

INS. CASE OWNER

Wilson

CC 3 / LOR 180 11973, V pa39.

LKK:

IDAC:

Surveyor

Sathya

DOI:

29-6-18

Date / Time:

29-6-18

Registered in Merimen:

27/7/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 619C

Name of Insured:

LEAP PL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

27/6/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN CHENG YEN ALBERT

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Honda Vezel

Place of Accident:

Sunguon Central

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH8 5448D



INSRS:

WSP:

Tel:

Liability:

RMKS:

GMR7. W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

4/7

GAT

SH8 5448D. Mline 15015044/KVbn2. DIT: 30/7/18

SLD 619C. CS/EH/607228/K/gh352. DIT: 1/11/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

29/7/18

After call ltr to OI:

Email

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

6/7/18 - Email to AIG: Request OI video.

6/7/18 - Email to TP: Request TP video.

24/7/18 - OI video in morning
Specialist WSP: Tooter for 1st as
TP moved oil from stationary & OI
Custom.

15/11/18 - DV sent

16/6/18 - File pols to meet back to close

RECEIVED 10 NOV 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % 90 (Agreed / Assessed) BOLA S/N No.: Nil.

Repair Cost: 3729.68

SS 3352.21

Loss of Rental (LOR) 353.10 SS 317.79 (3 days) X \$117.70

Loss of Use (LOU): SS (\$ x days)

Loss of Income (LOI) 150 SS 135.00 (\$ 50 x 3 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: SS 7.00

Medical: SS -

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS 3812.00

Global Sum SS: 3800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: SS 3800.00

Name 1: SMRT Taxis Pte Ltd

Payee 2: (Strike if N.A.) SS

Name 2:

Payee 3: (Strike if N.A.) SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320 + \$20

COMPLIMENT 16/6/18

REF:

Summary

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / CD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured _____

Policy No _____

Claims No _____

Sum Insured _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 54480 Yr Regn: Dec 2017Type: M/Car / M/Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or _____

Make Toyota Prius 4 CC 1798Colour Maroon A/C Insured / Std / NI / NASp. Reading 55603 T. Radio Insured / Std / NI / NAEng/No: 2ZR8259095C/No: JTDKB3FU703576357Gen. Cond: Good / Fair / Poor / BurntSteering Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim orTyre Size F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Yokohama (Rear), Falken (Front)

Front

Rear

R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mmD.O.A. 27/6/2018D.O.I. 29/6/2018

Survey held at: _____

SMRTDes. of Damages ☒ Fr / ☒ Rear / ☒ N/S / U/C / Rooftop orFront o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 3724.68 credit \$ 4253.66 / 53%.

TAX/06/18/2128

AIG

- SLD 619C

Date/Time File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Insp: \$

☐

Weekend: \$

Report Format: _____

Lump Sum / I.B.I. / \$ _____

TOTAL



Chia

Vpa3

60 Woodlands Industrial Park E4, Singapore 757705

2-7-18 / 12:33

FAX Number : 63685592

2-7-18 / 16:33

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

29.6.18 / 16:33

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg No : SHB5448D

Ref No : TAX/06/18/2128

Reg Date : 14/12/2017

Vehicle Type : TAXI

Make : TOYOTA PRIUS

Model : PRIUS4

Name of Driver : PEH CHENG HOCK

Type of Accident : SIDE SWIPE

Date / Time of Accident : 27/06/2018 03:20:00 PM

Accident Reported Date / Time : 28/06/2018 12:00:00 AM

Surveyor is Required? : Yes

Survey by : Sathya

Vehicle is Towed Back? : No

Towed Back Date/Time :

Replacement Vehicle Issued? : No

Accident Repair Job Card No : 000024095754

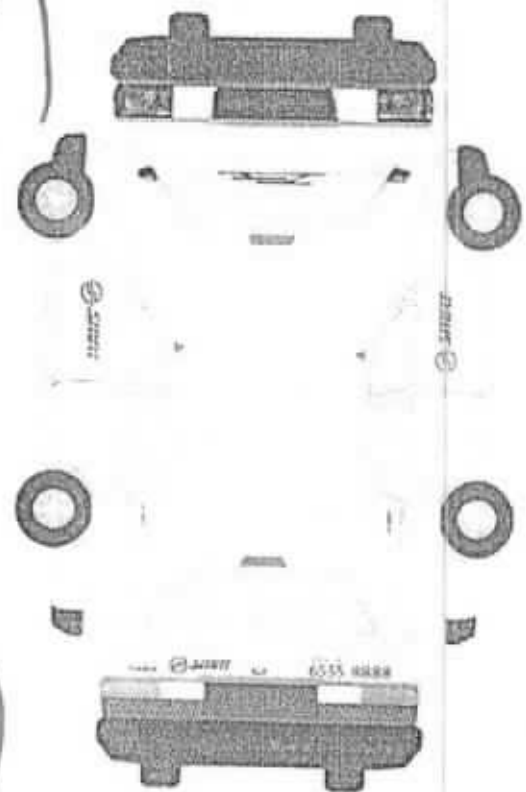
Special Instruction to ARC, if any :

SLD619C A16 PR

BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SATHYA (LKK) &

Email : SathyaSai@lkkauto.com / HP: 90036121

Prepared Date : 28/06/2018 09:28:00 AM



E 1/2 F

KM 35620

Recording Camera ☒ ☐

Backup Antenna ☒ ☐

Witness ☒ Date 29.6.18

Witness ☐ Date

Vehicle sent to SMRT Date for 30/6/18 Towing

Time for 11.15 Driver: pu

Wagon Job No: 06/0356

Vehicle sent to SMRT Date for 2.07.18 Towing

Time for 14.41 Driver:

Insured (2018):

De 2/7/18 16.17 P405 4.25 per

Chassis No : JTDKB3FU703576357

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	400.00
Total Spray Painting Charges	: 936.00	280.00
Total Material Charges	: 3,711.53	2,834.68
Other Charges	: 580.00	210.00
TOTAL	: 6,072.53	3,724.68
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	2.00 ✓
Prepared / Adjusted By		SATHYA (LKK)
Arc / Surveyor Sign Off Date	: 28/06/2018 10:44:12 AM	29/06/2018 04:33:49 PM



Prepared / Adjusted Date

Remarks :

Prepared Date : 28/06/2018 10:40:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

QN-1807-0208

Invoice No :

Quotation Date

10/7

Invoice Date :

Invoice Amount

0.00

Prepared Date :

6/28/2018 10:41:19 AM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	845.00 ✓	400.00 ✓
Total Labour	845.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 ✓
TO RESPRAY FRONT FENDER RH	378.00 ✗	0.00
TO RESPRAY RIM	180.00 ✓	80.00 ✓
Total Spray Painting & Panel Beating	936.00	280.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	50.00 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	50.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	50.00 ✓
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	580.00	210.00 ✓

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photo Attached
52112410	62		COVER, FR BUMPER ✓	1	495.50	25.00	371.62	Replace	Replace	No ✓ cut
52161110	10		CLIPS PIECE, FRT & RR BUMPER ✓	10	1.50	25.00	11.25	Replace	Replace	No ✓ NE
52115410	50		SUPPORT, FR BUMPER RH X	1	76.90	25.00	57.68	Replace	Check	No X } N
81210470	20		LAMP ASSY, FOG, RH X	1	910.20	10.00	819.18	Replace	Check	No X } N
81143140	91		UNIT, HEADLAMP, RH ✓	1	2,558.90	10.00	2,303.01	Replace	Replace	No ✓ SCR
53801470	80		FENDER SUB-ASSY, FR, RH X	0	933.10	25.00	0.00	Replace	Not given	No X } N
75374470	40		EMBLEM, SIDE PANEL (HYBRID) ✓	0	52.90	25.00	0.00	Replace	Not given	No X } N
42611-47450			WHEEL, DISC FRONT R	1	1,555.10	100.00	0.00	Replace	Repair	No X } N
53875-70	70		LINER, FR FENDER, RH ✓	1	198.40	25.00	148.80	Replace	Replace	No R } N
TOTAL MATERIALS								3,711.54	2,834.68	No ✓ Defect
TOTAL MATERIALS(Discounted)								3,711.53	2,834.68	
Added Spare Parts / Material Usage After Surveyor Signed off								3,711.53	2,834.68	

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2834.68 ✓
+ 400.00
+ 490.00

3724.68 ✓ @ 2 days
confirmed

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5448D
 Ref. No : TAX/06/18/2128
 Reg. Date : 14/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : PEH CHENG HOCK
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 27/06/2018 03:20:00 PM
 Accident Reported Date / Time : 28/06/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096754
 Special Instruction to ARC, if any :
 SLD619C
 Prepared Date : 28/06/2018 09:28:00 AM



Sathya Sai
 29/6/2018

2 days

- Part by part repair
- Question mark item photo
- Photo before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice"
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed
- is subject to final approval from Insurer

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU703576357

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 936.00	0.00
Total Material Charges	: 5,617.34	5,617.34
Other Charges	: 580.00	0.00
TOTAL	: 7,978.34	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	0.00 5 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 28/06/2018 10:44:12 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 28/06/2018 10:40:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 6/28/2018 10:41:19 AM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	845.00	0.00 400
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER RH	378.00	0.00 X
TO RESPRAY RIM	180.00	0.00 80
Total Spray Painting & Panel Beating	936.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 50
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 50
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 50
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	580.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119479 62			COVER, FR BUMPER ✓ _{cut}	1	495.50	25.00	371.62	Replace	Replace	No
52161160 10			CLIPS PIECE, FRT & RR BUMPER ✓ _{NEC}	10	1.50	25.00	11.25	Replace	Replace	No
52115470 50			SUPPORT, FR ? BUMPER RH ?	1	76.90	25.00	57.67	Replace	Replace	No
81210470 20			LAMP ASSY, FOG, RH ?	1	910.20	10.00	819.18	Replace	Replace	No
81145476 91			UNIT, HEADLAMP ✓ _{SCR} RH	1	2,558.90	10.00	2,303.01	Replace	Replace	No
53801470 80			FENDER SUB-ASSY, FR, RH X	1	933.10	25.00	699.82	Replace	Replace	No
75374471 40			EMBLEM, SIDE PANEL (HYBRID) X	1	52.90	25.00	39.67	Replace	Replace	No
42611- 47450			WHEEL, DISC FRONT R	1	1,555.10	25.00	1,166.32	Replace	Replace	No
53875470 70			LINER, FR FENDER, RH ✓ _{inform}	1	198.40	25.00	148.80	Replace	Replace	No
TOTAL MATERIALS								5,617.37	5,617.34	
TOTAL MATERIALS(Discounted)								5,617.34	5,617.34	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 July 2018 8:09 AM
To: Tan Lee Gek (Auto Svcs/Claims) (LeeGek@smrt.com.sg)
Subject: <Request for Video Footage> Your Ref: TAX/06/18/2128 (SHB 5448D) *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018]
Attachments: Statement of SLD 619C.pdf

Your Ref: **TAX/06/18/2128 (SHB 5448D)** Without Prejudice
Our Ref: CC3/LCR18011973/Vpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 July 2018 8:06 AM
To: Tan, Wilson-KL
Subject: <Request for OI Video> Your Ref: 5741141712SG *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(OI) & SHB 5448D ON 27/06/2018]

Your Ref: **5741141712SG**
Our Ref: CC3/LCR18011973/Vpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 619C(OI) & SHB 5448D ON 27/06/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 6 July 2018 11:40 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Video Footage> Your Ref: TAX/06/18/2128 (SHB 5448D) *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018]
Attachments: Statement of SLD 619C.PDF

Dear Hsiao Tong,

Our Ref: TAX/06/18/2128

We have just whatsapp the front and rear video footages to your mobile phone as requested. Please note that our taxi has moved off for about 3 seconds when your insured cut in from the right instead of queuing on the left and wait for the front vehicles to move since he had intended to drop a passenger on the left side of the road.

Moreover, the drop off point for private vehicle is further away after the taxi stand.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 06/07/2018 08:09
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: <Request for Video Footage> Your Ref: TAX/06/18/2128 (SHB 5448D) *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018]

Your Ref: **TAX/06/18/2128 (SHB 5448D)** Without Prejudice
Our Ref: CC3/LCR18011973/Vpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 18 July 2018 5:11 PM
To: 'Tan, Wilson-KL'
Subject: RE: <Request for OI Video> Your Ref: 5741141712SG *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(OI) & SHB 5448D ON 27/06/2018]

Hi Wilson,

We refer to the above matter.

We have uploaded a copy of third party video(Front & Rear) in Merimen for your easy reference.

We are of the vide that liability is not in our insured's driver favour as the video shows that our driver cut into third party lane and resulted the accident.

Kindly let us have your comments/ instruction if we may proceed to settle the matter at best after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 6 July 2018 8:06 AM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: <Request for OI Video> Your Ref: 5741141712SG *Our Ref: CC3/LCR18011973/Vpa3 [ACCIDENT INVOLVING SLD 619C(OI) & SHB 5448D ON 27/06/2018]

Your Ref: **5741141712SG**
Our Ref: CC3/LCR18011973/Vpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 619C(OI) & SHB 5448D ON 27/06/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 13 August 2018 9:16 AM
To: CS A Team; Admin A
Subject: Re: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg
Attachments: 06 18 2128.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,724.68
Loss of Rental	\$588.50 (5 days x \$117.70)
Loss of Income	\$300.00 (5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4,620.18

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 2 November 2018 9:12 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg *** LKK REF: CC3/LCR18011973/Vpa3
Attachments: img-Y01174524-0001.pdf

Dear Hsiao Tong,

We understand from our hirer's solicitors M/s Island Law LLC that your principal has settled his BI claim at 90%. We attach the proof for your perusal.

Hence your offer of \$2,120.00 is unacceptable. We are prepared to accept 100% at \$4,240.00.

Please reconsider your offer. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



90% - \$3800

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 15/09/2018 14:25
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg *** LKK REF: CC3/LCR18011973/Vpa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We are of the view that both parties should exercise caution as your vehicle was moving off from stationary position while our insured driver changed lane.

We would like to propose settlement at a global sum of \$2,120.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: FW: #57411417125G004#041,023# AIG REF YR REF: Ks.14344.18.LS

From: Tan, Wilson-KL (<mailto:Wilson-KL.Tan@aig.com>)

Sent: Tuesday, 11 September 2018 5:58 PM

To: Sarah <sarah@islandlaw.com.sg>

Subject: #57411417125G004#041,023# AIG REF YR REF: Ks.14344.18.LS

Without Prejudice

Claimant: Peh Cheng Hock

Dear Sarah

We refer to above and propose

GD: \$3000

Med Exp: \$49

Transport: \$20

@90% = \$2762.10

Med rept: \$300

LTA: \$7.49

Costs: \$1926 (inc GST)

T: \$4995.59

Please respond and hold hands

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | **www.aig.com.sg**

IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 12 November 2018 8:46 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg *** LKK REF: CC3/LCR18011973/Vpa3

Dear Hsiao Tong,

We accept your offer of \$3,800.00 purely to close the matter. Please let us have your DV. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 10/11/2018 09:05
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg *** LKK REF: CC3/LCR18011973/Vpa3

Without Prejudice

Hi Lee Gek,

Thank you for your email.

We have reviewed the matter and we would like to propose settlement at a global sum of \$3,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 2 November 2018 9:12 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg
*** LKK REF: CC3/LCR18011973/Vpa3

Dear Hsiao Tong,

We understand from our hirer's solicitors M/s Island Law LLC that your principal has settled his BI claim at 90%. We attach the proof for your perusal.

Hence your offer of \$2,120.00 is unacceptable. We are prepared to accept 100% at \$4,240.00.

Please reconsider your offer. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 15/09/2018 14:25
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's Insured) Our Ref: TAX/06/18/2128/lg
*** LKK REF: CC3/LCR18011973/Vpa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We are of the view that both parties should exercise caution as your vehicle was moving off from stationary position while our insured driver changed lane.

We would like to propose settlement at a global sum of \$2,120.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 13 August 2018 7:27 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg

*** LKK REF: CC3/LCR18011973/Vpa3

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18011973/Vpa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Monday, 13 August, 2018 9:16 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 27/6/2018 involving SHB 5448D & SLD 619C (AIG's insured) Our Ref: TAX/06/18/2128/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,724.68
Loss of Rental	\$588.50 (5 days x \$117.70)
Loss of Income	\$300.00 (5 days x \$60.00)
LTA Search Fee	\$7.00

Total	\$4,620.18
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We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 September 2018 10:45 AM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018

Your Ref: **SLD 619C**
Our Ref: CC3/LCR18011973/Vpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 619C(AIG) & SHB 5448D ON 27/06/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5448D against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **16/09/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5448D** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5448D** that was damaged pursuant to the accident which occurred on **27/06/2018** (date) along **SERANGOON CENTRAL (NEX SC) TOWARDS TAXIS STAND** (location) involving vehicle no/s **SLD 619C** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of Nov (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,800.00 (Global Sum) for vehicle no. SHB 5448D that was damaged pursuant to the accident which occurred on 27/06/2018 (date) along SERANGOON CENTRAL (NEX SC) TOWARDS TAXIS STAND (location) involving vehicle no/s SLD 619C.

This is pursuant to the inspection conducted on 29/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5448D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5448D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Nov (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180700267
Date : 17.07.2018
Vehicle No. : SHB5448D
Your Ref No. : TAX/06/18/2128
Our Ref No. : 24096754
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.62
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	(25.00)	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, RH	0.00	\$ 910.20	(10.00)	\$ 0.00	\$ 0.00
UNIT, HEADLAMP , RH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
FENDER SUB-ASSY, FR , RH	0.00	\$ 933.10	(25.00)	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	0.00	\$ 52.90	(25.00)	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
LINER, FR FENDER, RH	1.00	\$ 198.40	(25.00)	\$ 49.60	\$ 148.80
Sub-Total					\$ 2834.68
Labour					
TO REPAIR RH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180700267
Date : 17.07.2018
Vehicle No. : SHB5448D
Your Ref No. : TAX/06/18/2128
Our Ref No. : 24096754
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
GRAND TOTAL					S 3,724.68

Remark :

Make/Model : PRIUS4
Accident Date : 27.06.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/18/2128

From: SMRT Taxis Pte Ltd

Date: 05/07/2018

**ACCIDENT ON 27/06/2018 INVOLVING SHB 5448D & SLD 619C
ALONG SERANGOON CENTRAL (NEX SC) TOWARDS TAXI STAND**

This is to confirm that the daily rental rate for SHB 5448D is \$117.70 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5448D Accident Case No. : TAX/06/18/2128
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24096754

Date and Time Vehicle off-road for Accident Repair : 28.06.2018 08:50:00

Date and Time Repair Completed : 03.07.2018 08:23:32

Remarks :

Generated by : POHSUAN

Printed on : 03.07.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	28 Jun 2018 / 15:11:11		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLD619C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	2018062815111471215

Search Date / Time: 27 Jun 2018 15:20:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jul 2018 Edit Reg		29 Jun 2018 00:00 Edit Adj Rpt	S\$3,724.68 Edit Estimates	S\$3,724.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5448D	Date of Loss:	27/06/2018 15:00 - :59 [6 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5741141712SG	Policy/Cover Note No.:	0999994818
Vehicle Reg. No. (Insured):	SLD619C	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sathya Sai Kathirrasen] ... [Final Rpt due 11/07/2018]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5448D (5741141712SG)
[SLD619C]
TP
SMRT TAXIS PTE LTD
Jun 27 2018 3:00PM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>	
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Video										1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	18/07/18 17:08	TP VIDEO_FRONT						1	Load MP4			
2	18/07/18 17:08	TP VIDEO_REAR						1	Load MP4			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print		
1	20/08/18 15:07	Video - Accident						1	Load MP4			

Letters/Correspondences										1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown						1	Edit			

Photos/Images										3 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
2	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
3	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
4	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
5	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
6	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
7	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
8	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
9	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
10	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
11	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
12	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
13	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
14	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
15	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
16	03/07/18 09:37	Chassis Number						1	Load JPG	<input checked="" type="checkbox"/>		
17	03/07/18 09:37	Odometer Reading						1	Load JPG	<input checked="" type="checkbox"/>		
18	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
19	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
20	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
21	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
22	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		
23	03/07/18 09:37	General View						1	Load JPG	<input checked="" type="checkbox"/>		

Documentation										1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	02/07/18 20:00	TP ESTIMATE - MARKED						1	Load PDF			
2	02/07/18 20:00	TP GIA REPORT						1	Load PDF			
3	26/11/18 09:46	WORKSHOP INVOICE						1	Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	26/11/18 09:46	AUTHORISATION TO ACT FORM	 Load PDF	
5	26/11/18 09:46	Release Voucher	 Load PDF	
6	26/11/18 09:46	RENTAL RECEIPT	 Load PDF	
7	26/11/18 09:46	RENTAL MILEAGE	 Load PDF	
8	26/11/18 09:46	LTA SEARCH	 Load PDF	
9	26/11/18 09:46	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/07/18 12:18	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD619C (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SHB5448D (TP veh)		CVT (A)
Date of Accident:	27/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		9,157.00
Final Repair Cost	:	\$		3,800.00
Loss of Use	:	\$		3.00 days at \$50.00 per day
Rental (if any)	:	\$		3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		3,800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 90 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,800.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

26 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18011973/VPA3Q2

Date: 26/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994818
Claimant Vehicle No : SHB5448D **Insured Vehicle No :** SLD619C
 Date of Loss: 27/06/2018 Nature of Claim: TP Claim No: 5741141712SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB5448D**
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZR8257095
 Reg. Date: 14/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU703576357
 Colour: Maroon Odometer: 55603 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,796.00	2,834.68	3,961.32	58.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,361.00	890.00	1,471.00	62.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	9,157.00	3,724.68	5,432.32	59.32
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$117.70/day) (S\$)		353.10		
	(S\$)	4,227.78		
Liab Amount (90.00%) (S\$)		3,805.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,812.00		
Global Sum Settlement (S\$)		3,800.00		

INSPECTION

Date of Assignment: 29/06/2018
 Date Inspected: 29/06/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sathya Sai Kathirrasen

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,FR BUMPER (DISC 25%)	Cut	495.50 F	*371.62 F
2	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS)	Necessary	15.00 F	*11.25 F
3	1		*LINER ,FR FENDER ,RH (DISC 25%)	Deformed	198.40 F	*148.80 F
4	1		*UNIT ,HEADLAMP ,RH (DISC 10%)	Scratched	2,558.90 F	*2,303.01 F
5	1		*SUPPORT ,FR BUMPER RH	Not Necessary	76.90 F	*- F
6	1		*LAMP ASSY ,FOG ,RH	Not Necessary	910.20 F	*- F
7	1		*FENDER SUB-ASSY ,FR,RH	Not Necessary	933.10 F	*- F
8	1		*EMBLEM ,SIDE PANEL (HYBRID)	Not Necessary	52.90 F	*- F
9	1		*WHEEL ,DISC FRONT	Repair	1,555.10 F	*- F
Total Parts (S\$)					6,796.00	2,834.68

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	936.00	280.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	40.00
4	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	50.00
5	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	50.00
6	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	50.00
7	TO REPLACE SUNDRY PARTS	New	100.00	20.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			2,361.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >