

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 22 August, 2019 10:55 AM
To: Claims Dept of CTI
Cc: Admin A; Alfred Toh; lucas.lee@sg.cntaiping.com; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBG9360R (OI : CAI - SNM18D03208C02) AND SLA1900Z(TP : LKK REF - CC6/CTI18011978/Aha3) on 26/06/2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – SNM18D03208C02
LKK REF – CC6/CTI18011978/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 9360R (OI) AND SLA 1900Z (TP) ON 26/06/2018

We refer to the above matter.

It was reported that Insured vehicle had collided to the parked TP vehicle.

We had spoken to the Insured Driver and was informed of the TP claim. A letter was also sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

As such, under MCF, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,184.78	\$ 3,745.00
Loss of Use (\$80 x 7 days)	\$ 560.00	\$ 420.00 (\$60 x 7 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 12,752.23	\$ 4,172.45

Breakdown of days is as follows:

Recommended Days	5 days
Weekends / Downtime	2 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 2 August, 2019 9:23 AM

To: 'Claims Dept of CTI'

Cc: Admin A; Vic (LKKAuto); Alfred Toh; lucas.lee@sg.cntaiping.com

Subject: RE: Direct Settlement - Accident Involving GBG9360R (OI : CAI - SNM18D03208C02) AND SLA1900Z(TP : LKK REF - CC6/CTI18011978/Aha3) on 26/06/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- TP inspection and re-inspection photos
- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Wednesday, 4 July, 2018 11:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG9360R (OI : CAI - SNM18D03208C02) AND SLA1900Z(TP : LKK REF - CC6/CTI18011978/Awa3) on 26/06/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 3 July, 2018 6:52 PM

To: Claims Dept of CTI

Cc: Angie Foo; Jowyn Tay; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBG9360R (OI : CAI - TBA) AND SLA1900Z(TP : LKK REF - CC6/CTI18011978/Awa3) on 26/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLA 1900Z at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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