

Vic (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 20 March, 2019 9:57 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: FW: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018 ***LKK REF:CC4/EQI18011981/R1hb3
Attachments: TP ESTIMATE- MARKED.PDF; Preliminary_Advice.pdf; 20032019093458-0001.pdf

Dear all,

Attach the LOD for your necessary action.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Wednesday, July 4, 2018 6:20 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018 ***LKK REF:CC4/EQI18011981/R1hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLW 5641D at M/s Cycle & Carriage KIA Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 2 July 2018 11:08 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 03/07/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 29 June 2018 9:07 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear all,

Please arrange to attend to the PRS. Liability is clear. Proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Thursday, June 28, 2018 6:23 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: RE: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear Janet,

Thank you for your email, we choose LKK.

Best regards

Coco Lu

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Thursday, 28 June, 2018 5:32 PM
To: Coco Lu Ting
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: DM18HO01386/jt: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Without Prejudice
Save As To Costs

Dear Coco

Liability is clear.

For Pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Thursday, June 28, 2018 12:51 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear Janet/ Joel,

Please advise us the liability for this case, thank you, our customer is chasing.

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Thursday, 21 June, 2018 10:30 AM
To: 'Janet Tan'
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: RE: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear Janet,

Please advise us the liability for this case, thank you for your help

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Wednesday, 6 June, 2018 10:25 AM
To: 'Janet Tan'
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: our veh SLW5641D, your veh SJL7591H ON 01/06/2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu Ting

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]
Sent: Saturday, 2 June, 2018 9:28 AM
To: Coco Lu Ting
Subject:

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