



Cycle & Carriage Kia Pte Ltd
Kia Customer Service centre
209 Pandan Gardens Singapore 609339
T 6568 4555 F 6569 1056 W kia.com
Company No. 199405410K



All claim
Settle \$20w
LKK

Our ref : SLW5641D
Your ref: DM18HO01386/jt

Date : 01st March 2019

Ms. Janet Tan (Motor Claims Dept.)
EQ Insurance Company Ltd
5 Maxwell Road #17-00
Tower Block, MND Complex
Singapore 069110

SEND TO FILE

CLAIM NO. DM18HO01386/55

DOCUMENT TYPE: LOD

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLW5641D

Kindly be informed that our customer, Mr. Lua Sheng Long, owner of vehicle registration no. SLW5641D (insured with AIG) holds vehicle registration no. SJL7591H which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,716.56
Loss of rental	:	\$ 963.00 (\$107.00 x 9 days)
LTA search fee	:	\$ 7.45
Total	:	\$ 5,687.01

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD

MANAGER
SERVICE OPERATIONS – PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Mr Lua Sheng Long (Lai Shenglong)	Cust No/Name	LCV04693/Mr Lua Sheng Long (Lai Shenglong)
Blk 220 Choa Chu Kang Central	Reg No/Reg Date	SLW5641D / 22/02/2018
#06-268	Date In/Mileage	03/07/2018/ 9820
Singapore 680220	Chassis/Package	KNAFZ411MJ5764446 /FS315N
Contact No Mobile: 91898664	Engine No	G4FGJH694993
03/07/	Make/Model	KIA/CERATO K3 1.6 A SX SR
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	15/02/2019/ 10:12	TLC	884 / Lauro Songcuan	29658	81391554

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M SUNDRY				20.00
SUNDRY				
B WHEELALIGNMENT				120.00
To Conduct Computerize Full Wheel Alignment				
S SPECIALISTJOB				1375.00
RENEW FRONT AIRDAM, FRONT FENDER LH, REPAIR FRONT BUMPER				
S SPECIALISTJOB				1260.00
SPRAY PAINT FOR FRONT BUMPER, FRONT AIRDAM, FRONT FENDER LH				
S SPECIALISTJOB				60.00
REMOVE AND INSTALL FRONT AIRDAM				
X PANEL-FENDER,LH	1.00	396.00	00.00	396.00
X NEW K3 METAL STREAM MST	1.00	1177.00	00.00	1177.00
Z TEXT				
TP EQ				
DOA: 01/06/2018				
SURVEYOR: RASUL				
6 DAYS				
<p align="center"><i>Cycle & Carriage celebrates 120 years.</i> Visit www.cyclecarriage.com/120 for more info!</p>				

Parts	1,573.00	Nett	4,408.00
Labour	120.00	7% GST on	308.56
Standard Menu	0.00		
Specialist Job	2,695.00	Total Payable	4,716.56
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	4,716.56
Total(w/o GST)	4,408.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LUA SHENG LONG

INVOICE : AR1807-0261
DATE : 19/07/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201807-0038

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SLA8485J	900.00
Make / Model : TOYOTA ALTIS 1.6 AUTO	
Rental Dates : Rental Billing From 03/07/2018 To 11/07/2018 (incl)	
Period : 9 days	
Rental Rate : S\$ 107.00 Per Day (Including GST)	
Reference No : SLW5641D	

AMOUNT : S\$
NINE HUNDRED SIXTY-THREE DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 900.00
GST 7% : 63.00

TOTAL S\$: 963.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



RENTAL AGREEMENT

HA 201807 - 0038

Hirer's Name LUA SHENG LONG		Date of Birth 01.03.1987	Passport/ Nric No. S8705306	Nationality
Address 220 CHIA CHU KANG		Occupation	Driving Licence No.	Date of Expiry
CHARTER #06-268	Postal Code 650220	Contact No.	Mobile Phone No. 91898664	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 3.7.18	Time 11.02am	Mileage KM	
Date 11.7.18	Time 6.05pm	Mileage KM	Remarks E9

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	9	@ 100 - + GST	900.00
DISCOUNT			
GST @ 7%			63.00
TOTAL			963.00
EXTENSION			
COCOT -			
SLW 5'64 D.			
DEPOSIT (refundable) S\$		KICU	
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	SLA 848IT	MODEL	
FROM		RETURN	*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jun 2018 / 09:35:19

Receipt Date/Time : 02 Jun 2018 / 09:35:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180602-000227

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SJL7591H As at 01 Jun 2018/08:45:00 Insurance Co: EQ INSURANCE COMPANY LTD			
1	Insurance Enquiry - SJL7591H Enquiry Fee 20180602093424240756	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx2693			
	Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



CYCLE & CARRIAGE

LKIK
Rasul

VEHICLE NO : SLW5641D

MODEL : KIA/CERATO K3 1.6 A SX

WIP : 29658

Material	:	\$	<u>1,573.00</u>
Labour	:	\$	<u>2,835.00</u>
Sub-Total	:	\$	<u>4,408.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>4,408.00</u>
GST 7%	:	\$	<u>308.56</u>
Grand Total	:	\$	<u>4,716.56</u>
Finalise By/Date : <u>LARRY ON 14/08/18</u>			

email on 14/08/18
@ 12:19
email: 28/09/18
date: 14/12/18
date: 14/02/19

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (wk end)
= 8 days

* TP vehicle no: SJL7591L (EQ)

* claim LTA search fee \$ 7.45

* claim loss of RENTAL.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Premier Taxis Pte Ltd 23 Changi South Ave 2 #04-03 Singapore 486443 Contact No Work: 62148880 08/08/	Cust No/Name /Premier Taxis Pte Ltd Reg No/Reg Date SHC6881Z / 10/09/201 Date In/Mileage 08/08/2018/ 332260 Chassis No KNAGM414MF5622182 Engine No D4FDEH313418 Make/Model KIA/15MY OPTIMA 1.7 A D Colour/Trim 4SS / VA

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00081	Cash	08/08/2018/ 16:14	BL	243 / Ng Kok Hoe	33527			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E MK500030CMP2								450.00
Service Package for K5 Taxi @ 270k, 330k, 390k								
E MKDPF								
To check DPF soot level and perform regeneration if necessary								
P	51510641	GASKET-OIL PLUG			1.00			
M	80030000	SERVICE KIT-OIL FILTER(2)			1.00			
P	OIL ROOM HELIX ULTRA PROAG5W30_1*1000L_A				5.30			
Estimate								

Estimate

Confirm & accepted by

	Nett	450.00
7% GST on	450.00	31.50
Total Payable		481.50

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S8705256G**
Name: **LUA SHENG LONG
(LAI SHENGLONG)**

Birth Date: **01 Mar 1987**
Issue Date: **02 Feb 2015**

002392365J

SG 50

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S8705256G**

Name
**LUA SHENG LONG
(LAI SHENGLONG)**
赖 圣 龙

Race
CHINESE

Date of birth
01-03-1987

Country/Place of birth
SINGAPORE

Sex
M

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 02 Feb 2015

NP 425A

Licence No: **S8705256G**

FOR C&C USE ONLY

5843984

Barcode

NRIC No. **S8705256G**

Date of issue
27-12-2017

Address
**APT BLK 220 CHOA CHU KANG CENTRAL
#06-268
SINGAPORE 680220**

FOR C&C USE ONLY

CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : EQ INSURANCE COMPANY
22 GEMMILL LANE
SINGAPORE 069257

VEHICLE OWNER : Mr Lua Sheng Long (Lai Shenglong)
MOTOR POLICY NO : 1800017759 REGISTRATION NO : SLW5641D
VEHICLE MODEL : KIA K3 WIP NO : 29658
ACCIDENT DATE : 01.06.2018 THIRD PARTY : SJL7591H

REPAIRER'S NAME : CYCLE & CARRIAGE KIA PTE LTD
KIA SERVICE CENTRE
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE : 
DATE : 17/7/18
TIME : 1245 hrs.

AUTHORIZATION TO ACT

I, Lua sheng Long ("the third party claimant")
of _____ (address), owner of
SLW 5641D (vehicle no.) hereby authorize
CYCLE & CARRIAGE KIA PTE. LTD.
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLW 5641D
that was damaged pursuant to the accident which occurred on 01.06.2018
(date) along KJE
(location) Involving vehicle no/s SJL 7591H
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 day of 06 (month) 20 18 (year)

[Signature]
Signed by "the third party claimant"

[Signature] 
Signed by "the workshop"