable to commit to a direct settlement until

we have fully review this case.

We apologise for any inconvenience and we will revert to you as soon as possible.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Gnoh, Pau Loong

Sent: Monday, 2 July, 2018 4:31 PM

To: Admin nht <admin@nhtmotor.com>; Reena <reena@nhtmotor.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com

Subject: Direct Settle ; RE: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Dear Sir / Madam,

With reference to the above, we would like to direct settle for this case and please liaise with agreed surveyor for finalisation, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Teo, Grace

Sent: Monday, 2 July, 2018 4:00 PM

To: admin-d@lkkauto.com; assignments@lkkauto.com

Cc: Admin nht <admin@nhtmotor.com>; Reena <reena@nhtmotor.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD1802777/GPL - SUV(LKK)/ GBD2586T & XB7128A ACC ON 26.06.18

Our Reference: CMTD1802777/GPL

Dear **LKK AUTO/ MARCUS**,

Please make arrangement to conduct the survey for XB7128A.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147



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From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: Monday, July 02, 2018 3:52 PM

To: Teo, Grace

Cc: Reena; Gnoh, Pau Loong; Ye, Yong Kang Melvin

Subject: Re: CMTD1802777/GPL - PRI/ GBD2586T & XB7128A ACC ON 26.06.18

Without Prejudice

Hi Grace

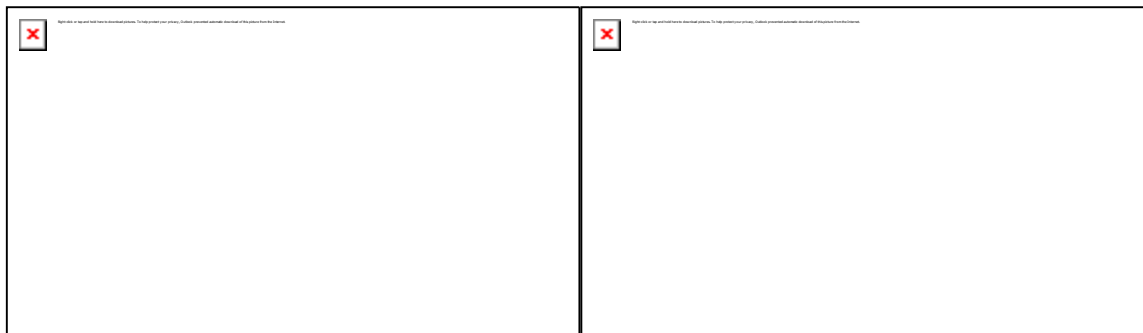
Please arrange for Marcus Chua of LKK Auto.

Sukyi

SM AUTOMOTIVE

1 Kaki Bukit Avenue 6, #01-43 Block C @ Autobay, Singapore 417883

T: 6747 9241 | F: 6741 7276



On Mon, Jul 2, 2018 at 3:05 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD1802777/GPL

Your Reference: XB7128A

Without Prejudice

Date: 2nd July 2018

Attention:

M/S SM AUTOMOTIVE

Dear Sukyi,

ACCIDENT INVOLVING GBD2586T & XB7128A ON 26.06.2018

We refer to your Notice of Accident dated 02/07/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Monday, July 02, 2018 12:20 PM

To: Claims - Motor Survey

Cc: Reena

Subject: XB7128A CLAIMING AGAINST GBD2586T DOA:26.06.18



Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Please take note this claim under SM Automotive

Sukyi
SM AUTOMOTIVE

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